



DON'T GET SHUT OFF

PROPOSED DISCONNECT IS **AUGUST 31, 2021**

City of San Marcos Utility Assistance Application

Assistance limited to availability of funds

512-393-8383 | utility_billing@sanmarcostx.gov

Utility Account # _____ Date: _____

Last Name: _____ First Name: _____ Middle I: _____

Address: _____ Apt#: _____

City, State, Zip: _____ County: _____

Mailing Address (if different): _____ Apt#: _____

Home Phone: _____ Cell Phone: _____

Email Address: _____

Employed: Yes No If No how long: _____ Impacted by Covid or Winter Event: Yes No

Reason for Assistance: __COVID__ Winter Storm

Justification: _____

Please list any programs previously applied to: _____

Account Holder's Signature: _____

Reminder: Incomplete Applications will NOT be accepted or processed

- Only one application can be submitted per customer.
- Assistance may be approved for the balance, but no more than \$1,500.
- Assistance does not relieve customer of any remaining or pending utility billing balance.

Required Documents:

1. Completed application
2. Copy of Valid photo ID or utility bill with the account holder's name from within the last 90 days
3. Documents supporting the request (if available)

OFFICE USE ONLY

Clerk Initials: _____	Date/Time: _____
Act No.: _____	Cust No.: _____
Assistance Amt: _____	

CITY OF SAN MARCOS
UTILITY CUSTOMER SERVICE DIVISION
636 E HOPKINS ST
SAN MARCOS, TX 78666-6331

