

PHONE NUMBER VERIFICATION INSTRUCTIONS

1. Login on mygovernmentonline.org and select “My Account”



2. Scroll down to the “My Numbers” Tab. There you should see your phone number. If you need to, add a number and select “verify”. The verification process consists of mygovernmentonline.org calling the number. The phone call will be an automated call from Louisiana. You must pick up and press 1 to verify your number. **NOTE: The number provided must be the number associated with the permit.**

My Numbers

This phone number will be used to verify your identity. The system will call this number to confirm you are the creator. Please be available to answer the phone at this number. You can add as many numbers as you want, as long as you have access to answer calls made to these numbers.

Add Phone Number

Phone 1	Phone 2	Phone 3	Type	
<input type="text" value="000"/>	<input type="text" value="000"/>	<input type="text" value="0000"/>	<input type="text" value="Home"/>	<input type="button" value="Save"/>

Number	Type	Activation D...	Verified
(512) 749 - 3073	Home	09/18/2019	Yes

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3. Refresh your page to you see that your number has been verified. You are now able to search permits associated with your number to [renew your current permit](#) or [apply for a new permit](#).

If you do not receive a call within 10 minutes of attempting to verify your phone number, call **866-957-3764.**