ANIMAL SERVICES - GENERAL STATISTICS

	FY13	FY14	FY15	FY16	FY17 (Oct 1, 2016- Sept 31, 2017) 1st QTR Oct-Dec	2nd QTR Jan-Mar	3rdQTR Apr-Jun	4th QTR Jul-Sept	2017 Totals
Visitors	15117	15585	16641	17388	4916	4589	5009	*5361*	***19875***
Saturday visitors	-	-	-	-	710	656	873	*1044*	**3283**
Calls -total incoming	11466	11566	12984	20194	5654	5075	5004	*5859*	***21592***
Dispatches-SM	0	0	5942	6001	1047	1032	1253	*1066*	**4398**
CSR Workers	147	98	69	55	12	14	19	*41*	**86**
CSR Hrs worked	1239.13	778.06	704.33	403	95	129	156	*317*	**697**
Volunteers (new/tot)	332	263	104	103 / 396	15/137	25/105	26/107	*13/60*	***79/409***
Vol Hrs worked	1436.7	1297.37	2381.5	1566	619	523	485	*282*	***1909***
Citations	89	74	34	44	10	6	6	*10*	**32**
Bitecases Investigated	218	248	266	282	43	69	74	*66*	**252**
Pet Licenses Issued	0	0	173	147	42	43	49	*95*	**229**
Microchips Issued	0	0	135	196	42	30	57	*172*	**301**
VS Surgery	-	-	-	-	197	220	182	*210*	**809**
RTO Rabies Vax	0	0	360	368	106	87	93	*174*	**460**

FY17 Q1 comparison to FY16:

- **VISITORS**-increase of approximately 1,000 for a total near 5, 000.
- **CALLS**- increased over 2,000 callers served
- **DISPATCHES**- down by approx. 500 (officer response in SM only)
- **BITE CASES**- slight decrease
- **PET LICENSES**- increased, doubled
- **MICROCHIPS**- increased, doubled (mc drive in Dec)

compare:	2016 1st QTR	2016 2nd QTR	2016 3rd QTR	2016 4th QTR	2016 Totals
Visitors	4091	4506	4387	4404	17388
Calls for service	3479	5057	6162	5523	20194
Dispatches	1527	1504	1515	1455	6001
CSR Workers	19	14	9	13	55
Hours worked	116.5	67.5	108	111	403
Volunteers	13 / 76	22/58	25/83	73/76	103 / 396
Hours worked	436.55	343	421	366	1566.55
Citations	13	9	9	13	44
Bitecases Investigated	65	55	91	43	254
Pet licenses Issued	29	31	30	57	147
Microchips Issued	19	32	99	46	196
RTO Rabies Vax	103	90	114	60	368

FY17 Q2 comparison to FY16:

- **VOLUNTEER** hrs worked increased 52.5%
- **SATURDAY VISITORS-** foot traffice at shelter on has increased - 14% visit on weekend
- **VS SURGERY** - Added to general stats, reflects qty of animals prepped for adoption on-site
- **RV/MC/PET LICENSE** - stats reflect steady increase this FY in these services upon reclaim of animal or walk-in request

FY17 Q3 comparison to FY16:

- ***VISITORS-increase of approximately 14% (621)***
- **CALLS**- 18% (1187) decrease from last year 3rd qtr
- **DISPATCHES**- decrease of 17% (262) vs. FY16 **PET LICENSES**- 63% increase vs FY16, Up 17% for this year
- **MICROCHIPS**- mc sale in June= increased 36% for the year, but 42% less than last year 3rd Qtr.
- VET SERVICES - 182 s/n surgeries performed for Q3, 599 for the year.

FY17 Q4 comparison to FY16:

- ***VISITORS-increase of approximately 22% (957)***
- **CALLS**- 6% (336) increase from last year
- **DISPATCHES**- decrease of 27% (389)
- **PET LICENSES**- 66% increase vs FY16
- **MICROCHIPS**- 274% increase this qtr.
- **VET SERVICES** - 210 s/n surgeries performed for Q3

FY17 Annual Summary:

- ***VISITORS*** - *increase* of 34%(2487) for the year; avg 15% more visitors on Saturdays than weekdays
- **CALLS** - *increase* 7% (1398) for FY17
- **DISPATCHES** - decrease of 27% (1603) (officer response in SM only)
- **CITATIONS** - decrease of 27%
- **BITE CASES** - remains consistent
- **PET LICENSES** - *increase* of 56% for the year
- **MICROCHIPS** - *increase* of 54% for FY17
- **RABIES VACCINES** - *increase* of 25%
- **VET SERVICES** - *increase* of 23% with 809 s/n surgeries performed in-house for FY17, compare to 656 in FY16
- **VOLUNTEERS** - *increase* in total volunteers and hours worked, decrease in new volunteers

❖ *Overall trend is an increase in services provided at facility with counseling of public to triage calls and minimize need for field dispatch. Considering field services are primarily response based, AS remains limited in ability for pro-active, initiative based public service programs that fotster opportunities to provide citizens with education to remedy existing issues unless they are reported.*

CITY OF SAN MARCOS ANIMAL SERVICES

FY 17 Animal Intake by Jurisdiction

Monthly Totals by Jurisdiction:

	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	April	May	June	July	Aug.	Sept.	Total
City of San Marcos	294	206	202	205	157	237	206	261	251	238	236	188	2681
Hays County	155	138	131	140	150	179	187	216	178	128	162	147	1911
City of Kyle	83	89	73	73	82	107	73	87	115	107	107	82	1078
City of Buda	20	27	13	22	11	29	15	21	28	16	11	13	226
TOTALS	552	460	419	440	400	552	481	585	572	489	516	430	5896

*NOTE: All totals include cats, dogs and other

Quarterly Totals by Jurisdiction:

	San Marcos		Hays County		City of Kyle		City of Buda		Qtr. Tot
1st Qtr.	702	49%	424	30%	245	17%	60	4%	1431
2nd Qtr.	599	43%	469	34%	262	19%	62	4%	1392
3rd Qtr.	718	44%	581	35%	275	17%	64	4%	1638
4th Qtr.	662	46%	437	30%	296	21%	40	3%	1435
Yr. Tot	2681	45%	1911	32%	1078	18%	226	4%	5896

Comparison FY16 Animal Intake by Juristiction

	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	April	May	June	July	Aug.	Sept.	Total
City of San Marcos	294	256	199	161	237	278	277	318	287	281	264	231	3083
Hays County	174	135	129	137	107	123	218	193	216	156	170	128	1886
City of Kyle	56	65	60	70	85	103	120	91	99	75	122	105	1051
City of Buda	15	12	16	21	10	16	23	34	30	25	11	22	235
	539	468	404	389	439	520	638	636	632	537	567	486	6255

	City of San Marcos		Hays County		City of Kyle		City of Buda		Qtr. Tot
1st Qtr.	749		438		181		43		1411
2nd Qtr.	676		367		258		47		1348
3rd Qtr.	882		627		310		87		1906
4th Qtr.	776		454		302		58		1590
Yr. Totals	3083		1886		1051		235		6255

Animal Intake by Type FY17

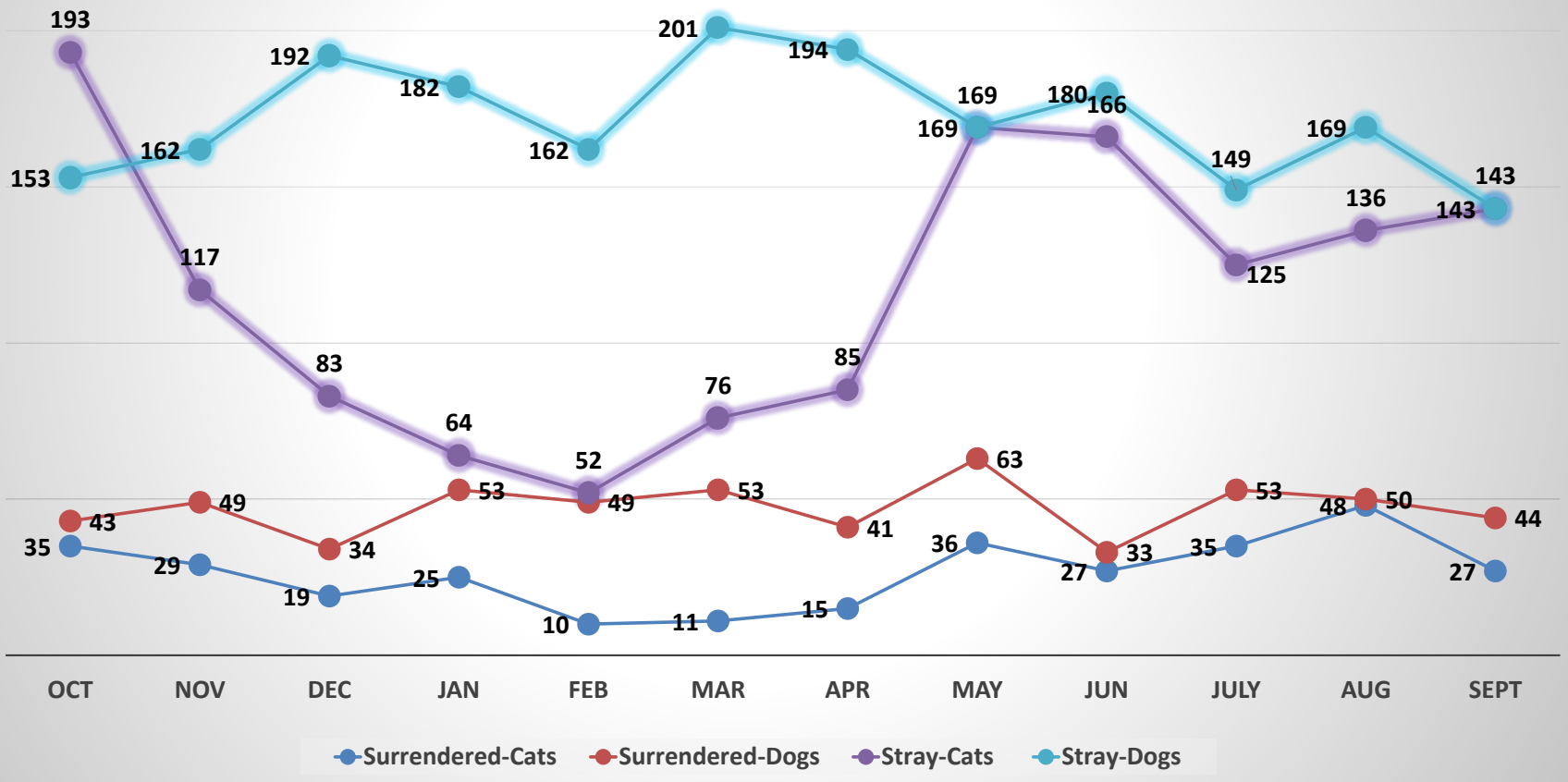
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	July	Aug	Sept	Total
Surrendered-Cats	35	29	19	25	10	11	15	36	27	35	48	27	317
Surrendered-Dogs	43	49	34	53	49	53	41	63	33	53	50	44	565
Total	78	78	53	78	59	64	56	99	60	88	98	71	882

	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	July	Aug	Sept	Total
Stray-Cats	193	117	83	64	52	76	85	169	166	125	136	143	1409
Stray-Dogs	153	162	192	182	162	201	194	169	180	149	169	143	2056
Total	346	279	275	246	214	277	279	338	346	274	305	286	3465

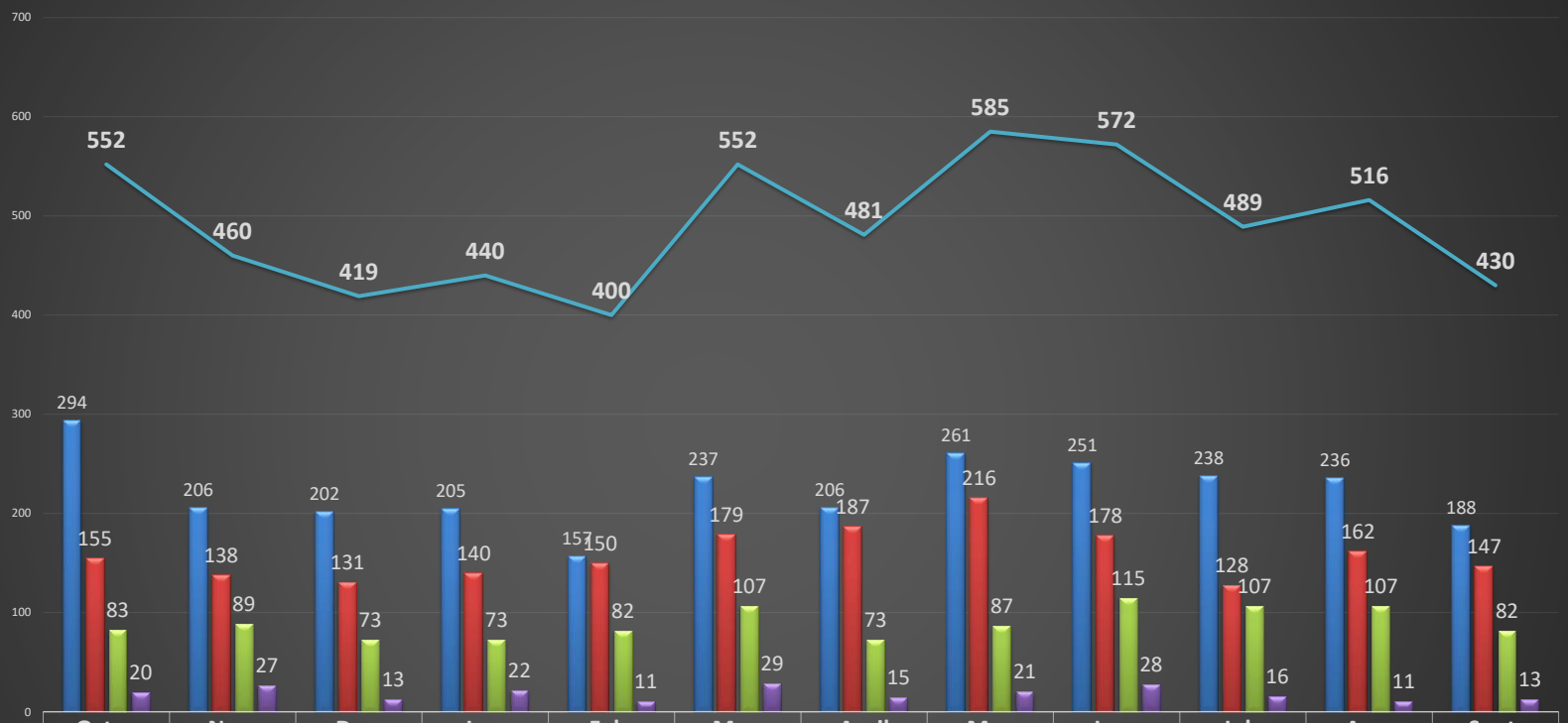
*percetentages reflect all intake types (stray, surrender, other)

	Surren- Cats		Surren- Dogs		Stray- Cats		Stray- Dogs		Qtr. Tot
1st Qtr.	83	6%	126	9%	393	27%	507	35%	1109
2nd Qtr.	46	3%	155	11%	192	14%	545	39%	938
3rd Qtr.	78	5%	137	8%	420	26%	543	33%	1178
4th Qtr.	110	8%	147	10%	404	28%	461	32%	1122
Yr. Totals	317	5%	565	10%	1409	24%	2056	35%	4347

San Marcos Animal Services
FY17 Intake - Stray vs. Owner Surrender



San Marcos Animal Services FY17 Intake



	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	April	May	June	July	Aug.	Sept.
City of San Marcos	294	206	202	205	157	237	206	261	251	238	236	188
Hays County	155	138	131	140	150	179	187	216	178	128	162	147
City of Kyle	83	89	73	73	82	107	73	87	115	107	107	82
City of Buda	20	27	13	22	11	29	15	21	28	16	11	13
TOTALS	552	460	419	440	400	552	481	585	572	489	516	430

City of San Marcos Hays County City of Kyle City of Buda TOTALS

CITY OF SAN MARCOS ANIMAL SERVICES

Shelter Outcome FY17

1ST QTR FY17 From: 10/01/16 to 12/31/2016

Final Disposition (Outcome)	*Cat*	*%*	*Dog*	*%*	*Totals*	*%*
Adopted	63	11.98%	145	21.77%	208	17.45%
Returned to owner	21	3.99%	222	33.33%	243	20.39%
Transferred	40	7.60%	130	19.52%	170	14.26%
Stolen or Escaped	1	0.19%	0	0.00%	1	0.08%
Died in Facility	15	2.85%	5	0.75%	20	1.68%
DOA (Dead On Arrival)	39	7.41%	9	1.35%	48	4.03%
Euthanized:	347	65.97%	155	23.27%	502	42.11%
Report Totals	526	100%	666	100%	1192 (Cats & Dogs only)	100%

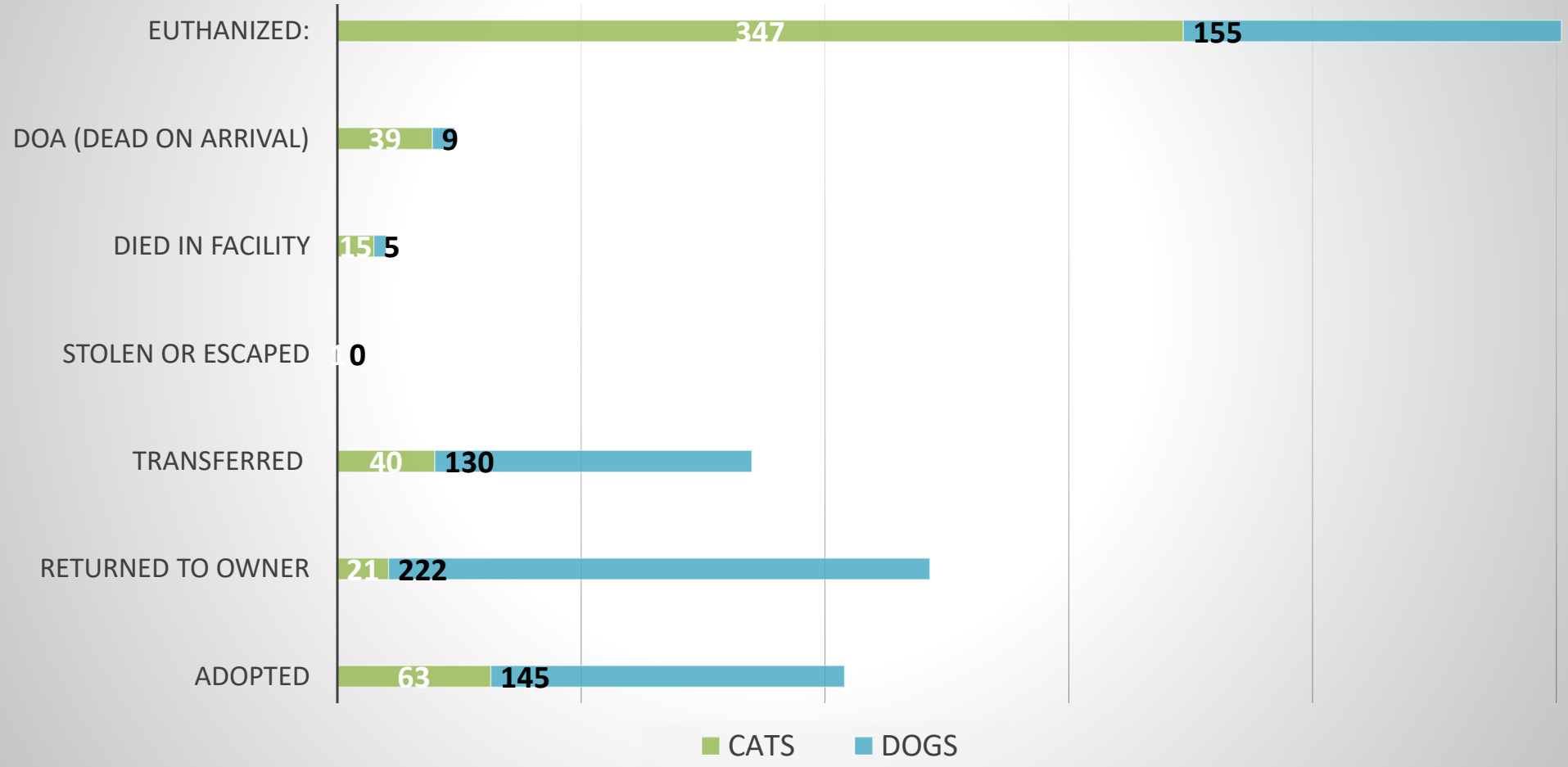
Comparison FY16 From: 10/01/2015 to 12/31/2015

Final Disposition (Outcome)	*Cat*	*%*	*Dog*	*%*	*Totals*	*%*
Adopted	46	9.62%	83	12.95%	129	11.53%
Returned to owner	11	2.30%	178	27.77%	189	16.89%
Transferred	8	1.67%	67	10.45%	75	6.70%
Stolen or Escaped	0	0.00%	0	0.00%	0	0.00%
Died in Facility	1	0.21%	2	0.31%	3	0.27%
DOA (Dead On Arrival)	13	2.72%	10	1.56%	23	2.06%
Euthanized:	399	83.47%	301	46.96%	700	62.56%
Report Totals	478	100%	641	100%	1119	100%

FY17 Q1 comparison to FY16 Q1:

- ADOPTIONS- Increased by 6%
- RTOs- Increased by 3.5%
- TRANSFERS- Increased by 7.5%
- DIED- Increase, factor in illness/medical cases Nov.
- EUTHANASIA- decreased by 20%, direct relation to positive placement efforts above

FY17 Q1 Disposition (Oct-Dec)



CITY OF SAN MARCOS ANIMAL SERVICES

Shelter Outcome FY17

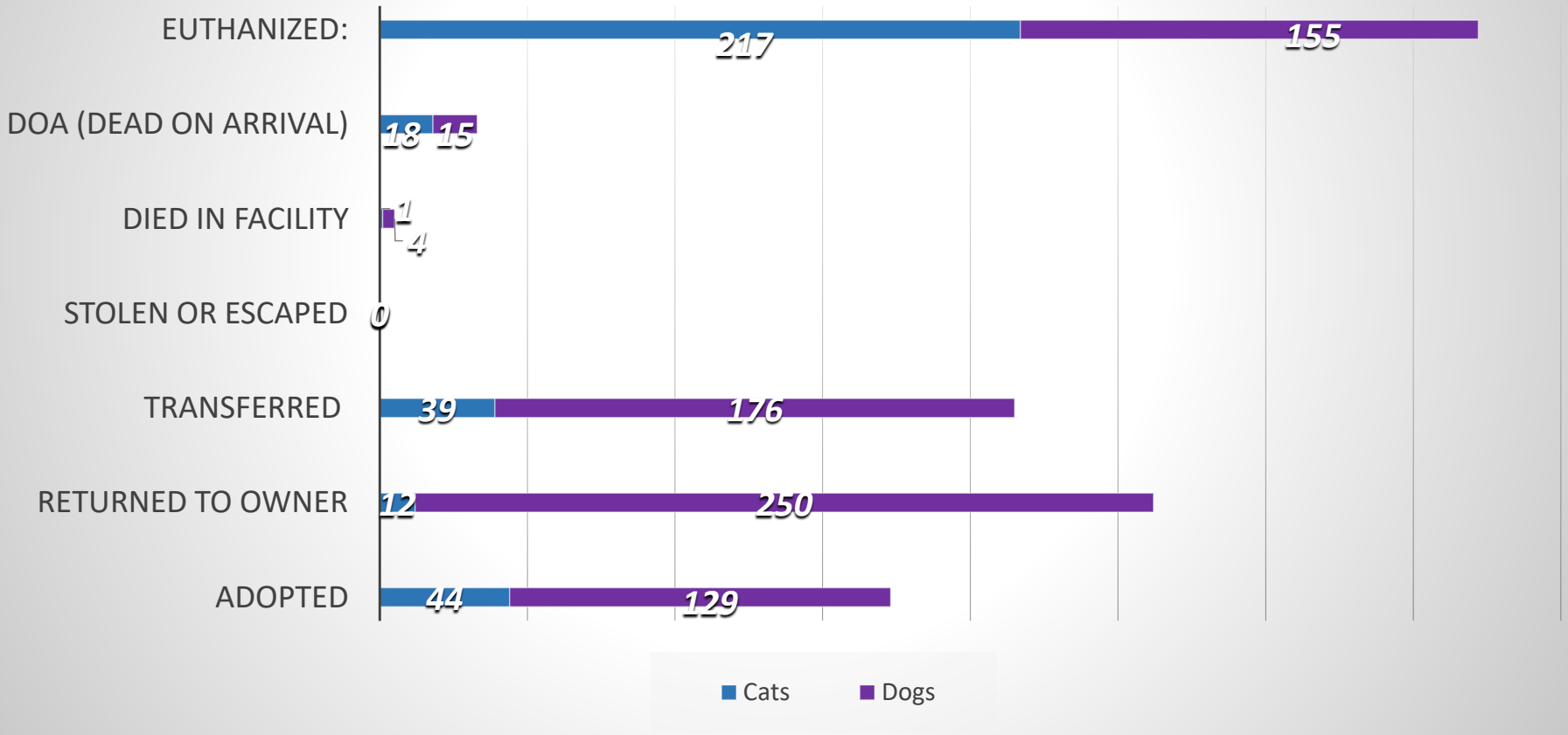
2nd QTR FY 2017 From: 01/01/2017 to 03/31/2017

Final Disposition (Outcome)	*Cat*	*%*	*Dog*	*%*	*Totals*	*%*
Adopted	44	13.3%	129	17.7%	173	16.32%
Returned to owner	12	3.6%	250	34.3%	262	24.72%
Transferred	39	11.8%	176	24.1%	215	20.28%
Stolen or Escaped	0	0.0%	0	0.0%	0	0.00%
Died in Facility	1	0.3%	4	0.5%	5	0.47%
DOA (Dead On Arrival)	18	5.4%	15	2.1%	33	3.11%
Euthanized:	217	65.6%	155	21.3%	372	35.09%
Report Totals	331	100%	729	100%	1060	100%

Comparison FY 2016 From: 1/01/16 to 3/31/2016

Final Disposition (Outcome)	Cat	%	Dog	%	Totals	%
Adopted	14	3.72%	113	15.27%	127	11.38%
Returned to owner	9	2.39%	297	40.14%	306	27.42%
Transferred	116	30.85%	131	17.70%	247	22.13%
Stolen or Escaped	1	0.27%	0	0.00%	1	0.09%
Died in Facility	1	0.27%	8	1.08%	9	0.81%
DOA (Dead On Arrival)	16	4.26%	8	1.08%	24	2.15%
Euthanized:	219	58.24%	183	24.73%	402	36.02%
Report Totals	376	100%	740	100%	1116	100%

FY17 Q2 Disposition (Jan-Mar)



CITY OF SAN MARCOS ANIMAL SERVICES

Shelter Outcome FY17

3RD QTR FY17 From: 4/01/2017 to 6/30/2017

Final Disposition (Outcome)	*Cat*	*%*	*Dog*	*%*	*Totals*	*%*
Adopted	32	5.2%	125	17.8%	157	11.9%
Returned to owner	19	3.1%	219	31.2%	238	18.0%
Transferred	107	17.3%	138	19.7%	245	18.5%
Stolen or Escaped	2	0.3%	0	0.0%	2	0.2%
Died in Facility	7	1.1%	3	0.4%	10	0.8%
DOA (Dead On Arrival)	13	2.1%	9	1.3%	22	1.7%
Euthanized:	439	70.9%	208	29.6%	647	49.0%
Report Totals	619	100%	702	100%	1321	100%

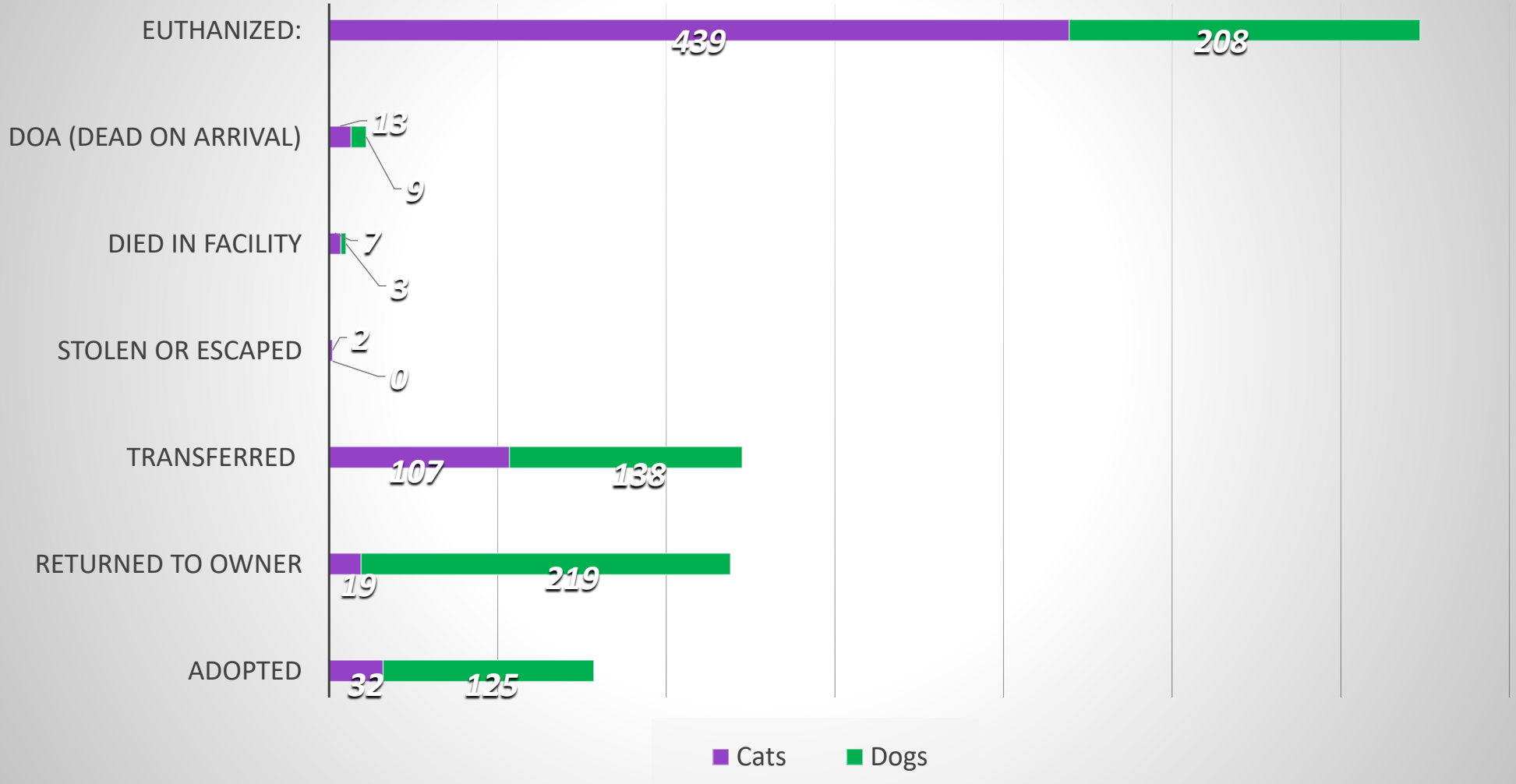
Comparison FY 2016 From: 4/01/16 to 6/30/2016

Final Disposition (Outcome)	*Cat*	*%*	*Dog*	*%*	*Totals*	*%*
Adopted	41	5.62%	108	14.21%	149	10.00%
Returned to owner	15	2.05%	234	30.79%	249	16.71%
Transferred	32	4.38%	67	8.82%	99	6.64%
DOA (Dead On Arrival)	43	5.89%	30	3.95%	73	4.90%
Euthanized:	599	82.05%	321	42.24%	920	61.74%
Report Totals	730	100%	760	100%	1490	100%

FY17 Q3 comparison to FY16 Q3:

- ADOPTIONS- Increased by 2%
- RTOs- Increased by 1.5%
- TRANSFERS- Increase of 12%
- EUTHANASIA- *less than 50%! in 3rd qtr is significant-decrease of 12%
- Overall trend is increase in positive placements (RTO,Adopt,Trans) in conjuction with decreased euthanasia = Success!

FY17 Q3 Disposition (Apr-Jun)



CITY OF SAN MARCOS ANIMAL SERVICES

Shelter Outcome FY17

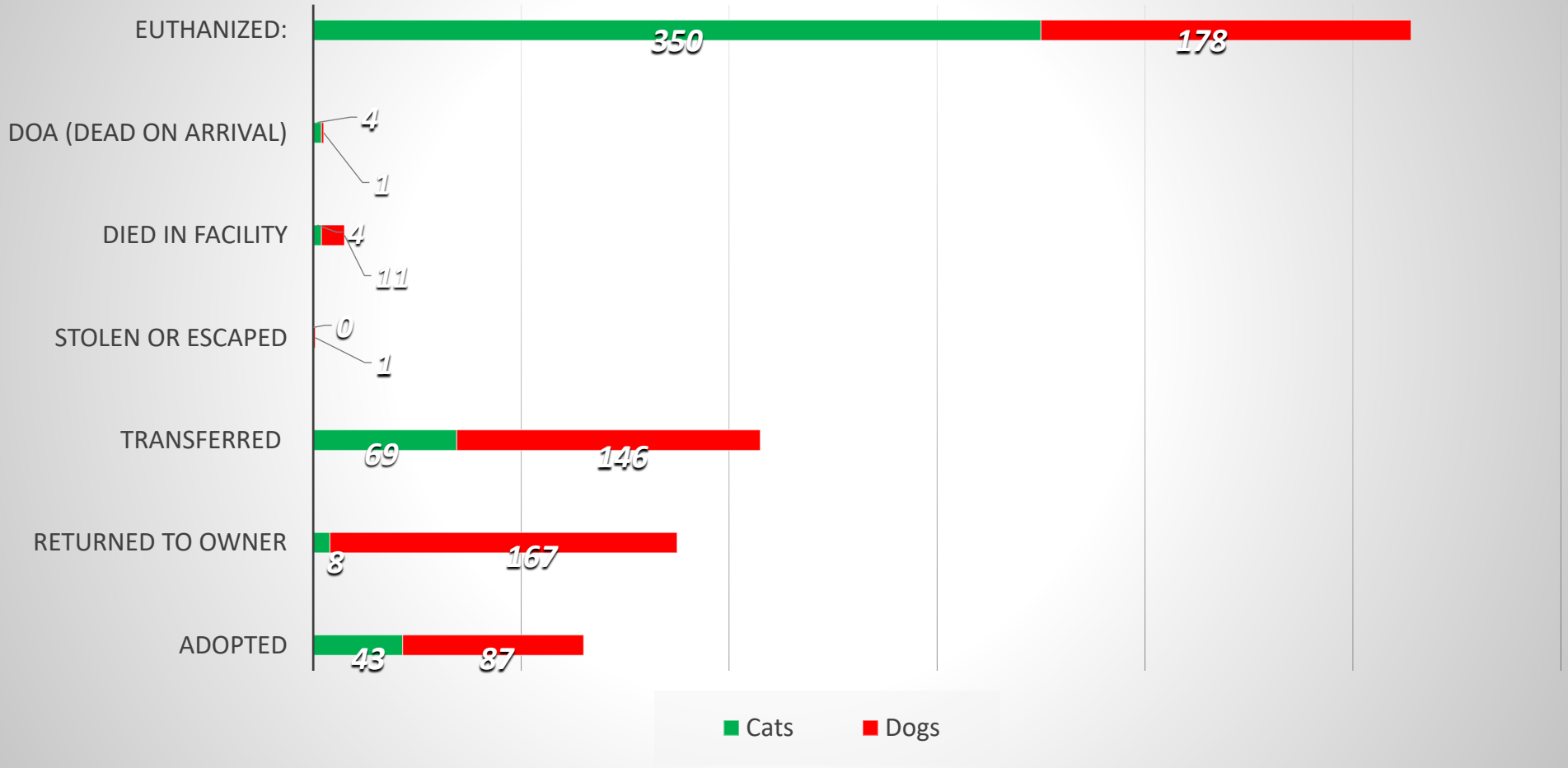
4th QTR FY17 From: 07/01/17 to 9/30/2017

Final Disposition (Outcome)	*Cat*	*%*	*Dog*	*%*	*Totals*	*%*
Adopted	43	9.0%	87	14.7%	130	12.2%
Returned to owner	8	1.7%	167	28.3%	175	16.4%
Transferred	69	14.4%	146	24.7%	215	20.1%
Stolen or Escaped	0	0.0%	1	0.2%	1	0.1%
Died in Facility	4	0.8%	11	1.9%	15	1.4%
DOA (Dead On Arrival)	4	0.8%	1	0.2%	5	0.5%
Euthanized:	350	73.2%	178	30.1%	528	49.4%
Report Totals	478	100.0%	591	100.0%	1069	100.0%

Comparison 4th QTR FY 16 From: 07/01/16 to 09/30/2016

Final Disposition (Outcome)	*Cat*	*%*	*Dog*	*%*	*Totals*	*%*
Adopted	56	6.6%	148	21.4%	204	13.2%
Returned to owner	15	1.8%	203	29.4%	218	14.1%
Transferred	61	7.2%	112	16.2%	173	11.2%
Stolen or Escaped	1	0.1%	0	0.0%	1	0.1%
Died in Facility	12	1.4%	3	0.4%	15	1.0%
DOA (Dead On Arrival)	21	2.5%	13	1.9%	34	2.2%
Euthanized:	685	80.5%	212	30.7%	897	58.2%
Report Totals	851	100.0%	691	100.0%	1542	100.0%

FY17 Q4 Disposition



CITY OF SAN MARCOS ANIMAL SERVICES

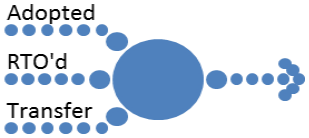
END OF YEAR REPORT- FY17

FY 2017 From: 10/01/2016 to 09/30/2017

Final Disposition (Outcome)	*Cat*	*%*	*Dog*	*%*	*Totals*	*%*
Adopted	182	9.3%	486	18.1%	668	14.39%
Returned to owner	60	3.1%	858	31.9%	918	19.78%
Transferred	255	13.1%	590	21.9%	845	18.20%
Stolen or Escaped	3	0.2%	1	0.0%	4	0.09%
Died in Facility	27	1.4%	23	0.9%	50	1.08%
DOA (Dead On Arrival)	74	3.8%	34	1.3%	108	2.33%
Euthanized:	1353	69.2%	696	25.9%	2049	44.14%
Report Totals	1954	100%	2688	100%	4642	100%

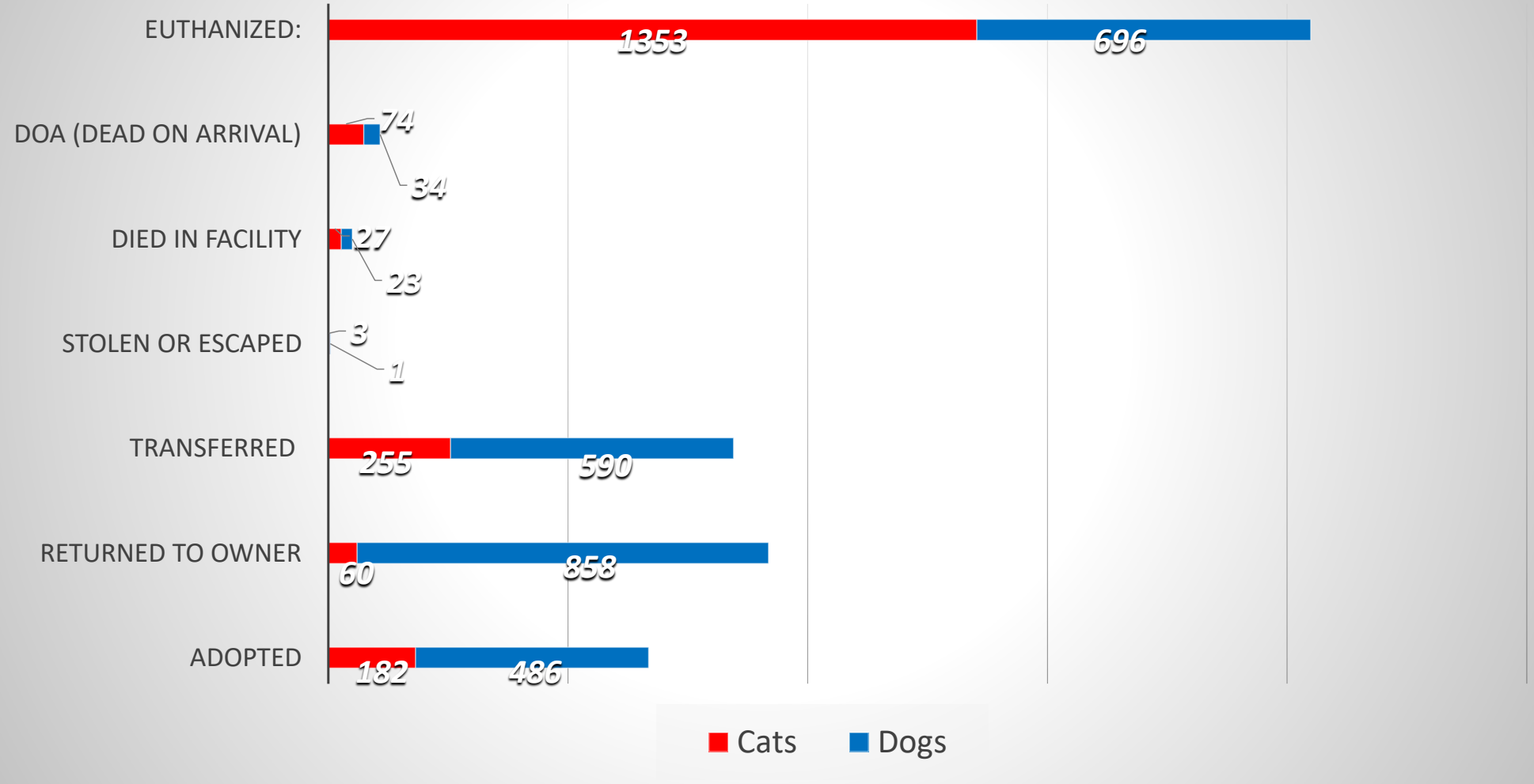
FY 2016 From: 10/01/2015 to 09/30/2016

Final Disposition (Outcome)	Cat	%	Dog	%	Totals	%
Adopted	177	7.79%	437	15.56%	614	12.09%
Returned to owner	74	3.26%	952	33.90%	1026	20.20%
Transferred	26	1.14%	398	14.17%	424	8.35%
Stolen or Escaped	4	0.18%	0	0.00%	4	0.08%
Died in Facility	24	1.06%	18	0.64%	42	0.83%
DOA (Dead On Arrival)	96	4.23%	56	1.99%	152	2.99%
Euthanized:	1870	82.34%	947	33.73%	2817	55.46%
Report Totals	2271	100%	2808	100%	5079	100%



2431 (54%) Tot lives saved

1934 (80%) dogs saved

497 (20%) cats saved

FY17 TOTAL Disposition