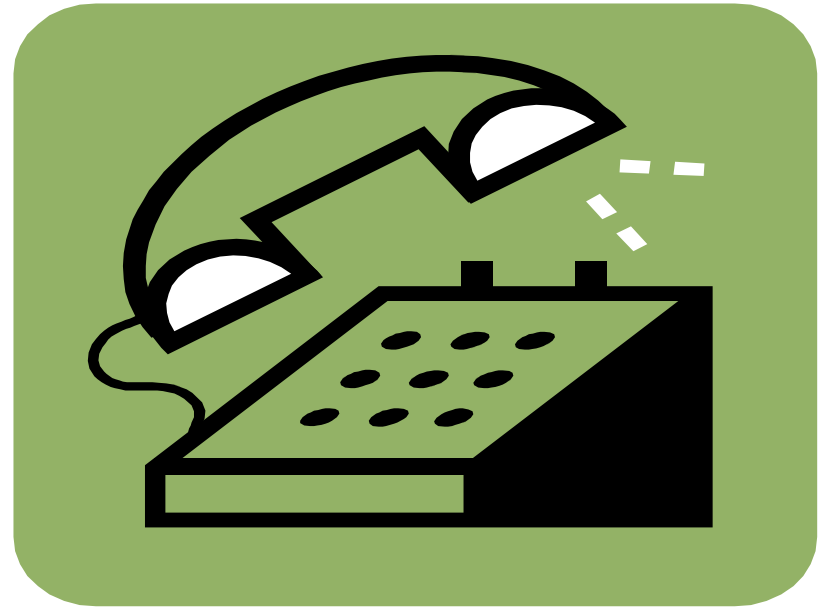


Who Ya Gonna Call?

A Reference Booklet for San Marcos Residents



Prepared By:
City Manager's Office

May 2016

**CITY OF SAN MARCOS, TEXAS
ELECTED OFFICIALS**

Mayor Daniel Guerrero
term expires November 2016

Place 1 Lisa Prewitt
term expires November 2016

Place 4 Jane Hughson
term expires November 2017

Place 2 Jude Prather
term expires November 2016

Place 5 Scott Gregson
term expires November 2018

Place 3 John Thomaides
term expires November 2017

Place 6 Melissa Derrick
term expires November 2018

Appointed Officials

City Manager
Jared Miller
393-8100

City Attorney
Michael Cosentino
393-8150

City Clerk
Jamie Lee Pettijohn
393-8090

Municipal Judge
John Burke
393-8190

Assistant City Managers

Collette Jamison
Steve Parker
393-8100

Office Hours: 8:00 am - 5:00 pm Monday through Friday

General Number: (512) 393-8000

City Manager Fax: 855-759-2844

City Clerk Fax: 855-246-9100

Internet Site: www.sanmarcostx.gov

Internet e-mail address: cityhall@sanmarcostx.gov

City Information & City Council / P & Z Commission Broadcasts Can Be Seen on:
Time Warner Cable **Channel 10** or Grande **Channel 16** or **123-16**

County and Community

Hays County Judge Bert Cobb
393-2205

Pct. 1 Commissioner Debbie Ingalsbe
393-2243

Pct. 2 Commissioner Mark Jones
262-2091

Pct. 3 Commissioner Will Conley
512-847-3159

Pct. 4 Commissioner Ray Whisenant
512-858-7268

Farmers Market on the Square
Tuesday Farmers Market
Cliff Caskey
cliff@caskeyorchards.com

Georgia Street Senior Center
392-2427

AREA CODE 512

EMERGENCY - 911

City of San Marcos Quick Reference Phone Numbers City Hall 393-8000

| | | | |
|-----------------------------|----------|-------------------------|--------------|
| Activity Center | 393-8280 | Fire Department | 805-2660 |
| ADA Coordinator | 805-2647 | City Marshal | 393-8470 |
| Airport | 216-6039 | Garbage/Recycling (TDS) | 800-375-8375 |
| Animal Shelter | 805-2650 | Human Resources | 393-8060 |
| Birth/Death Records | 393-8086 | Building Inspections | 805-2630 |
| Technology Services | 393-8110 | Library | 393-8200 |
| CDBG Program | 393-8147 | City Attorney | 393-8151 |
| Main Street Office | 393-8430 | City Council | 393-8090 |
| Mayor's Office | 393-8085 | Municipal Court | 393-8190 |
| City Info. Line (Recording) | 393-8488 | Neighborhood Services | 393-8470 |
| City Manager | 393-8100 | City Clerk | 393-8090 |
| Parks & Recreation | 393-8400 | Permit Center | 805-2630 |
| Development Services | 393-8230 | Electric Utility | 393-8300 |
| Police Department | 753-2108 | Public Information | 393-8105 |
| Emergency Info Recording | 393-848 | Public Services/Streets | 393-8036 |
| Engineering | 393-8130 | Utility Billing | 393-8383 |
| Environmental Health | 393-8440 | Water/Wastewater | 393-8010 |
| Fair Housing | 393-8147 | Wastewater Plant | 393-8344 |
| Finance/Accounting | 393-8170 | Water Plant | 353-3888 |
| | | WIC | 393-8040 |

Who Ya Gonna Call?

A

| | | |
|--|-------------------------------------|--------------|
| Abandoned/Dilapidated Buildings | Permit Center | 805-2630 |
| Abandoned Vehicles: | | |
| on street | Police Non-Emergency | 753-2108 |
| on private property | Neighborhood Services | 393-8470 |
| ACT (Achieving Community Together) | Lisa Dvorak | 393-8470 |
| Activity Center | Parks and Recreation | 393-8280 |
| ADA (Americans With Disabilities Act) | ADA Coordinator | 805-2647 |
| Addresses, Official (In City Limits) | Development Services | 393-8230 |
| Addresses, Official (In County) | County Mapping Department | 393-2160 |
| Adopt-A-School | San Marcos CISD (public schools) | 393-6990 |
| Adopt-A-Street | Keep San Marcos Beautiful | 393-8420 |
| Adopt-A-Park | Keep San Marcos Beautiful | 393-8420 |
| Adult Protective Program | Texas Human Services | 753-8142 |
| Aging | Agency on Aging in the Capital Area | 512-622-9111 |
| Airport/Hanger Rental Billing Questions | Texas Aviation Partners | 216-6039 |
| Agricultural Extension Office | US Department of Agriculture | 392-3202 |
| Airport Information | Texas Aviation Partners | 512-216-6039 |
| Alley Cleanup | Public Services, Transportation | 393-8036 |
| Alarm System Permits | Utility Billing | 393-8187 |
| Ambulance | Emergency | 911 |
| | Non-Emergency | 353-5115 |
| Annexation Information | Development Services | 393-8230 |
| Animal Bites, Rabies Control | Animal Control (day) | 805-2655 |
| | Police Non-Emergency (night) | 753-2108 |
| Animal Adoption | San Marcos Animal Shelter | 805-2657 |
| | PAWS (Kyle) | 268-1611 |
| Animal Control | Animal Shelter | 805-2655 |
| Animal Shelter | San Marcos, Hays Co, Kyle | 805-2650 |
| Hours (MF 11:30-5:30; TWThSa 11:30-4:30) | City Animal Shelter | 805-2650 |
| After hours: | | |

Five-Mile Dam Park and Soccer Fields
4440 S. Old Stagecoach Rd.

Gary Softball Complex
2600 Airport Hwy 21
396-1019

Main Street
202 E. Hopkins
393-8430

Municipal Building
630 E. Hopkins
393-8000

Nature Center
430 Riverside Dr.
393-8449

Parks and Rec Main Office
401 E. Hopkins
393-8400

Park Ranger Station
555 Cheatham St.
393-8426

Public Services Building
630 E. Hopkins
393-8036

Ramon Lucio Park
601 S. CM Allen Pkwy
353-1060

Rio Vista Pool/Park/Pavilion
555 Cheatham St.
392-7071

San Marcos Electric Utility
1040 Hwy. 123
393-8300

San Marcos City Cemetery
1001 Old RR 12

San Marcos Municipal Airport
1807 Airport Drive, Suite 200
216-6039

San Marcos Police Department
2300 S IH 35
753-2108

San Marcos Public Library
625 E. Hopkins St.
393-8200

Surface Water Treatment Plant
Operated by GBRA
91 Old Bastrop Highway
353-3888

Wastewater Treatment Plant
Operated by CH2M Hill, Inc.
720 River Road
393-8344

WIC
700 N LBJ #104
San Marcos, TX 78666
393-8040
800-324-4098

WIC Administration
700 N LBJ #105
393-8045

| | | | | | |
|-----------------------------------|----------------------------------|----------|--------------------------------------|----------------------|----------|
| Wills/Deeds | Hays County Clerk | 393-7330 | City of San Marcos | Police Non-Emergency | 753-2108 |
| | | | Hays County | Hays County Sheriff | 393-7896 |
| | | | Kyle | City of Kyle | 268-8800 |
| Y | | | | | |
| Youth Services | Youth Service Bureau | 396-5437 | Appraisal District | Hays County | 268-2522 |
| Youth Shelter | Greater San Marcos Youth Council | 754-0500 | Army Reserve | U.S. Government | 396-4061 |
| Youth Sports/ Recreation Programs | Parks & Recreation | 393-8400 | Athletic Activities Schedule, (live) | Parks & Recreation | 393-8400 |
| | | | (recording) | | 393-8404 |
| | | | Auto Titles | Tax Assessor | 393-5545 |

Z

| | | |
|--------------------|----------------------|----------|
| Zoning Information | Development Services | 393-8230 |
| Zoning Violations | Development Services | 393-8230 |

Call 911 for emergencies (or transfer internally to extension 2108)

City Facilities List:

| | |
|---|--|
| Activity Center 501 E. Hopkins 393-8280 | Paul Pena Park 1209 Crystal River Parkway |
| Animal Services 750 River Road 805-2650 | Fire Station 1 114 E. Hutchison St. 393-8464 |
| City Hall 630 E. Hopkins 393-8000 | Fire Station 2 1314 Academy St. 393-8471 |
| City Park/City Park Rec Hall 170 Charles Austin Dr. 393-8400 | Fire Station 3 2420 Hunter Rd. 753-2396 |
| Dunbar Recreation Center 801 W. MLK Dr. 393-8400 | Fire Station 4 404 Broadway 393-8473 |
| Old Fish Hatchery Community Building 204 N. CM Allen 393-8400 | Fire Station 5 100 Carlson Circle 805-2665 |

B

| | | |
|---|--------------------------|----------------|
| Banner Permits | Permit Center | 805-2630 |
| Better Business Bureau | Austin | 512-445-2911 |
| Bids | Purchasing (Finance) | 393-8170 |
| Billing, Utilities | Utility Billing | 393-8383 |
| Bingo | Texas Lottery Commission | 1-512-463-4600 |
| Birth Certificates | City Clerk | 393-8086 |
| Brush Pickup | Texas Disposal Systems | 800-375-8375 |
| Building Inspections & Permits (Automated inspection request line) | Permit Center | 805-2630 |
| Burglar Alarm Permits | Permit Center | 866-957-3764 |
| Burn Ban Info, Hays County | Utility Billing | 393-8187 |
| Burning Trash, unattended | County Fire Marshal | 393-7339 |
| Bus Service/Schedule | Emergency | 911 |
| Businesses, Home-Based | San Marcos Transit/CARTS | 805-7433 |
| Bulky Waste Pickup | Development Services | 393-8230 |
| | Texas Disposal Systems | 800-375-8375 |

C

| | | |
|---|---------------------------------|--------------|
| Cable Television | Grande Communications, Inc. | 878-4880 |
| | Time Warner Cable | 805-2555 |
| | Time Warner Cable (Spanish) | 805-2550 |
| Calaboose African American History Museum | | 512-353-0124 |
| Car Titles/Registration | Hays Co. Tax Assessor-Collector | 393-5545 |
| CARTS | Bus Service | 805-7433 |
| Cemetery Lots, Purchase | Finance | 393-8170 |

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|---------------------------------------|----------------------------|----------------|---|------------------------------------|----------------|
| Cemetery Maintenance | Parks & Recreation | 393-8400 | Unsafe Structures | Permit Center | 805-2630 |
| Centro Cultural Hispano de San Marcos | | 512-878-0640 | Utility Billing | Utility Billing | 393-8383 |
| Certificate of Occupancy | Permit Center | 805-2630 | Utility Commission | Public Utilities Commission | 1-888-782-8477 |
| Chamber of Commerce | San Marcos Area C of C | 393-5900 | Utilities / New Connection | Utility Billing | 393-8383 |
| Chemical Spills, concerns | Neighborhood Services | 393-8470 | Urgent Care | Corridor Medical Clinic | 392-5556 |
| Chemical Spills, emergency | Emergency | 911 | V | | |
| Child Abuse | Elderly, Disabled or | | Vacant Lot Problems | Neighborhood Services | 393-8470 |
| | Child Abuse Hotline | 1-800-252-5400 | Vagrants | Police Non-Emergency | 753-2108 |
| Child Care/Day Care (services list) | Chamber of Commerce | 393-5900 | Vandalism | Police Non-Emergency | 753-2108 |
| Child Protective Services | TX Dept. of Human Services | 753-2256 | Vehicle Registration | Hays County Tax Assessor | 393-5545 |
| Child Support | Child Support Hotline | 1-800-252-8014 | Vehicle Towing | Police Non-Emergency | 753-2108 |
| | Hays Co. District Clerk | 393-7660 | Veteran Information | Hays County Veterans Services | 392-8387 |
| Child/Infant Health | WIC | 393-8040 | Vital Statistics | City Clerk | 393-8087 |
| Citations, Tickets (City) | Municipal Court | 393-8190 | Voter Registration/Elections | Hays Co. Election Administrator | 393-7310 |
| City Clerk's Office | City Clerk | 393-8090 | Voter Precinct Information | Hays Co. Election Administrator | 393-7310 |
| City Commissions/Task Forces | City Clerk | 393-8090 | City Elections | City Clerk | 393-8090 |
| CITY HALL, GENERAL INFO | City of San Marcos | 393-8000 | W | | |
| City Job Line (recording) | Human Resources | 393-8290 | Water / Wastewater Dept. | City of San Marcos | 393-8010 |
| City Limits, Location | Development Services | 393-8230 | Emergency After Hours | | 393-8010 |
| City Manager's Office | City of San Marcos | 393-8100 | Water Conservation | Conservation Coordinator | 393-8310 |
| Claims against the City of San Marcos | Human Resources | 393-8060 | Water Main Breaks or Leaks | Public Services-Water / Wastewater | 393-8010 |
| Clean Air (Smoking) Ordinance | Environmental Health | 393-8440 | Water Pressure / Water Problems | Public Services-Water / Wastewater | 393-8010 |
| Code Enforcement | Neighborhood Services | 393-8470 | Water Quality | | 393-8038 |
| Comm. Devel. Block Grant Program | Development Services | 393-8147 | Water Service | City Utility Office | 393-8383 |
| Community Action Agency | Social Services | 392-1161 | | Crystal Clear Water | 830-372-1031 |
| Community Events Calendar | Chamber of Commerce | 393-5900 | Watering Violation/Water Waste | Maxwell Water Supply | 357-6253 |
| Community Organizations List | Chamber of Commerce | 393-5900 | Weather Emergencies | Public Services — Conservation | 393-8310 |
| Community Services | Community Services | 393-8400 | Weedy Lots | City Information Recording | 393-8488 |
| Community Service Numbers | CenturyTel Community Pages | | Welfare | Neighborhood Services | 393-8470 |
| Congressman, U.S. Dist. 21 | Lamar Smith | 512-912-7508 | WIC (Women, Infants and Children Program) | Dept of Human Services | 753-2201 |
| Congressman, U.S. Dist. 35 | Lloyd Doggett | 512-916-5921 | Wild Animals, Injured | City of San Marcos | 393-8040 |
| | Washington, DC | 202-225-4865 | | Animal Shelter | 805-2655 |

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|--|------------------------------------|----------------|
| Temporary Structure Permits | Permit Center | 805-2630 |
| Texas State University- San Marcos | Main Number | 245-2111 |
| Tourism, Downtown | Main Street | 393-8430 |
| Tourist Information Center | Convention and Visitor Bureau | 393-5930 |
| Trademarks | | 1-800-786-9199 |
| Traffic Counts | | |
| State and Federal Highways | TxDOT Map Office | 512-465-7397 |
| Local Streets | Public Services-Transportation | 393-8036 |
| Traffic Hazards/Obstructions | Public Services-Transportation | 393-8036 |
| Traffic Signal Repair | | |
| State Roadways | TxDOT | 353-1061 |
| Local Streets | Public Services-Transportation | 393-8036 |
| Traffic Signs, Damaged or Missing | Public Services-Transportation | 393-8036 |
| Traffic Signs/Signals, Placement of New (speed limit, stop, yield, warning, etc.) | Public Services-Transportation | 393-8036 |
| Traffic Tickets | Municipal Court | 393-8190 |
| Transportation, Public | CARTS | 805-7433 |
| Trash, Burning unattended | Emergency | 911 |
| Trash Pickup and Recycling | Solid Waste/ TDS | 393-8407 |
| Tree Limbs/Visibility | Public Services | 393-8026 |
| Tree Limbs/Electrical Wires | San Marcos Electric Utility | 393.8300 |
| Tree, Shrub Trimming on Public R.O.W. | Parks & Recreation | 393-8400 |
| Truants | SMCISD Attendance Officer | 753-5930 |
| U | | |
| Underground Electric Utility Lines | San Marcos Electric Utility | 393-8300 |
| | Pedernales Electric Co-Op | 1-888-554-4732 |
| | Bluebonnet Electric Co-Op | 1-800-842-7708 |
| Underground Water/Wastewater Lines | Public Services-Water / Wastewater | 393-8010 |
| Underground Utility Lines (before excavating) | 1-800-DIG-TESS | 1-800-344-8377 |
| Unemployment/Employment Information | Texas Workforce Commission | 353-7368 |
| University Information | Texas State University | 245-2111 |
| University Legal Aid | | 245-2370 |

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|--------------------------------------|--------------------------------|----------------------------|
| Contractor Licensing | Permit Center | 805-2630 |
| Consumer Complaints | Austin Better Business Bureau | 512-445-2911 |
| Consumer Fraud | Attorney General | 800-621-0508 |
| Corridor Business Incubator | 215 W. San Antonio St. | 392-3488 |
| County Clerk | Hays County | 393-7330 |
| County Judge | Hays County | 393-2205 |
| County Job Information | Hays County | 393-2215 |
| County Public Information | Hays County | 393-2296 |
| County Tax Assessor-Collector | Louanne Caraway, Hays County | 393-2236 |
| Crime Stoppers or, statewide | Police Dept. | 353-TIPS 1-800-324-8477 |
| Crisis Hotline | Southside Community Center | 396-3939 |
| Curb/Gutter Repair | Public Services-Transportation | 393-8036 |
| Curfews | Police Non-Emergency | 753-2108 |
| D | | |
| DBA (Doing Business As) | Hays County Clerk | 393-7330 |
| DPS (Highway Patrol/ Driver License) | TX Dept. of Public Safety | 353-2770 |
| Day Care/ Child Care (services list) | Chamber of Commerce | 393-5900 |
| Damaged Curb/Gutter | Public Services-Transportation | 393-8036 |
| Dead Animal Pickup | City Animal Shelter | 805-2655 |
| | Hays County | 393-7896 |
| Death Certificates | City Clerk | 393-8086 |
| Demolition Permits | Permit Center | 805-2630 |
| Development Projects | Development Services | 393-8230 |
| Dilapidated Buildings | Permit Center | 805-2630 |
| Disaster Assistance | American Red Cross | 512-928-4271 |
| | FEMA | 1-800-582-5233 |
| | Salvation Army | 754-8541 |
| Dispute Resolution | Hays Co. Dispute Res. Ctr. | 878-9382 |
| District Clerk, Beverly Crumley | Hays County | 393-7660 |
| District Attorney, Sherri Tibbe | Hays County | 393-7600 |

| | | |
|-----------------------------------|---------------------------------|----------|
| Dogs Barking | Animal Shelter (day) | 805-2655 |
| | Police Non-Emergency (night) | 753-2108 |
| Downtown Revitalization | Main Street | 393-8430 |
| Drains, Storm & Drainage Problems | Public Services-Transportation | 393-8036 |
| Driver License / ID | TX Dept. of Public Safety (DPS) | 353-2770 |
| Driveway Construction Permits | Permit Center | 805-2630 |

E

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|--|---|----------------|
| Economic Development Program | Greater San Marcos Partnership | 393-3400 |
| EMS (Ambulance) | Emergency | 911 |
| | Non-Emergency | 353-5115 |
| Easement Locations | Development Services | 393-8130 |
| Elderly Abuse | Elderly, Disabled or Child Abuse Hotline | 1-800-252-5400 |
| Edwards Aquifer Authority | EAA | 1-800-292-1047 |
| Electric Lines Down | San Marcos Electric Utility | 393-8313 |
| Electric Utility Department | City of San Marcos | 393-8300 |
| Electricians, licensing | Permit Center | 805-2630 |
| Electrical Permits | Permit Center | 805-2630 |
| Electrical Repairs | Electric | 393-8313 |
| Electrical Service | Electric | 393-8300 |
| | Pedernales Electric Co-Op | 1-888-554-4732 |
| | Bluebonnet Electric Co-Op | 1-800-842-7708 |
| Elected Officials List | CenturyTel Community Pages | |
| Elections, City | City Clerk | 393-8090 |
| Elections, County | Hays Co. Election Administrator | 393-7310 |
| Elections, School | SMCISD | 393-6700 |
| EMERGENCIES (Fire, Police, Ambulance) | | 911 |
| Employers-Major, San Marcos Area | Chamber of Commerce | 393-5900 |
| Employment Info., City of San Marcos | Human Resources | 393-8060 |
| Employment/Unemployment Information | Texas Workforce Commission | 353-7368 |
| Energy Audit, Home (free) | Electric | 393-8310 |

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|---|--------------------------------|----------------|
| Social Security Info. | Social Security Administration | 800-772-1213 |
| Social Services Listings | Statewide Information line | 211 |
| Southside Community Center | Shelter | 392-6694 |
| Special Events | Chamber of Commerce | 393-5900 |
| | Main Street Program | 393-8430 |
| | Texas State University | 245-2111 |
| State Bar of Texas | | 1-800-252-9690 |
| Storm Drains | Public Services | 393-8036 |
| Storm Emergency Information | City Information Recording | 393-8488 |
| Stray Animals | Animal Shelter | 805-2655 |
| Street Cleaning/Sweeping | Public Services | 393-8036 |
| Street Closures (Special Events) | San Marcos Police Department | 754-2200 |
| Street Closures (Construction) | Public Services-Transportation | 393-8036 |
| Street Drainage | Public Services | 393-8036 |
| Street Intersection Problems | Public Services | 393-8036 |
| Street Lighting | Electric Utility | 393-8300 |
| Street Names | Development Services | 393-8230 |
| Street Repairs | Public Services-Transportation | 393-8036 |
| Street Signs, Damaged or Missing | Public Services-Transportation | 393-8036 |
| Street Signs/Signals, Placement of New (speed limit, stop, yield, warning, etc.) | Public Services-Transportation | 393-8036 |
| Subdivision of Land | Development Services | 393-8230 |
| Swimming Pool, Public | Parks & Recreation | 392-7031 |
| Swimming Pool Construction Permits | Permit Center | 805-2630 |

T

| | | |
|---------------------------------------|--|--------------|
| TABC Austin | Tex. Alcoholic Bev. Commission | 512-206-3773 |
| Taxes, Property Appraisal | Hays Co. Appraisal District | 268-2522 |
| Taxes, Property Assessment/Collection | Hays Co. Tax Assessor-Collector | 393-5545 |
| TDD for City Offices | (Telecommunications Device for the Deaf) | 711 |
| Telephone | CenturyTel | 754-5699 |
| | Grande Communications | 878-4880 |

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|---------------------------------------|----------------------------------|--------------|
| S | | |
| Salvation Army | | 754-8541 |
| Sanitation Concerns | Environmental Health | 393-8440 |
| San Marcos, A Texas Natural | Main Street Program Office | 393-8430 |
| San Marcos Electric Utility | City of San Marcos | 393-8300 |
| School Enrollment | San Marcos CISD | 393-6700 |
| School Dist. Boundaries & Attn. Zones | San Marcos CISD | 393-6700 |
| Schools, General Information | San Marcos CISD | 393-6700 |
| Sector Plans, City | Planning & Development | 393-8230 |
| Senator, U.S. | Ted Cruz, Austin | 512-916-5834 |
| | Washington, DC | 202-224-5922 |
| Senator, U.S. | John Cornyn, Austin | 512-469-6034 |
| | Washington, DC | 202-224-2934 |
| Senator, State Dist 25 | Jeff Wentworth, Capitol | 512-463-0125 |
| | San Antonio office | 210-826-7800 |
| Septic Tank Concerns | Environmental Health | 393-8440 |
| | Hays County | 393-2150 |
| Sewer Problems | Water / Wastewater | 393-8010 |
| Emergency After Hours | | 393-8010 |
| Sexual Assault/Abuse Counseling | Hays/Caldwell Women's Center | 396-3404 |
| Shelter, Emergency | Hays/Caldwell Women's Center | 396-3404 |
| | Southside Community Center | 392-6697 |
| | Greater San Marcos Youth Council | 754-0500 |
| Sheriff, Gary Cutler | Hays County | 393-7800 |
| Sidewalks/Sidewalk Repair | Public Services | 393-8036 |
| Sights and Sounds of Christmas | Parks & Recreation | 393-8400 |
| Sign Permits, Licenses, Questions | Permit Center | 805-2630 |
| Site Development Permits | Permit Center | 805-2630 |
| Small Claims Court | Justice of the Peace | 393-7636 |
| Smoke Detector Information | Fire Department | 393-8484 |
| Smoke, Smell | Non-Emergency | 753-2108 |
| Smoking (Clean Air Ordinance) | Environmental Health | 393-8440 |
| Speeding | Police Non-Emergency | 753-2108 |

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|--|----------------------------------|----------------|
| Energy Conservation Program | Electric | 396-8310 |
| Devel. Services and Environmental Services | City of San Marcos | 393-8130 |
| Environmental Health | City of San Marcos | 393-8440 |
| Equal Employment Opportunity Commission | EEOC | 1-800-669-4000 |
| ETJ (Extra Territorial Jurisdiction) | Development Services | 393-8230 |
| Evictions | Justice of the Peace | 393-7871 |
| F | | |
| Family Assistance/Temporary Aid | TX Dept. of Human Services | 753-2201 |
| Family Planning | Community Action Inc. | 392-5810 |
| Family Violence | Hays/ Caldwell Women's Center | 396-3404 |
| Fence Regulations & Permits | Permit Center | 805-2630 |
| Film/Movie Coordination | Parks & Recreation | 393-8400 |
| Fires | Emergency | 911 |
| Fire Departments | Fire Chief | 805-2660 |
| City of San Marcos Fire Department | Downtown Station 1 | 393-8464 |
| | Holland Station 2 | 393-8471 |
| | Hunter Road Station 3 | 753-2396 |
| | Broadway Station 4 | 393-8473 |
| | Fire HQ Station 5 | 805-2665 |
| Citizen Fire Academy Information | Fire Administration | 805-2660 |
| South Hays County Fire Department | Emergency Service District #3 | 754-7963 |
| Fire Marshal | | 393-8470 |
| Food, Emergency | San Marcos Area Food Bank | 392-8300 |
| Food Handler Certificates | Environmental Health | 393-8440 |
| Food Service Concerns | Environmental Health | 393-8440 |
| Food Stamps | TX. Human & Protective. Services | 753-2201 |
| Fraternity & Sorority Regulation | Development Services | 393-8230 |
| G | | |
| Gang Activity | Police Non-Emergency | 753-2108 |
| Garbage Pickup, in-City, residential | Solid Waste | 393-8407 |

| | | |
|--|--------------------------------|----------------|
| Gas Leak | Emergency | 911 |
| Gas Smell | Non-Emergency | 753-2108 |
| Gas Service | CenterPoint Energy | 1-800-427-7142 |
| Emergencies only Sat Sun After 5 p.m. weekdays | | 396-6672 |
| GENERAL INFO, CITY SERVICES | City of San Marcos | 393-8000 |
| Government Officials List | CenturyTel Community Pages | |
| Graffiti | Police Crime Prevention | 754-2270 |
| H | | |
| Habitat for Humanity | Habitat for Humanity | 754-8142 |
| Handicap Access | ADA Coordinator | 393-8239 |
| Handicapped Parking Stickers | Tax Assessor-Collector | 393-5545 |
| Harassing Telephone Calls | Police Non-Emergency | 753-2108 |
| Hazardous Spills, concerns | Environmental Health | 393-8440 |
| Hazardous Spills, emergency | Emergency | 911 |
| Health, Environmental | Environmental Health | 393-8440 |
| Health, Public | Hays County Health Dept. | 393-5520 |
| Historic Building Designation | Development Services | 393-8230 |
| Historic District Signs | Development Services | 393-8230 |
| Historic Districts | Development Services | 393-8230 |
| Historic Building, Permit for Construction | Permit Center | 805-2630 |
| Home-Based Business Information | Development Services | 393-8230 |
| Home-Owner Building Permits | Permit Center | 805-2630 |
| Hospital | Central TX Medical Center | 353-8979 |
| | Seton Hays | 512-504-5000 |
| Hot Checks | District Attorney | 396-7600 |
| Housing | Habitat for Humanity | 754-8142 |
| Discrimination Complaints | | 1-800-669-9777 |
| Fair Housing | | 393-8147 |
| | Section 8 Rental Assistance | 353-5061 |
| (Landlord Problems) | Austin Tenants' Council | 512-474-1961 |
| Housing Authority | City of S.M. Housing Authority | 353-5058 |
| Human Resources Department | City of San Marcos | 393-8060 |

| | | |
|--|------------------------------|----------------|
| Pre-Development Meetings | Permit Center | 805-2630 |
| Probation, Adult | Hays County | 353-5892 |
| Probation, Juvenile | Hays County | 393-7755 |
| Property Ownership Information | Hays Co. Appraisal District | 268-2522 |
| Property Tax Appraisal | Hays Co. Appraisal District | 268-2522 |
| Protective Services | TX Dept. of Human Services | 753-2201 |
| Public Housing | Housing Authority | 353-5058 |
| Public Transit | CARTS | 805-7433 |
| Public Information, City of San Marcos | Communications Director | 393-8105 |
| Public Housing | San Marcos Housing Authority | 353-5058 |
| Public Transportation | CARTS | 805-7433 |
| Public Utility Commission | PUC | 1-888-782-8477 |
| Public Services Department | City of San Marcos | 393-8036 |
| R | | |
| Rabies Control, Animal Bites | City Animal Shelter | 805-2655 |
| | Hays County | 393-7896 |
| Railroad, Union Pacific | Union Pacific | 1-800-272-8777 |
| Railroad Complaints | | 1-800-848-8715 |
| Records Management | City Clerk | 393-8088 |
| Recycling, Residential | Solid Waste/ TDS | 393-8407 |
| | Green Guy- 937 Hwy 80 | 353-3266 |
| Remodeling Permits | Permit Center | 805-2630 |
| Rental of City Facilities | Parks & Recreation | 393-8400 |
| Red Cross | | 800-928-4271 |
| Rental of City Facilities | Parks & Recreation | 393-8400 |
| Representative, State Dist. 45 | Jason Isaac | 512-463-0647 |
| River Cleanup | Parks & Recreation | 393-8400 |
| Road Conditions/Repairs | Public Services | 393-8036 |
| Road Repair, County | Hays County | 393-7385 |
| Rodent Control | Environmental Health | 393-8440 |

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|---|---------------------------------|-----------------|-------------------------------------|------------------------------------|----------------|
| Overgrown/Weedy Lots | Neighborhood Services | 393-8470 | Career Line | City of San Marcos | 393-8290 |
| | | | Humane Society | Animal Shelter, City | 805-2650 |
| | | | | PAWS (Kyle) | 268-1611 |
| P | | | | | |
| Parade Information | San Marcos Police | 753-2110 / 2119 | | | |
| Parks & Recreation Department | City of San Marcos | 393-8400 | I | | |
| Parks, Activities Schedule (recording) | Parks & Recreation | 393-8404 | Immigration (INS) | ICE (US Government) | 1-800-375-5283 |
| Parks, General Info | Parks & Recreation | 393-8400 | Immunizations | Hays County Health Dept. | 393-5220 |
| Park Lighting | Parks & Recreation | 393-8400 | Industrial Waste Permits | Water Quality | 393-8038 |
| Park Violations | Police Non-Emergency | 753-2108 | Infant, Child Health | WIC | 393-8040 |
| Parking in Fire Lanes/Handicapped Slots | Police Non-Emergency | 753-2108 | Information Line, City | City Manager's Office | 393-8488 |
| Parking Space Requirements | Development Services | 393-8230 | Inspections, Building | Permit Center | 805-2630 |
| Parking Restrictions | Police Non-Emergency | 753-2108 | (automated inspection request line) | | 866-957-3764 |
| Parking Tickets | Municipal Court | 393-8190 | Home Fire Safety (free) | Fire Department | 805-2660 |
| Passports | City Clerk | 393-8086 | Home Security (free) | Police Crime Prevention | 754-2270 |
| Permit Center | City of San Marcos | 805-2630 | Mobile Home | Permit Center | 805-2630 |
| Pet Licenses, City | Animal Shelter | 805-2650 | Intersection Design Problems | Public Services-Transportation | 393-8130 |
| Planning and Development Services | | 393-8230 | Intersection Obstructions | Public Services-Transportation | 393-8036 |
| Playgrounds | Parks & Recreation | 393-8400 | Irrigation Permits | Permit Center | 805-2630 |
| Plumbing Permits/Licenses | Permit Center | 393-8240 | | | |
| Police Department | City of San Marcos | 753-2108 | J | | |
| | Administration | 753-2110 | Jail | Hays County Law Enforcement Center | 393-7800 |
| | CFPO Youth Sports | 396-0418 | Job Information, City of San Marcos | Human Resources | 393-8060 |
| | Citizens Police Academy | 754-2270 | Job Information, Hays County | Hays County | 393-2215 |
| | Crime Stoppers | 353-TIPS | Job line, City (recording) | Human Resources | 393-8290 |
| | Juvenile Officer | 753-2300 | Junk Vehicles | Neighborhood Services | 393-8470 |
| | Victims Services | 753-2106 | Justice Center | Hays County | 393-7740 |
| Pollution Air/Water | Environmental Health | 393-8440 | Justice of the Peace | | |
| Pool, Rio Vista | Parks & Recreation | 392-7031 | | Pct 1 Place 1 San Marcos | 393-7871 |
| Population Information | Development Services | 393-8230 | | Pct. 1 Place 2 San Marcos | 393-7636 |
| Post Office | San Marcos Post Office | 392-3451 | | Pct. 2 Kyle | 268-3151 |
| Pothole Repairs | Public Services | 393-8036 | | Pct. 3 Wimberley | 847-2000 |
| Power Failure | Electric Utility Repair Service | 393-8313 | | Pct. 4 Dripping Springs | 858-7446 |
| Power, Utility Lines | Electric Utility | 393-8313 | | Pct. 5 Buda | 295-2700 |

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| Juvenile Probation | Hays County | 393-7755 |
| L | | |
| Labor Department | | 1-800-669-4000 |
| Land Development Information | Development Services | 393-8230 |
| Landfills | TDS (south Austin) | 392-1515 |
| | Buda | 512-243-0400 |
| | New Braunfels | 830-625-7894 |
| | Wimberley | 512-847-3504 |
| Landlord Tenant Council | | 474-1961 |
| Landscape Permits | Permit Center | 805-2630 |
| Landscape Regulations | Development Services | 393-8230 |
| Lawyers Referral | | 1-800-252-9650 |
| Leaking Gas Lines | Emergency | 911 |
| Leaking Water or Sewer Lines | Public Services-Water / Wastewater | 393-8010 |
| Leaking Water Meters or Fire Hydrants | Public Services-Water / Wastewater | 393-8010 |
| Legal Department | City of San Marcos | 393-8150 |
| Legal Aid, Hays County | Hays County Legal Aid | 392-3183 |
| Legal Aid | Central Texas | 1-800-369-9270 |
| Library, San Marcos Public | City of San Marcos | 393-8200 |
| Library, Adult Learning Program | Library | 393-8215 |
| Library, Online Catalog | Library | www.sanmarcostx.gov/library.htm |
| Library Services | Library | 393-8200 |
| License Plates | County Tax Assessor/Collector | 393-5545 |
| Lighting, Street | Electric Utility (in city) | 393-8300 |
| | Pedernales Electric | 1-888-554-4732 |
| | Bluebonnet Electric | 1-800-842-7708 |
| Lions Club Tube Rental | 170 Charles Austin Dr | 396-5466 |
| Litter in Parks | Parks & Recreation | 393-8400 |
| Litter in Streets | Public Services | 393-8036 |
| Lone Star Card | Tx Dept of Human Services | 753-2201 |
| Loud Noise/Parties | Police, non-emergency | 759-2108 |

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|---|-------------------------------------|----------|
| M | | |
| Main Street Program | City Main Street Office | 393-8430 |
| Manhole Cover Missing | Public Services-Water/Wastewater | 393-8010 |
| Manufacturers, San Marcos Area | Chamber of Commerce | 393-5900 |
| Marriage Licenses | Hays County Clerk | 393-7330 |
| Master Plan, City | Development Services | 393-8230 |
| Meals on Wheels | Senior Citizen Program | 353-5018 |
| Mechanical Permits | Permit Center | 805-2630 |
| Medicare/Medicaid | TX Dept. of Human Services | 753-2201 |
| Mental Health/ Developmental Disability | Scheib Mental Health Center | 392-7151 |
| Mobile Food Vendor Permits | Permit Center | 805-2630 |
| Mobile Home Installation & Inspection | Permit Center | 805-2630 |
| Mobile Home Regulations | Permit Center | 805-2630 |
| Mosquito Control | Environmental Health | 393-8440 |
| Municipal Court Fines & Pleas | Municipal Court | 393-8190 |
| | Prosecutor, City | 393-8150 |
| N | | |
| Name Change | District Clerk | 393-7660 |
| National Guard | Recruitment Office | 392-0030 |
| Nature Center | Parks & Recreation | 393-8449 |
| Neighborhood Crime Watch | Police Crime Prevention | 754-2270 |
| Neighborhood Services | Neighborhood Services | 393-8470 |
| Newspaper, Local | San Marcos Daily Record | 392-2458 |
| Newspaper, Texas State University | University Star | 245-3487 |
| Notary Public | Local Banks/CenturyTel Yellow Pages | |
| Noise Complaints | Police Non-Emergency | 753-2108 |
| O | | |
| Officials, Elected, list | CenturyTel Community Pages | |
| Ordinance Information, Development | Development Services | 393-8230 |
| Ordinance Information, General | Legal Department | 393-8150 |
| Outlet Malls | Premium | 396-2200 |
| | Tanger | 396-7446 |