
**2013 CITY OF SAN MARCOS
COMMUNITY SURVEY
-Appendix A: GIS Maps -**

Submitted to:
San Marcos, Texas

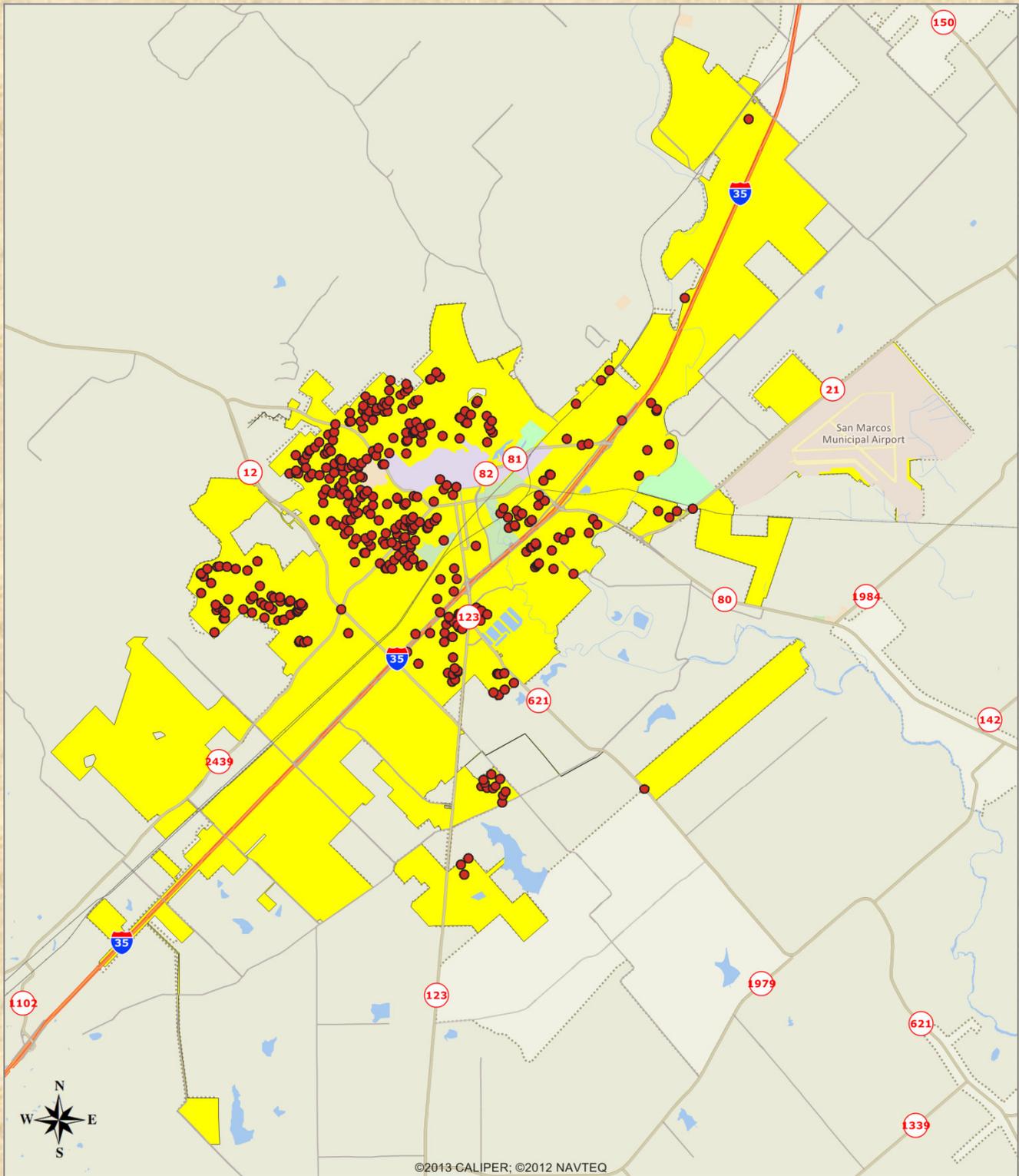
By



**725 W. Frontier
Olathe, KS 66061
(913) 829- 1215**

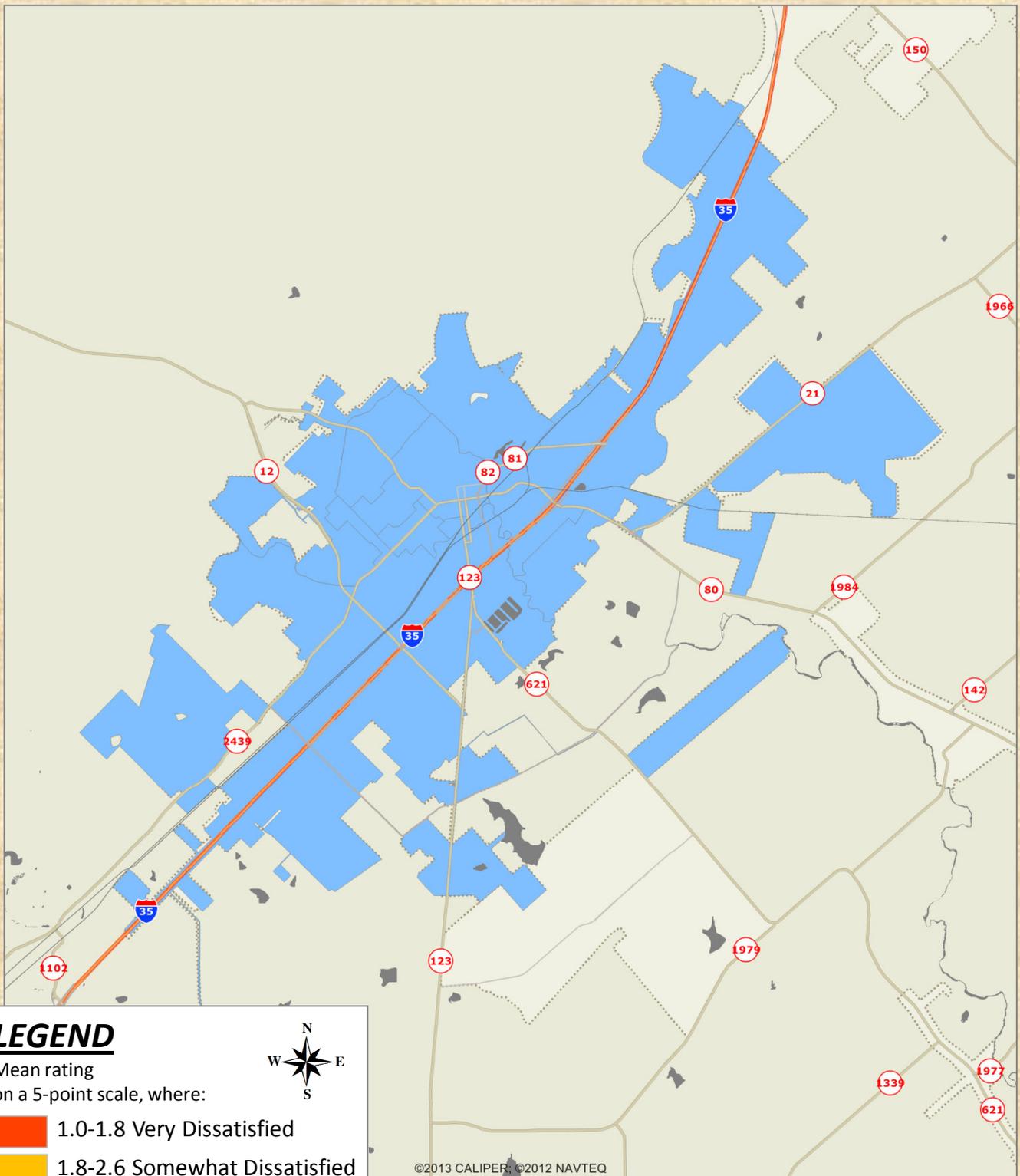
May 2013

Location of Survey Respondents



2013 San Marcos Citizen Survey

Q1a. Satisfaction with City parks and recreation programs



LEGEND

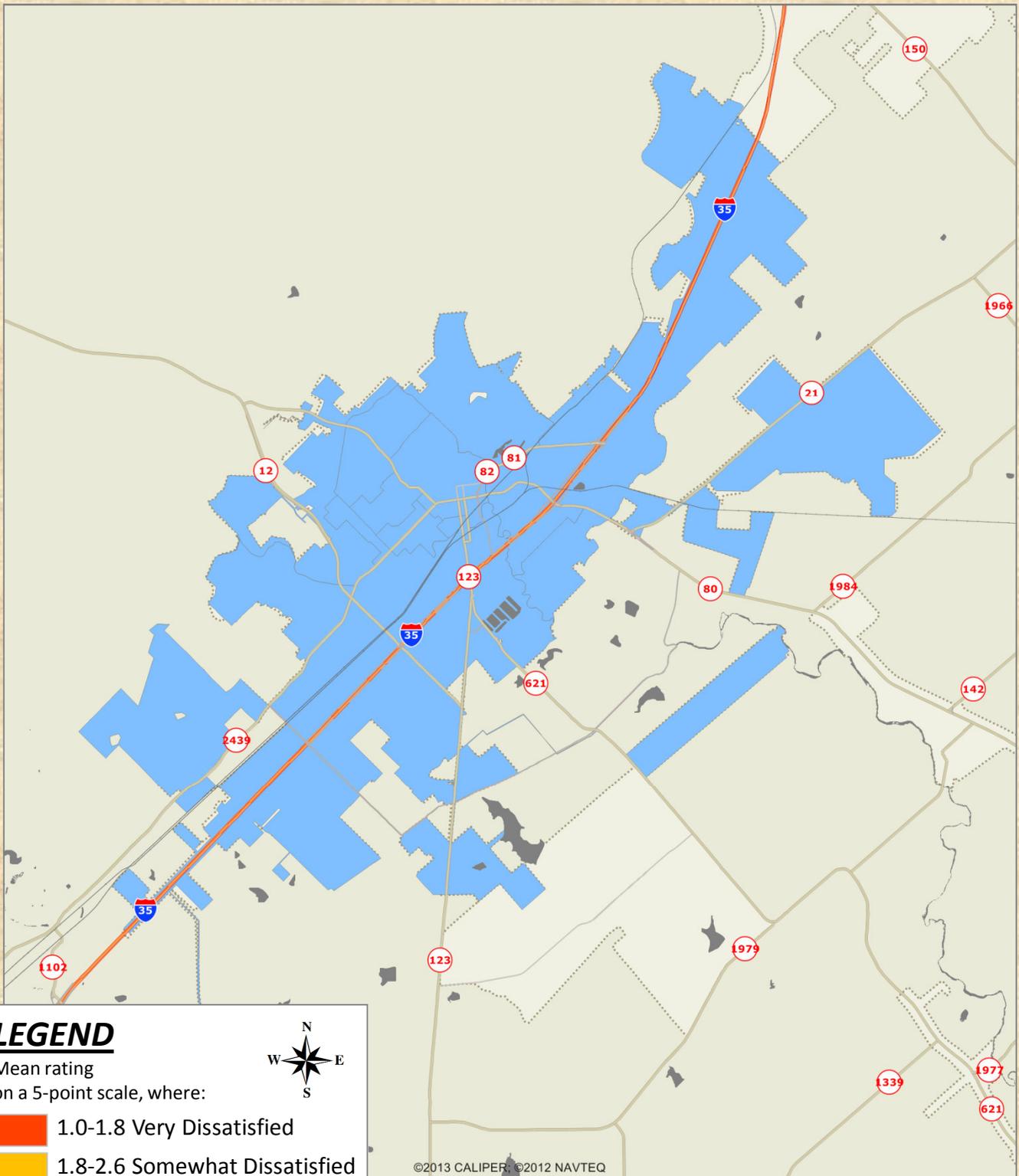
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q1b. Satisfaction with City water and wastewater services



LEGEND

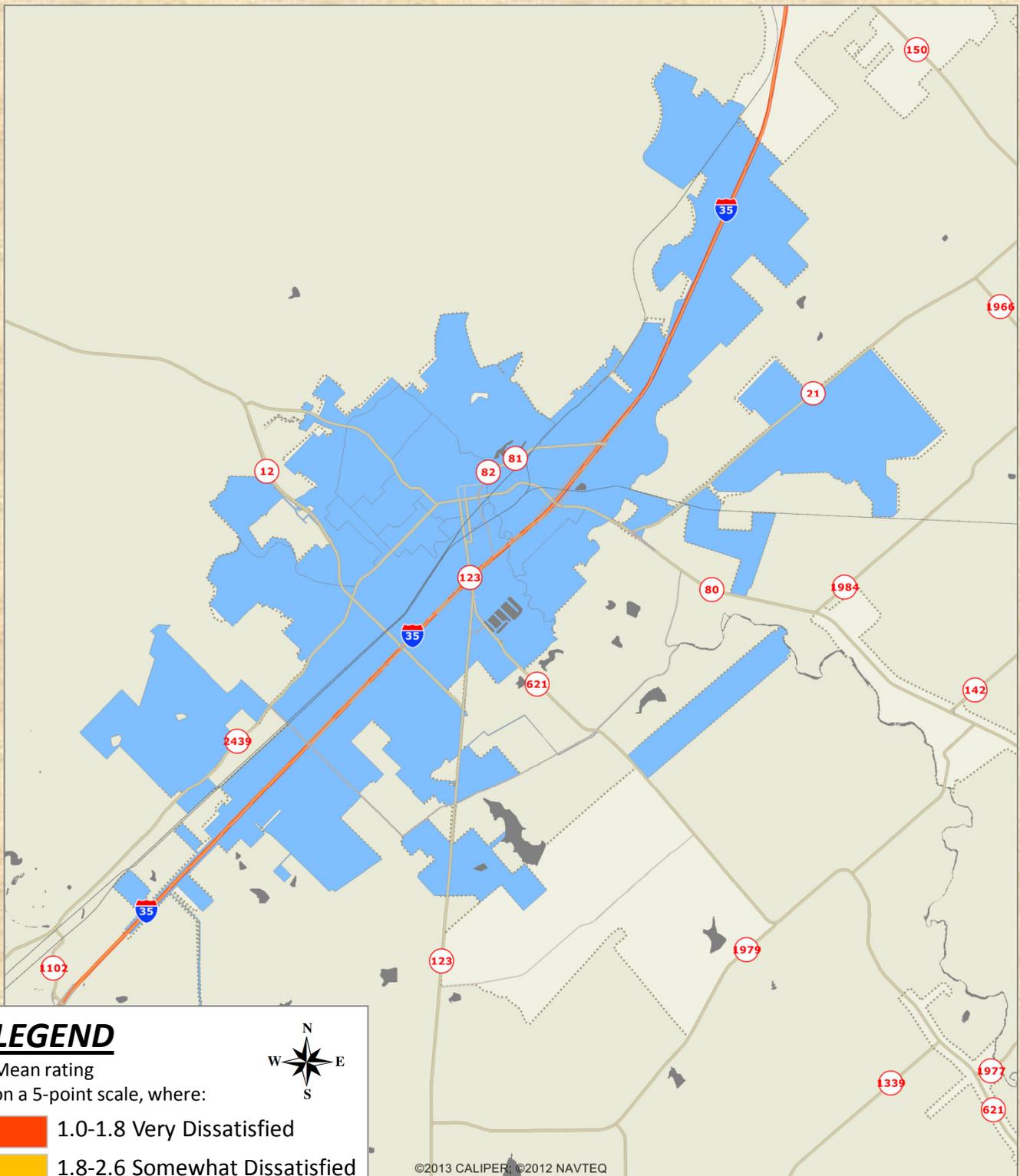
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Q1c. Satisfaction with emergency medical services



LEGEND

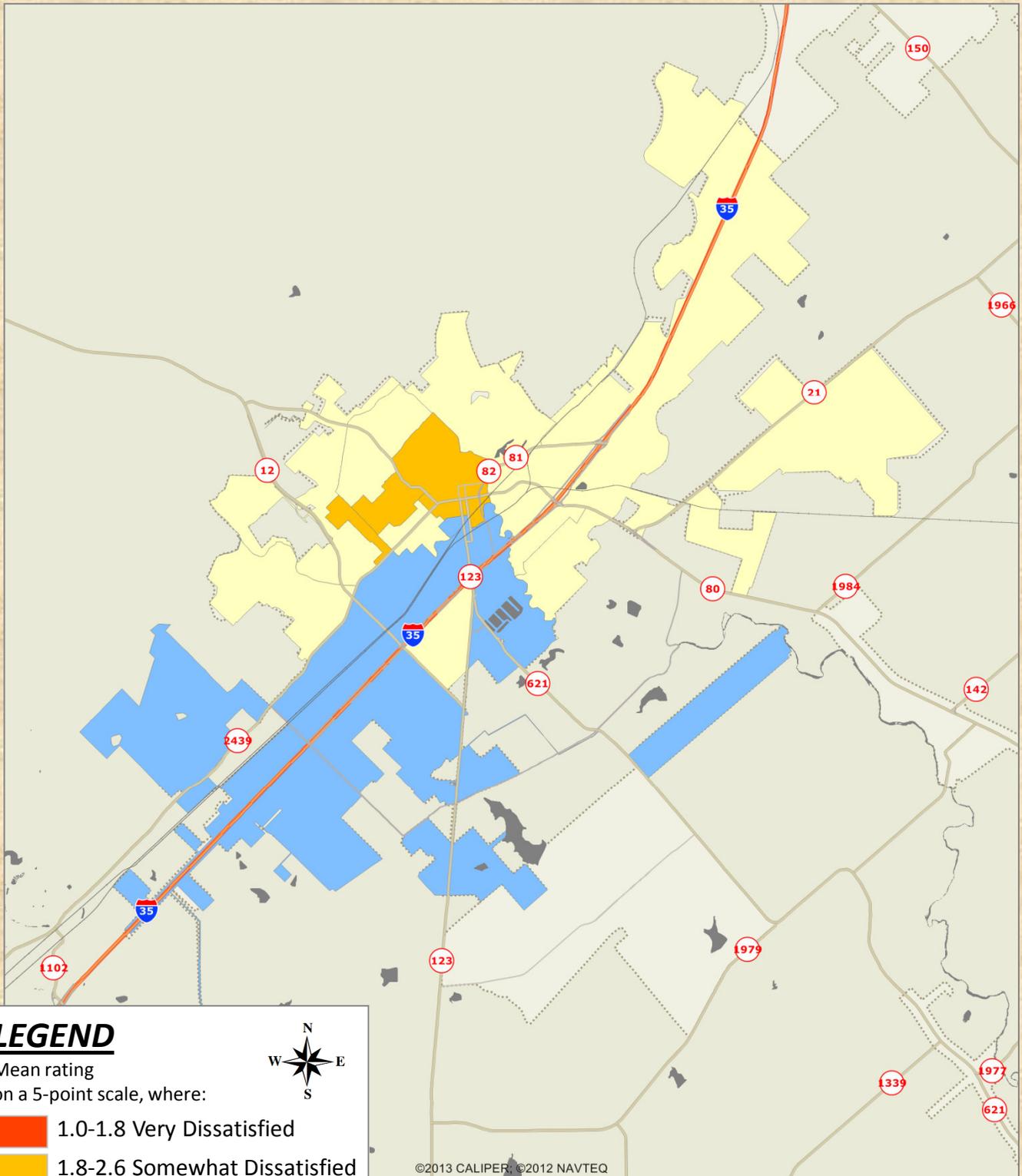
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- 3.4-4.2 Somewhat Satisfied
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- Other (no responses)

2013 San Marcos Community Survey

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Q1d. Satisfaction with the enforcement of city codes and ordinances



LEGEND

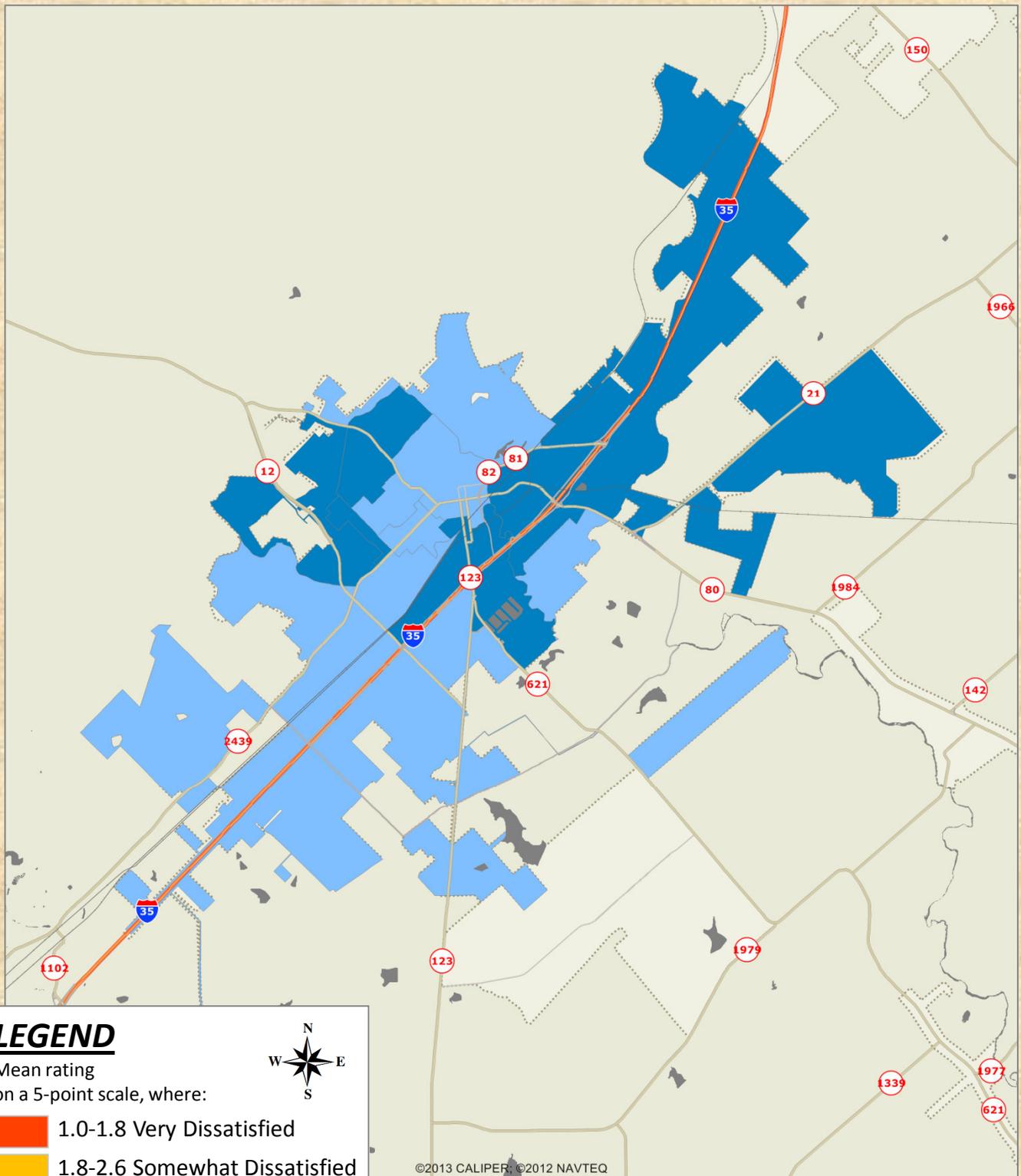
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- Other (no responses)

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Q1e. Satisfaction with Fire services



LEGEND

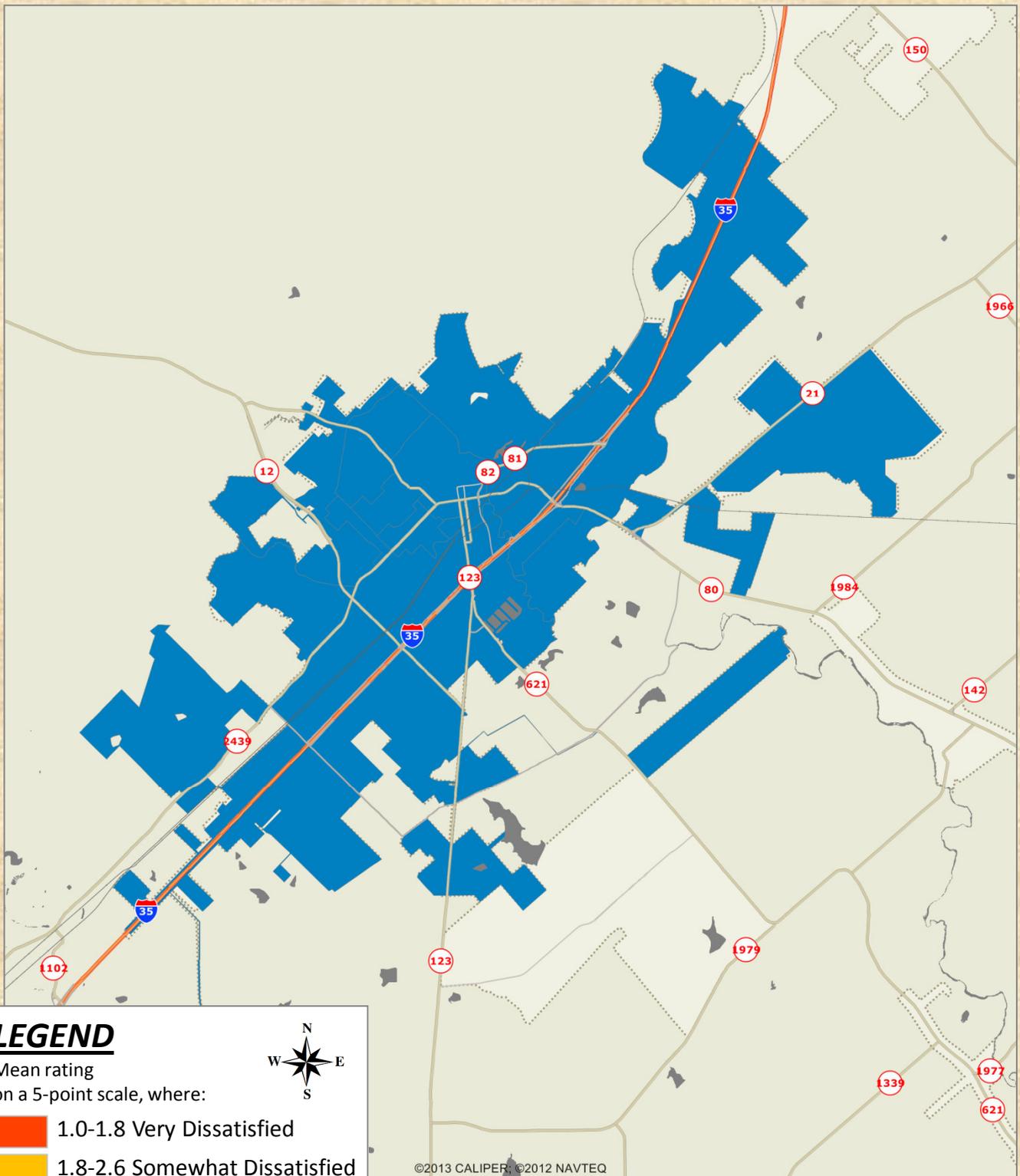
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Q1f. Satisfaction with library services



LEGEND

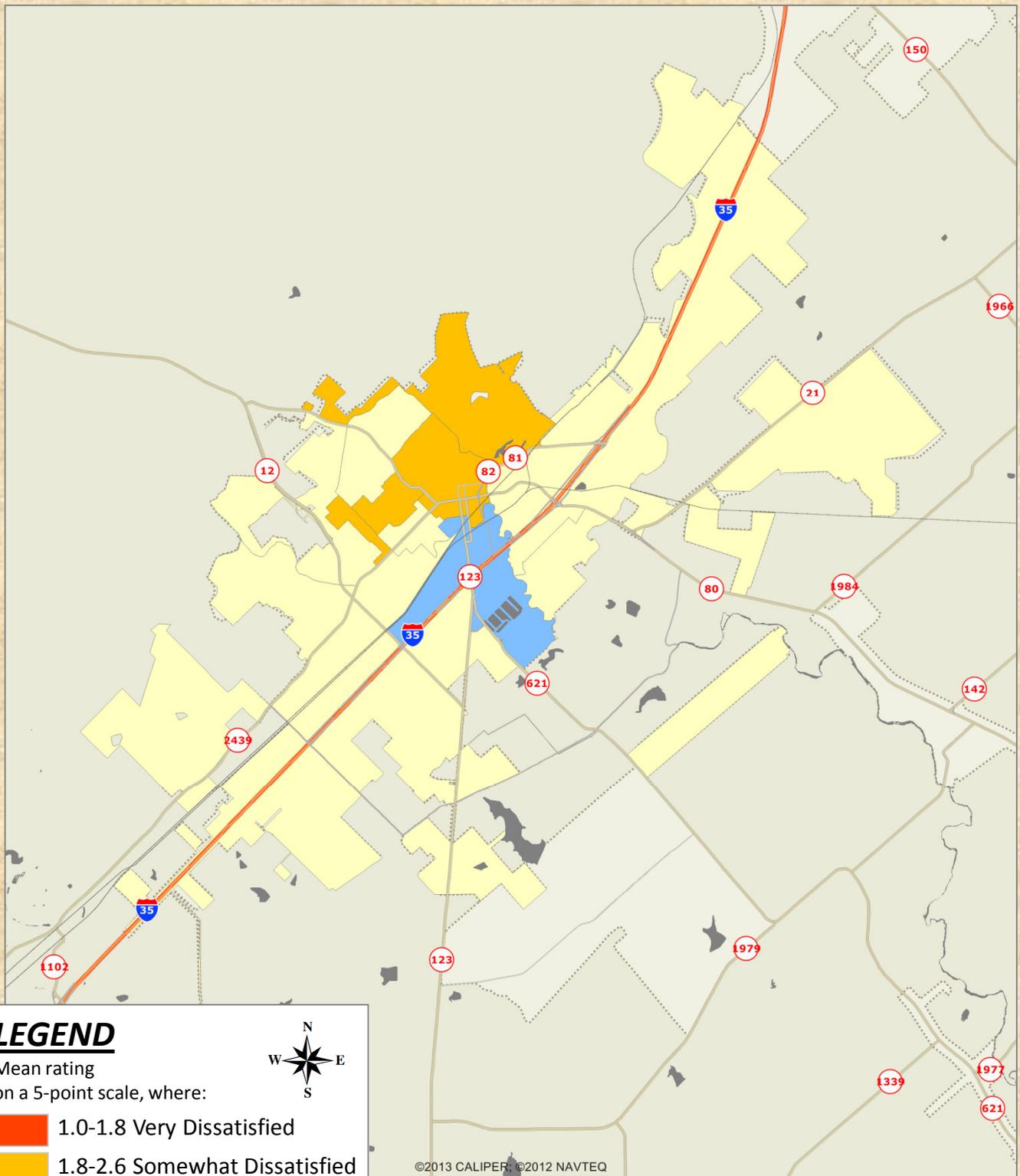
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2013 San Marcos Community Survey

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Q1g. Satisfaction with transportation planning in the City



LEGEND

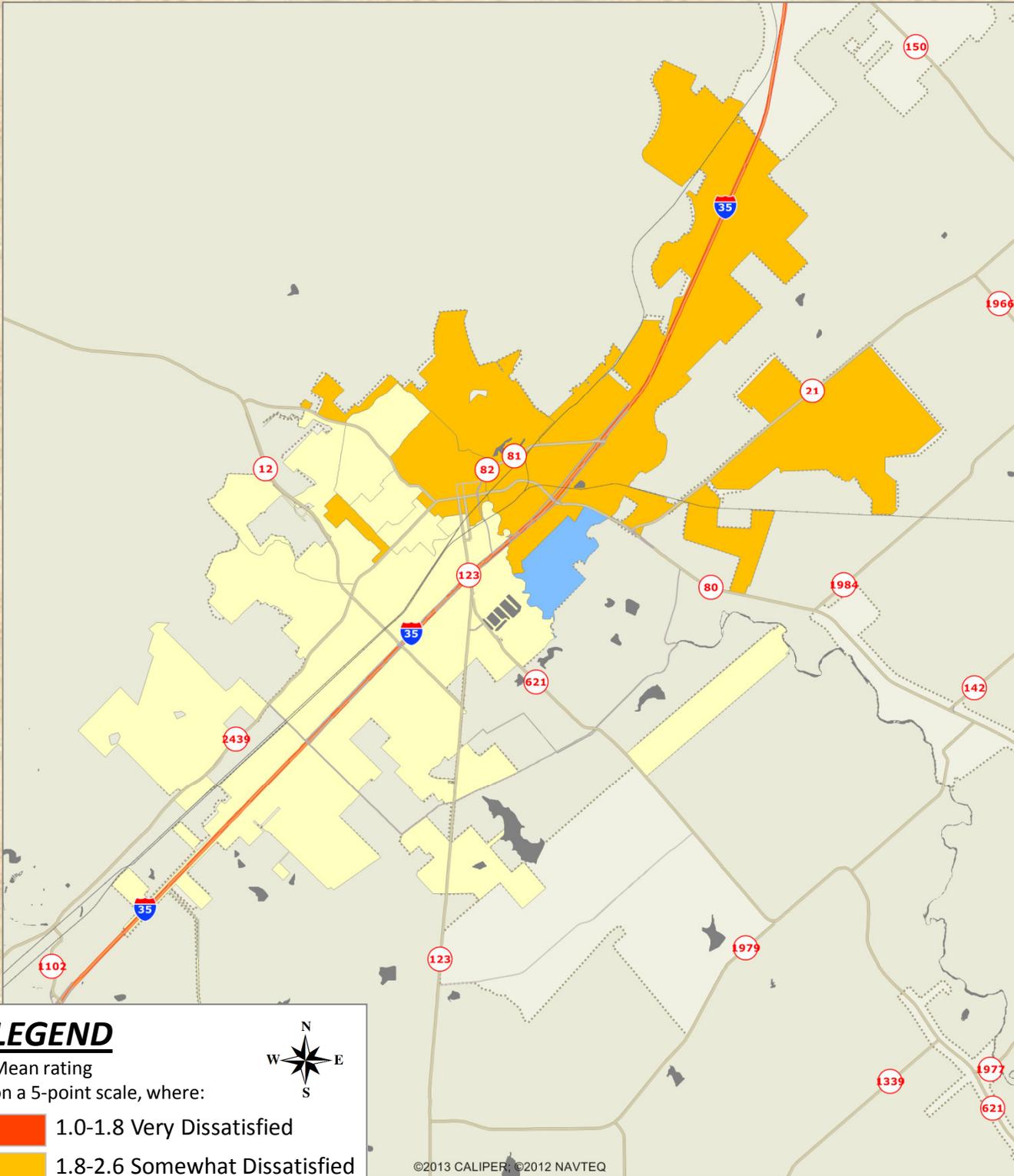
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- Other (no responses)

2013 San Marcos Community Survey

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Q1h. Satisfaction with the maintenance of city streets and sidewalks



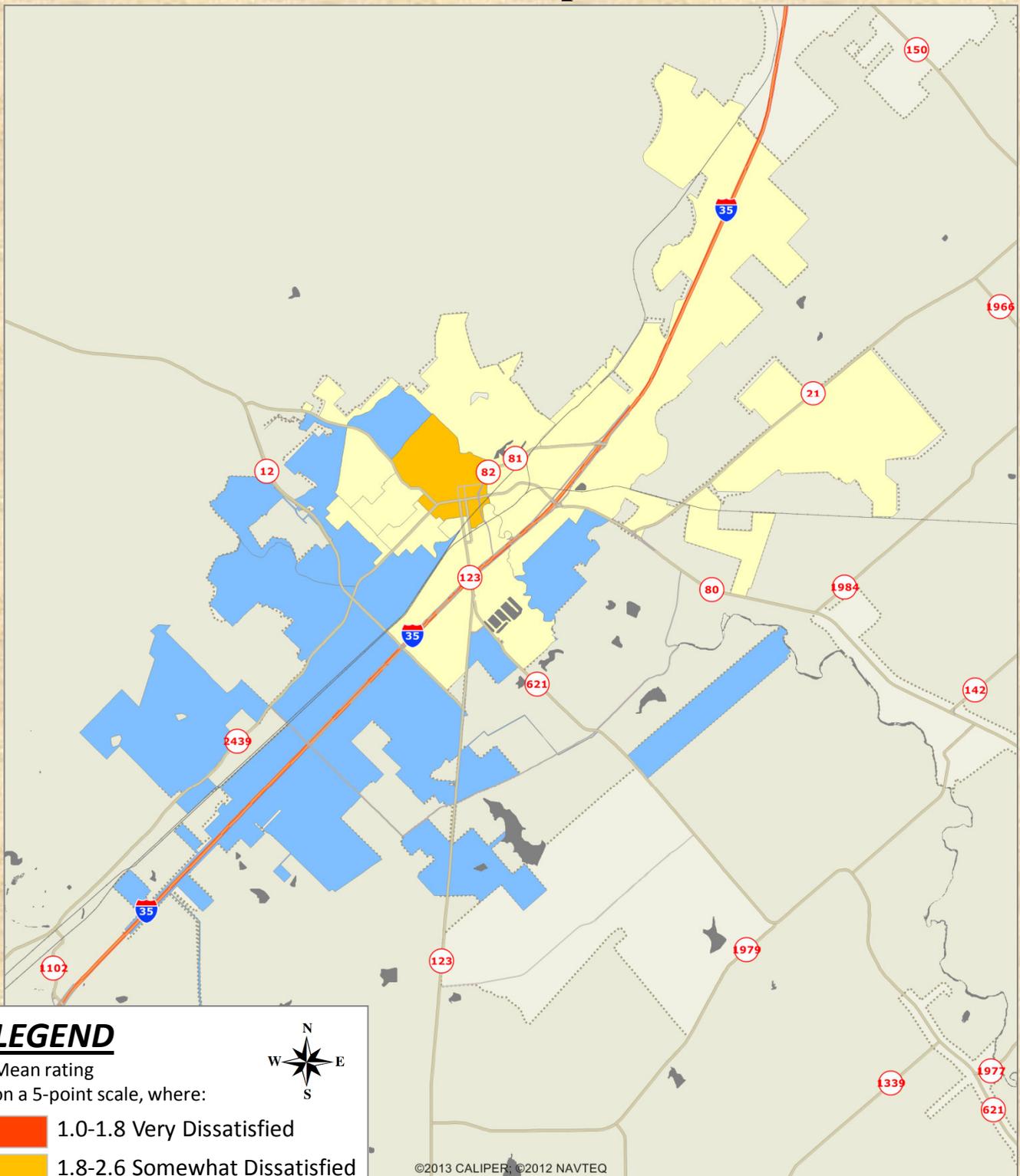
LEGEND

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2013 San Marcos Community Survey
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Q1i. Satisfaction with the management of stormwater runoff and flood prevention



LEGEND

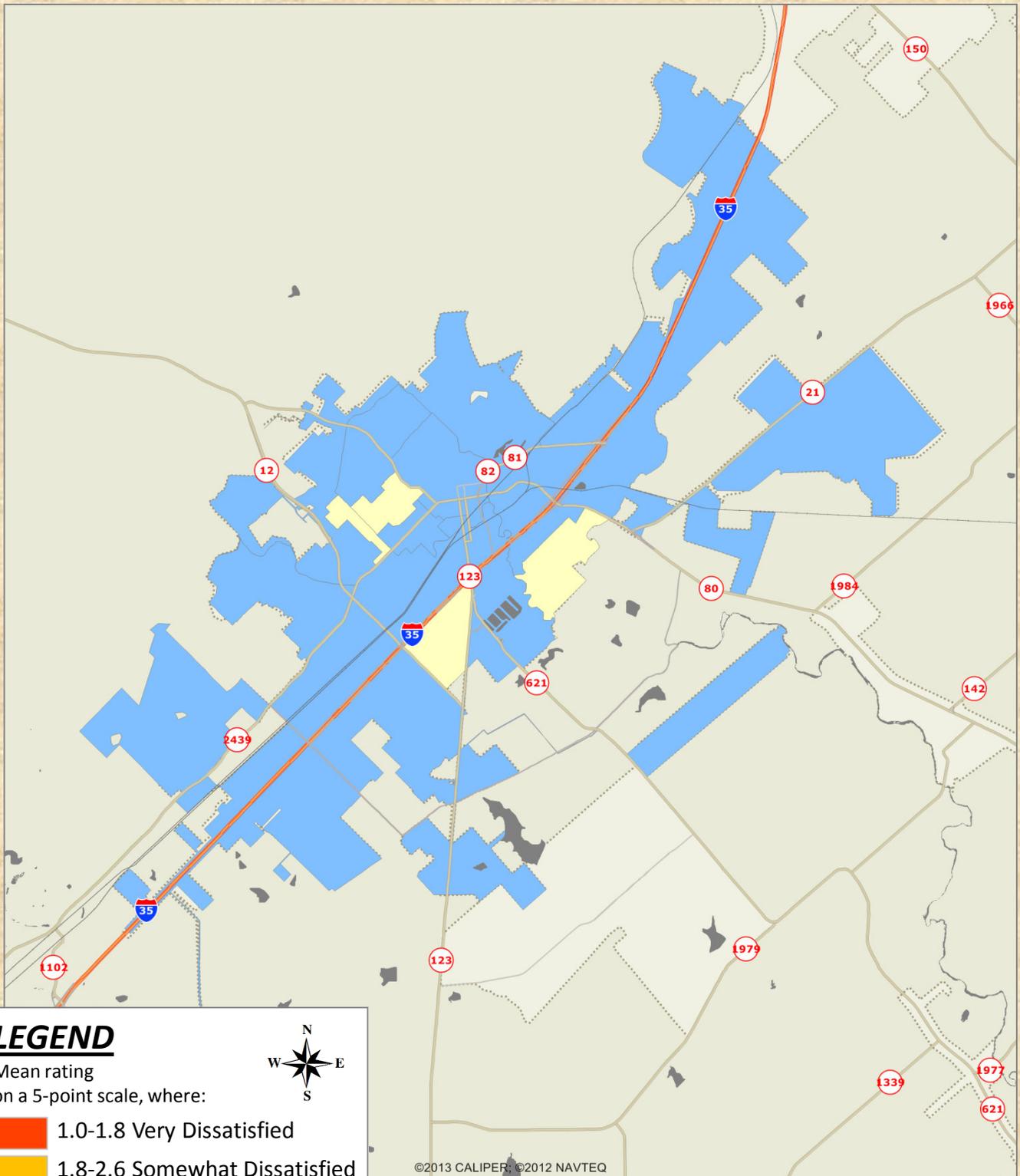
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Q1j. Satisfaction with municipal court services



LEGEND

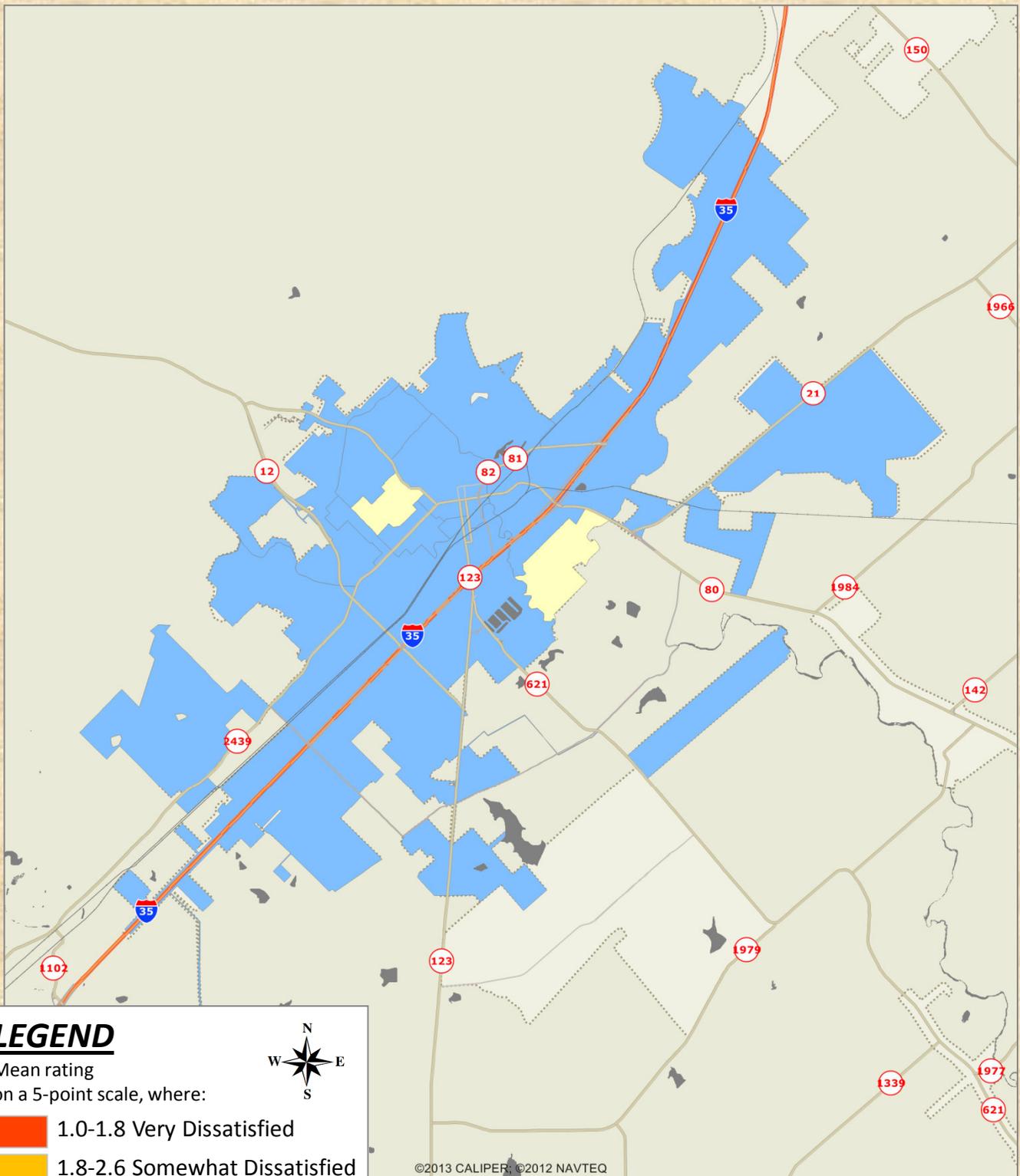
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Q1k. Satisfaction with police services



LEGEND

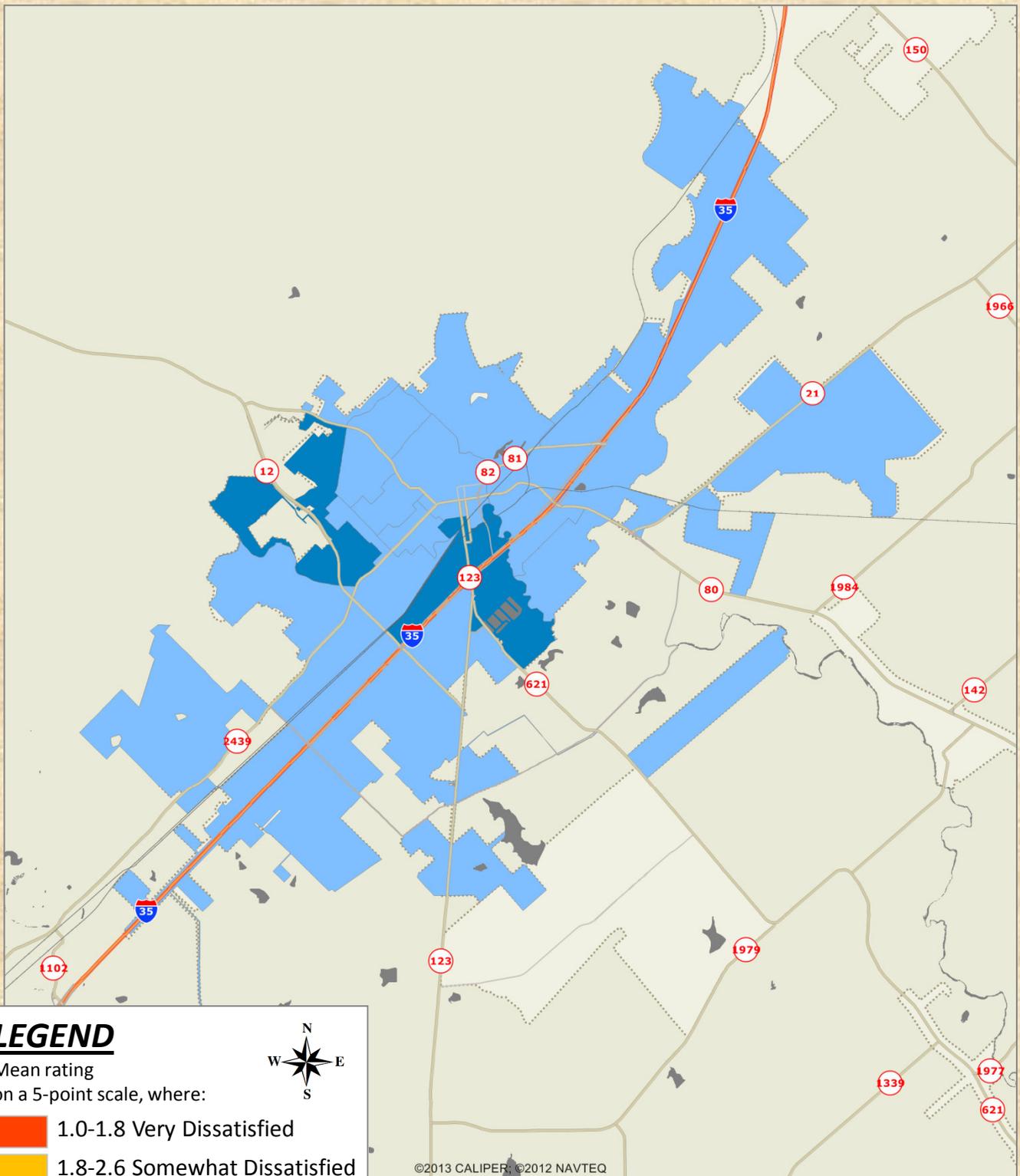
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2013 San Marcos Community Survey

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Q11. Satisfaction with electric service



LEGEND

Mean rating on a 5-point scale, where:

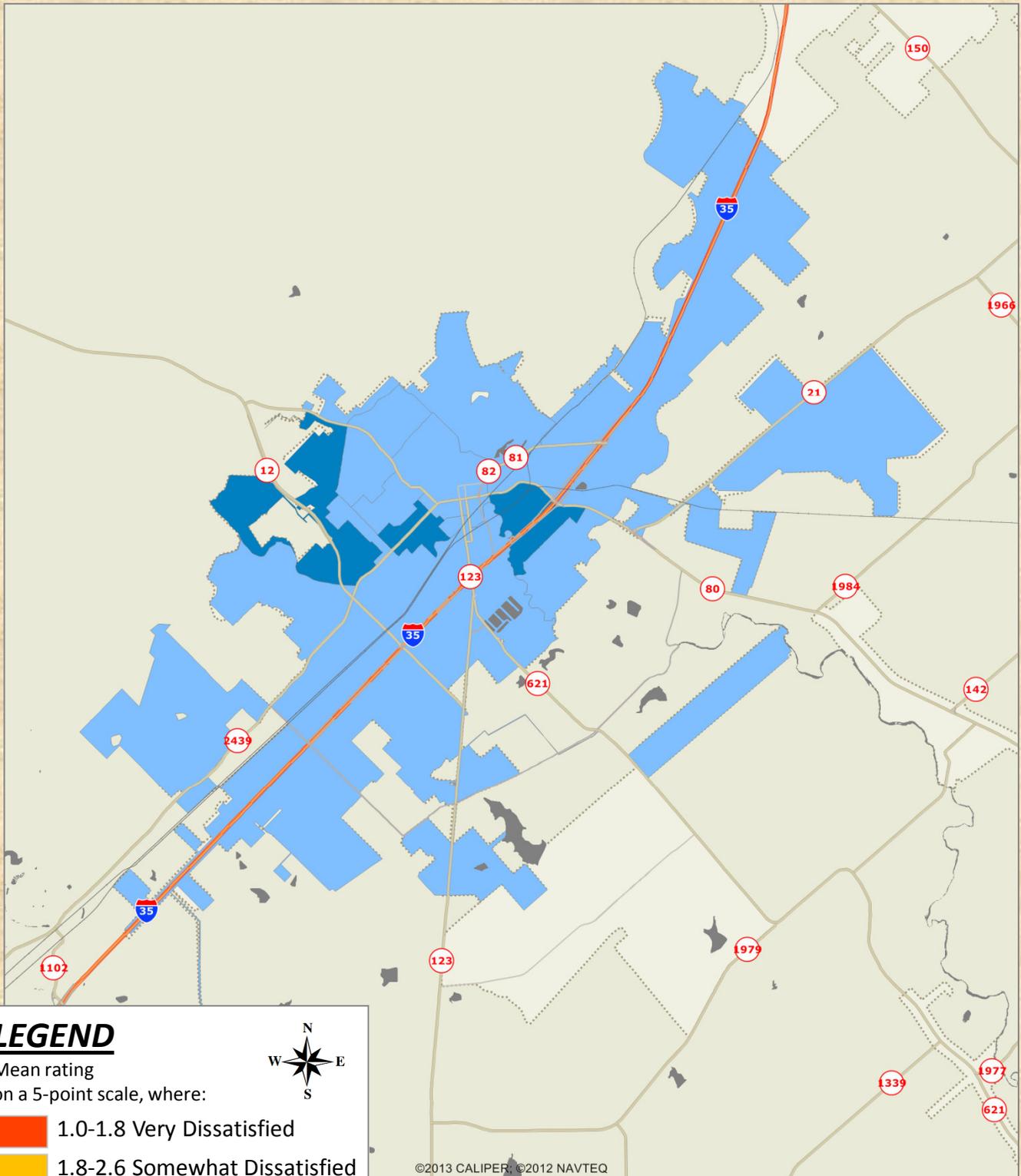
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Q1m. Satisfaction with trash, recycling, and yard waste collection services



LEGEND

Mean rating on a 5-point scale, where:

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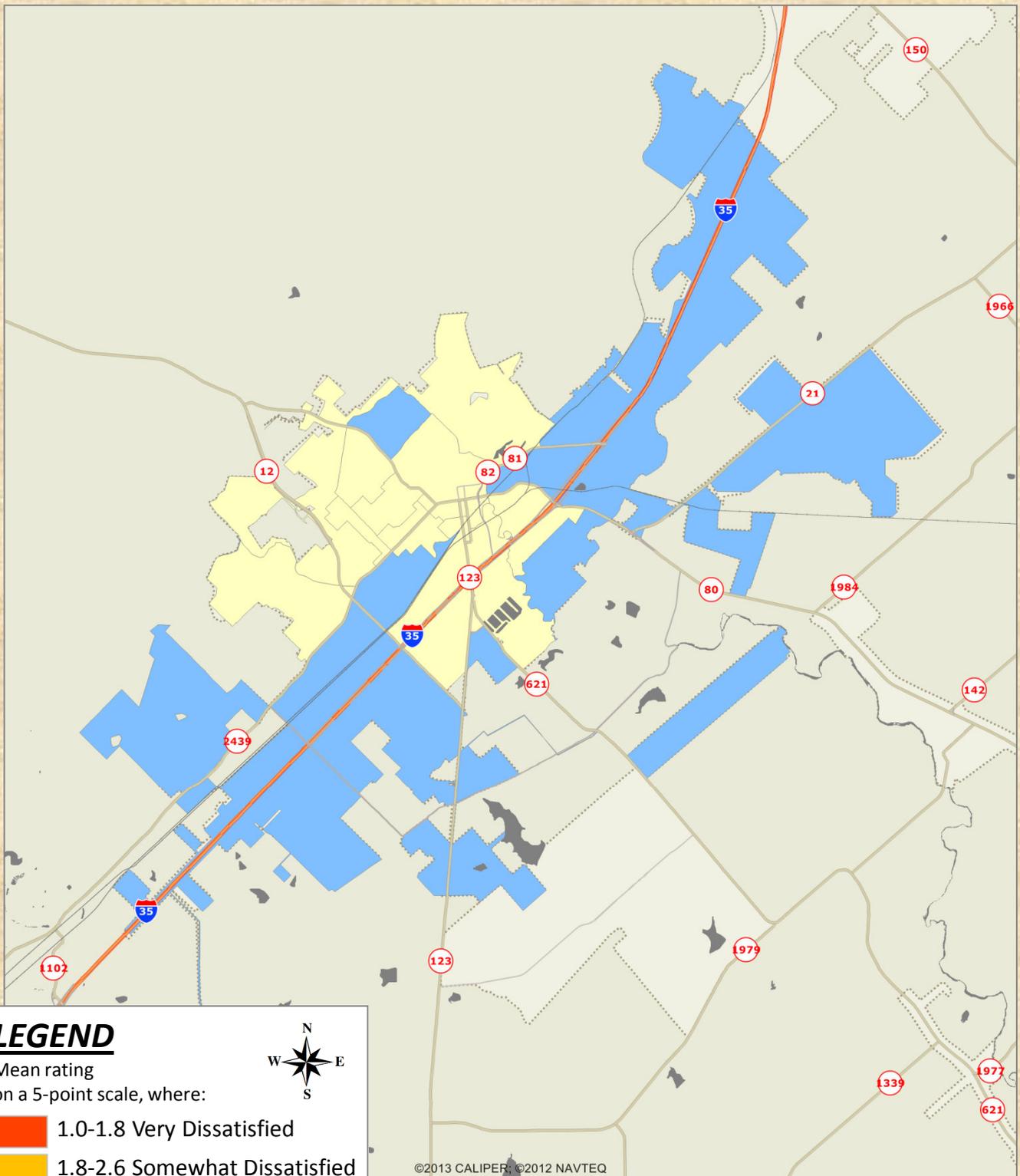


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Q1n. Satisfaction with City communication with the public



LEGEND

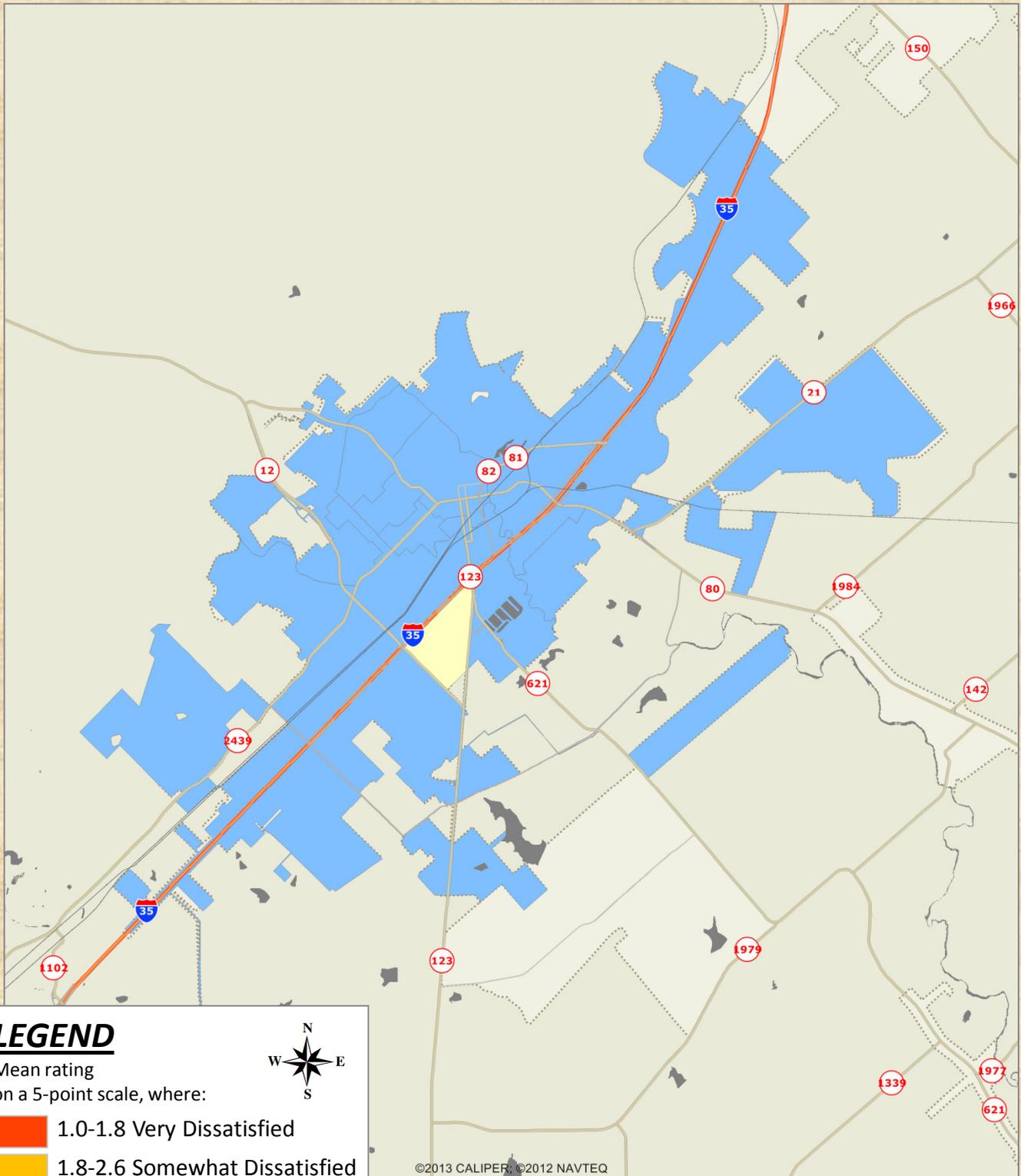
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- Other (no responses)

2013 San Marcos Community Survey

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Q1o. Satisfaction with customer service provided by City employees



LEGEND

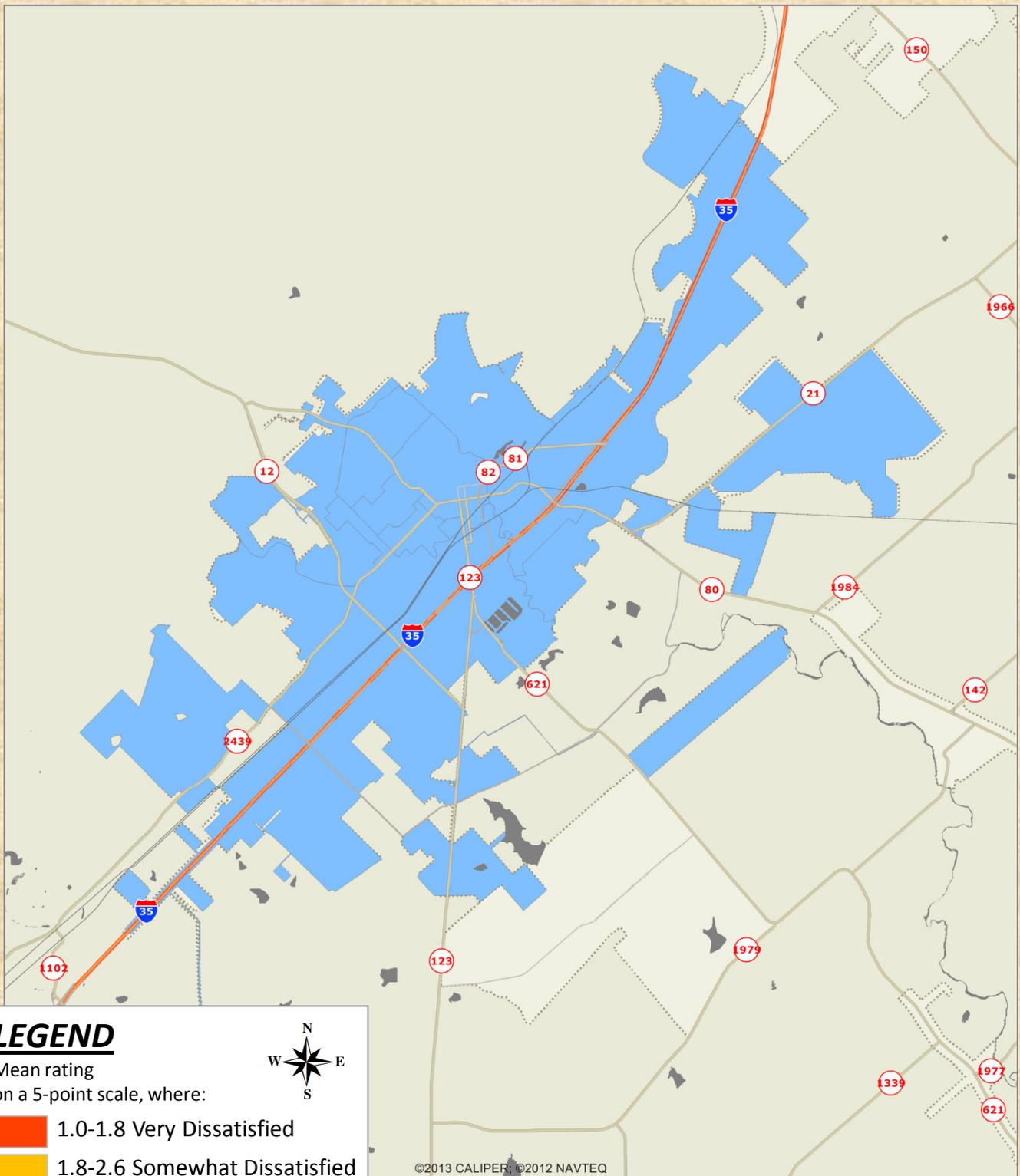
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2013 San Marcos Community Survey

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Q1p. Satisfaction with City Clerk services



LEGEND

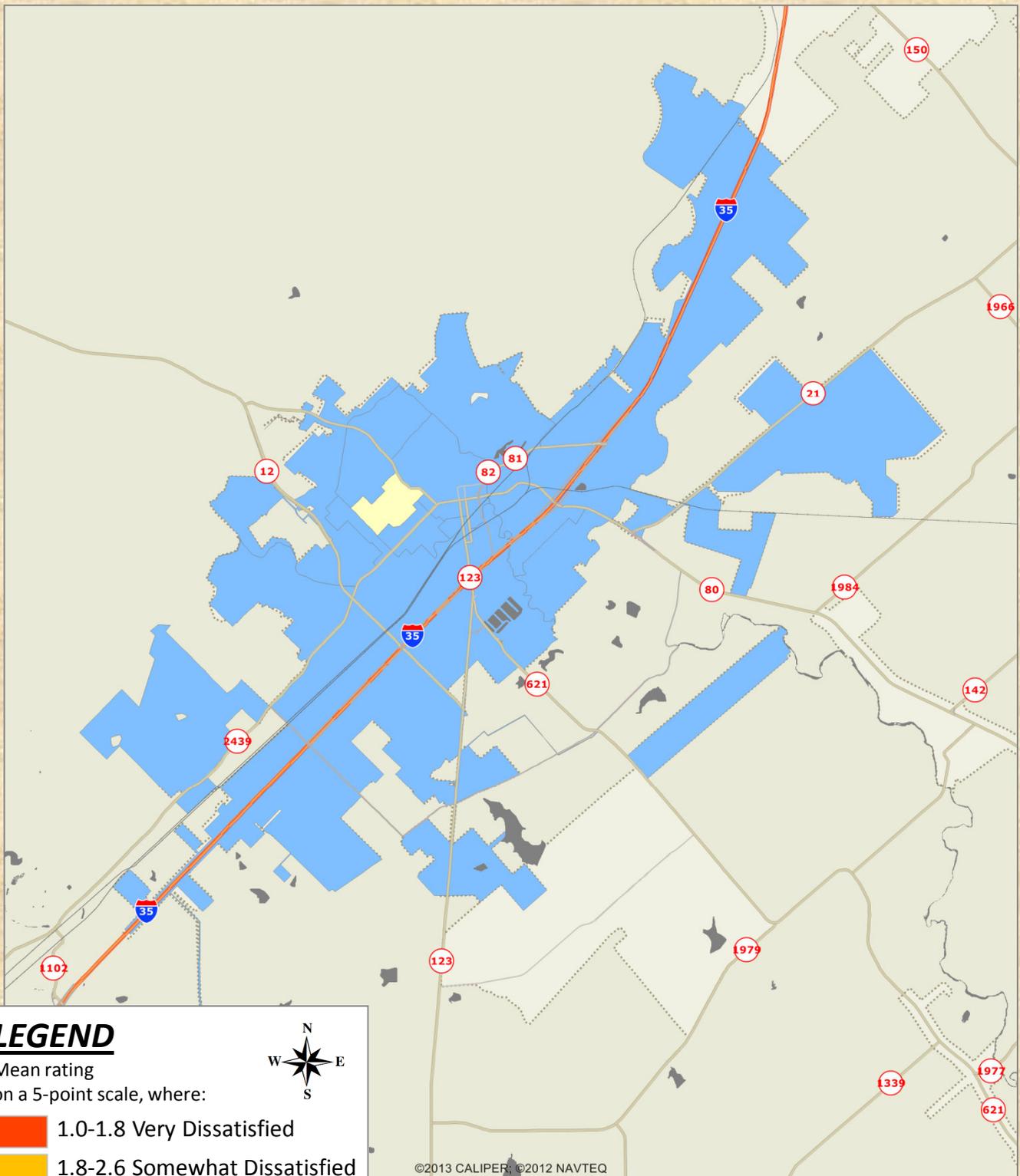
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Q1q. Satisfaction with Environmental Health services



LEGEND

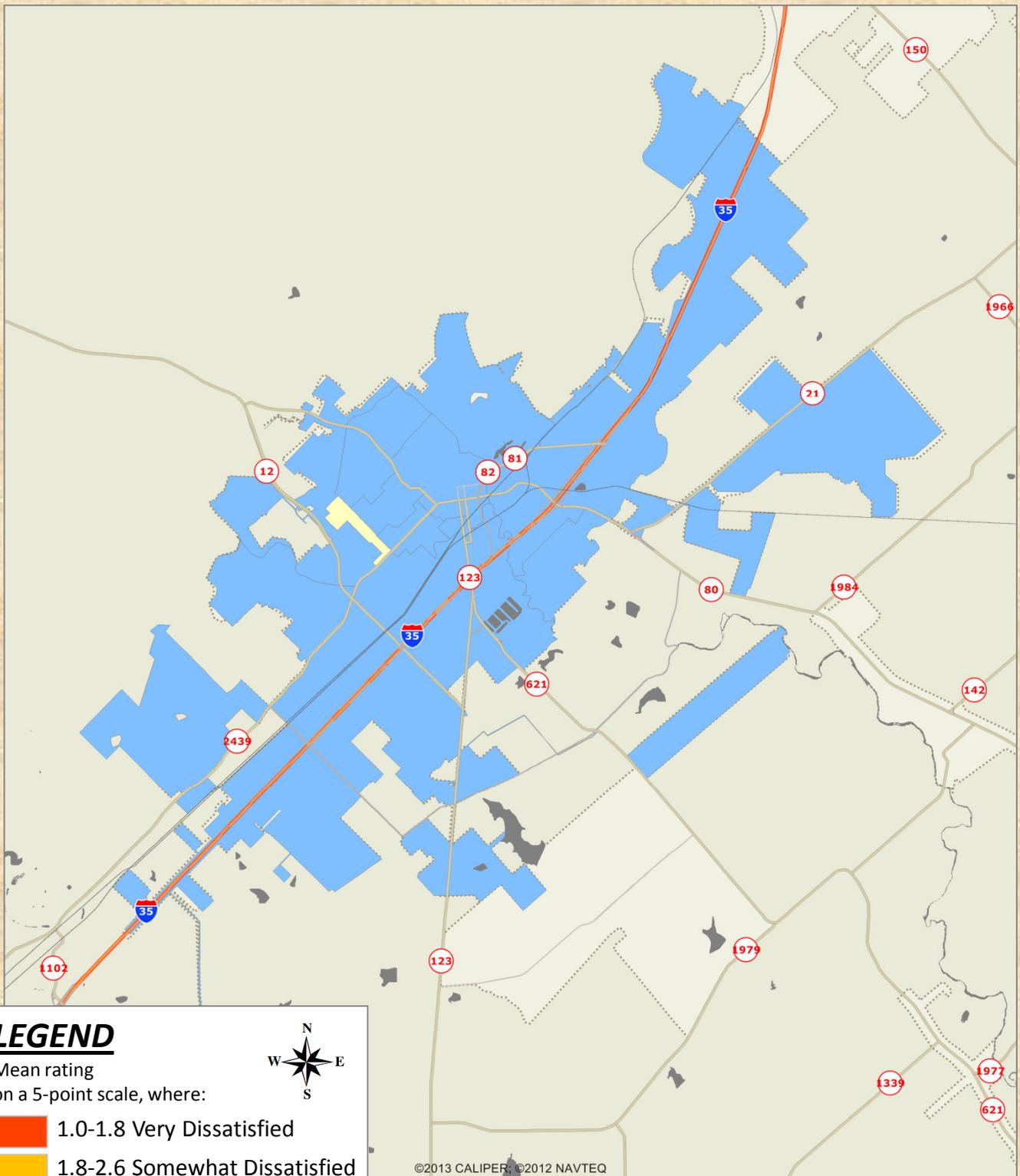
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Q1r. Satisfaction with Animal Services



LEGEND

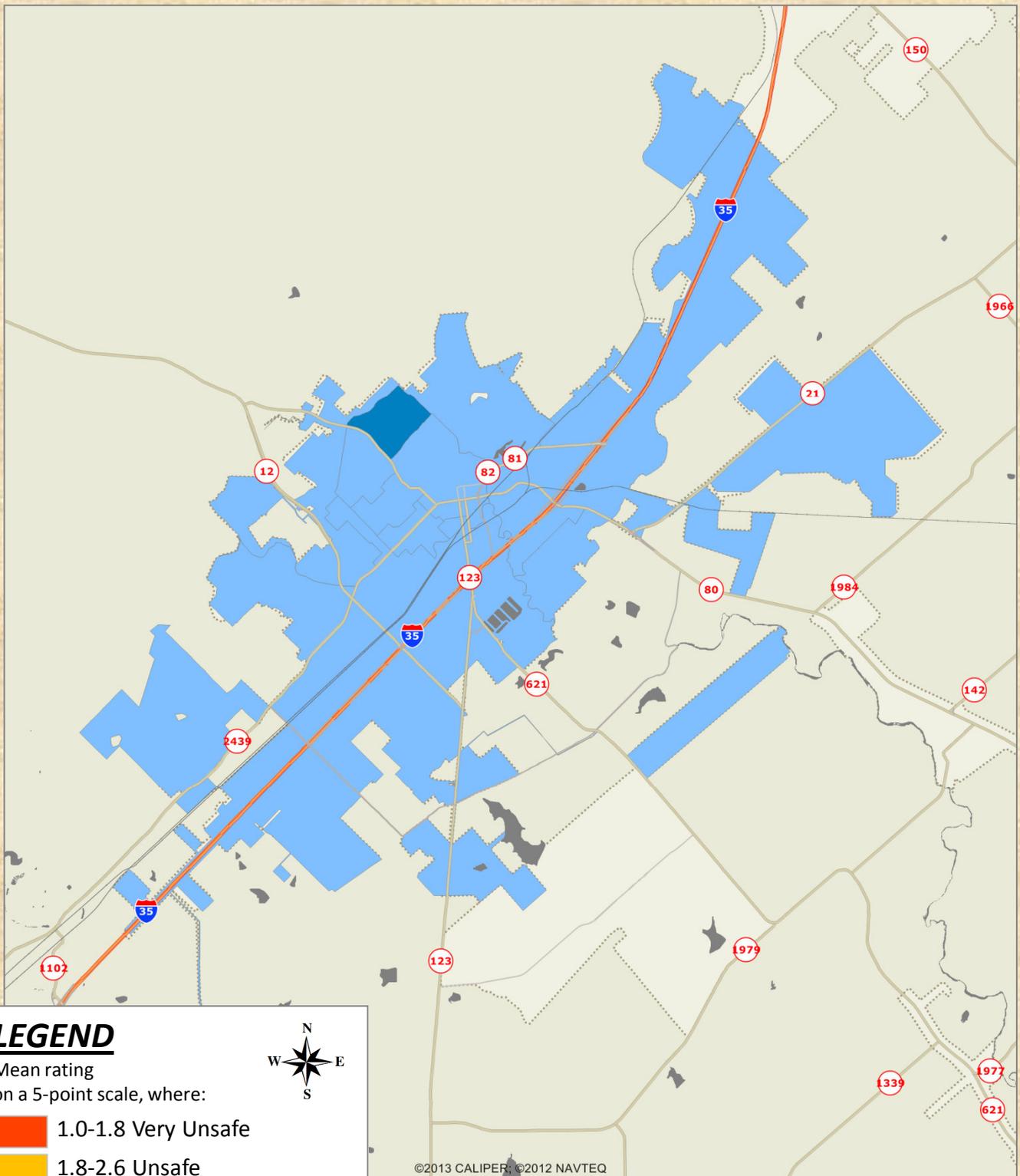
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2013 San Marcos Community Survey

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Q3a. Feeling of safety in Downtown San Marcos



LEGEND

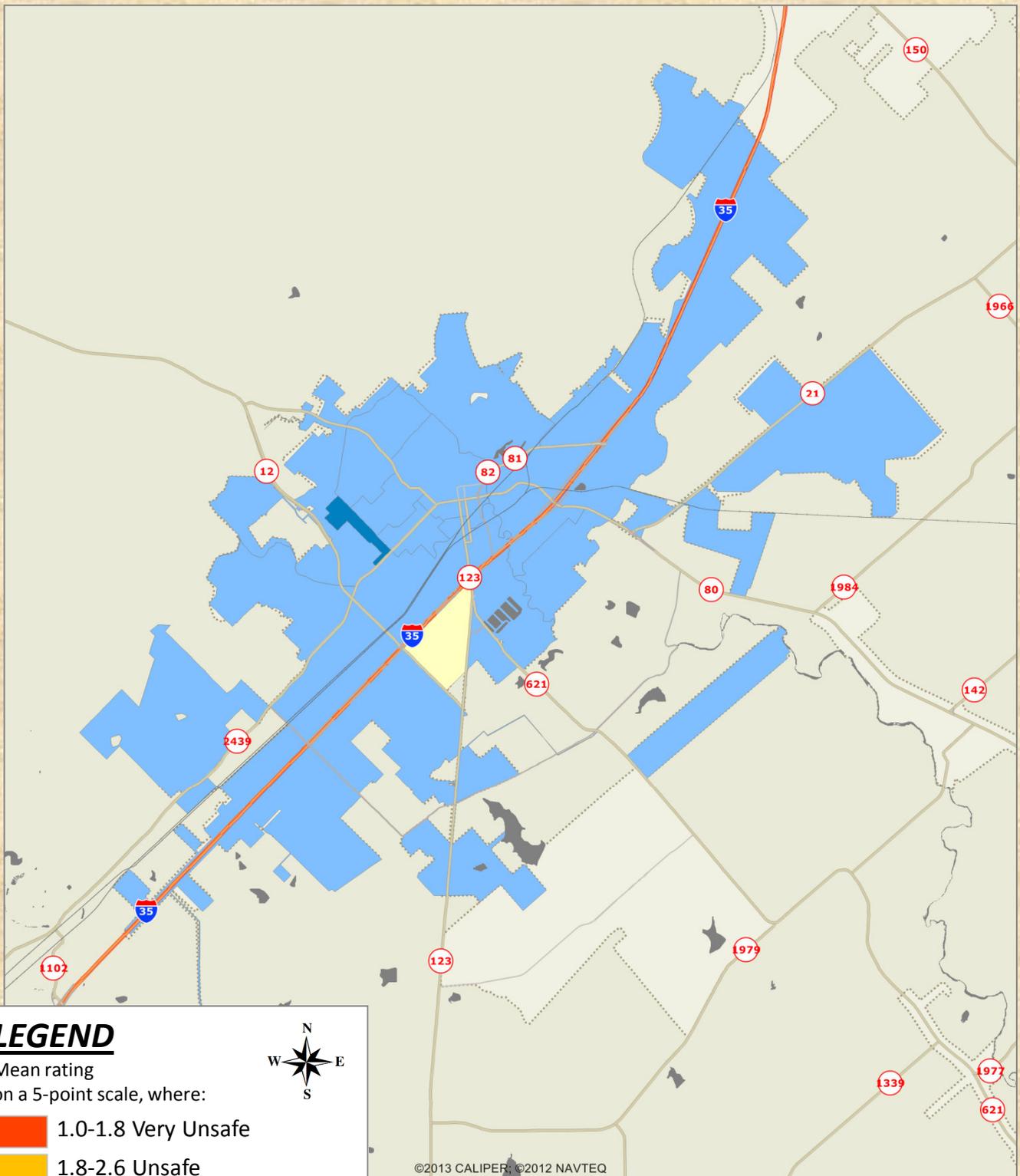
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Unsafe
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2013 San Marcos Community Survey

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Q3b. Feeling of safety in City parks



LEGEND

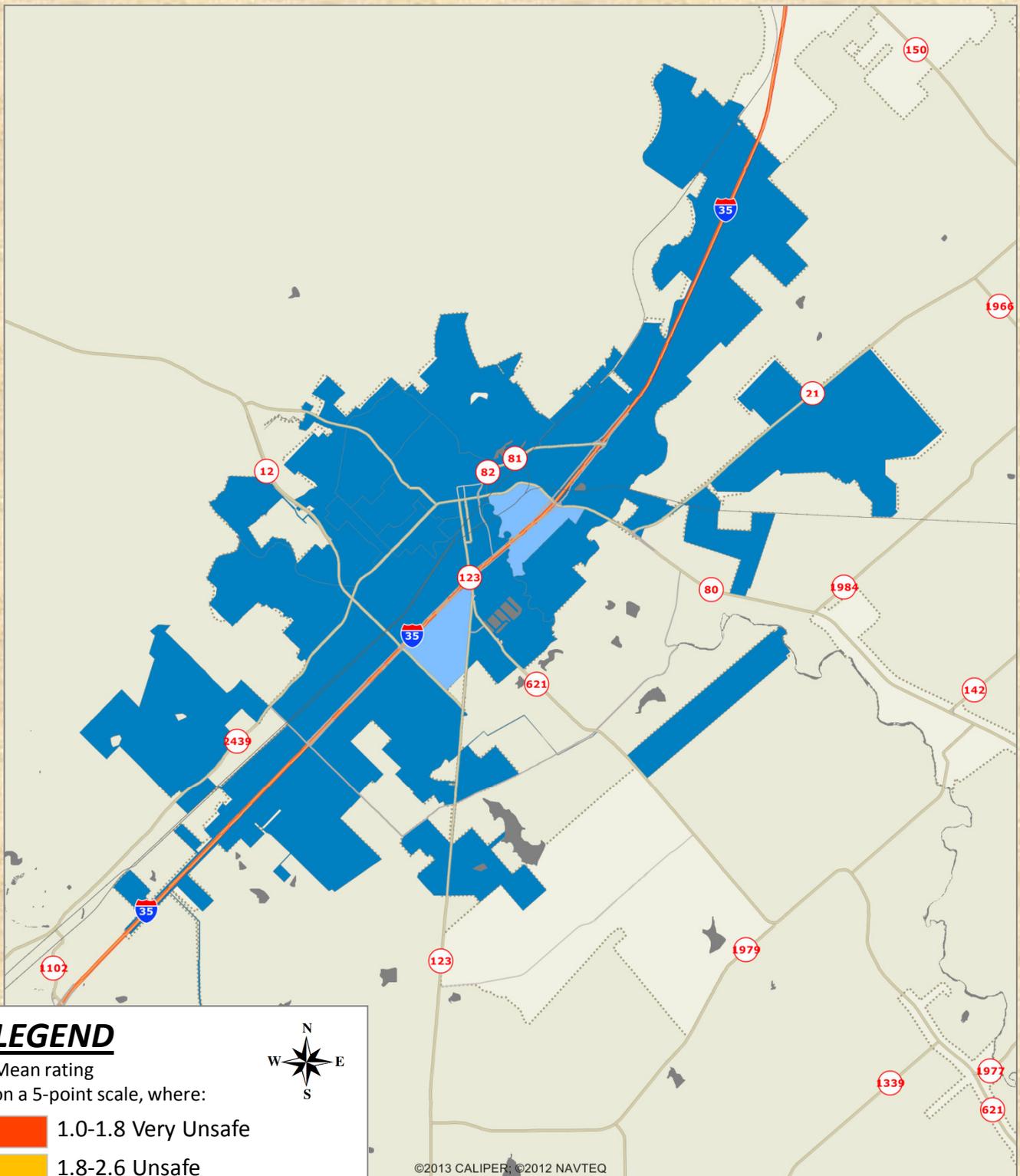
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2013 San Marcos Community Survey

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Q3c. Feeling of safety in your neighborhood during the day



LEGEND

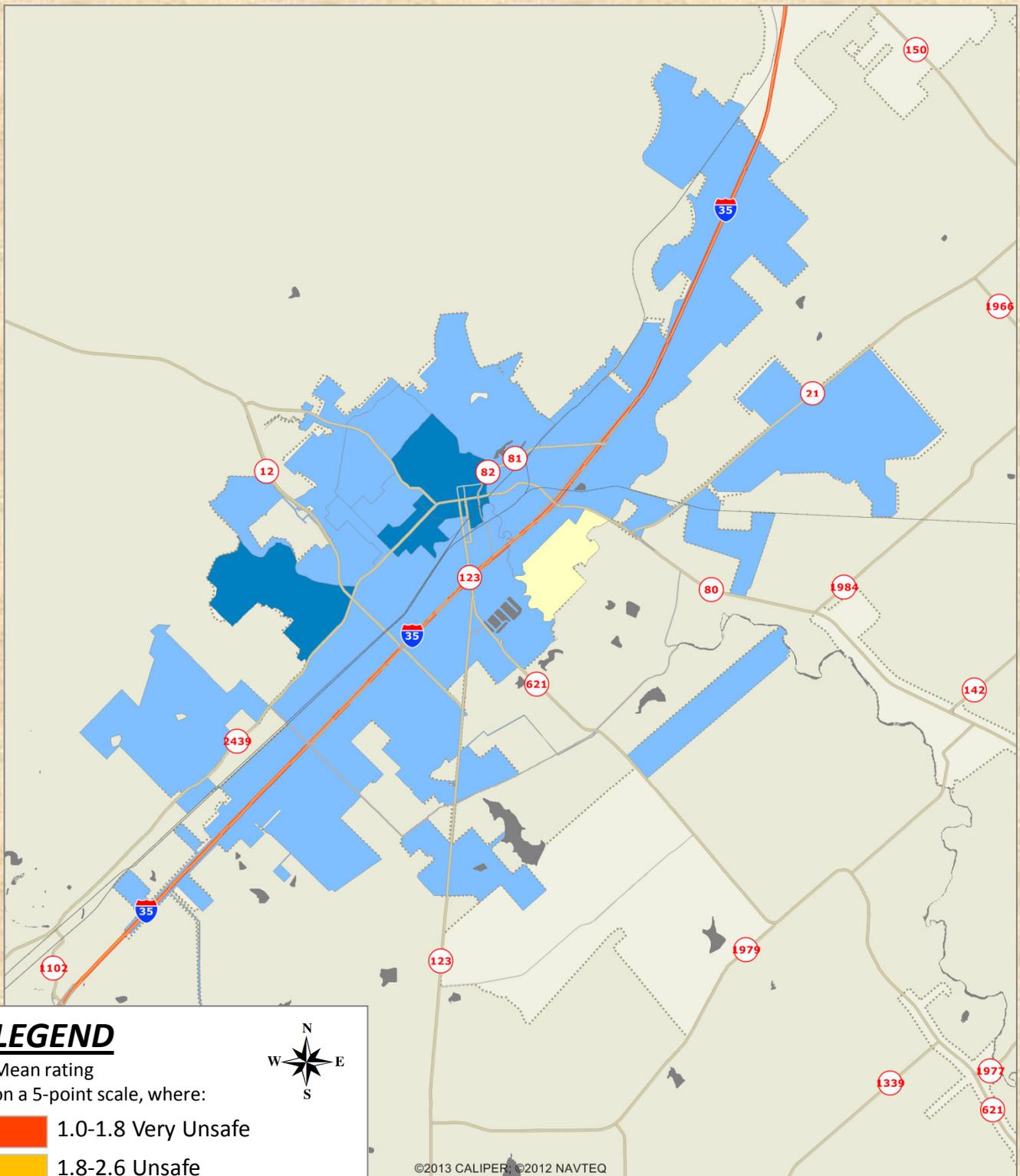
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2013 San Marcos Community Survey

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Q3d. Feeling of safety in your neighborhood at night



LEGEND

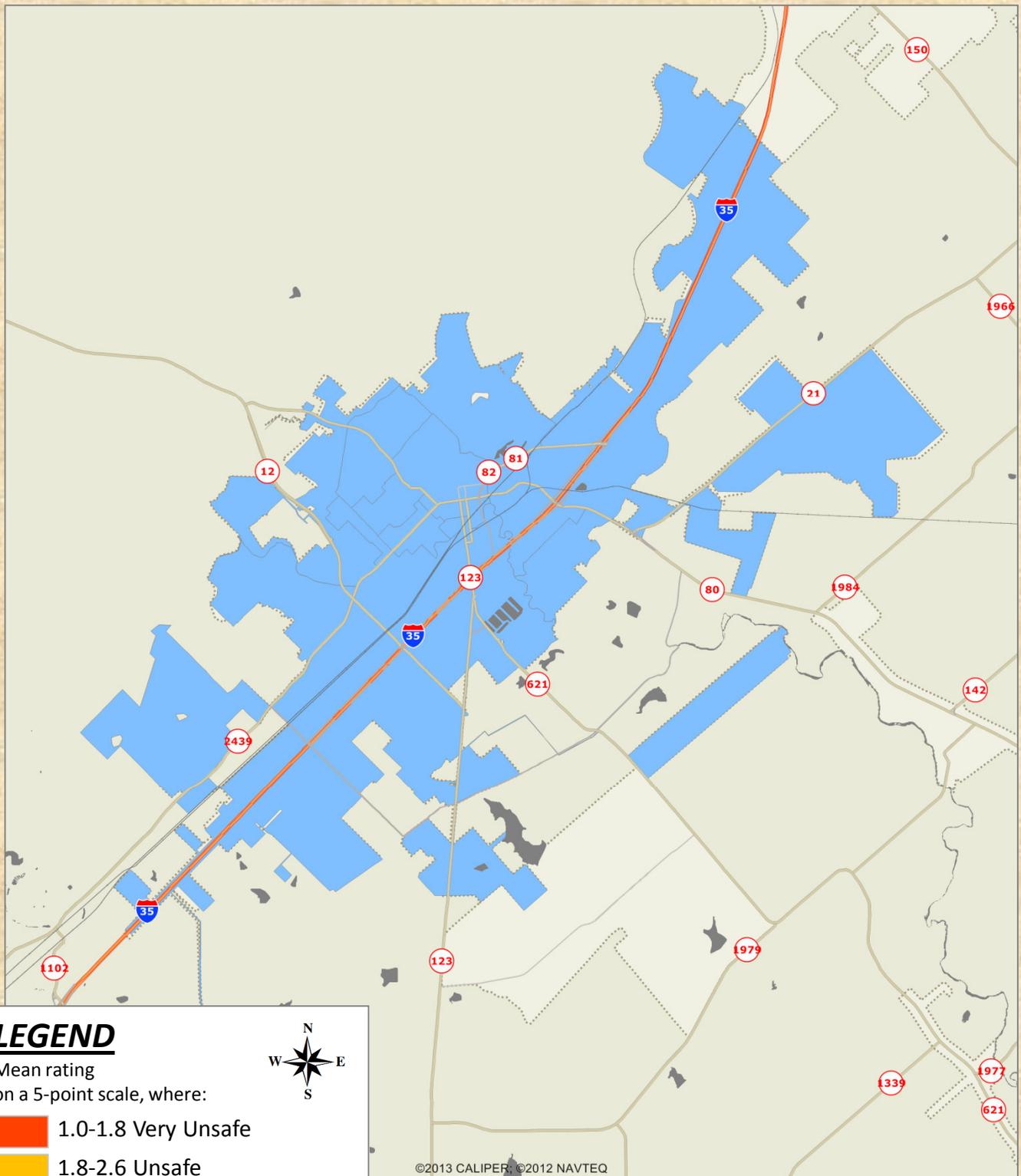
Mean rating on a 5-point scale, where:

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- 3.4-4.2 Safe
- 4.2-5.0 Very Safe
- Other (no responses)

2013 San Marcos Community Survey

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Q3e. Feeling of safety in commercial and retail areas

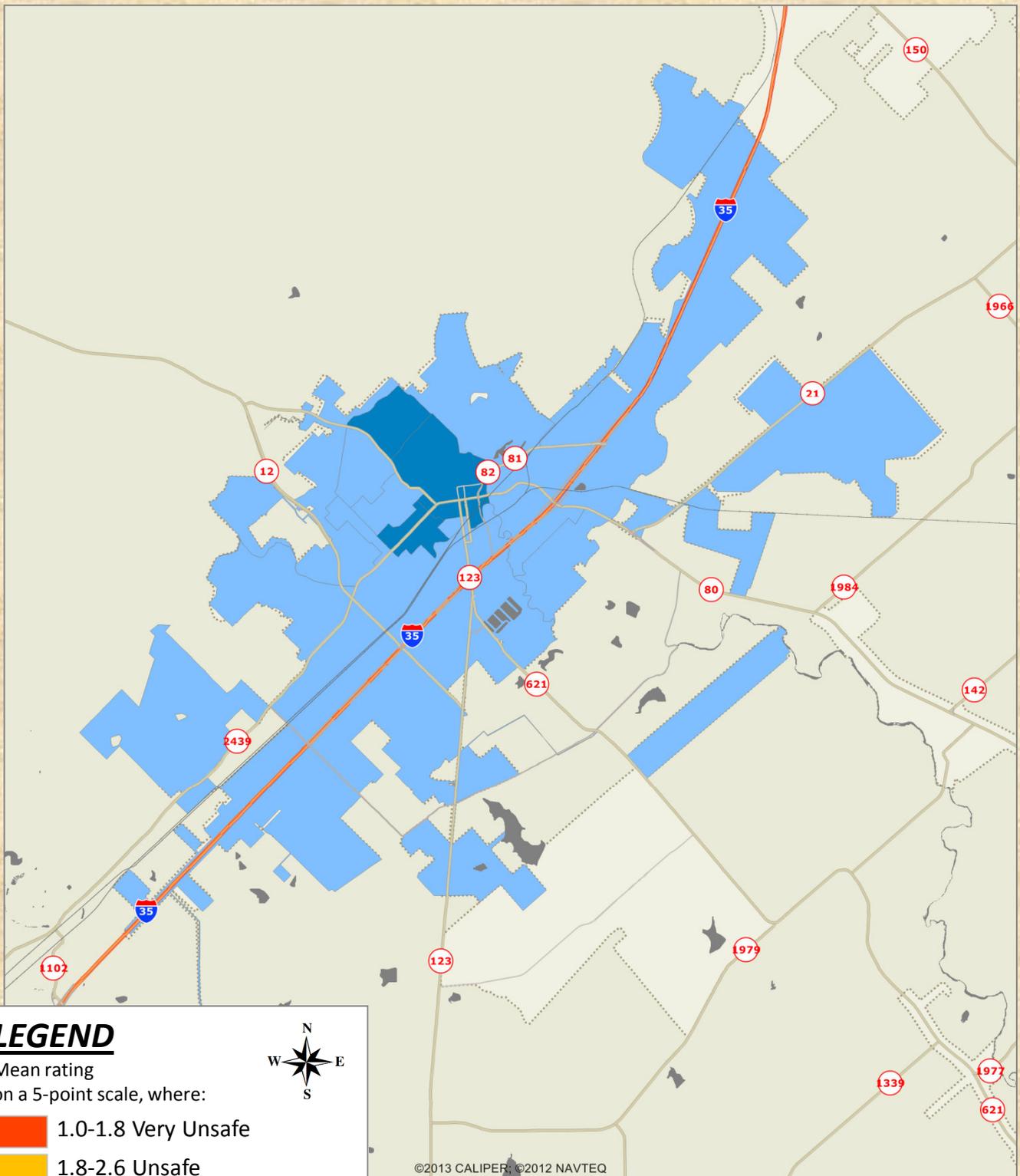


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Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q3f. Overall feeling of safety in San Marcos



LEGEND

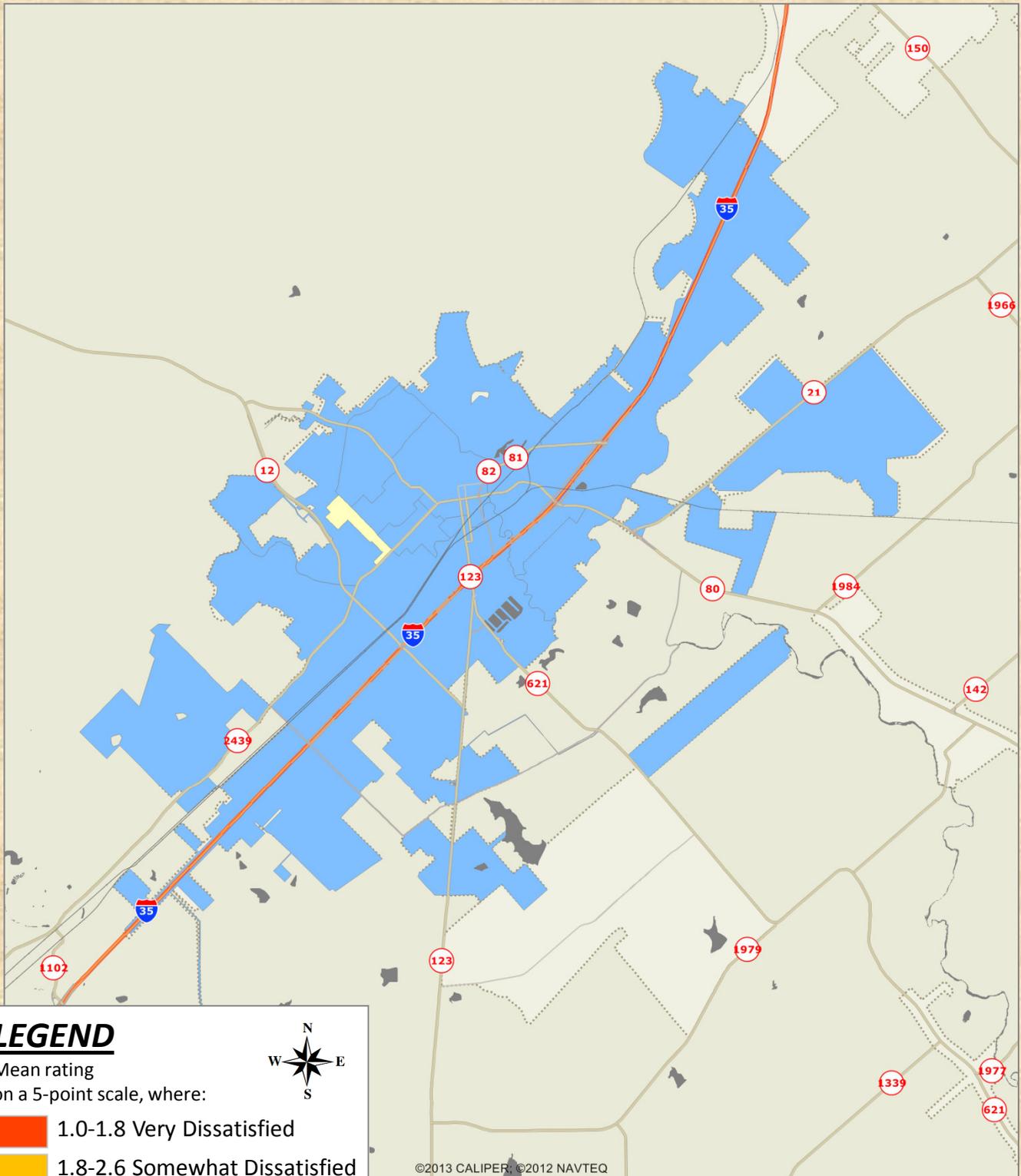
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2013 San Marcos Community Survey

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Q4a. Satisfaction with the overall quality of services provided by the City



LEGEND

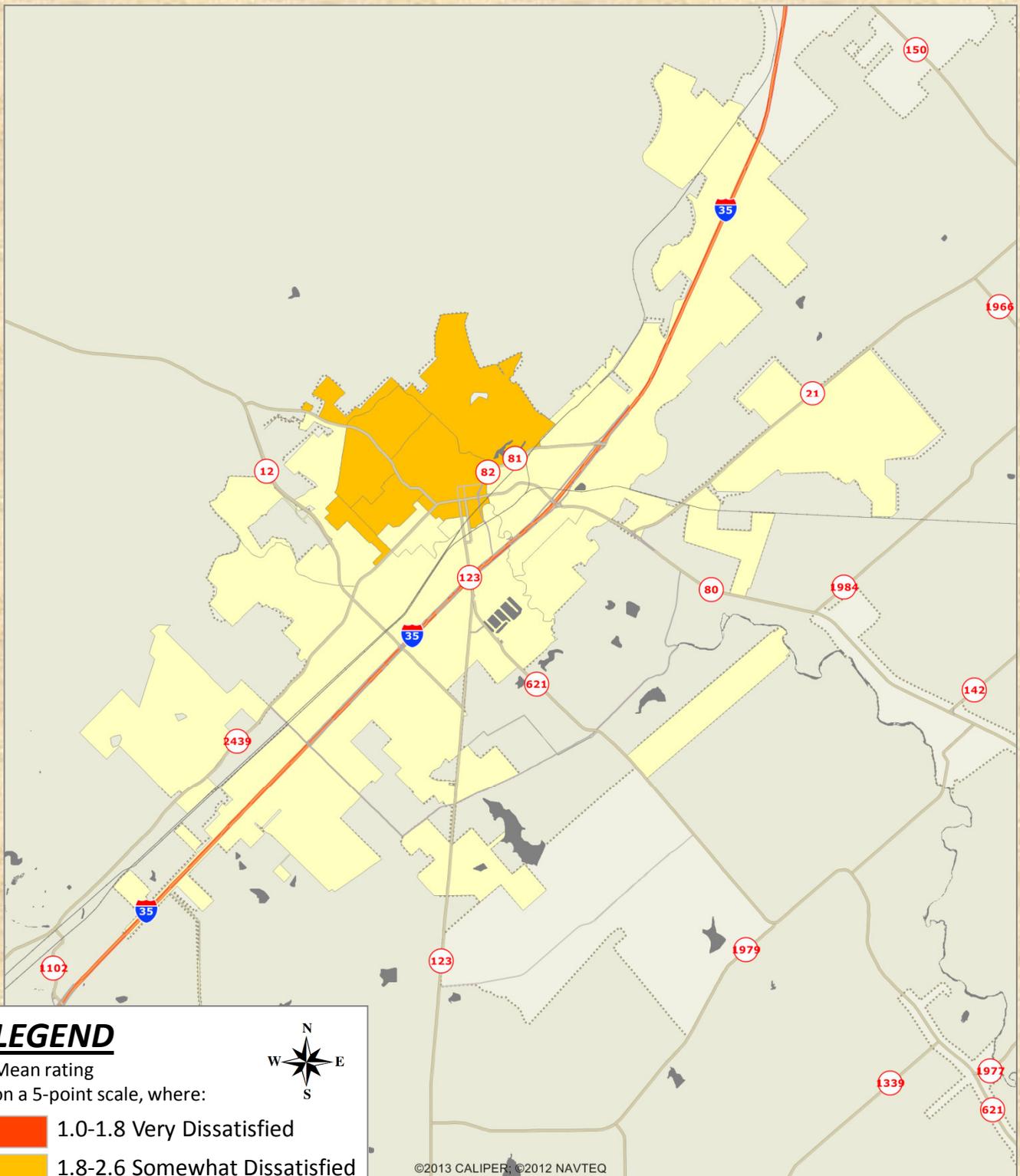
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2013 San Marcos Community Survey

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Q4b. Satisfaction with how well the City is planning for growth



LEGEND

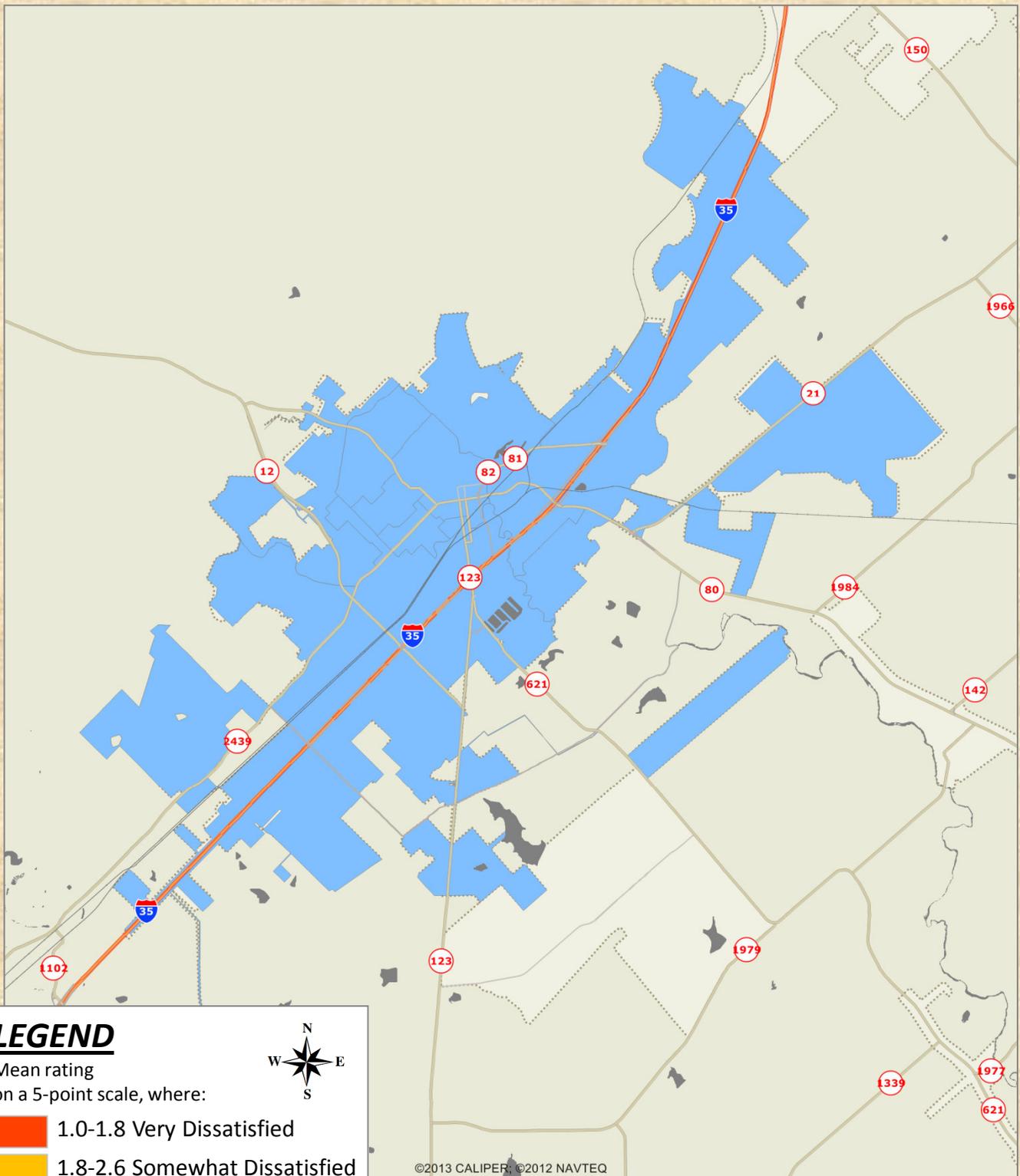
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2013 San Marcos Community Survey

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Q4c. Satisfaction with the overall quality of life in the City



LEGEND

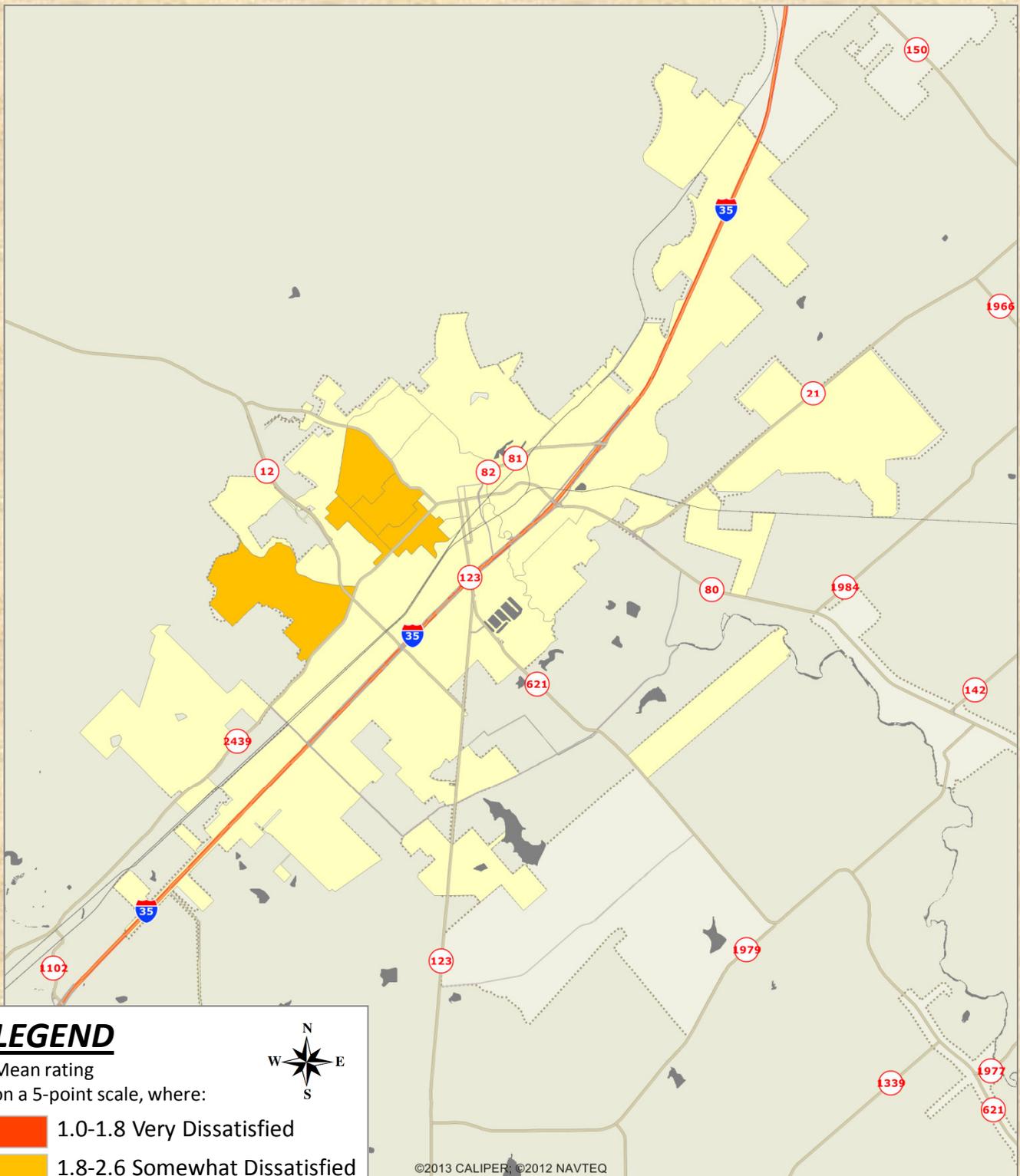
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Q4d. Satisfaction with the availability of job opportunities



LEGEND

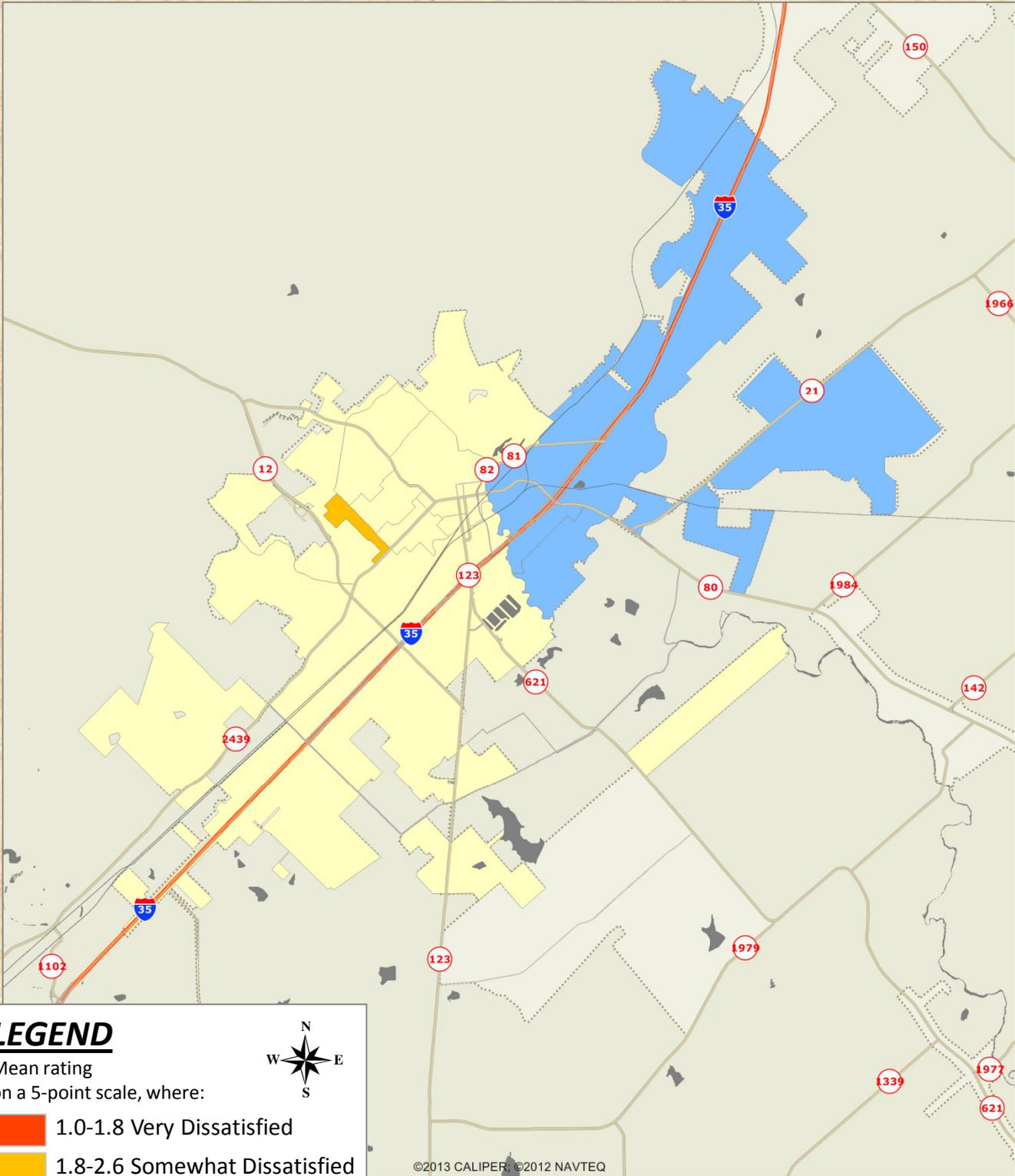
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2013 San Marcos Community Survey

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Q4e. Satisfaction with the overall value received for City taxes and fees



LEGEND

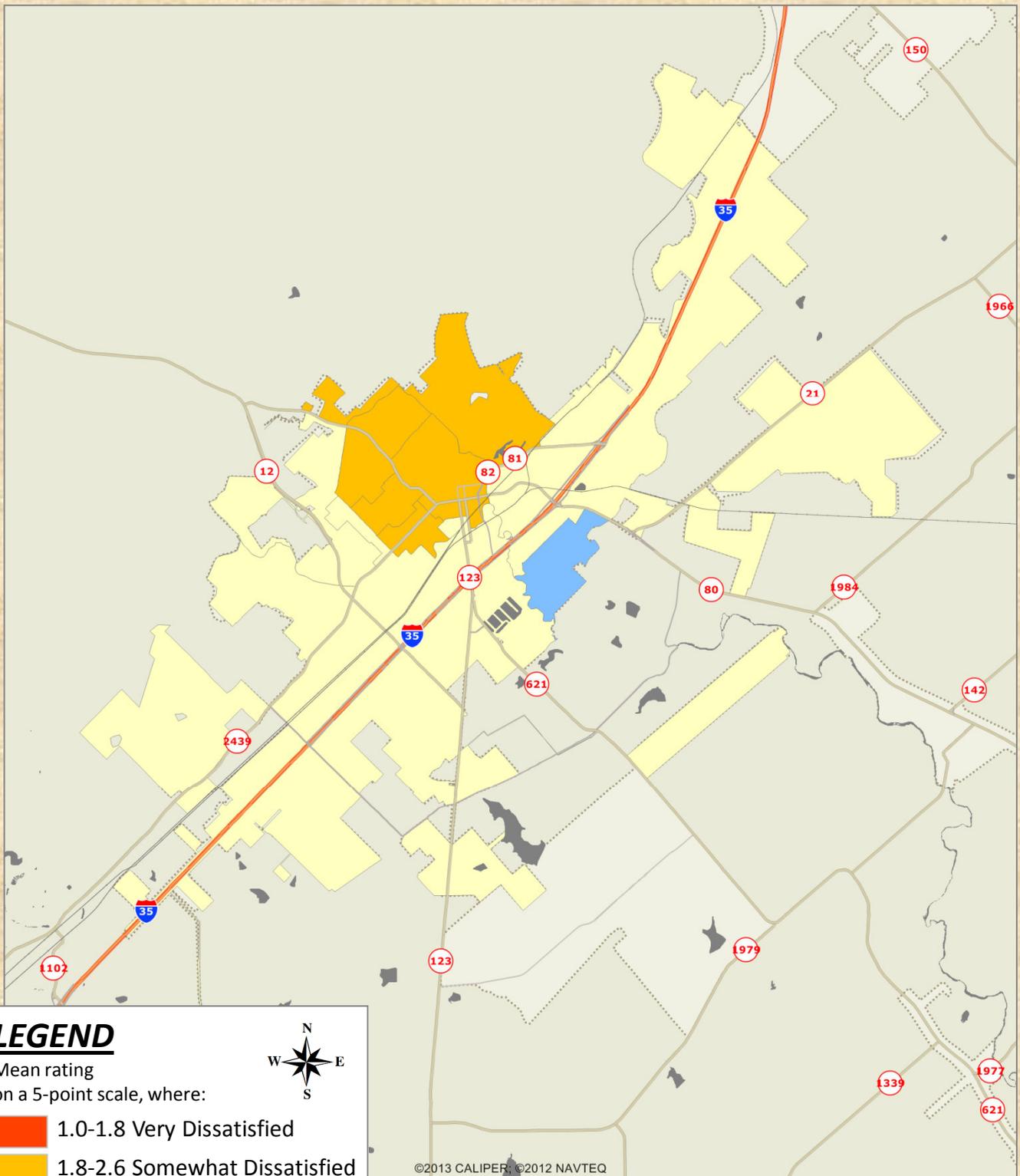
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2013 San Marcos Community Survey

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Q4f. Satisfaction with the overall quality of new development



LEGEND

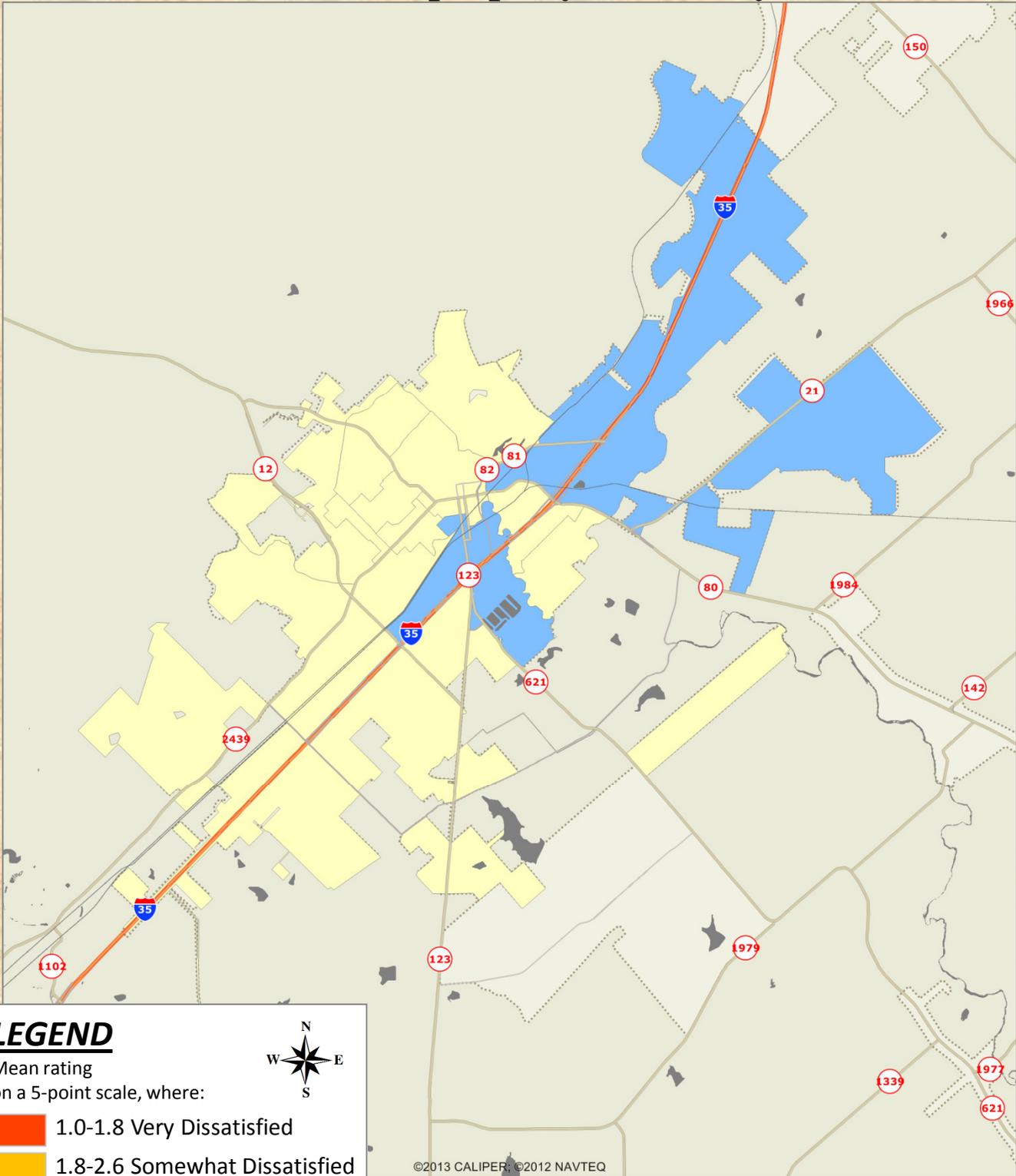
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2013 San Marcos Community Survey

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Q4g. Satisfaction with the appearance of residential property in the City



LEGEND

Mean rating on a 5-point scale, where:



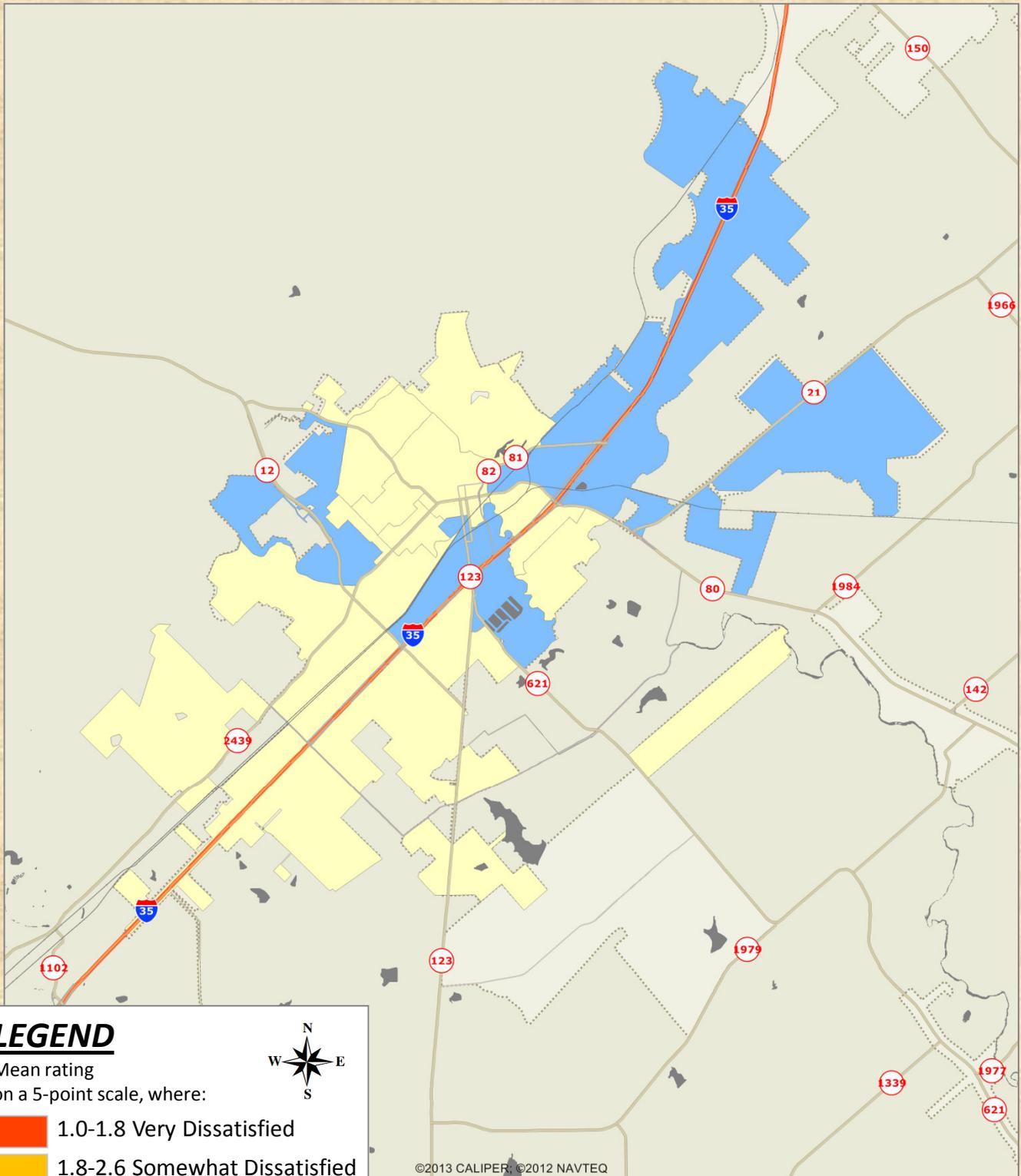
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Q4h. Satisfaction with the appearance of commercial property in the City



LEGEND

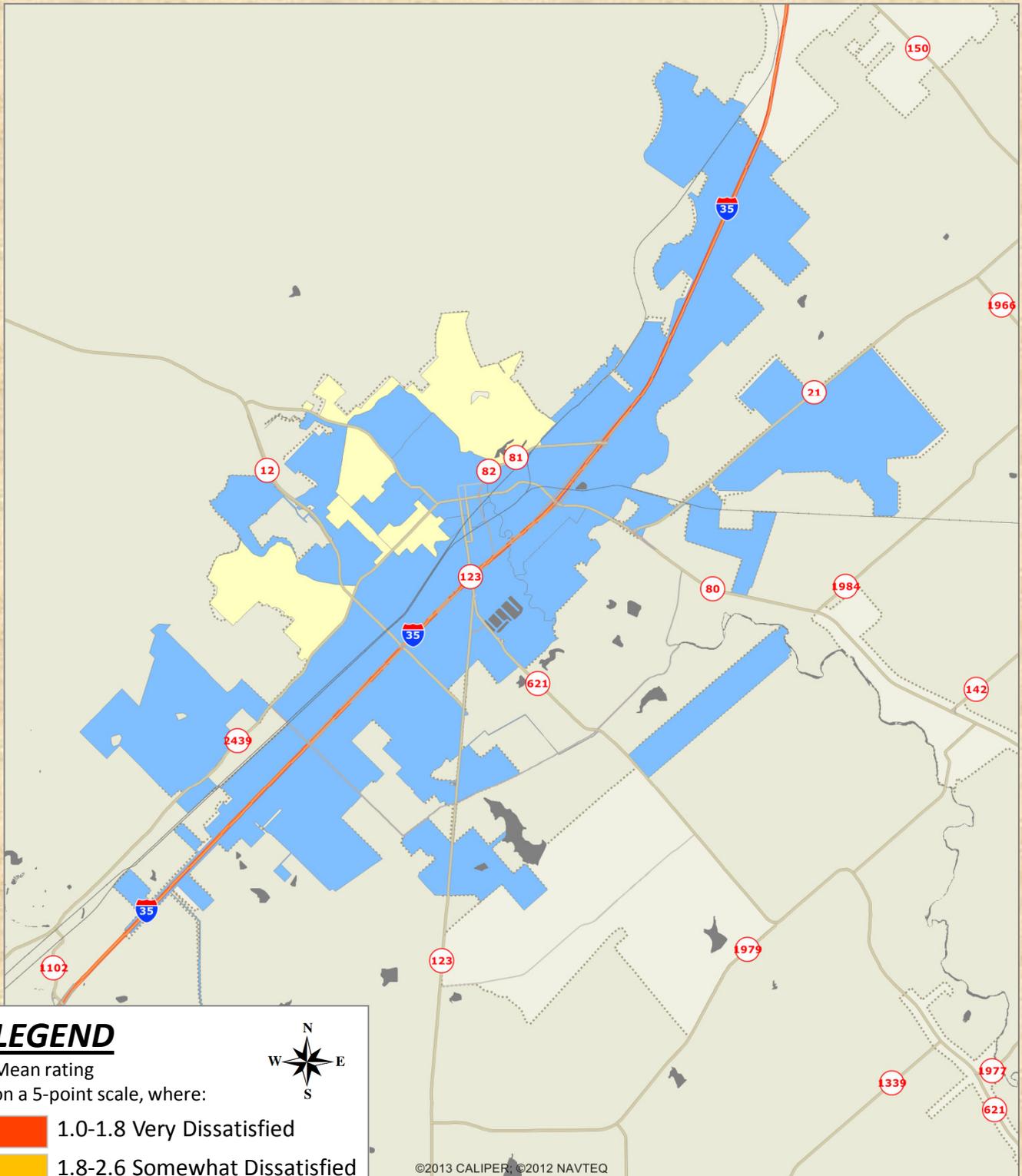
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2013 San Marcos Community Survey

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Q4i. Satisfaction with the overall appearance of the City



LEGEND

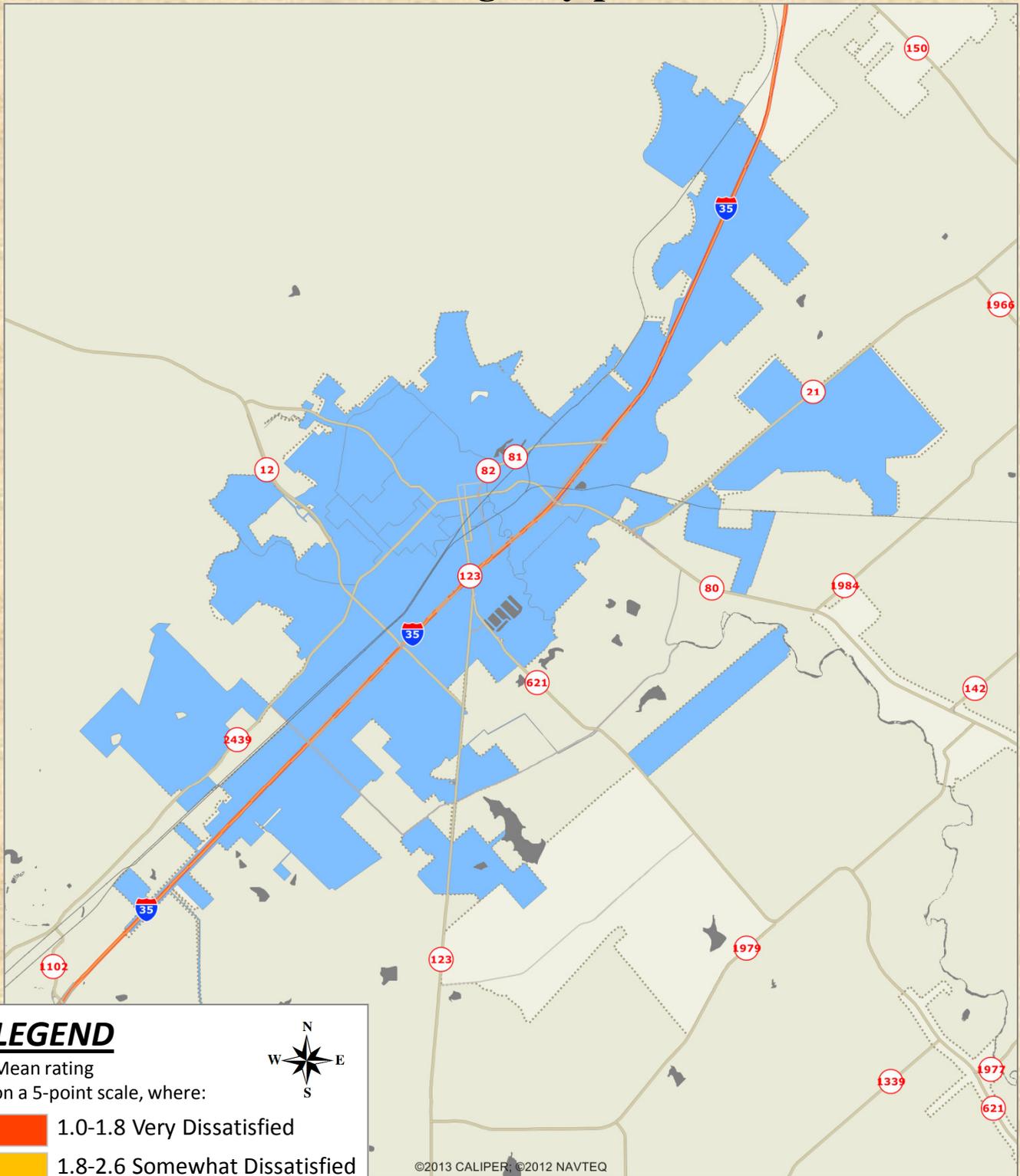
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2013 San Marcos Community Survey

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Q5a. Satisfaction with the maintenance and appearance of existing City parks



LEGEND

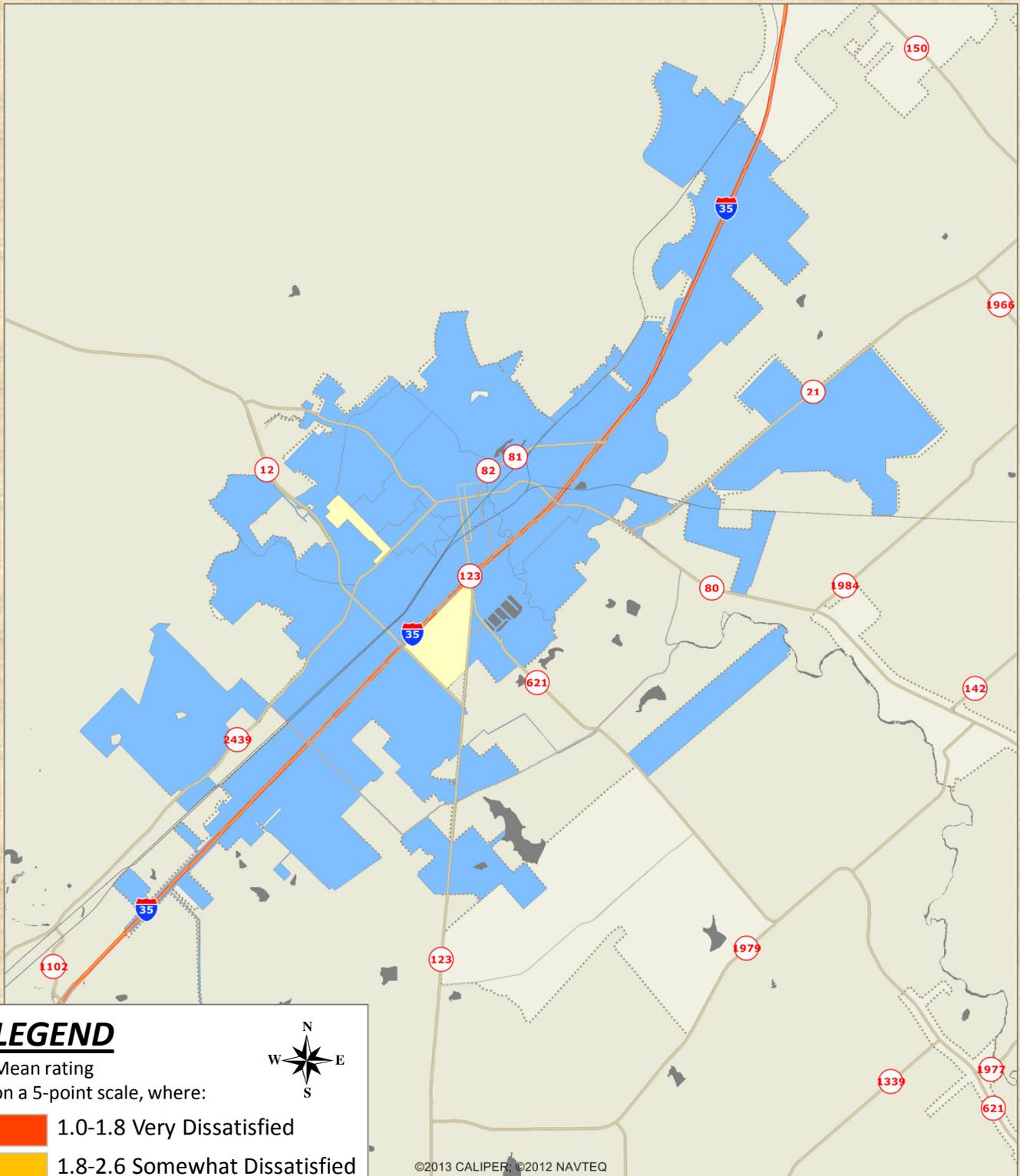
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Q5b. Satisfaction with the number of City parks



LEGEND

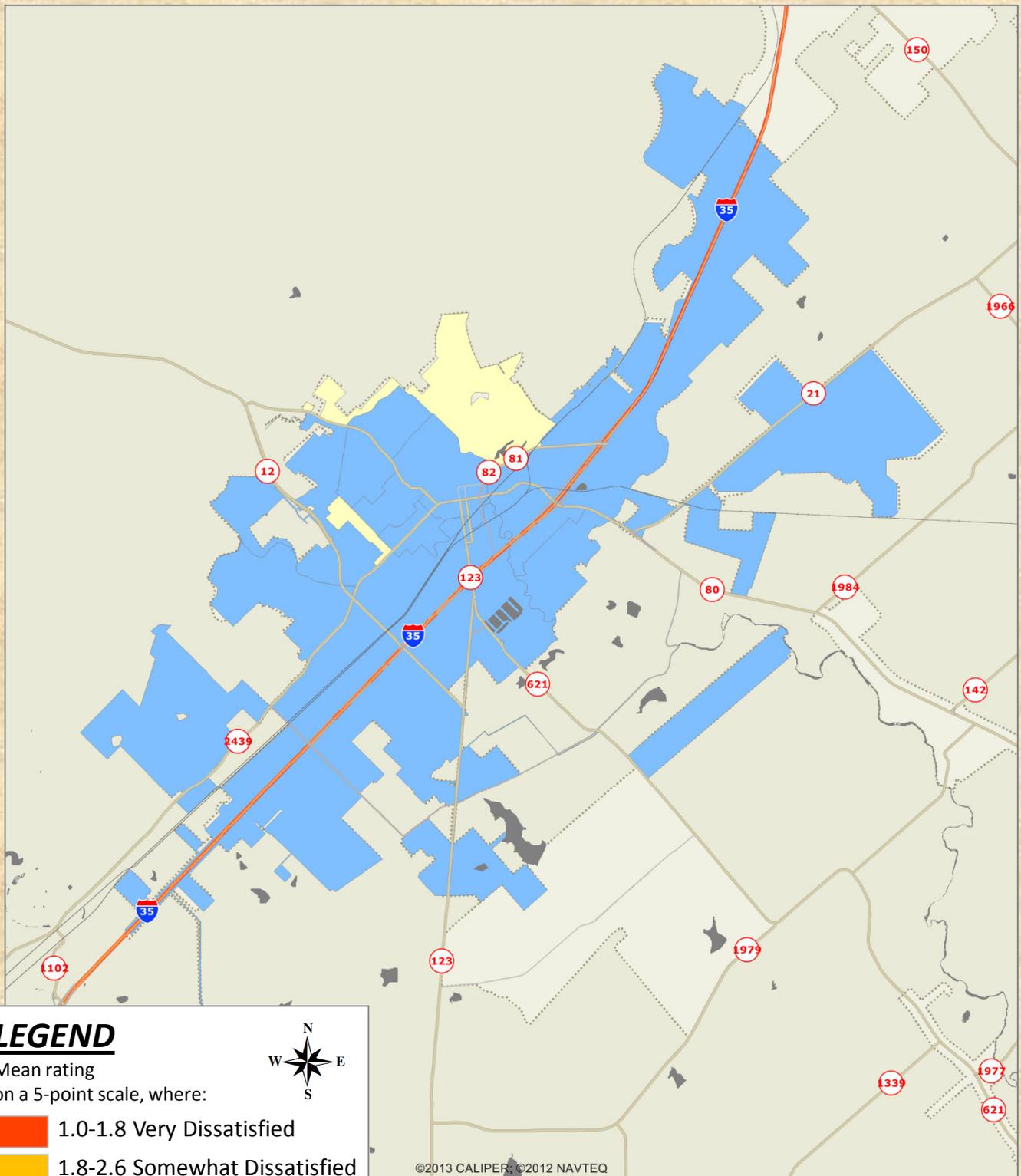
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Q5c. Satisfaction with walking and biking trails in the City



LEGEND

Mean rating on a 5-point scale, where:

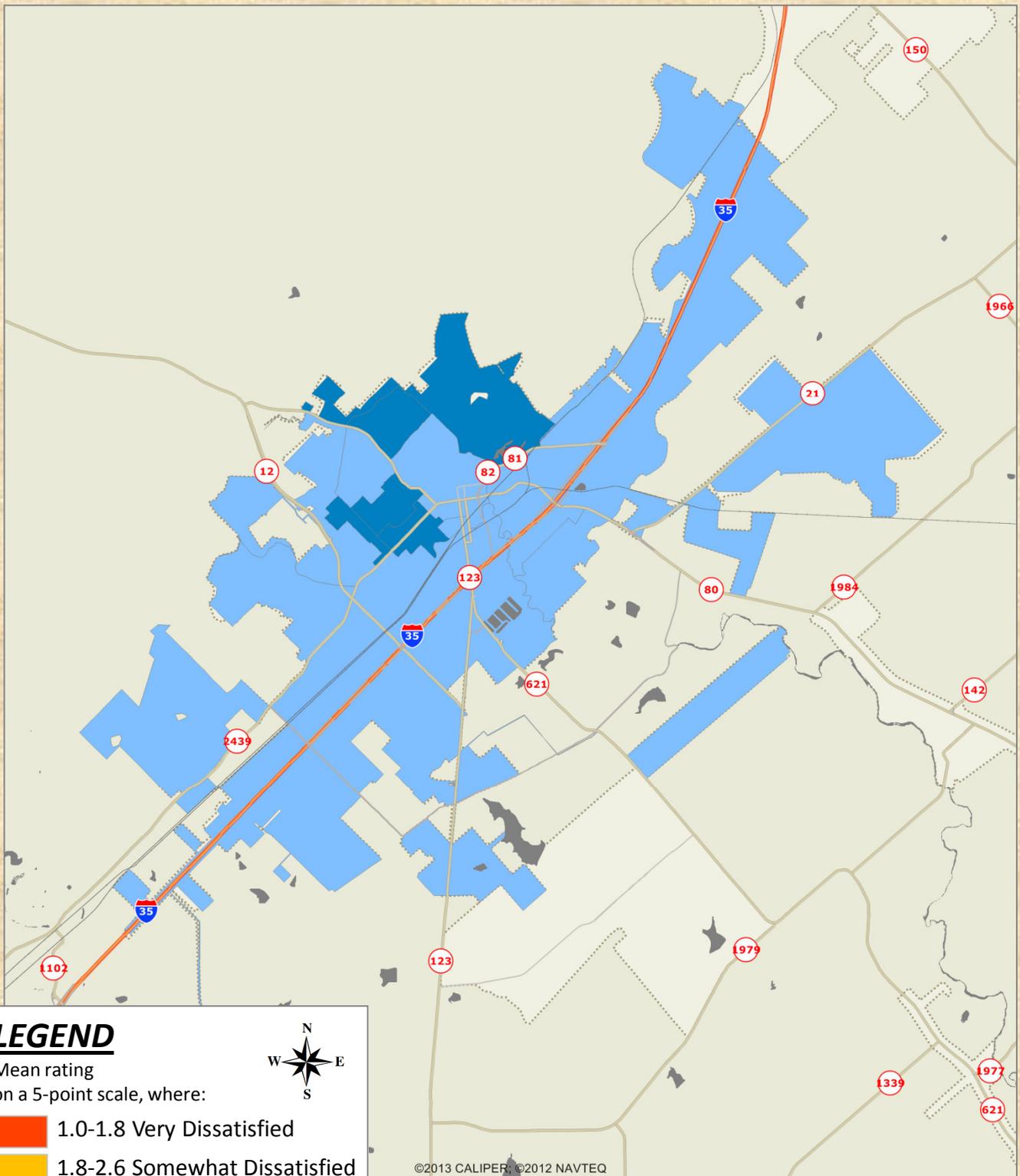
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Q5d. Satisfaction with the Activity Center



LEGEND

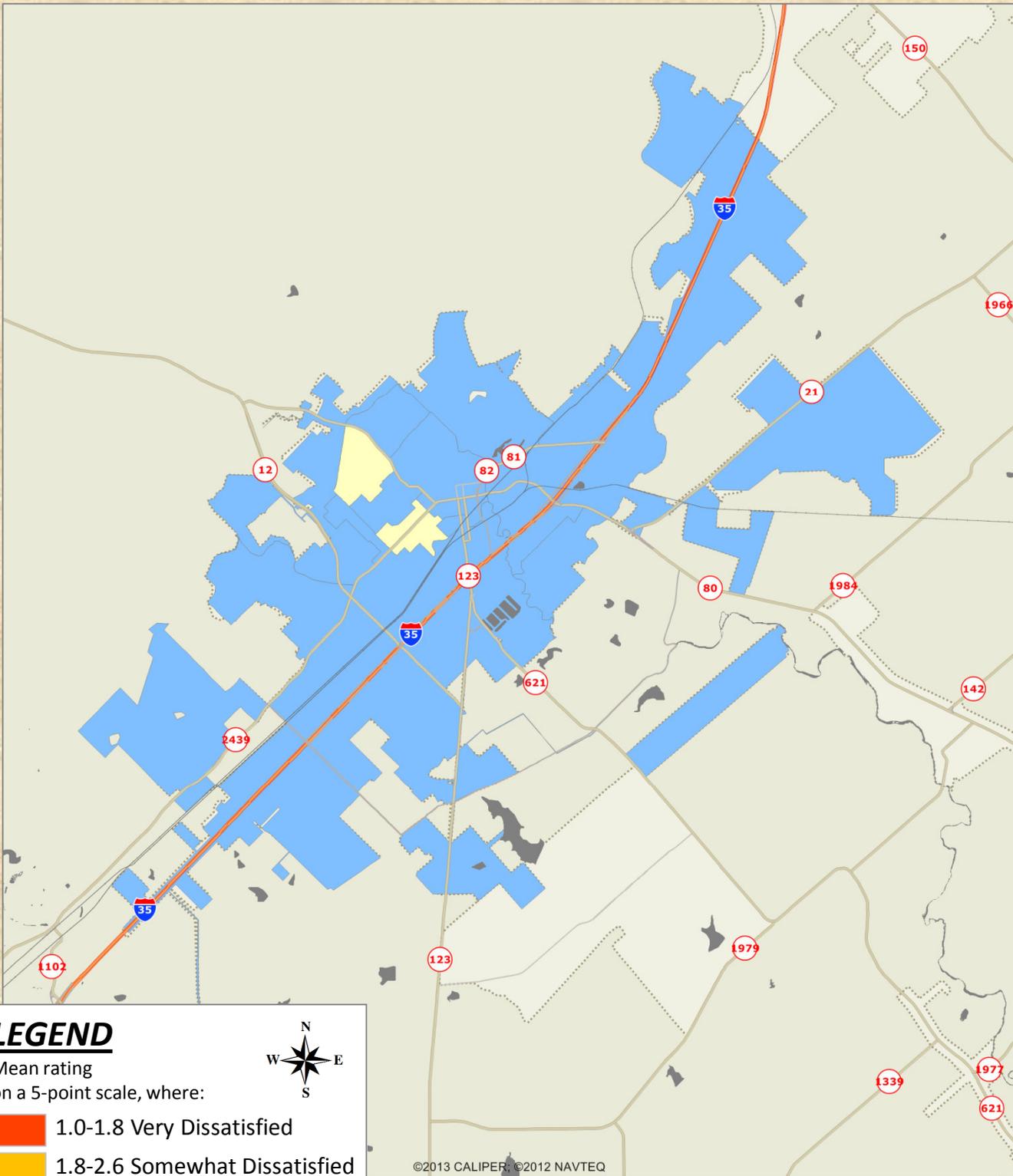
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q5e. Satisfaction with City swimming pools



LEGEND

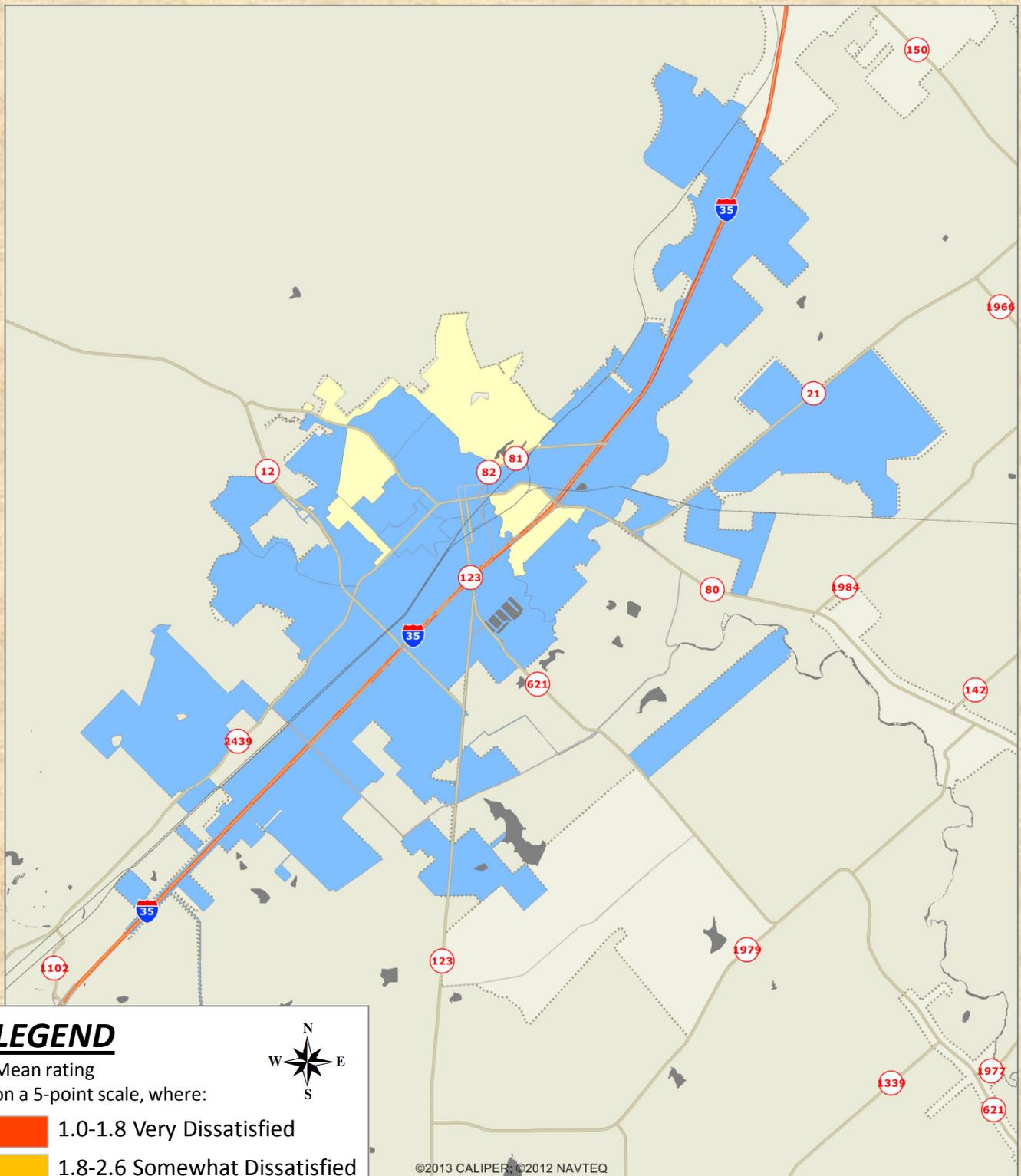
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q5f. Satisfaction with the quality of youth recreation programs



LEGEND

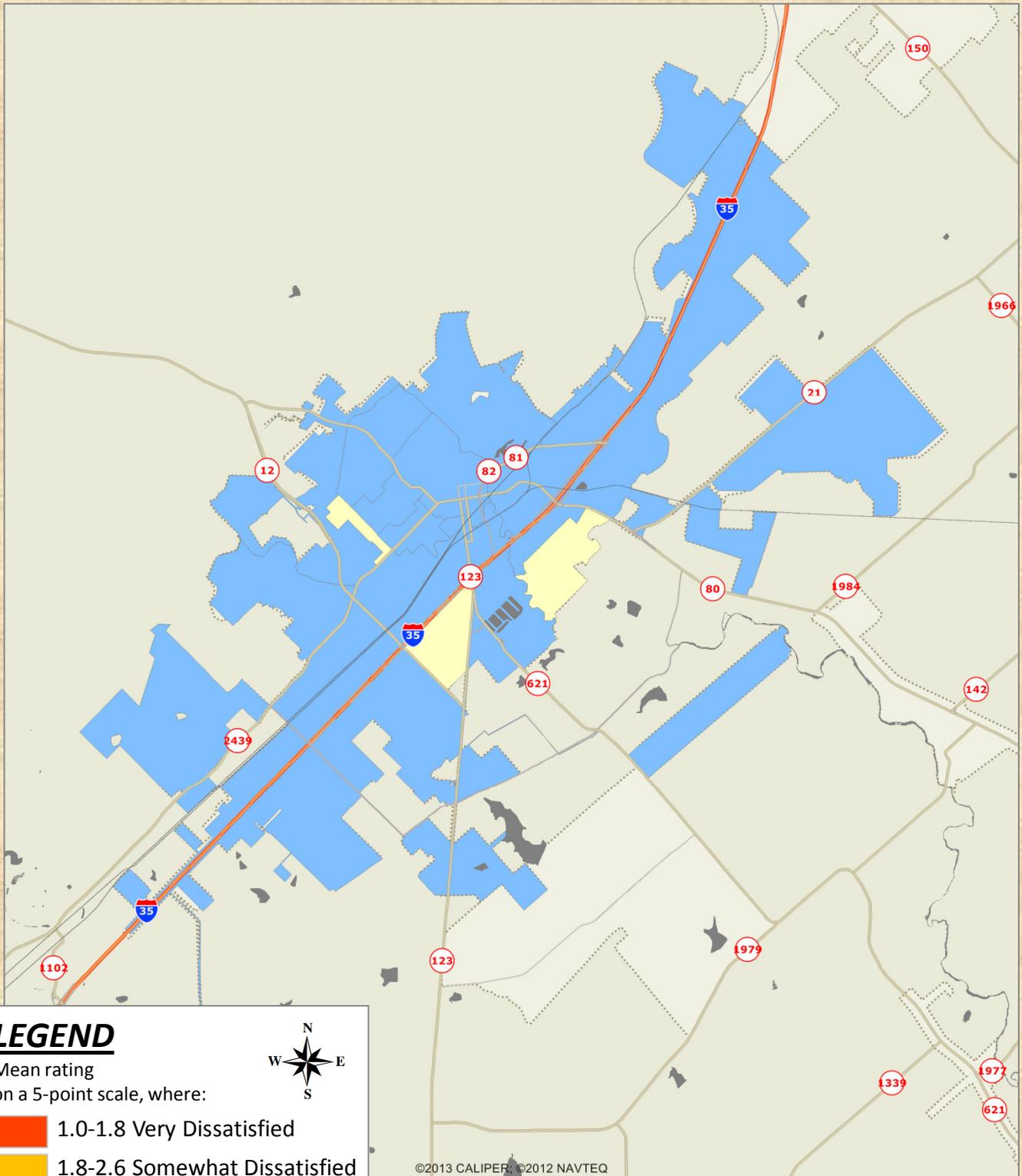
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q5g. Satisfaction with the quality of adult recreation programs



LEGEND

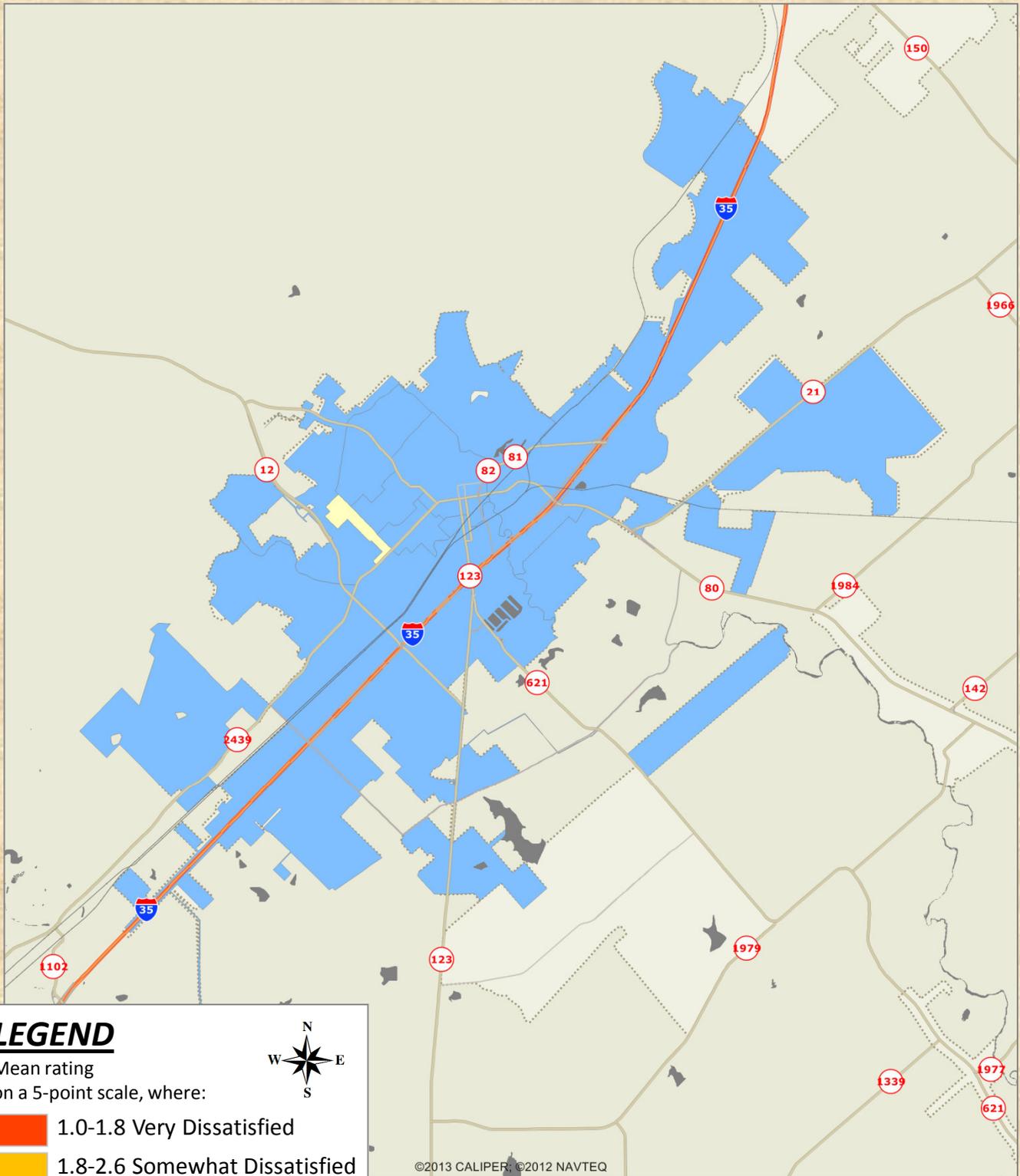
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q5h. Satisfaction with the quality of outdoor athletic facilities



LEGEND

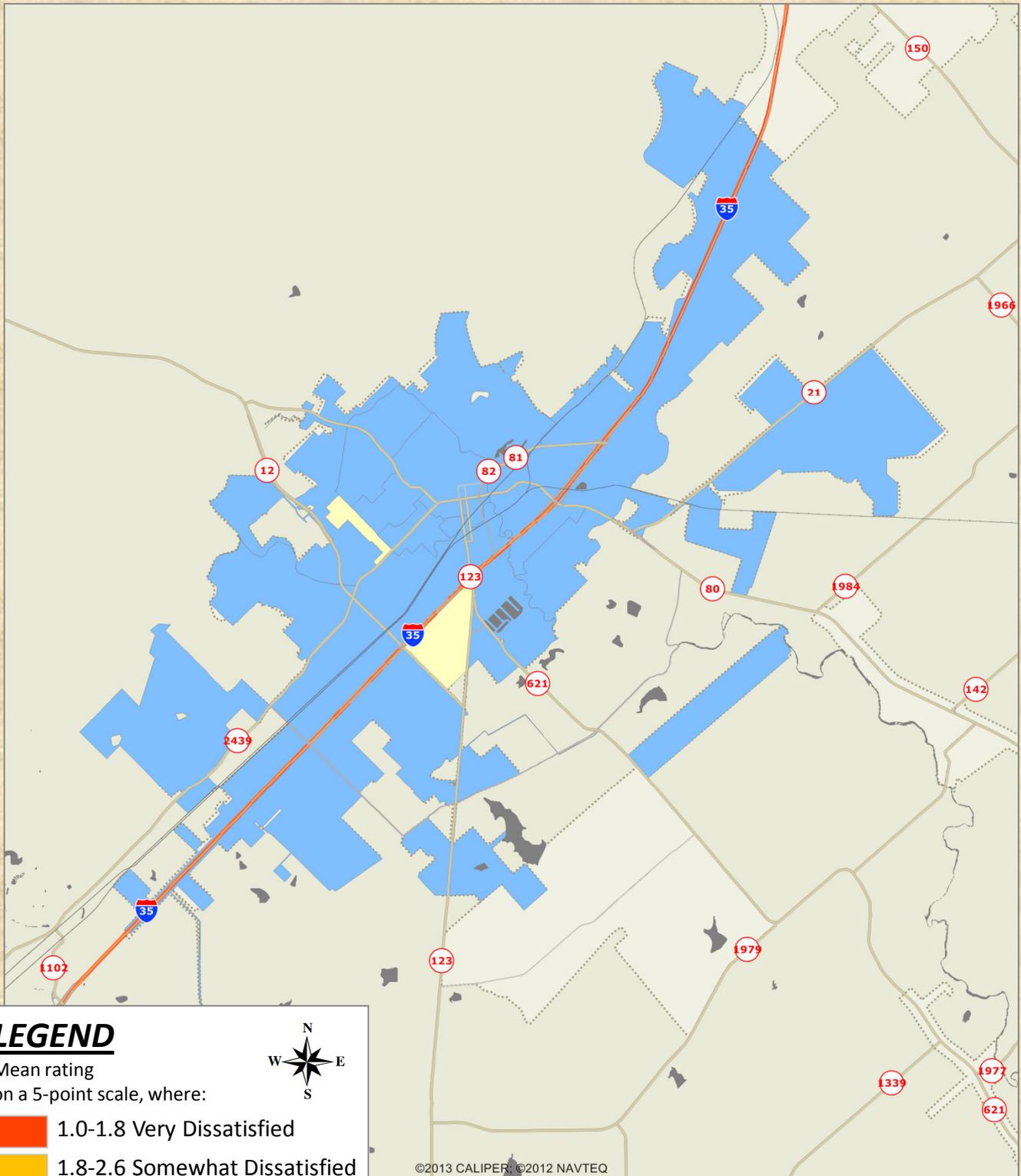
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q5i. Satisfaction with the mowing and trimming of public areas and greenspace



LEGEND

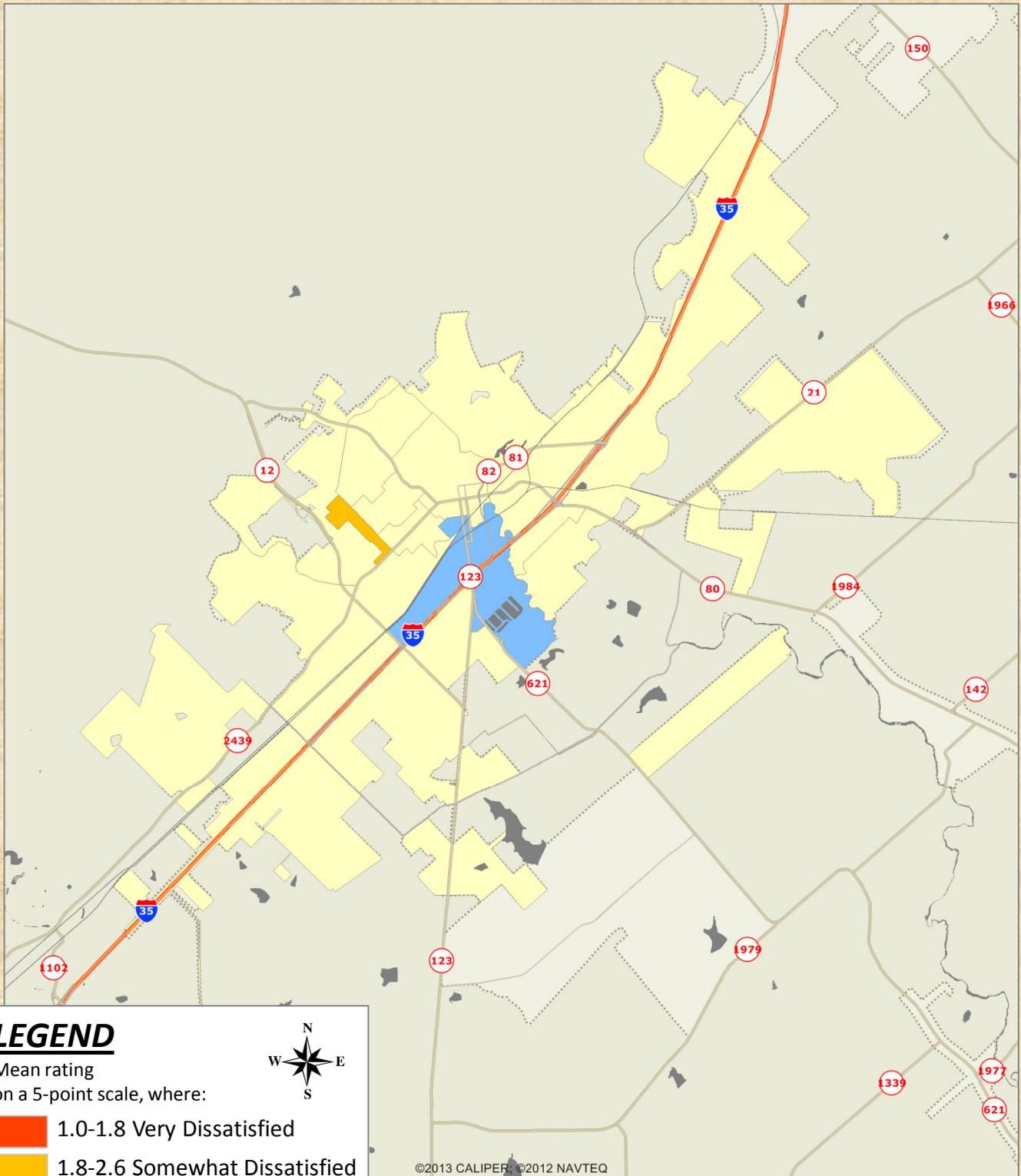
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q7a. Satisfaction with the enforcement of the clean-up of junk and debris on private property



LEGEND

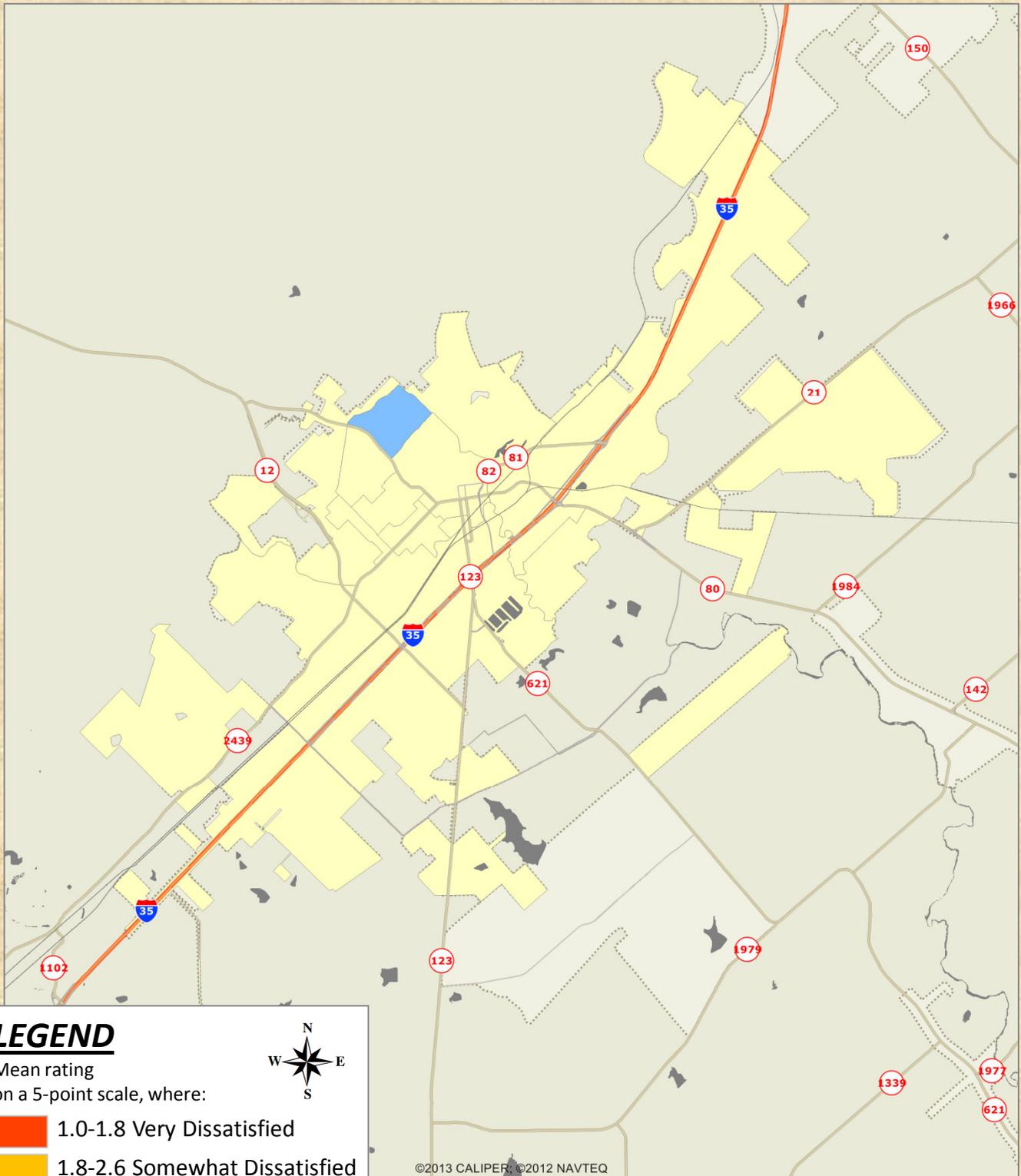
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q7b. Satisfaction with the enforcement of mowing of weeds and grass on private property



LEGEND

Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

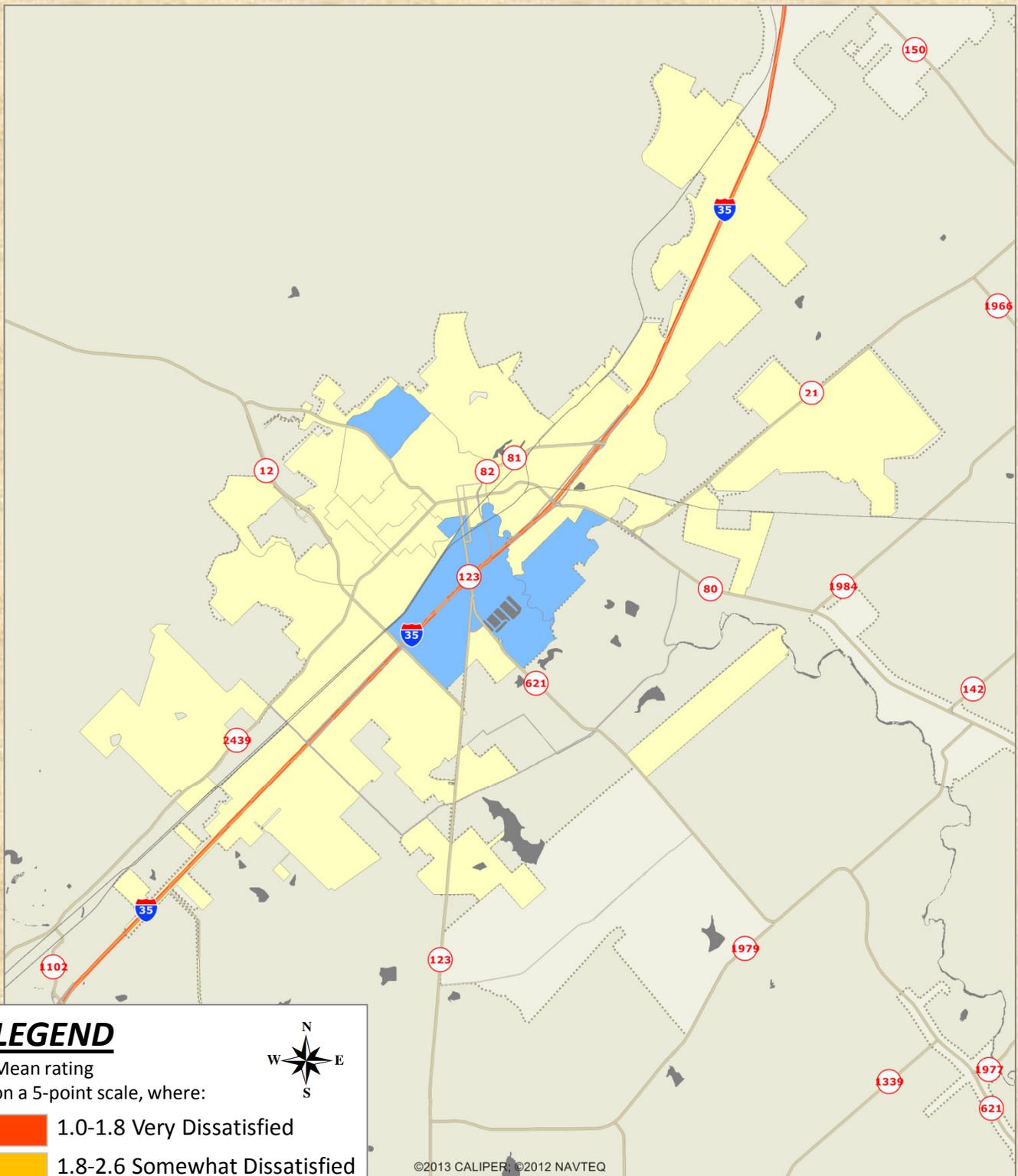


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2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q7c. Satisfaction with the enforcement of sign regulations



©2013 CALIPER, ©2012 NAVTEQ

2013 San Marcos Community Survey

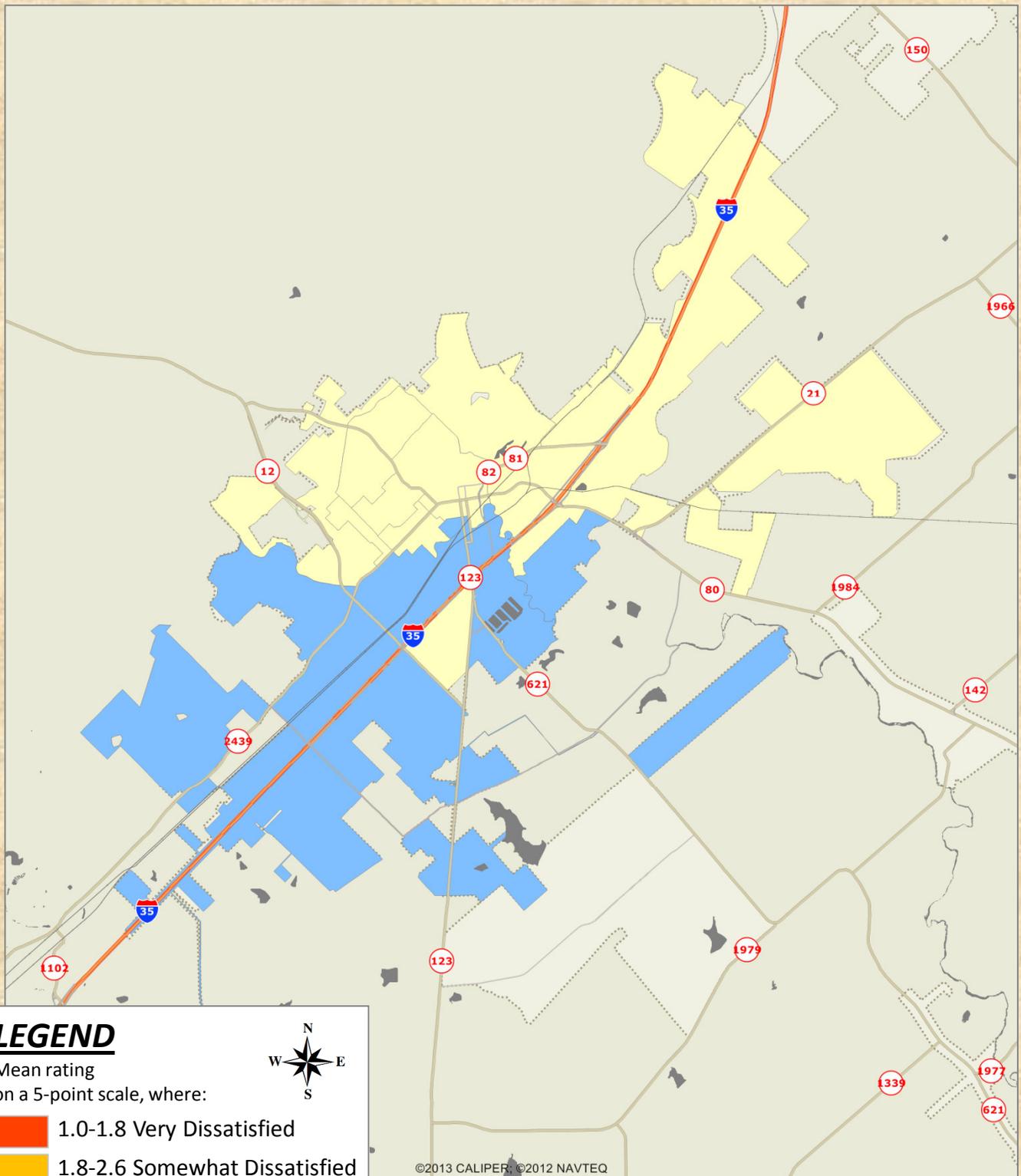
Shading reflects the mean rating for all respondents by CBGe (merged as needed)

LEGEND

Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

Q7d. Satisfaction with the enforcement of graffiti



LEGEND

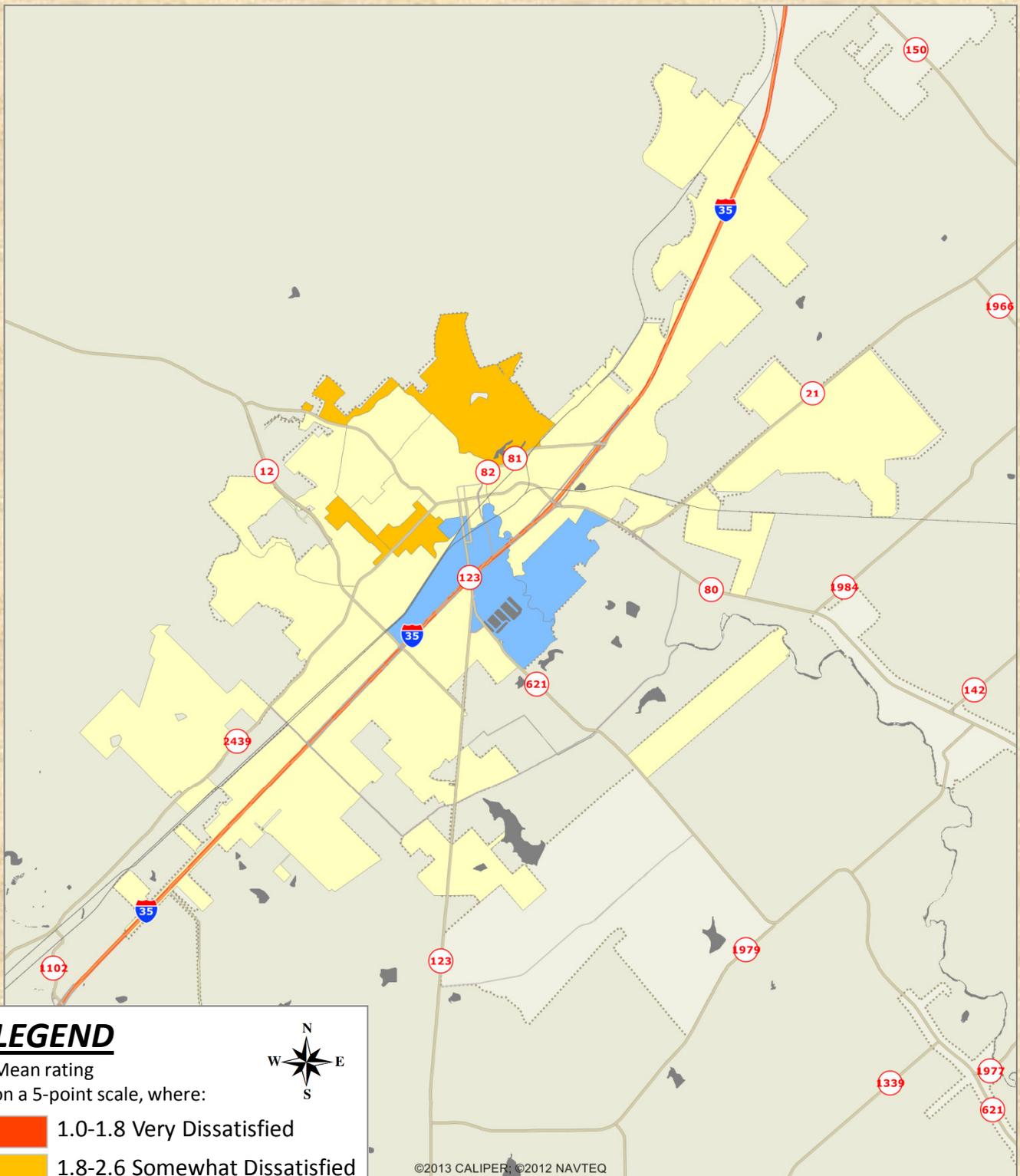
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q9a. Satisfaction with the maintenance of major City streets



LEGEND

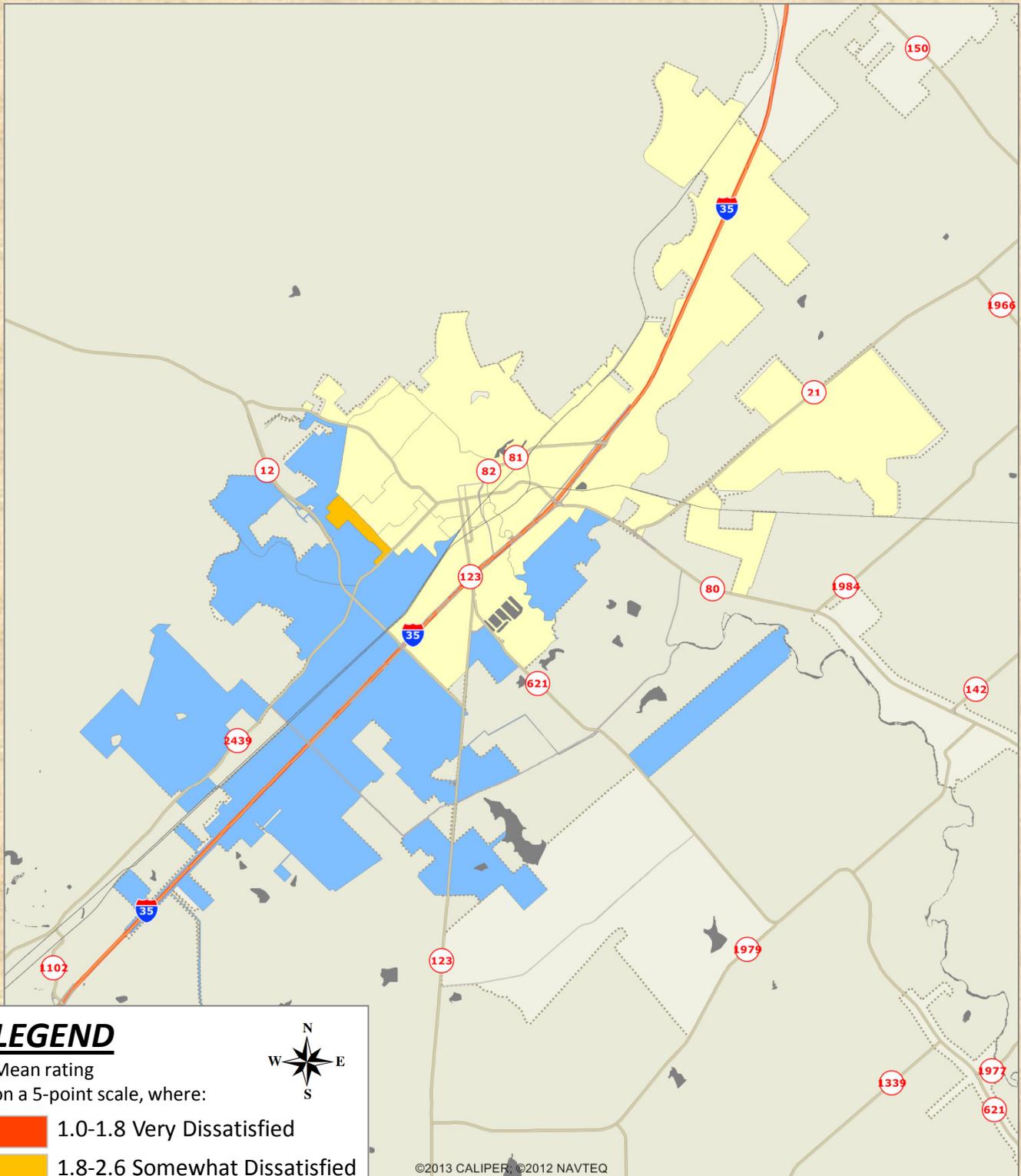
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q9b. Satisfaction with the maintenance of streets in your neighborhood



LEGEND

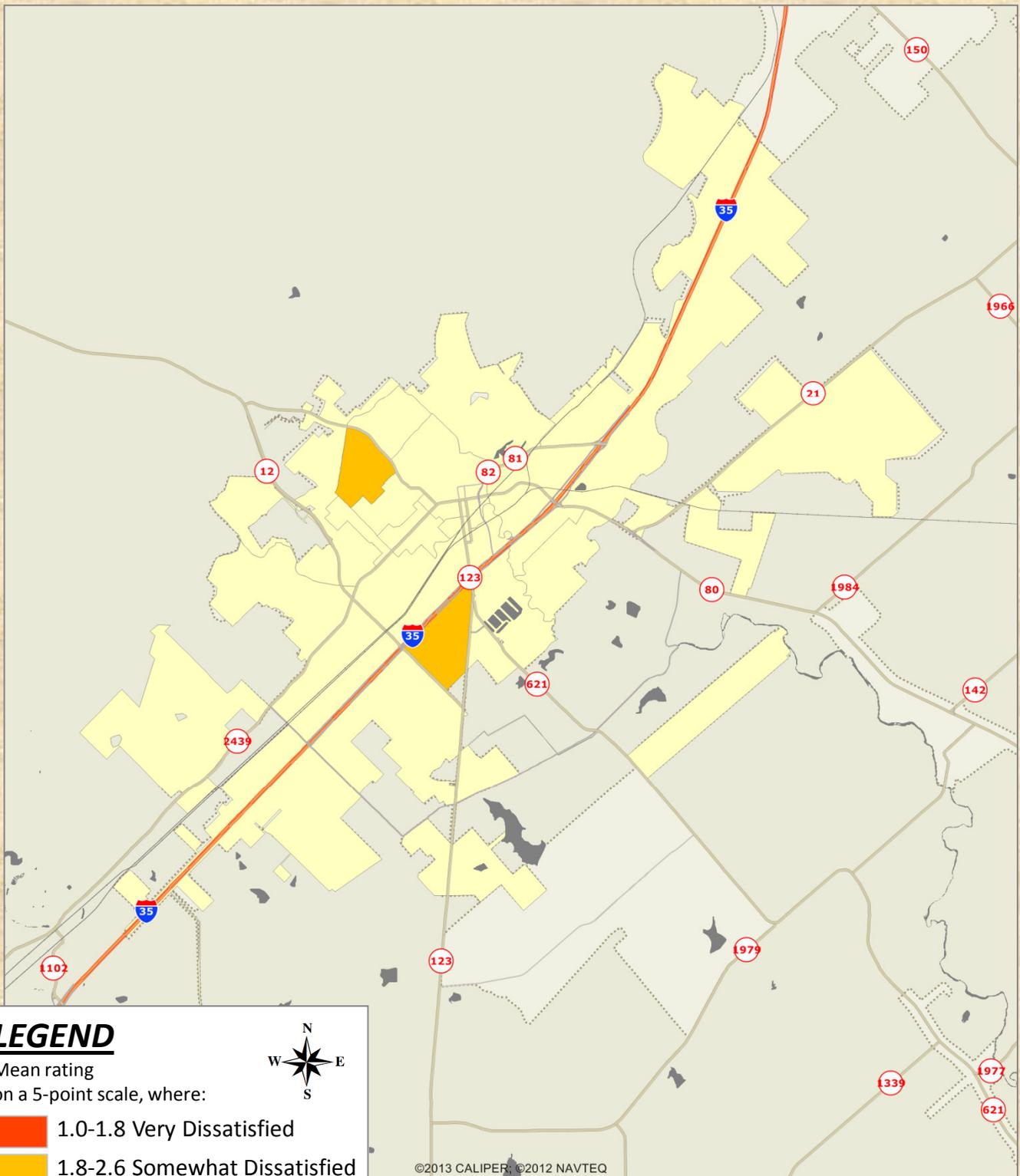
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q9c. Satisfaction with the timing of traffic signals in the City



LEGEND

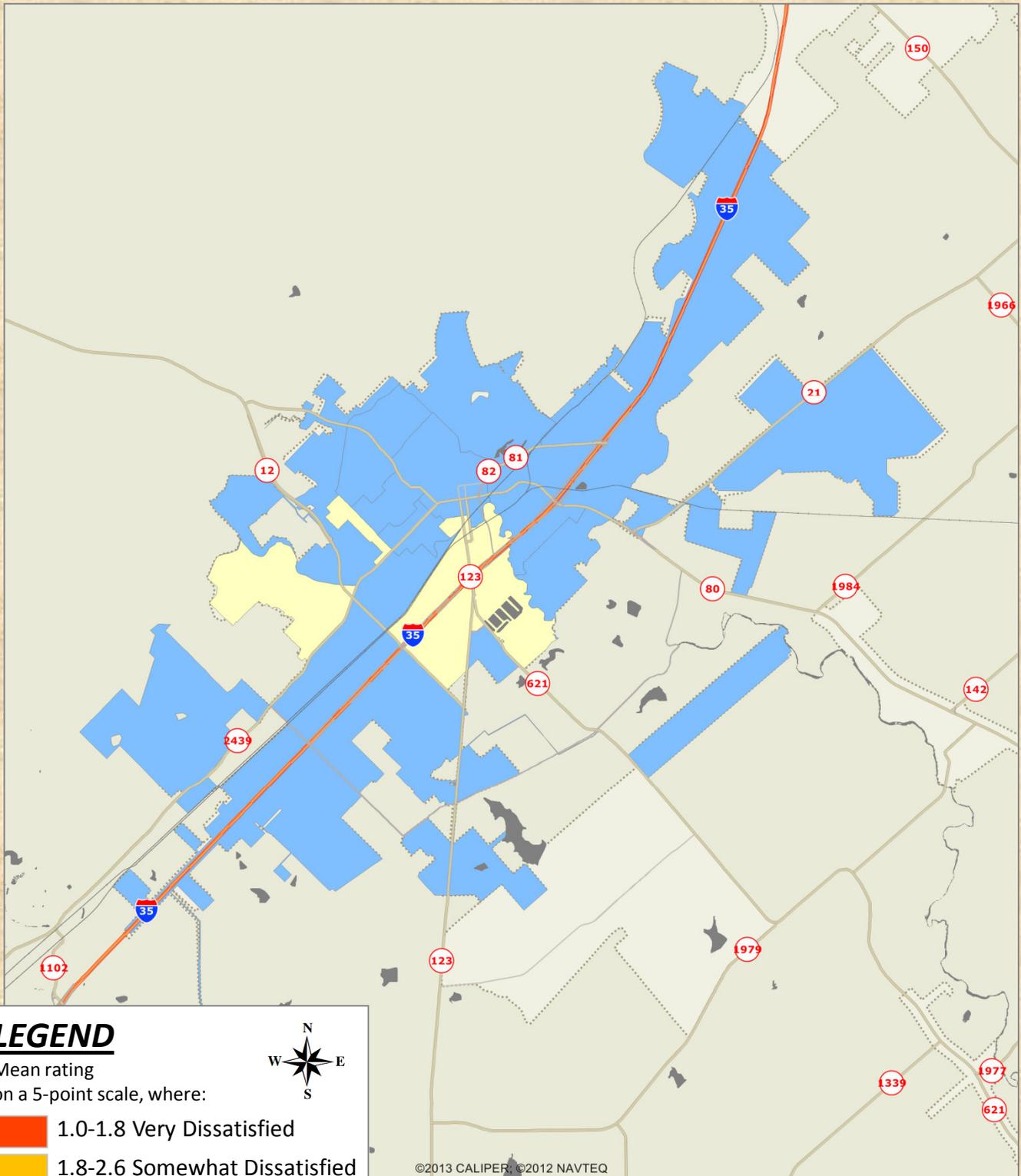
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q9d. Satisfaction with the mowing and trimming along City streets



LEGEND

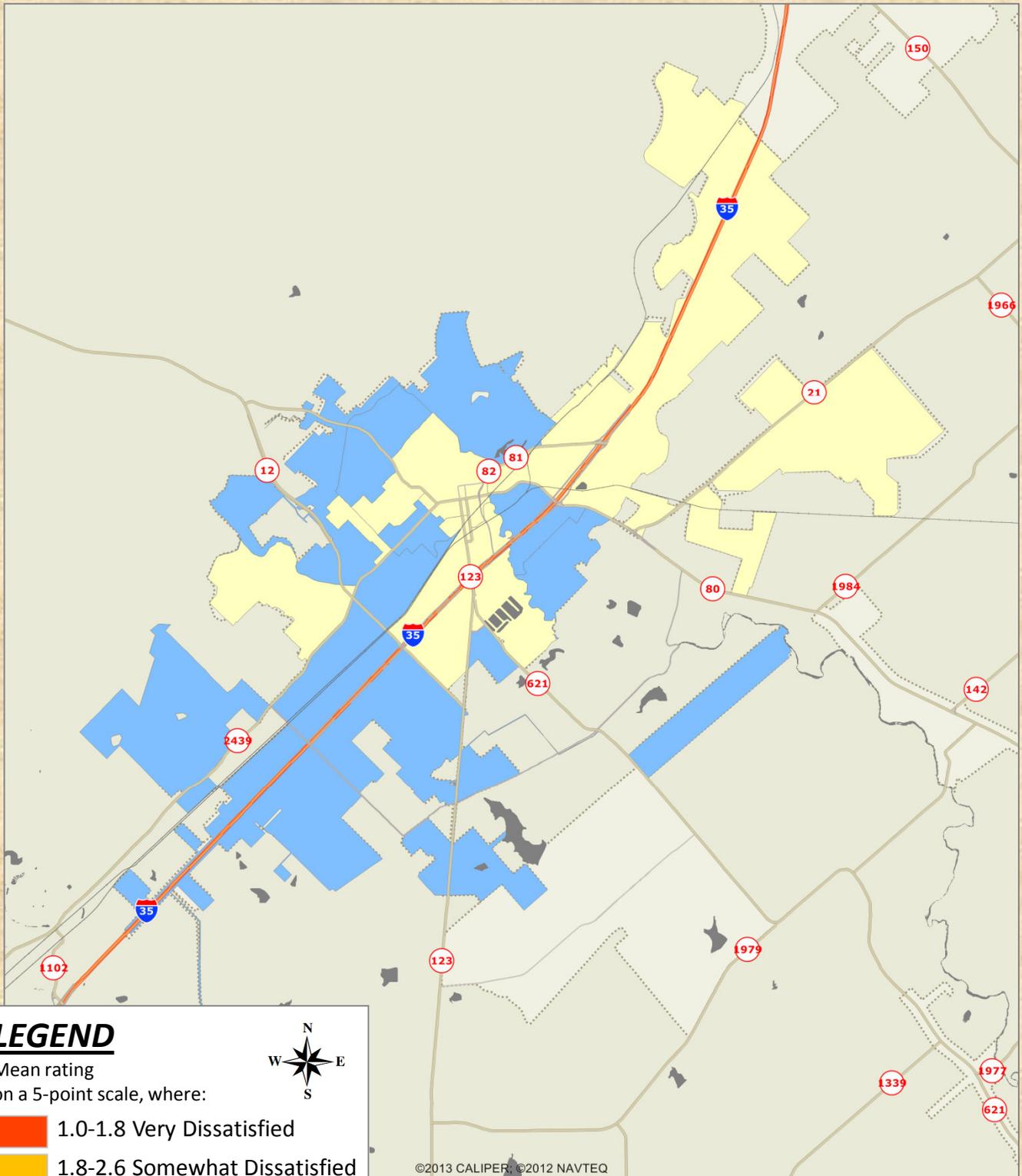
Mean rating on a 5-point scale, where:

	1.0-1.8 Very Dissatisfied
	1.8-2.6 Somewhat Dissatisfied
	2.6-3.4 Neutral
	3.4-4.2 Somewhat Satisfied
	4.2-5.0 Very Satisfied
	Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q9e. Satisfaction with the cleanliness of City streets and other public areas



LEGEND

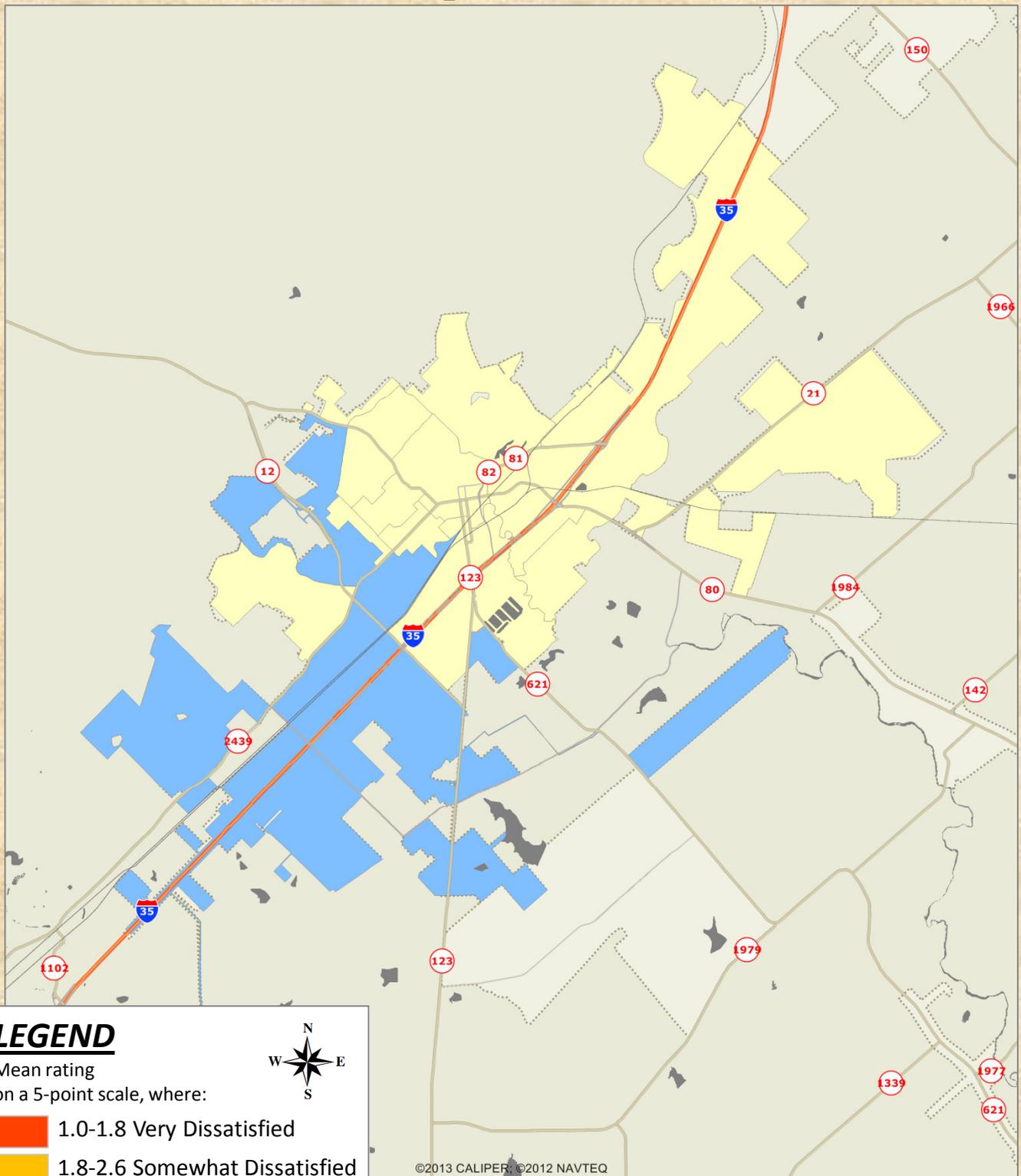
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q9f. Satisfaction with the cleanliness of creeks and open channels and open channels



LEGEND

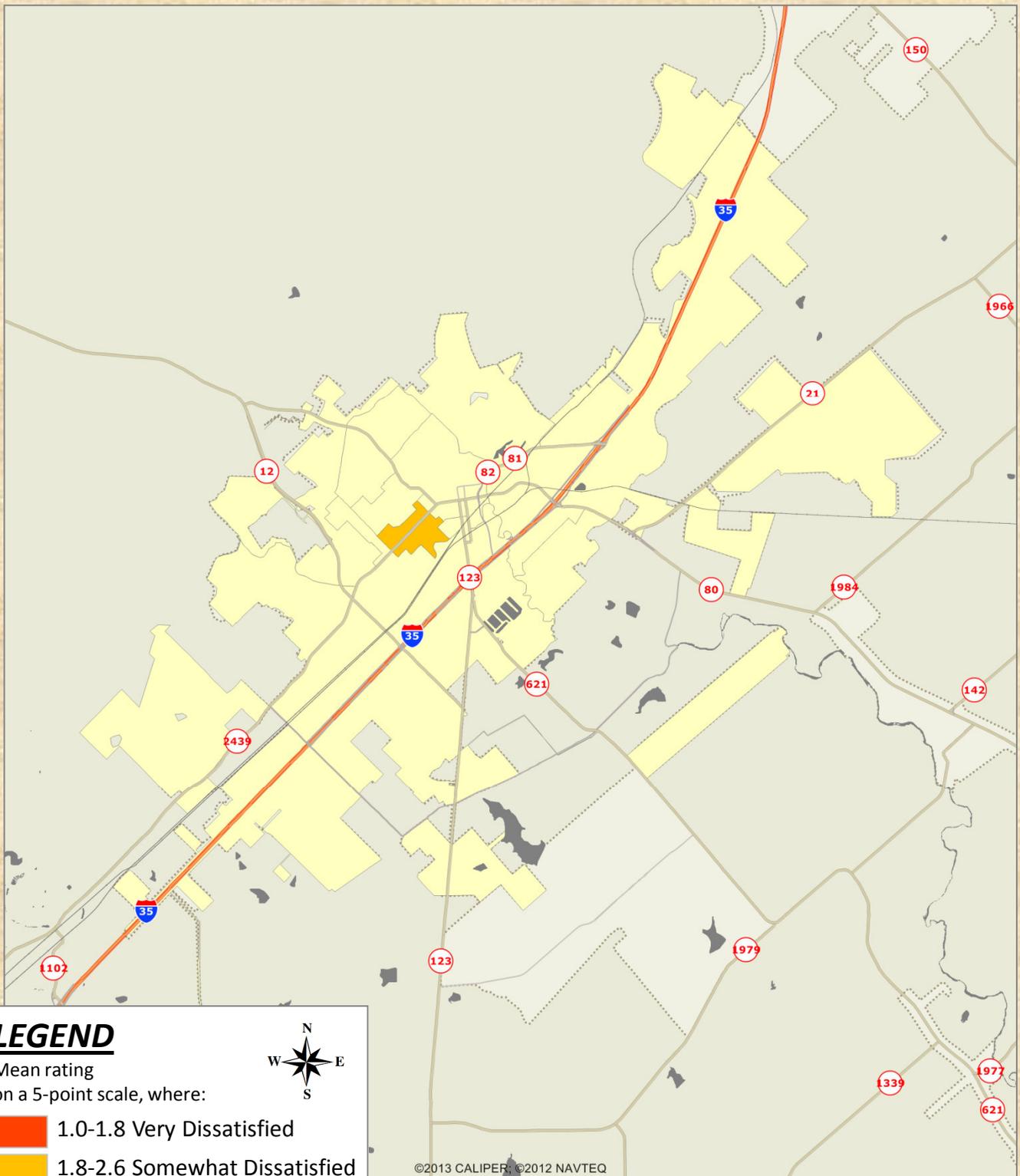
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q9g. Satisfaction with the condition of sidewalks in the City



LEGEND

Mean rating on a 5-point scale, where:

	1.0-1.8 Very Dissatisfied
	1.8-2.6 Somewhat Dissatisfied
	2.6-3.4 Neutral
	3.4-4.2 Somewhat Satisfied
	4.2-5.0 Very Satisfied
	Other (no responses)

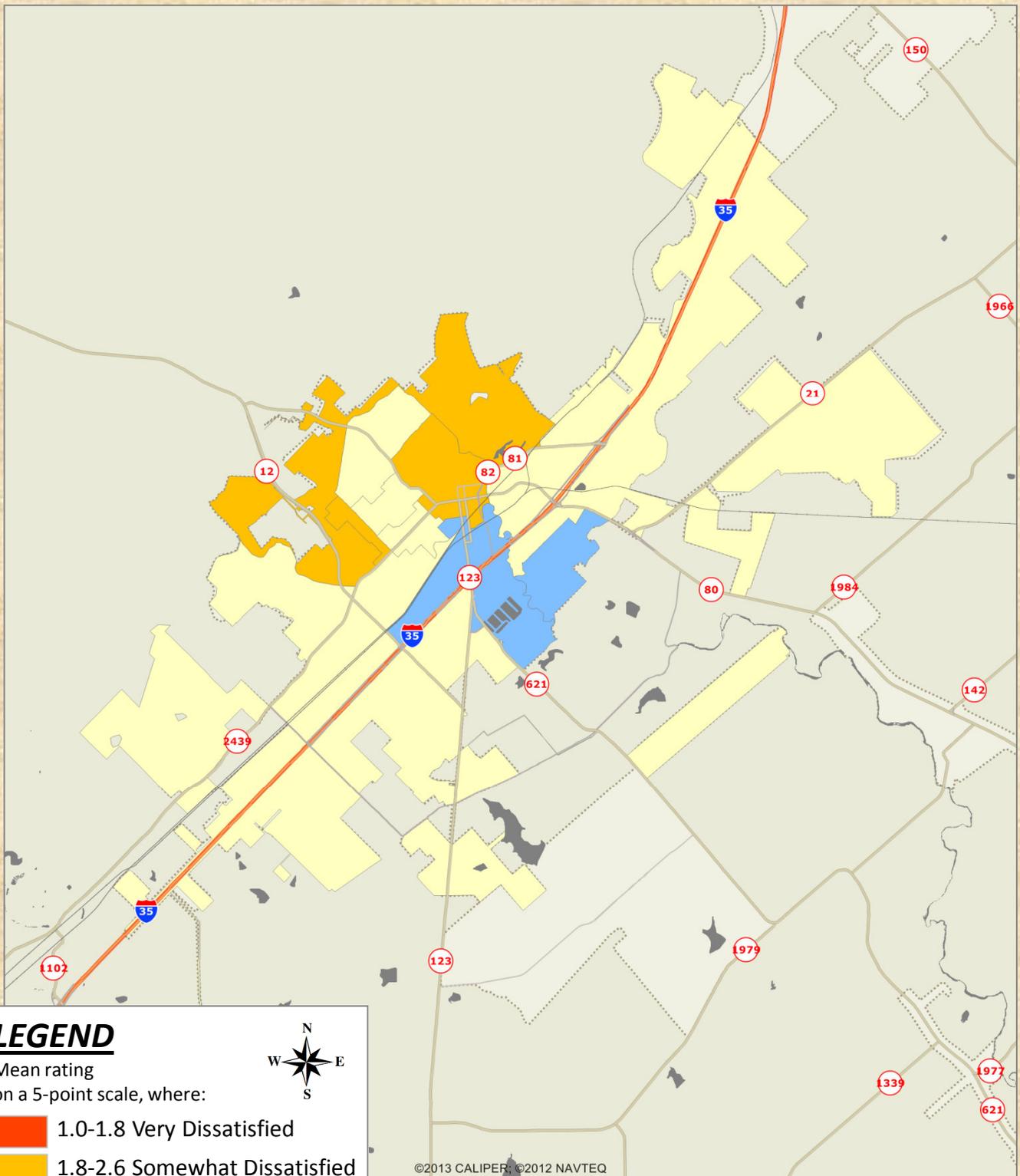


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2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q9h. Satisfaction with the availability of bike lanes



LEGEND

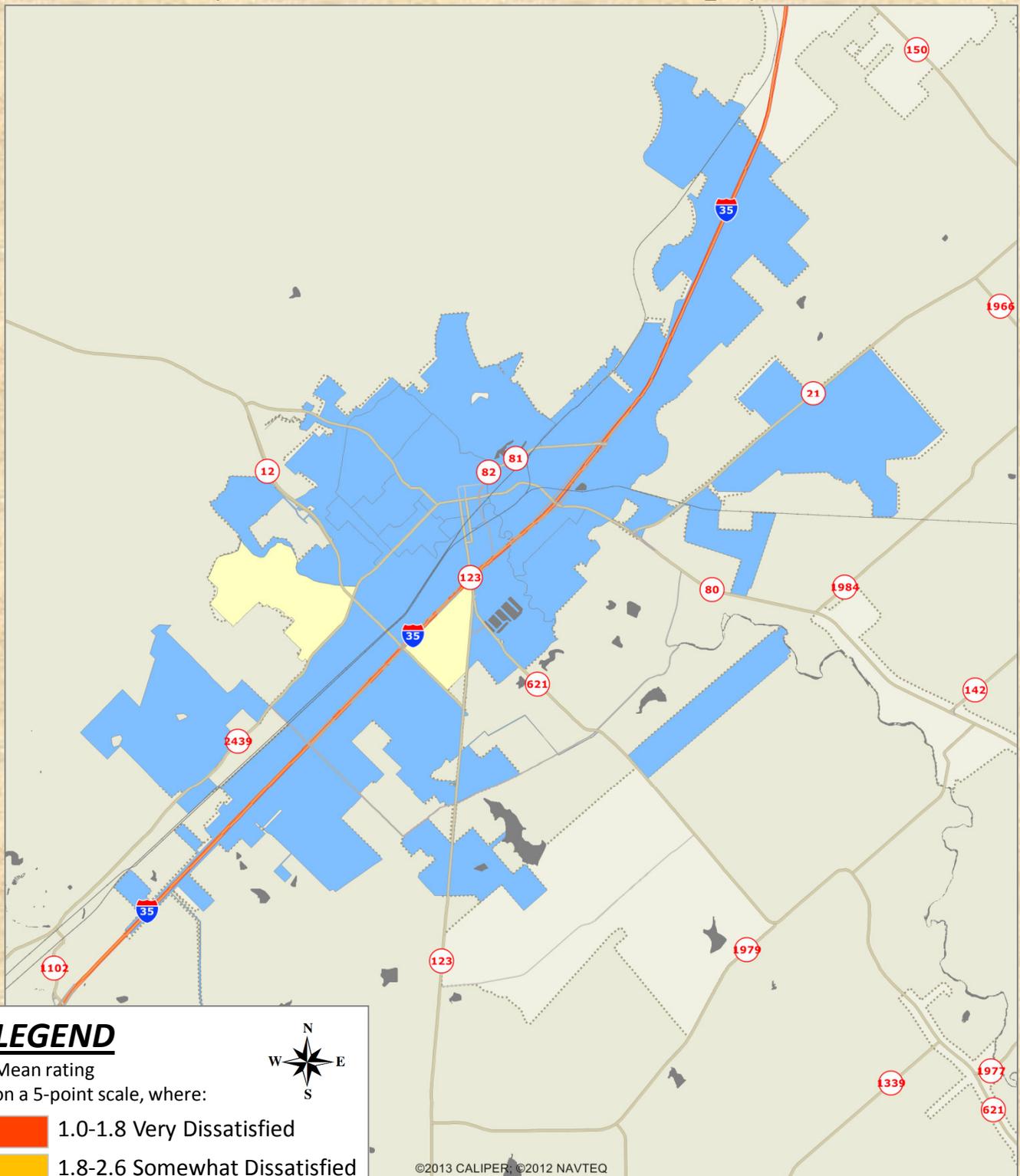
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q9i. Satisfaction with the level of usefulness of City e-services such as internet payment



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2013 San Marcos Community Survey

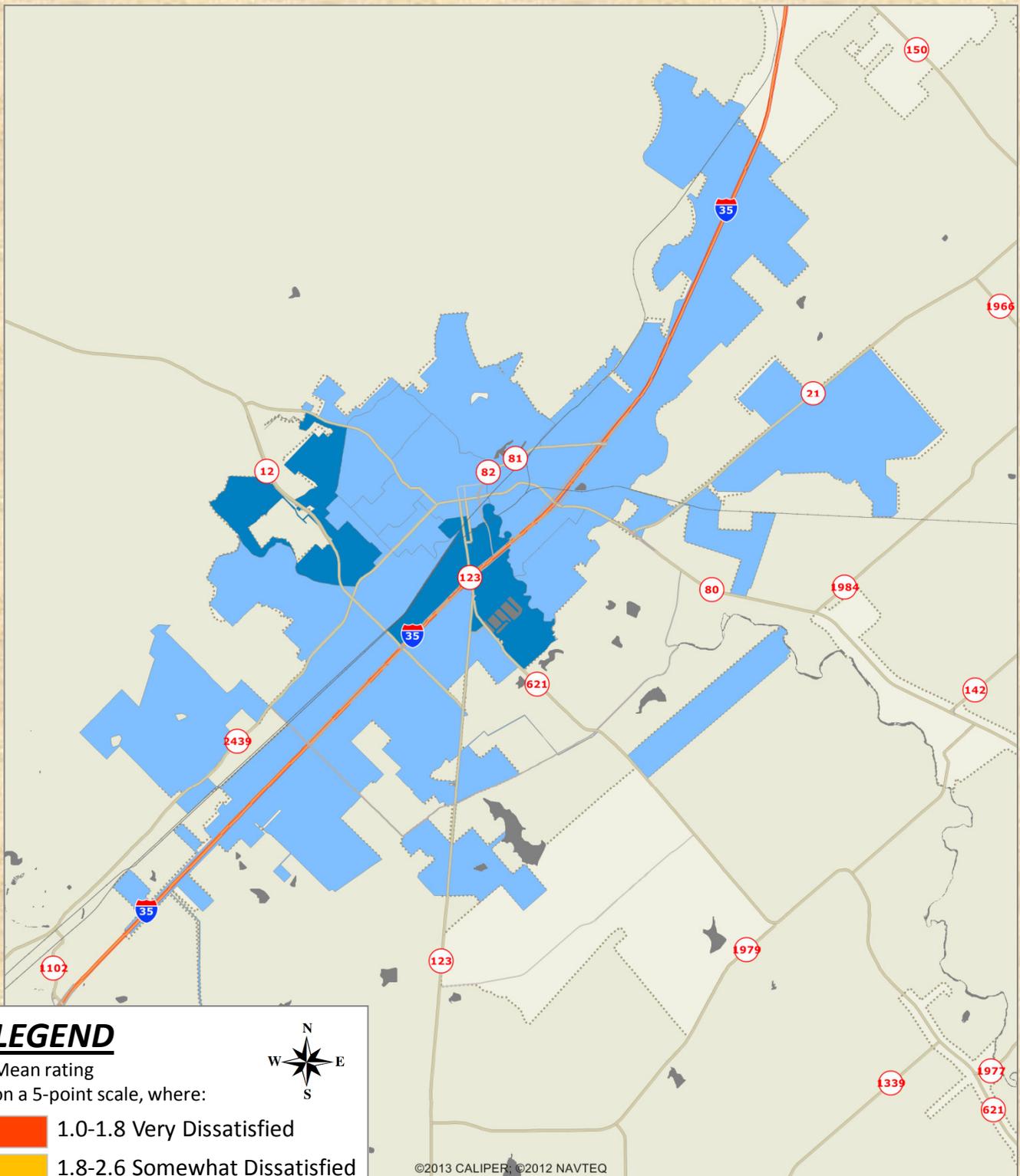
Shading reflects the mean rating for all respondents by CBGe (merged as needed)

LEGEND

Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

Q9j. Satisfaction with the reliability of electric service



LEGEND

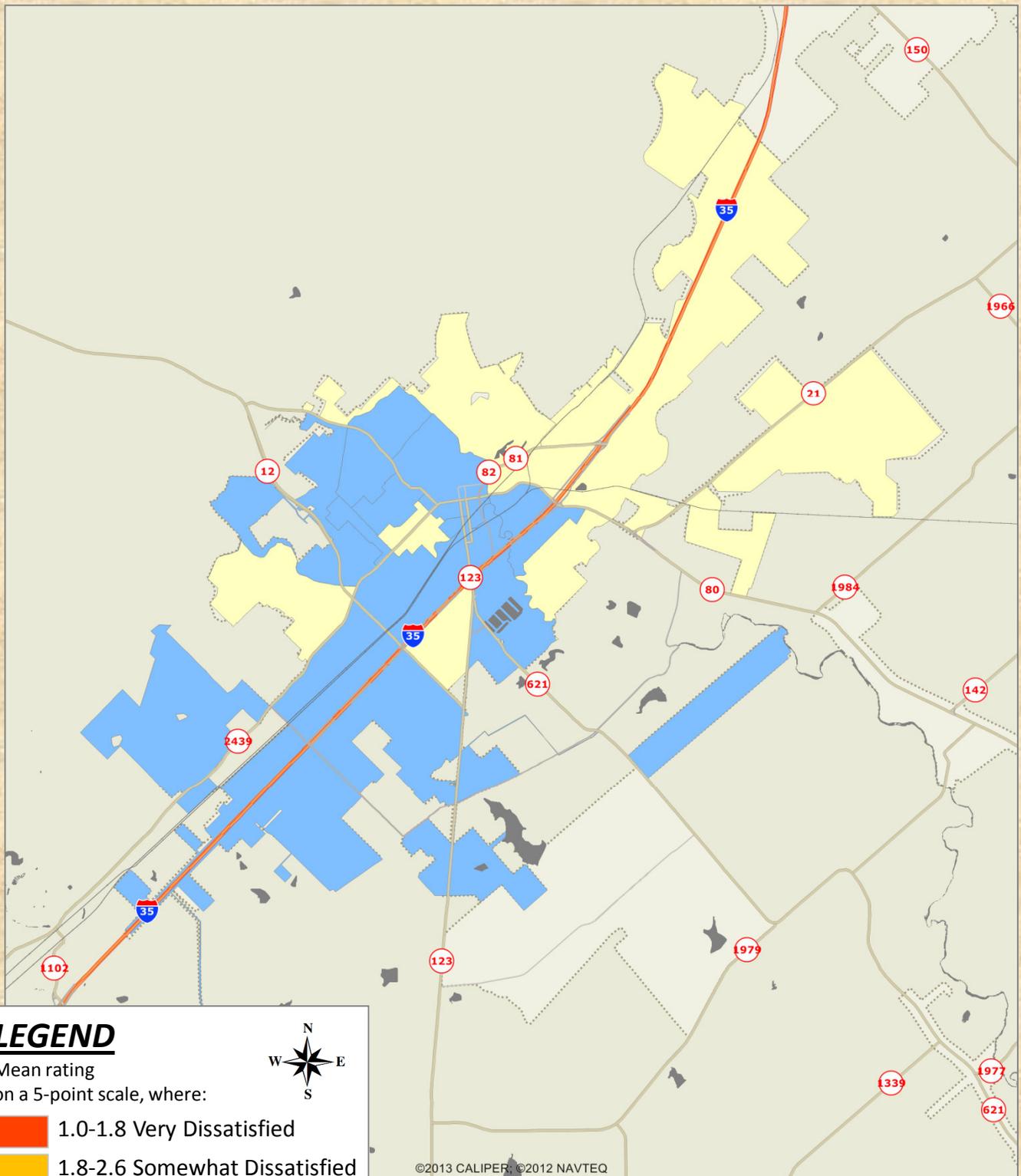
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q9k. Satisfaction with the adequacy of City street lighting



LEGEND

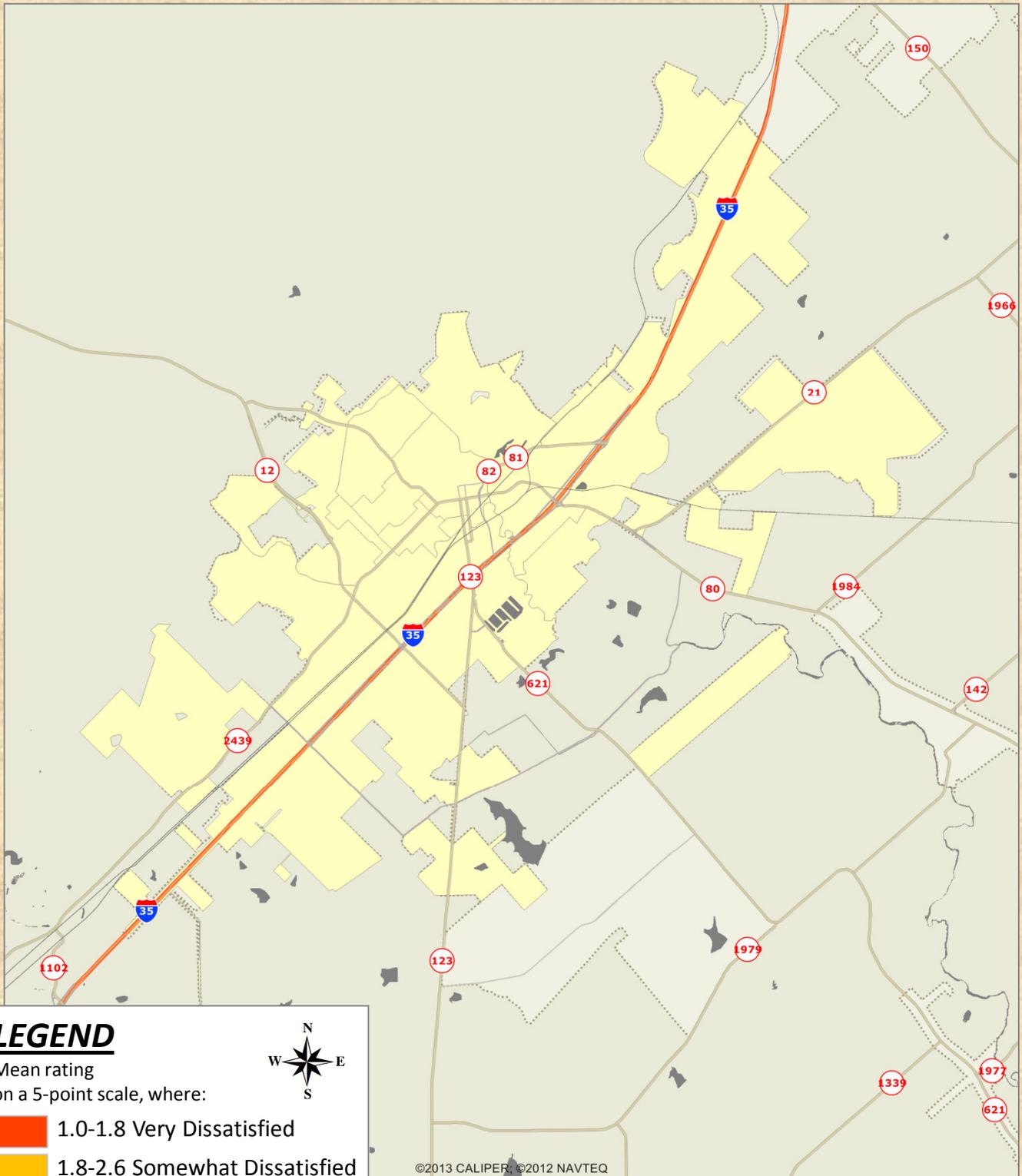
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q13a. Satisfaction with the availability of information about government operation



LEGEND

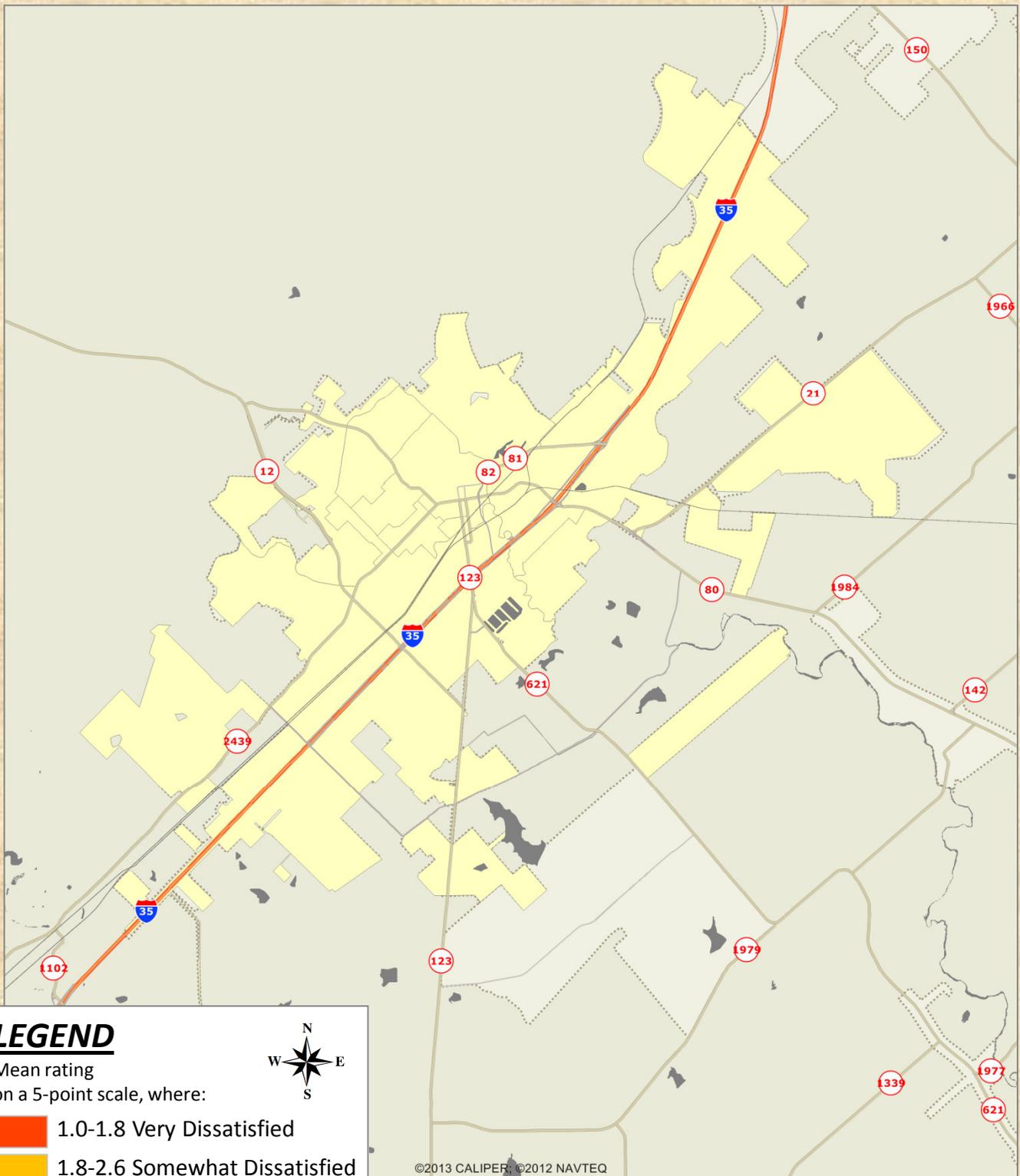
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q13b. Satisfaction with City efforts to keep residents informed about local issues



LEGEND

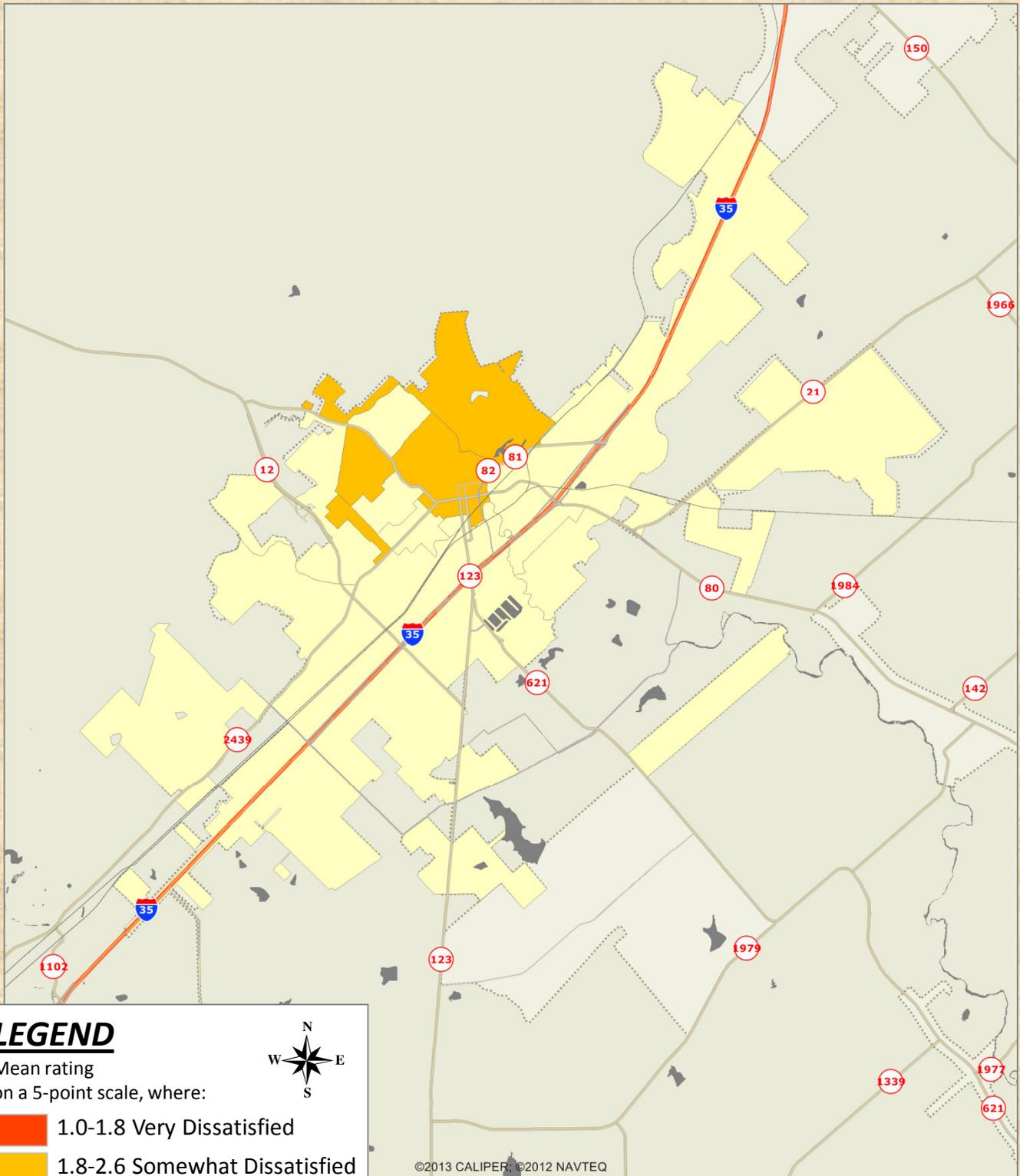
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q13c. Satisfaction with the level of public involvement in City decision-making



LEGEND

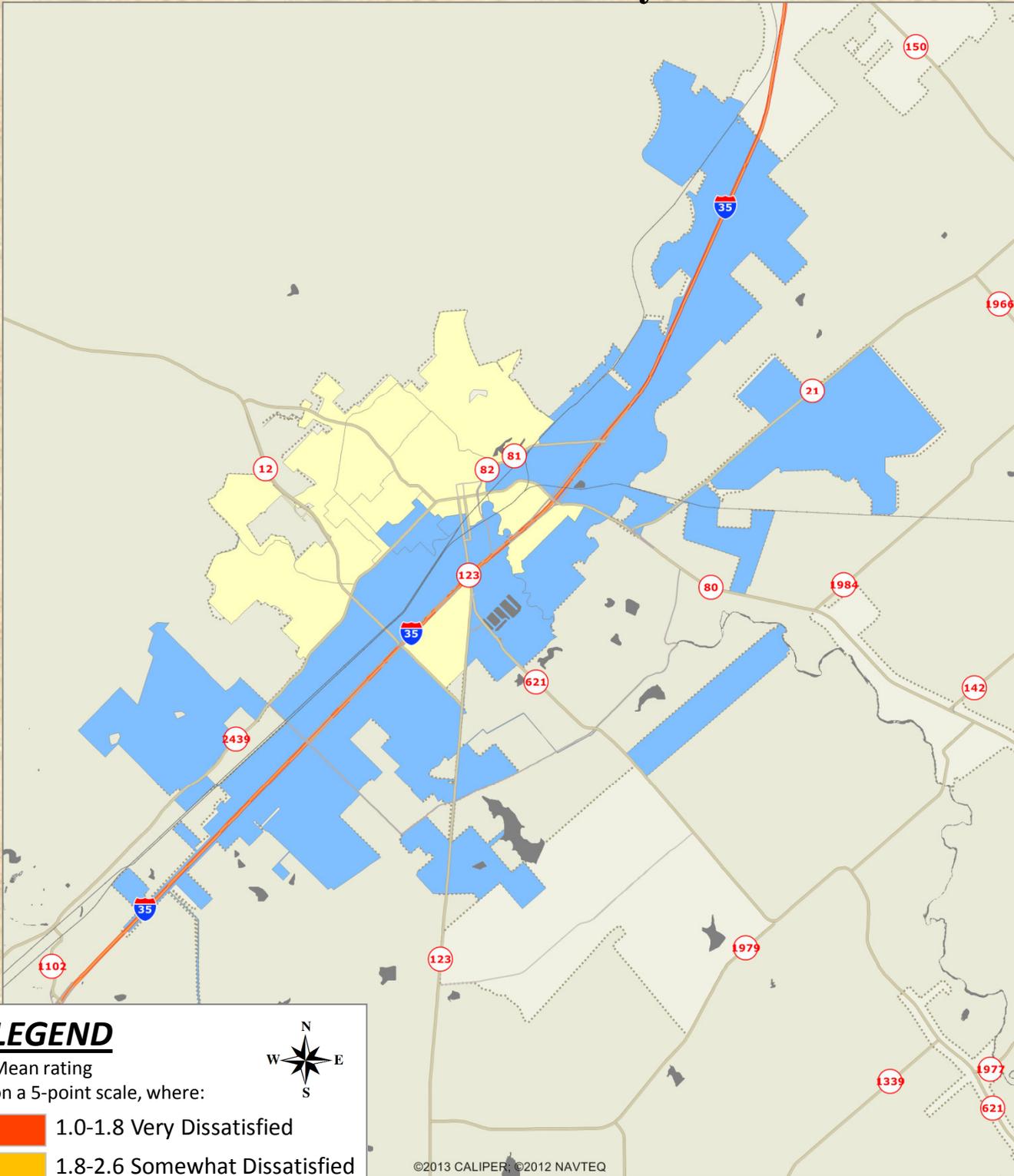
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q13d. Satisfaction with usefulness of the information that is available on the City's website



LEGEND

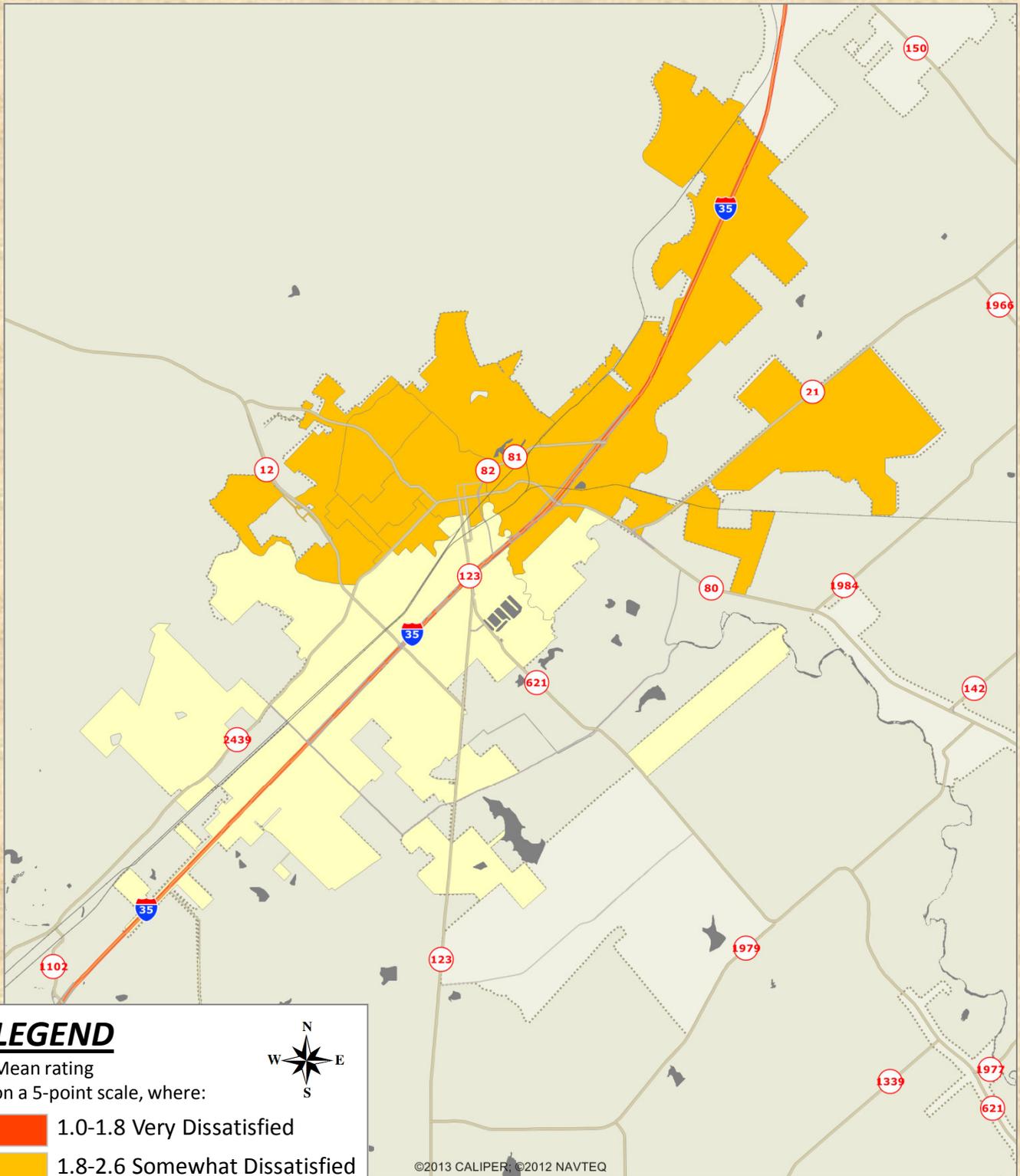
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q13e. Satisfaction with how well the City listens and responds to the needs of citizens



LEGEND

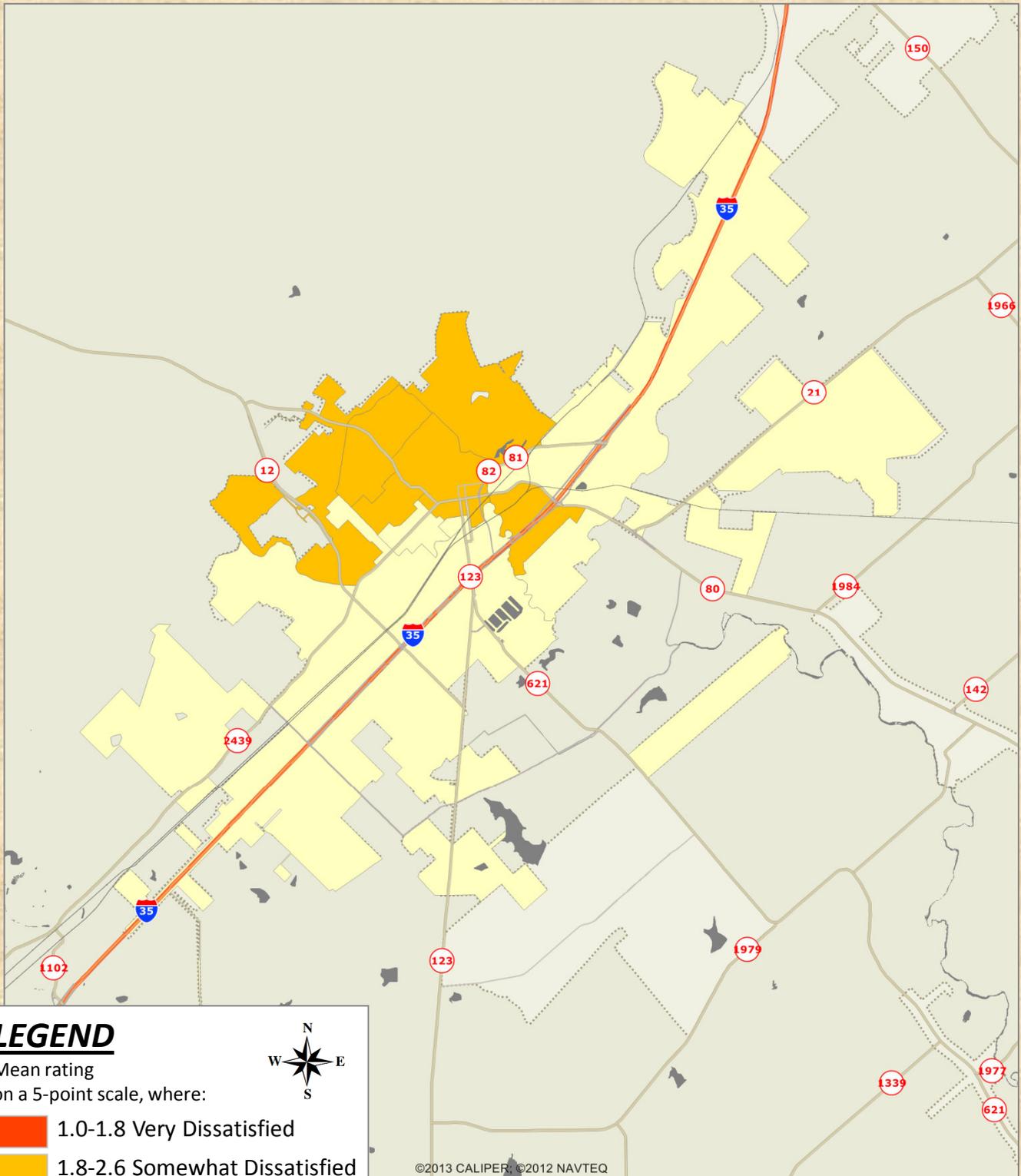
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q13f. Satisfaction with the level of public involvement in Economic Development



LEGEND

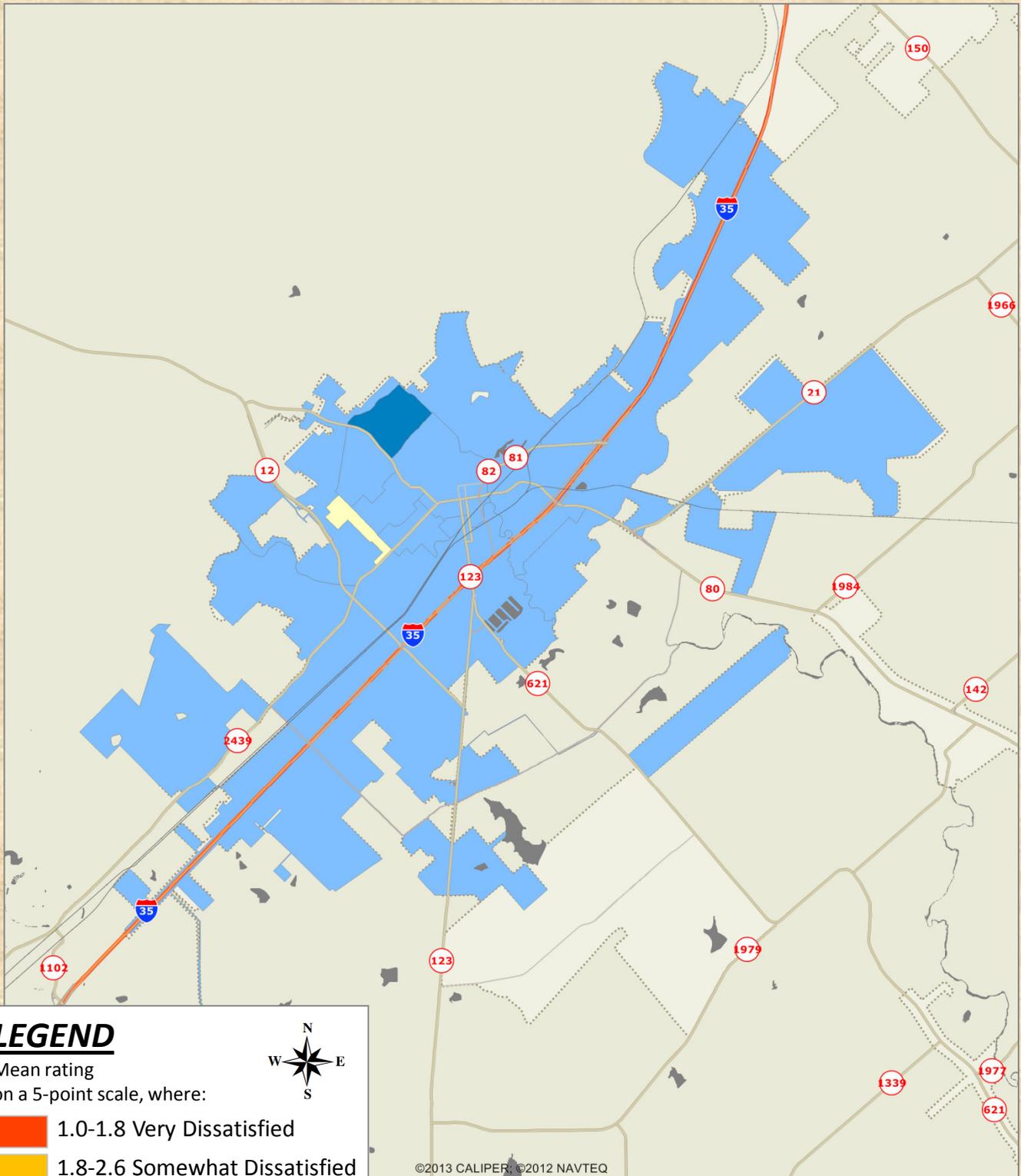
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q14b-1. Satisfaction with how easy City employees were to contact



LEGEND

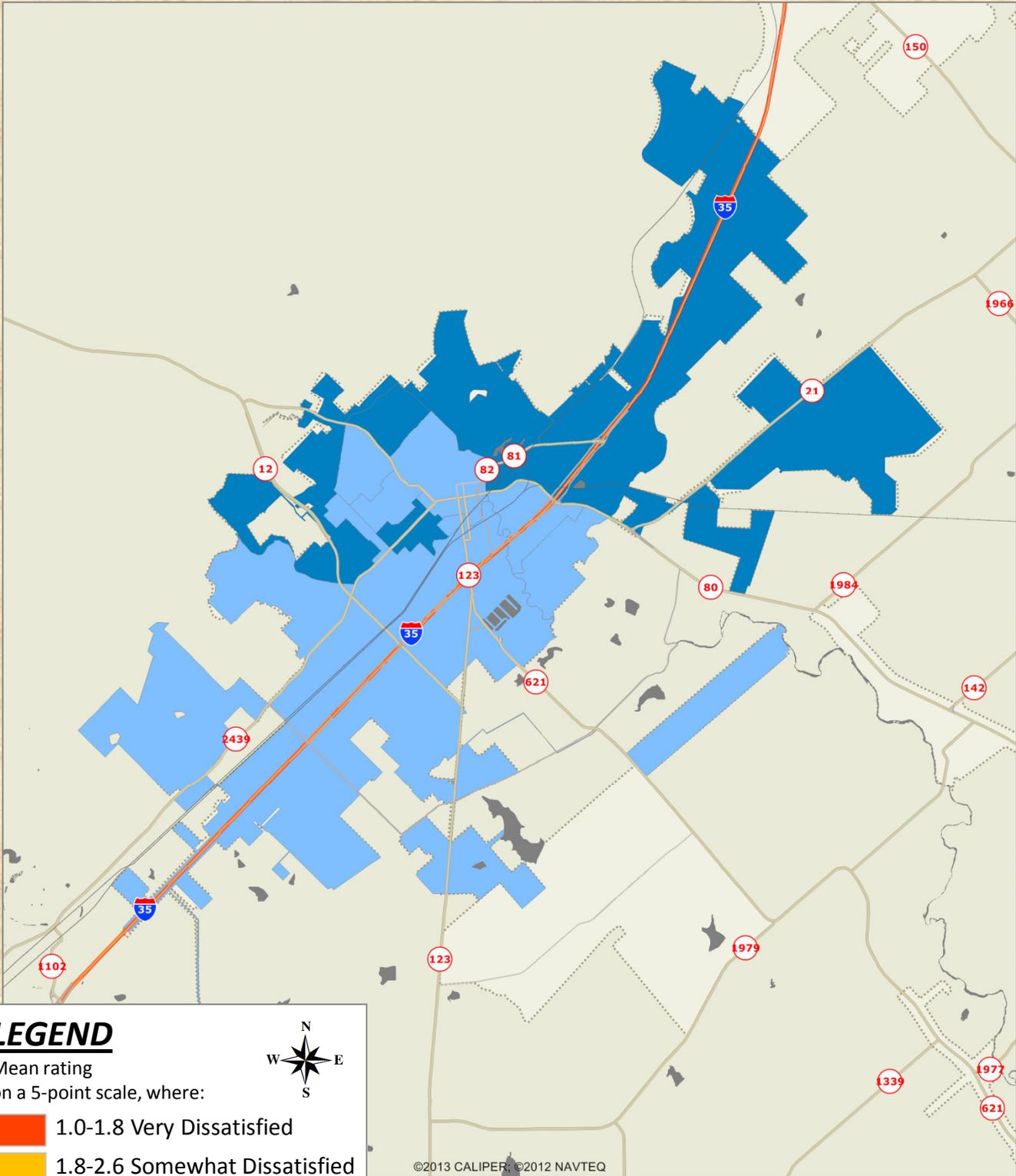
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q14b-2. Satisfaction with the way you were treated by City employees



LEGEND

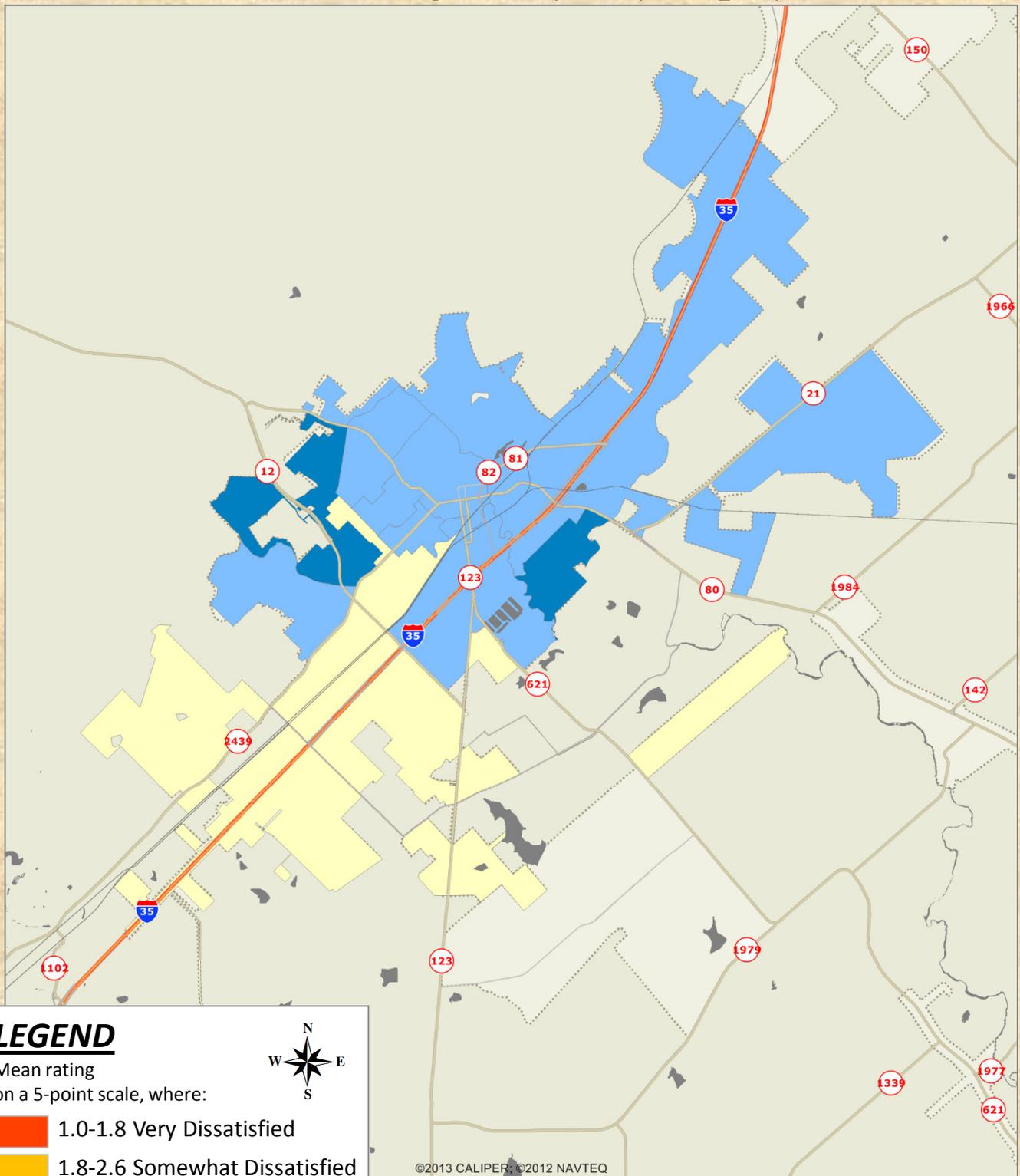
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q14b-3. Satisfaction with the accuracy of the information and assistance given by City employees



LEGEND

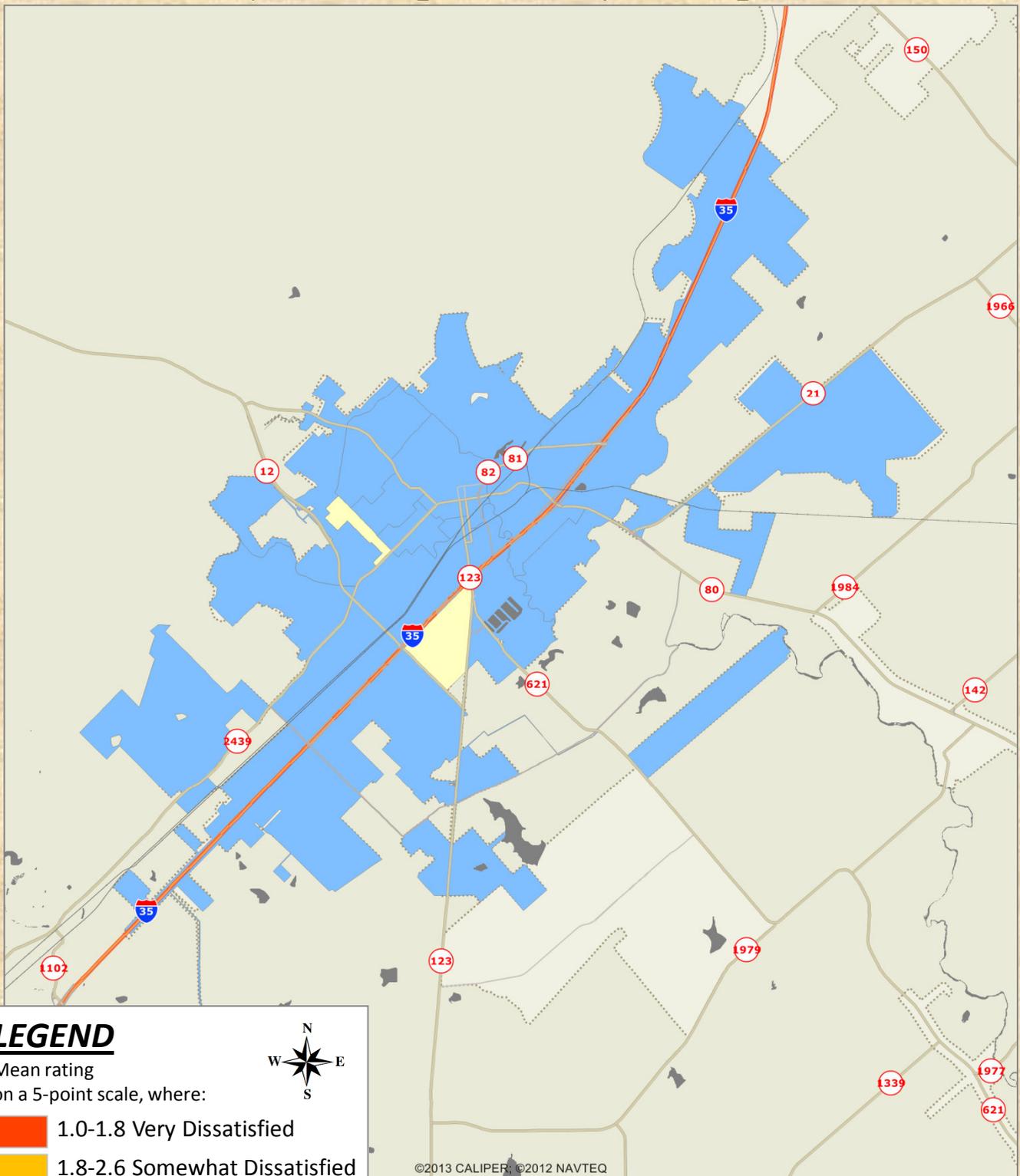
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q14b-4. Satisfaction with how quickly City staff responded to your request



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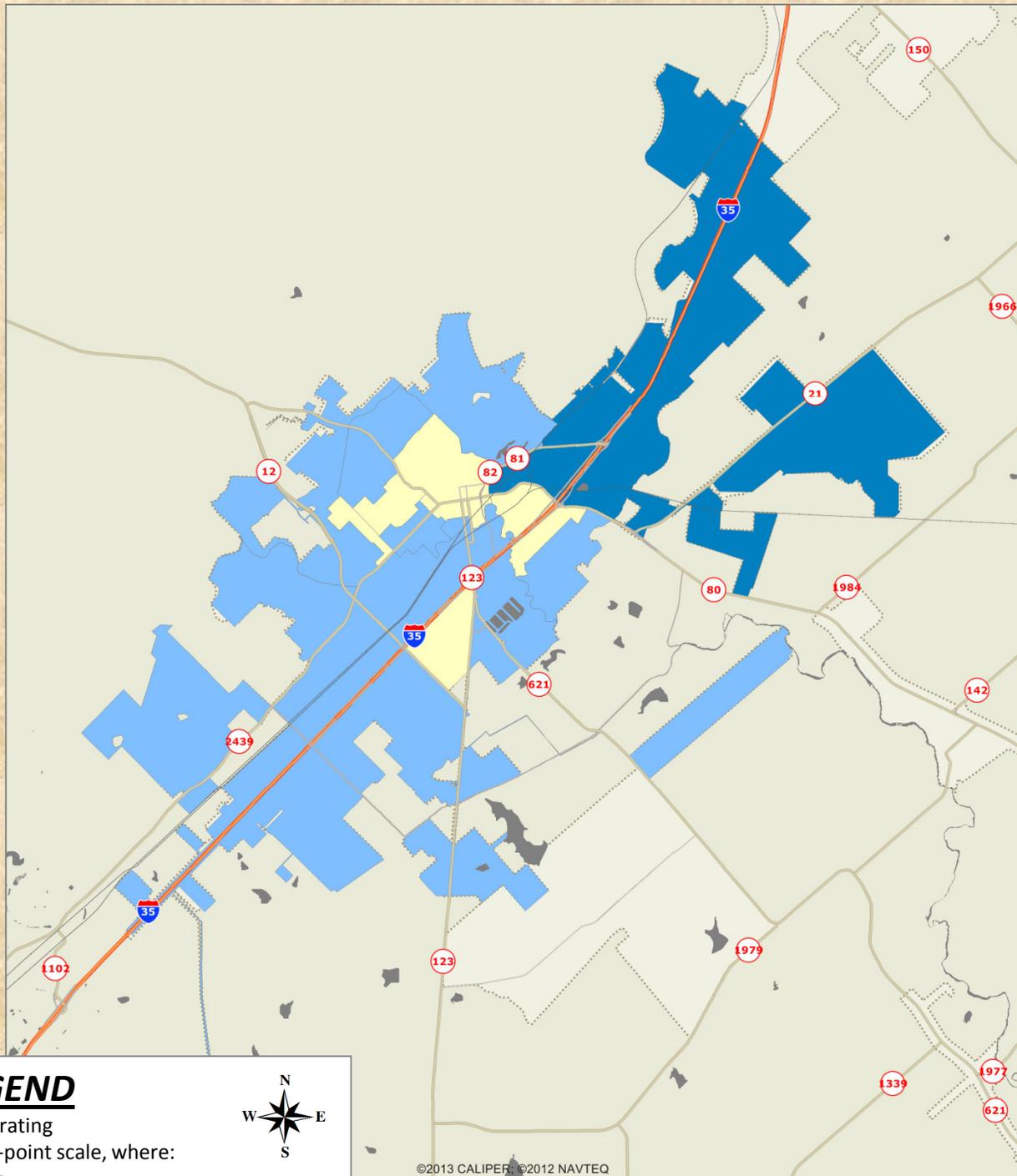
Shading reflects the mean rating for all respondents by CBG (merged as needed)

LEGEND

Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

Q14b-5. Satisfaction with how well your issue was handled by City employees



LEGEND

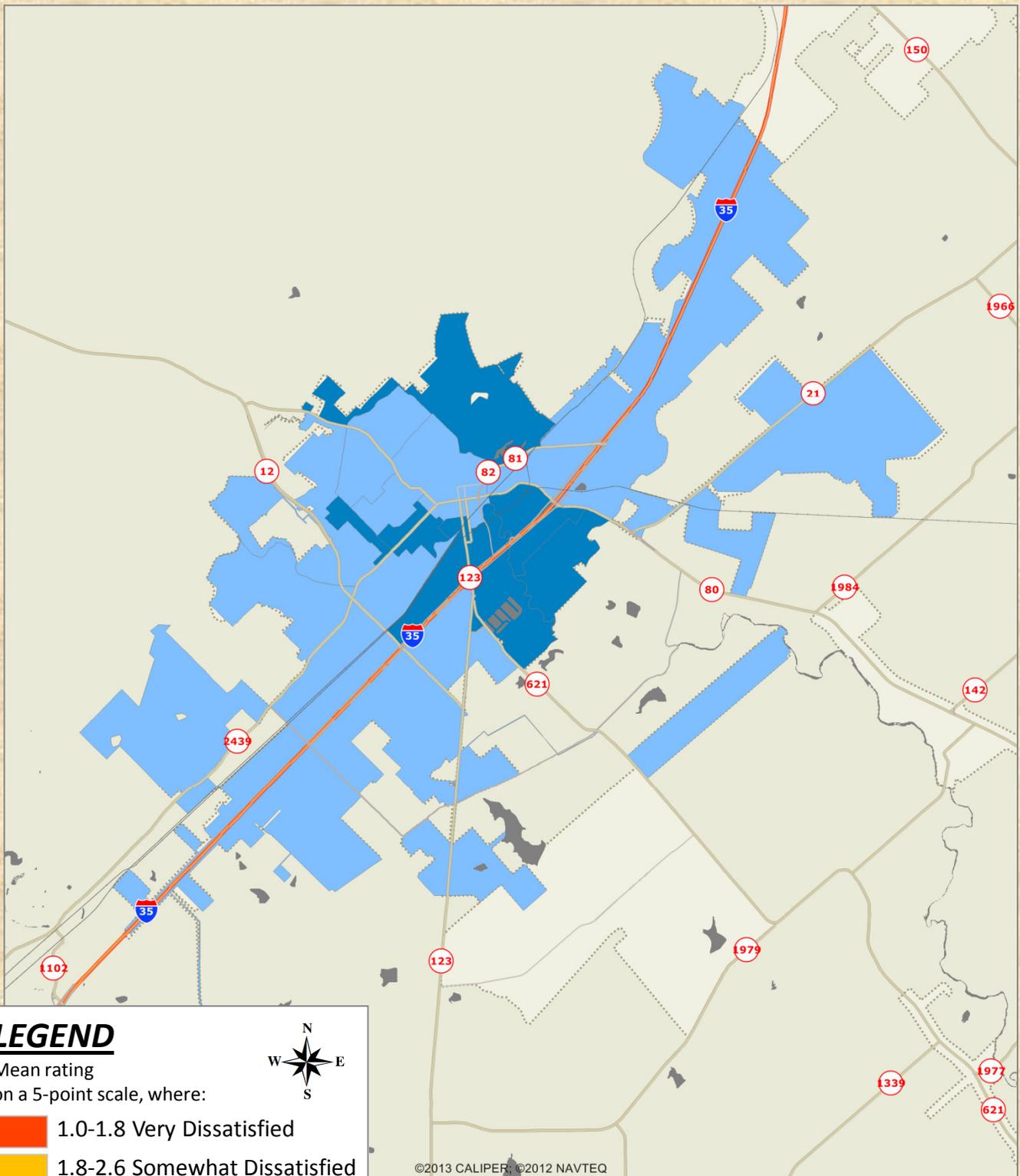
Mean rating on a 5-point scale, where:

	1.0-1.8 Very Dissatisfied
	1.8-2.6 Somewhat Dissatisfied
	2.6-3.4 Neutral
	3.4-4.2 Somewhat Satisfied
	4.2-5.0 Very Satisfied
	Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q15a. Satisfaction with residential trash collection services



LEGEND

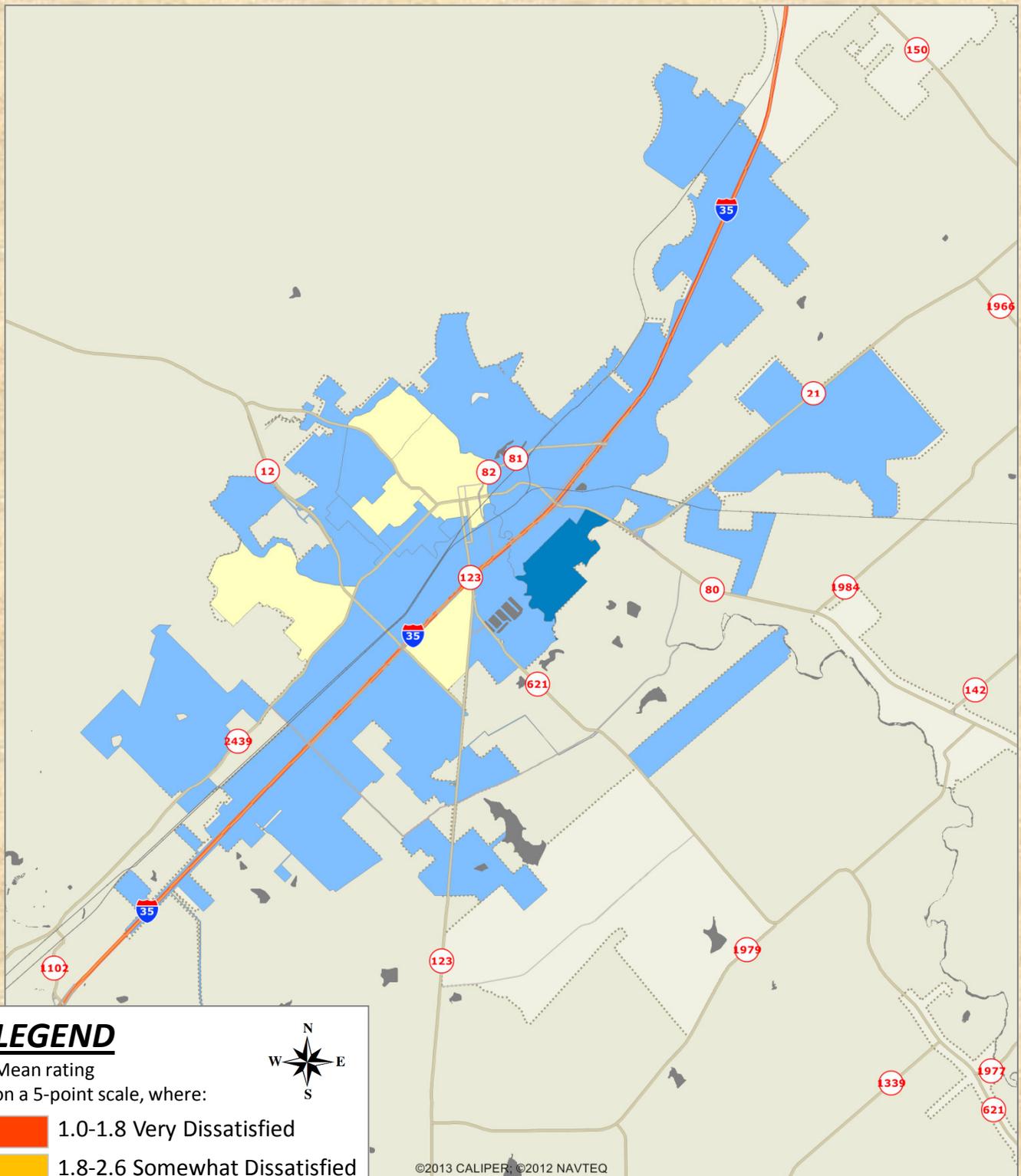
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q15b. Satisfaction with bulky item pick up/removal services



LEGEND

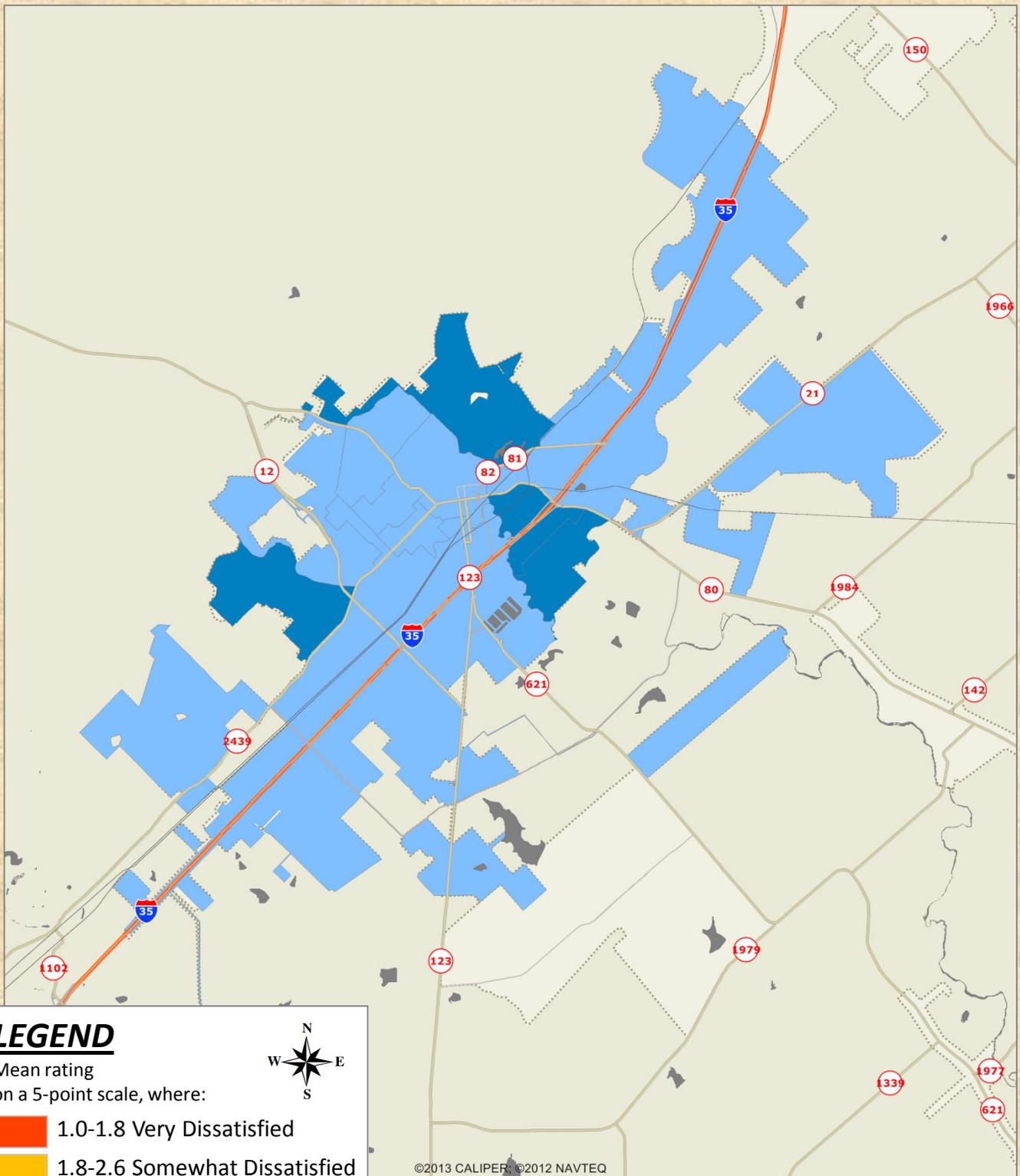
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q15c. Satisfaction with recycling services



LEGEND

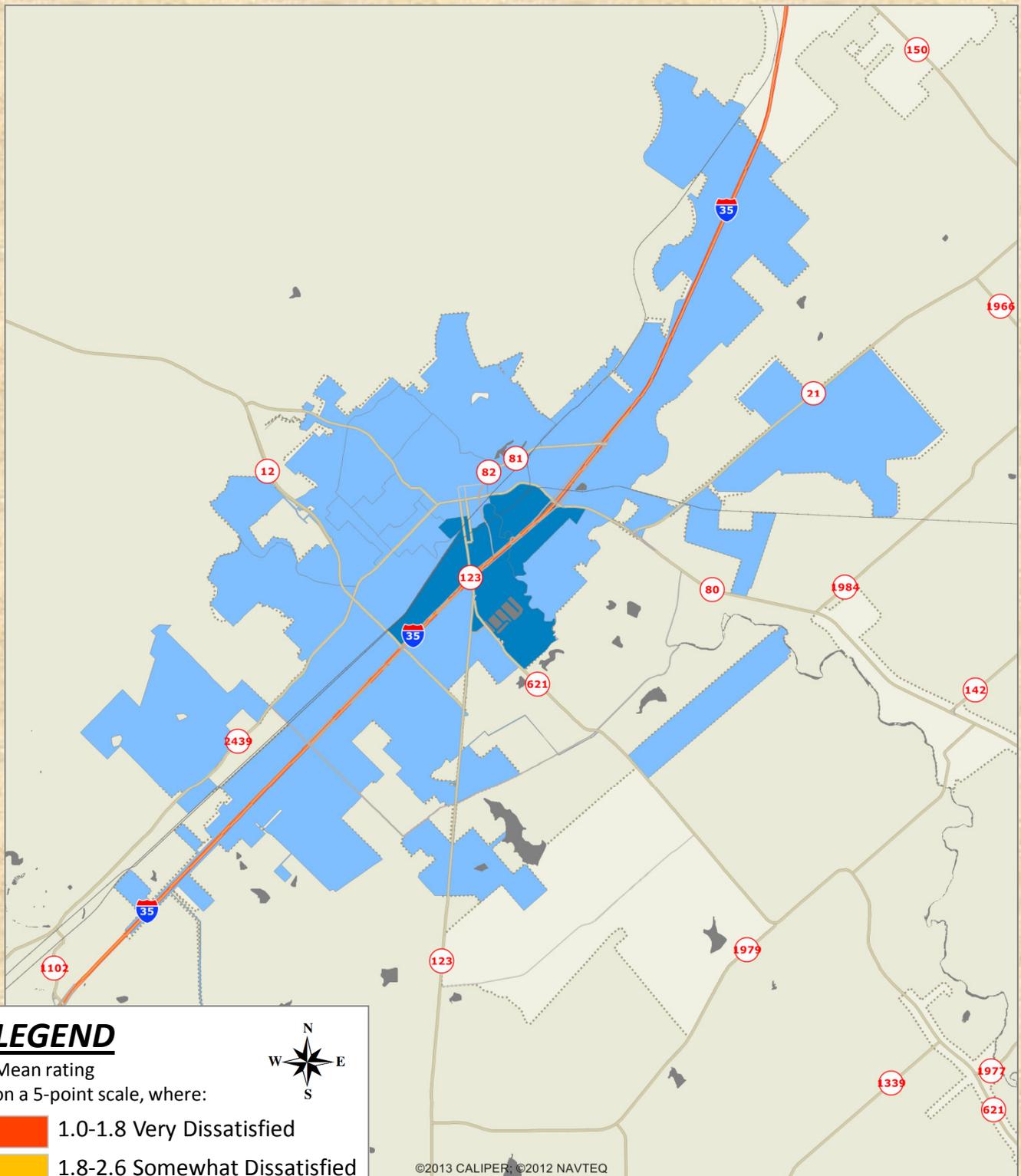
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q15d. Satisfaction with drinking water services



LEGEND

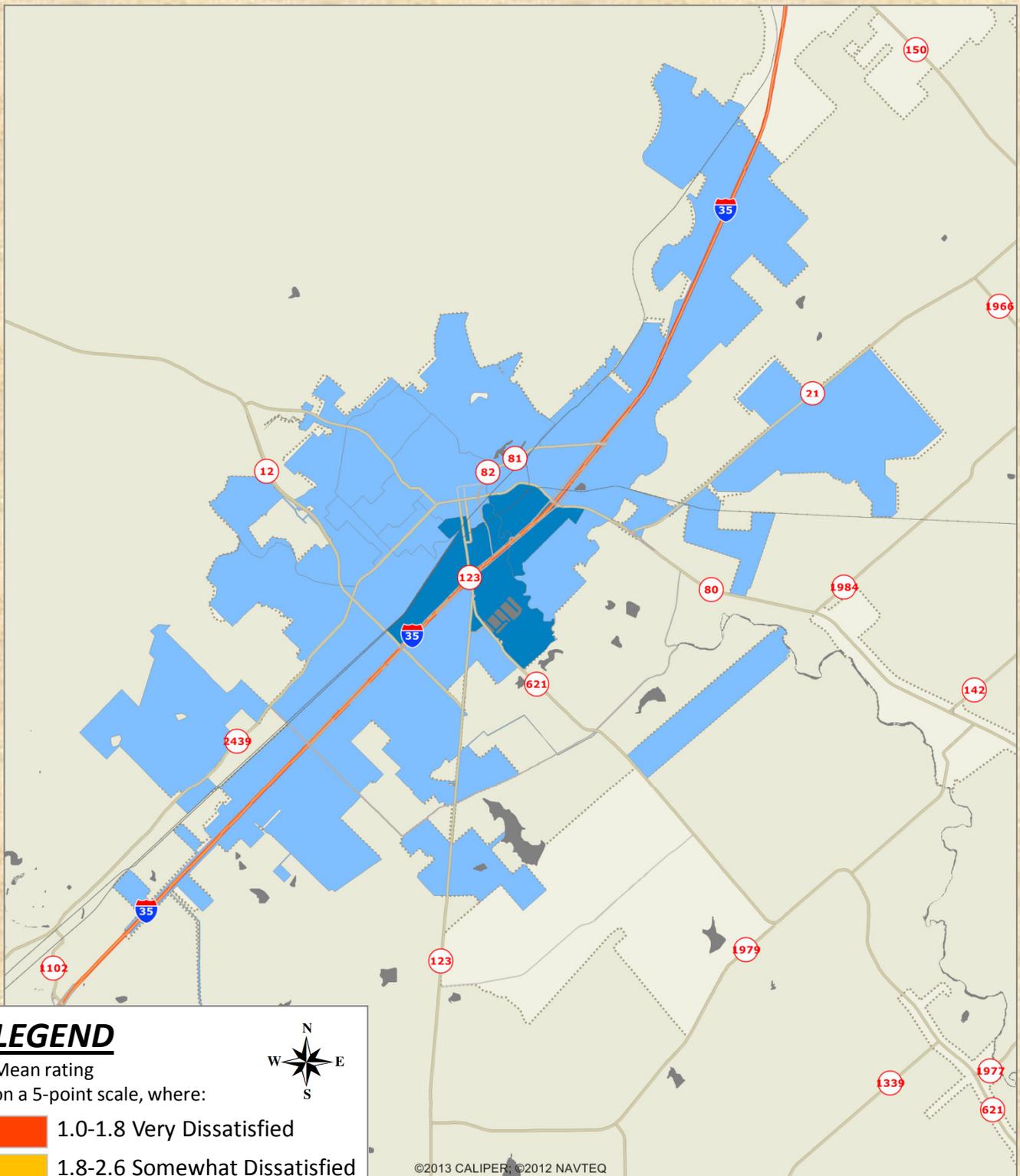
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q15e. Satisfaction with wastewater services



LEGEND

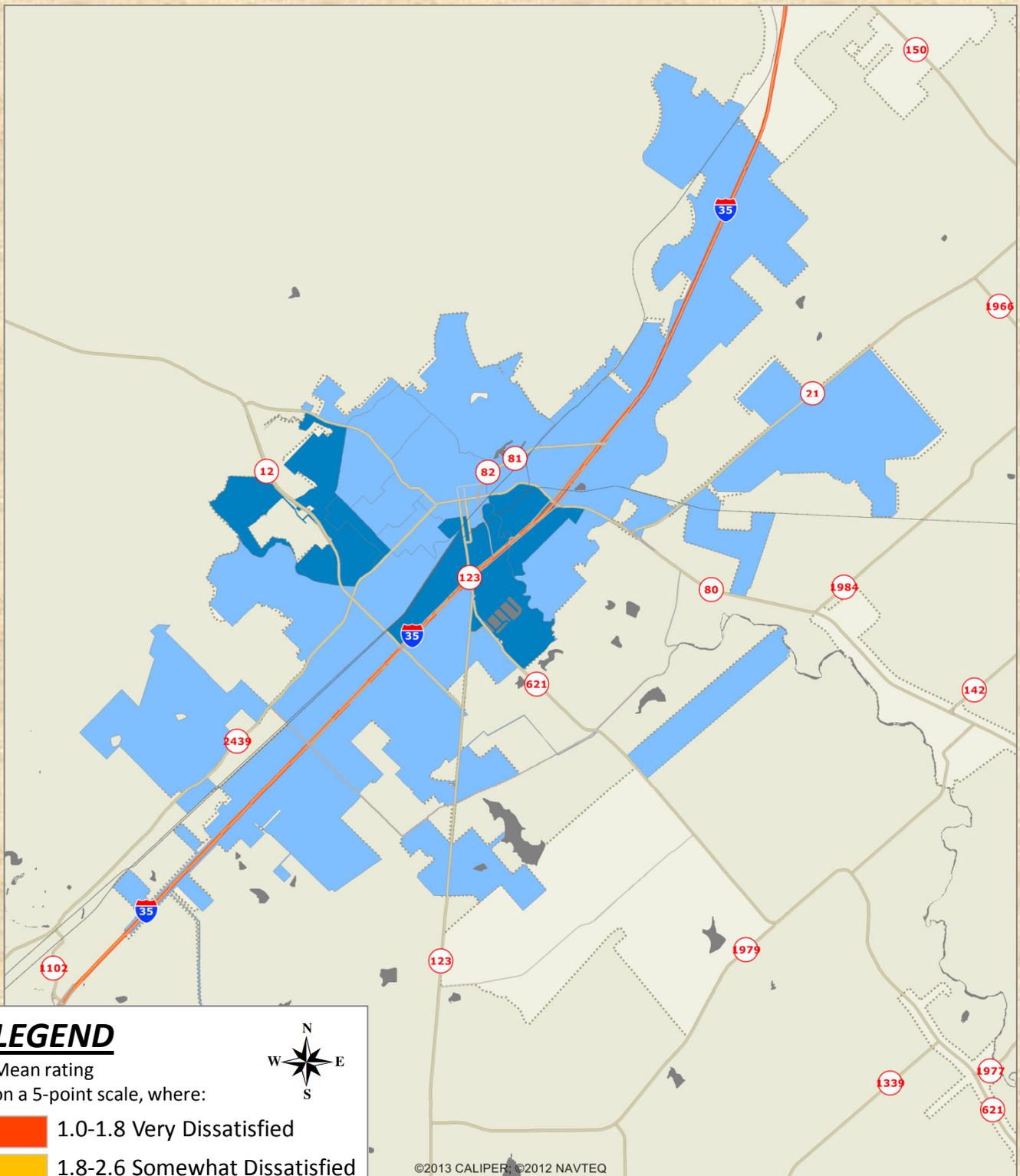
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q15f. Satisfaction with electric service



LEGEND

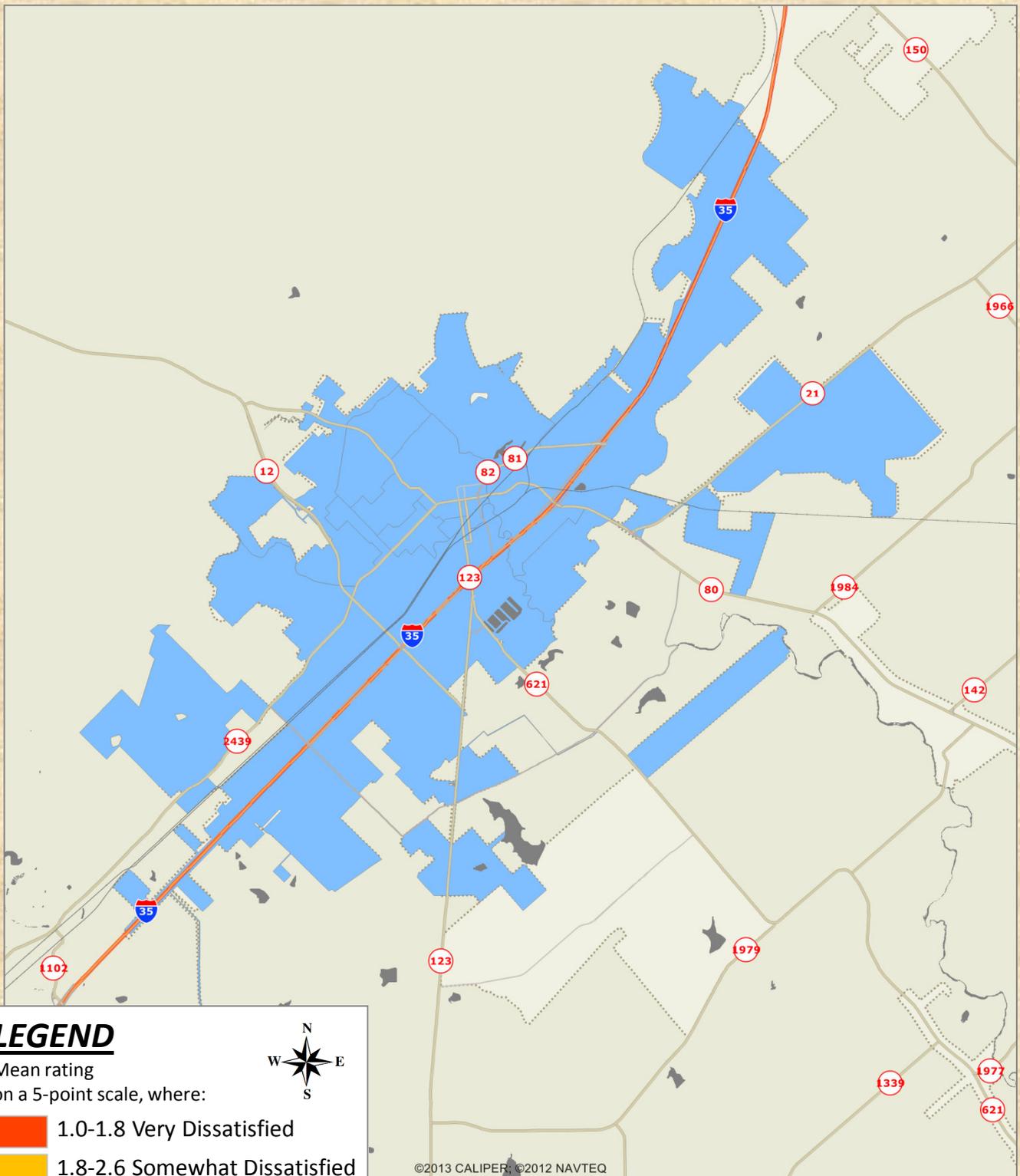
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q15g. Satisfaction with utility billing



LEGEND

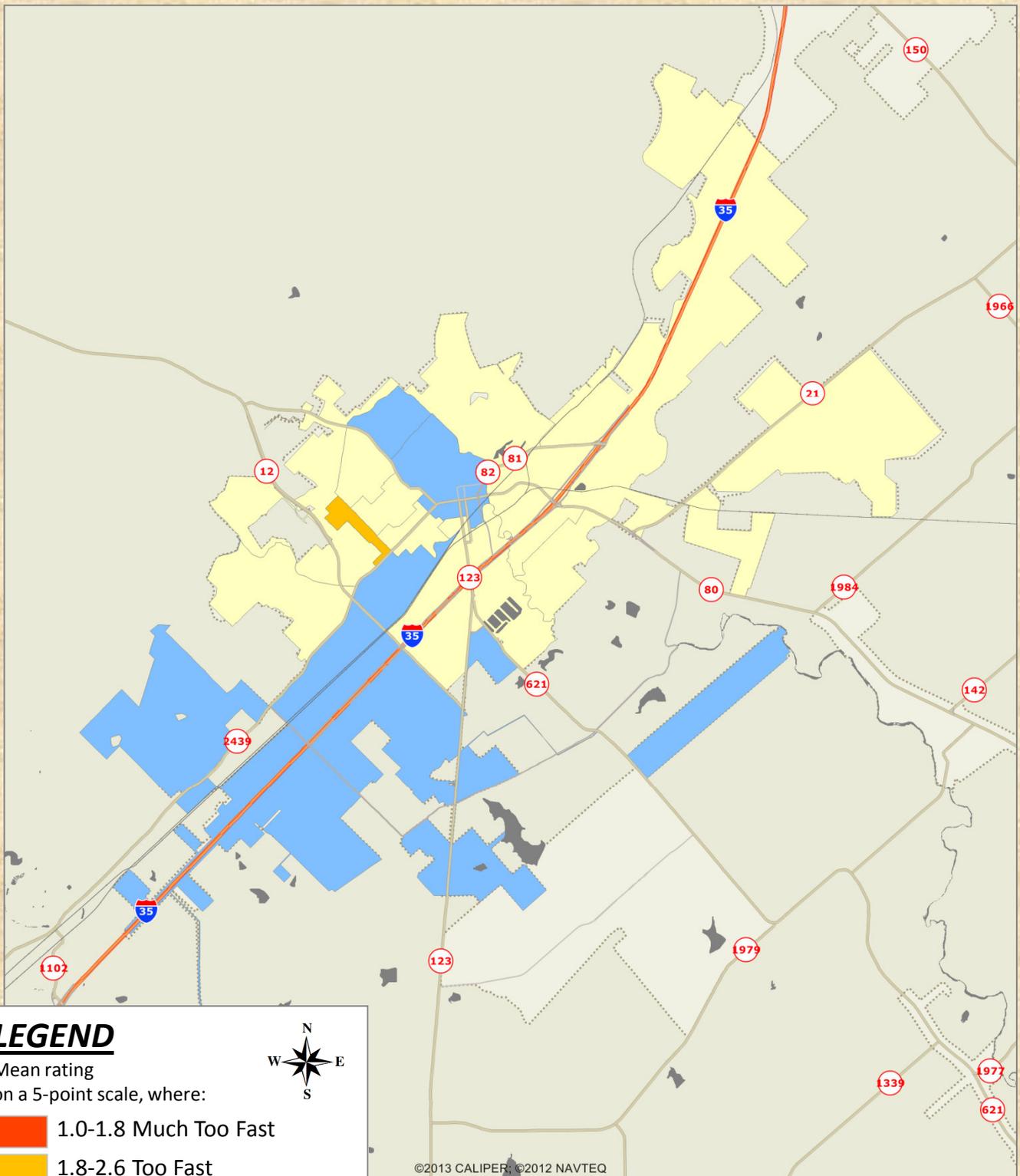
Mean rating on a 5-point scale, where:

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Somewhat Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Somewhat Satisfied
- 4.2-5.0 Very Satisfied
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q16a. Ratings of the pace of office development



LEGEND

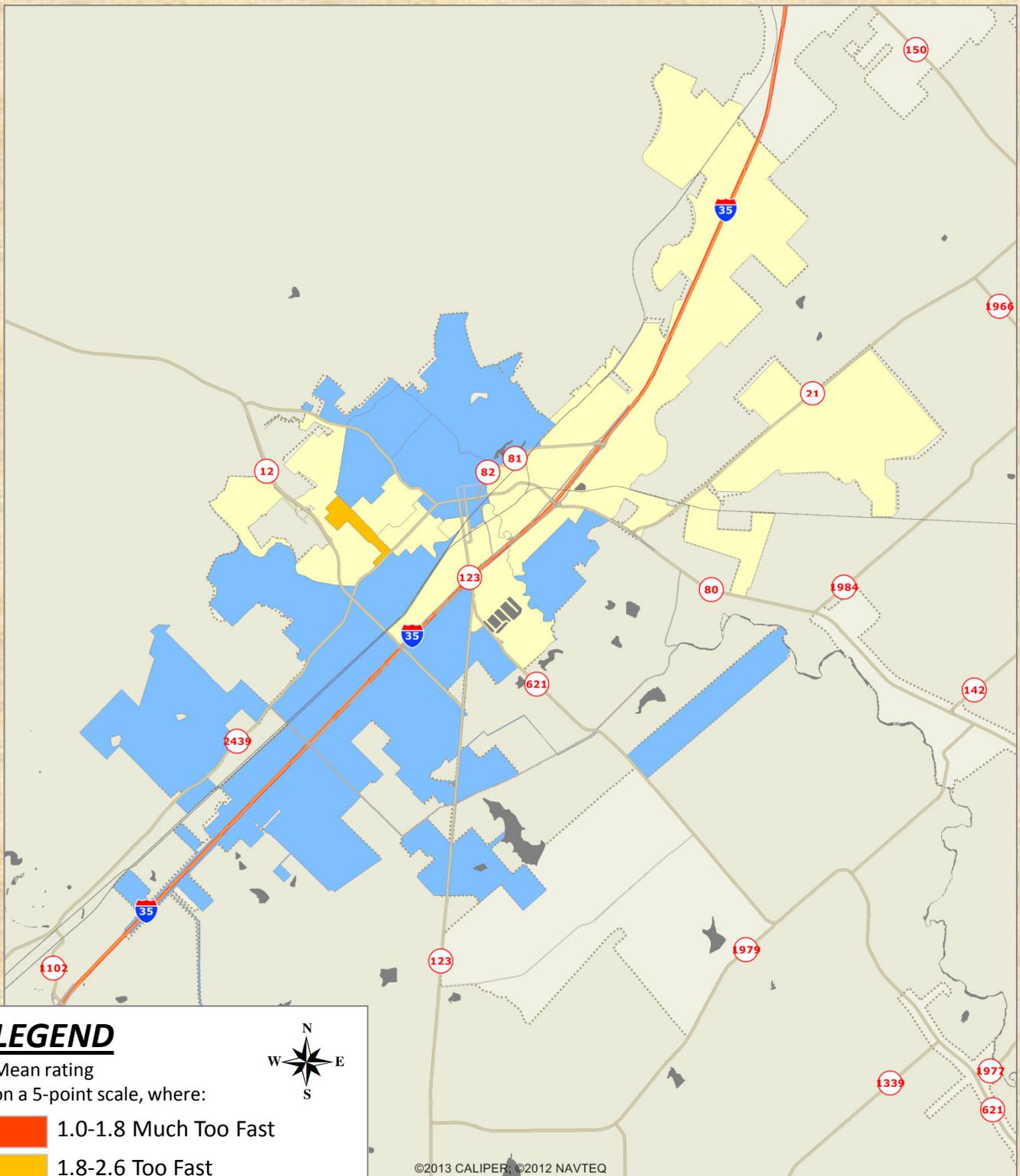
Mean rating on a 5-point scale, where:

- 1.0-1.8 Much Too Fast
- 1.8-2.6 Too Fast
- 2.6-3.4 Just Right
- 3.4-4.2 Too Slow
- 4.2-5.0 Much Too Slow
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q16b. Pace of the pace of industrial development



LEGEND

Mean rating on a 5-point scale, where:

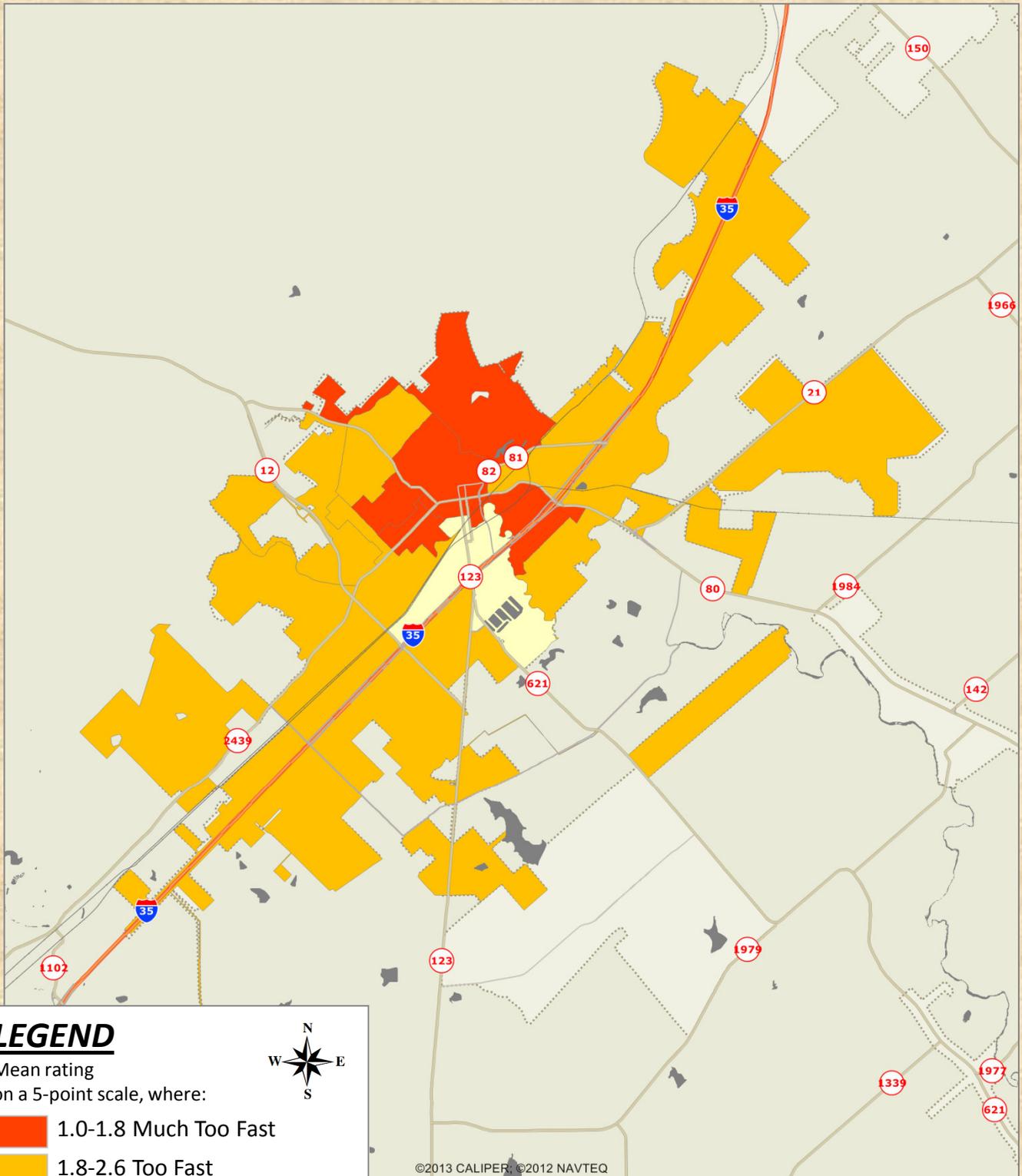
- 1.0-1.8 Much Too Fast
- 1.8-2.6 Too Fast
- 2.6-3.4 Just Right
- 3.4-4.2 Too Slow
- 4.2-5.0 Much Too Slow
- Other (no responses)



2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q16c. Ratings of the pace of multi-family residential development



LEGEND

Mean rating on a 5-point scale, where:

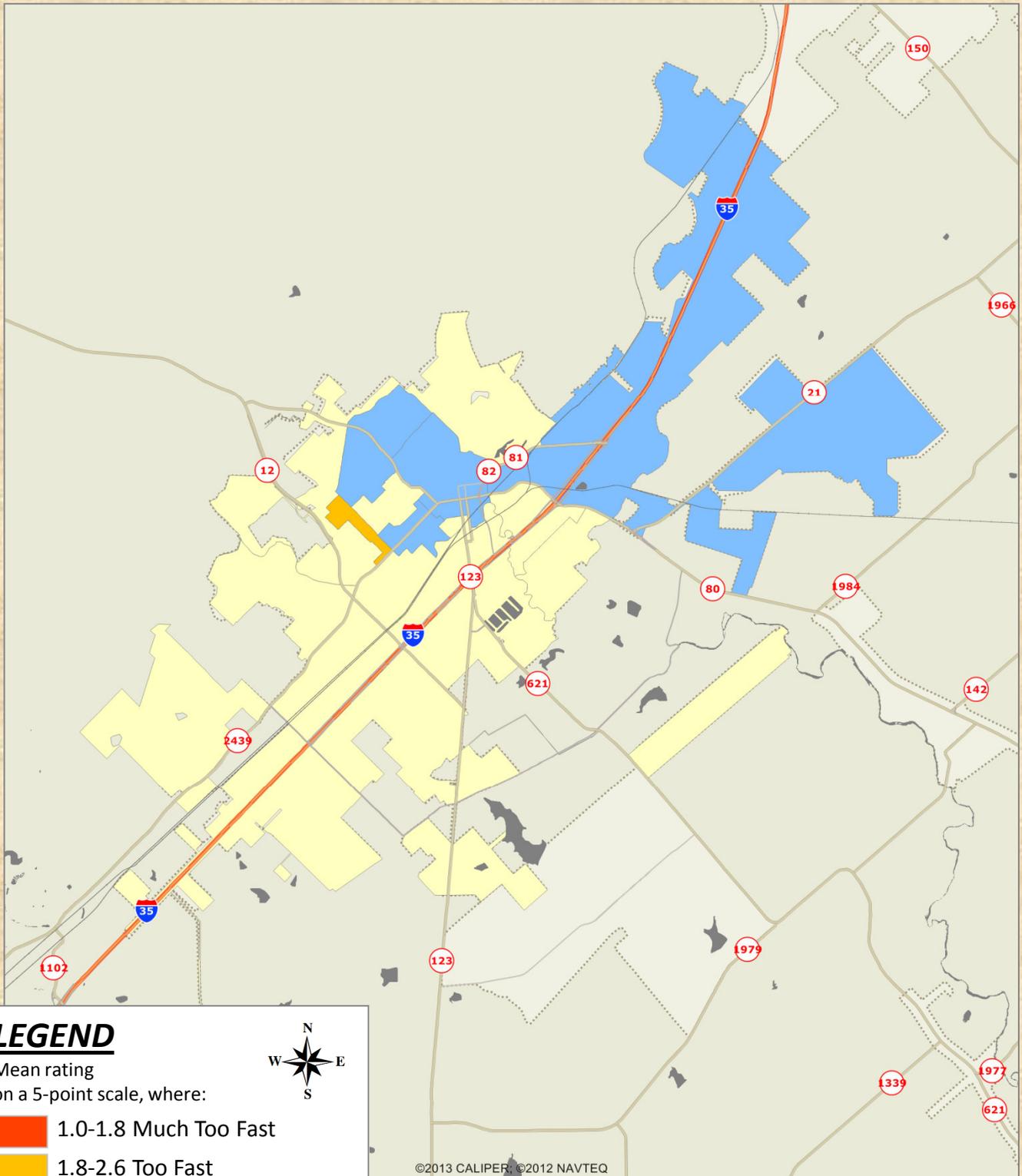
- 1.0-1.8 Much Too Fast
- 1.8-2.6 Too Fast
- 2.6-3.4 Just Right
- 3.4-4.2 Too Slow
- 4.2-5.0 Much Too Slow
- Other (no responses)



2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q16d. Ratings of the pace of single-family residential development



LEGEND

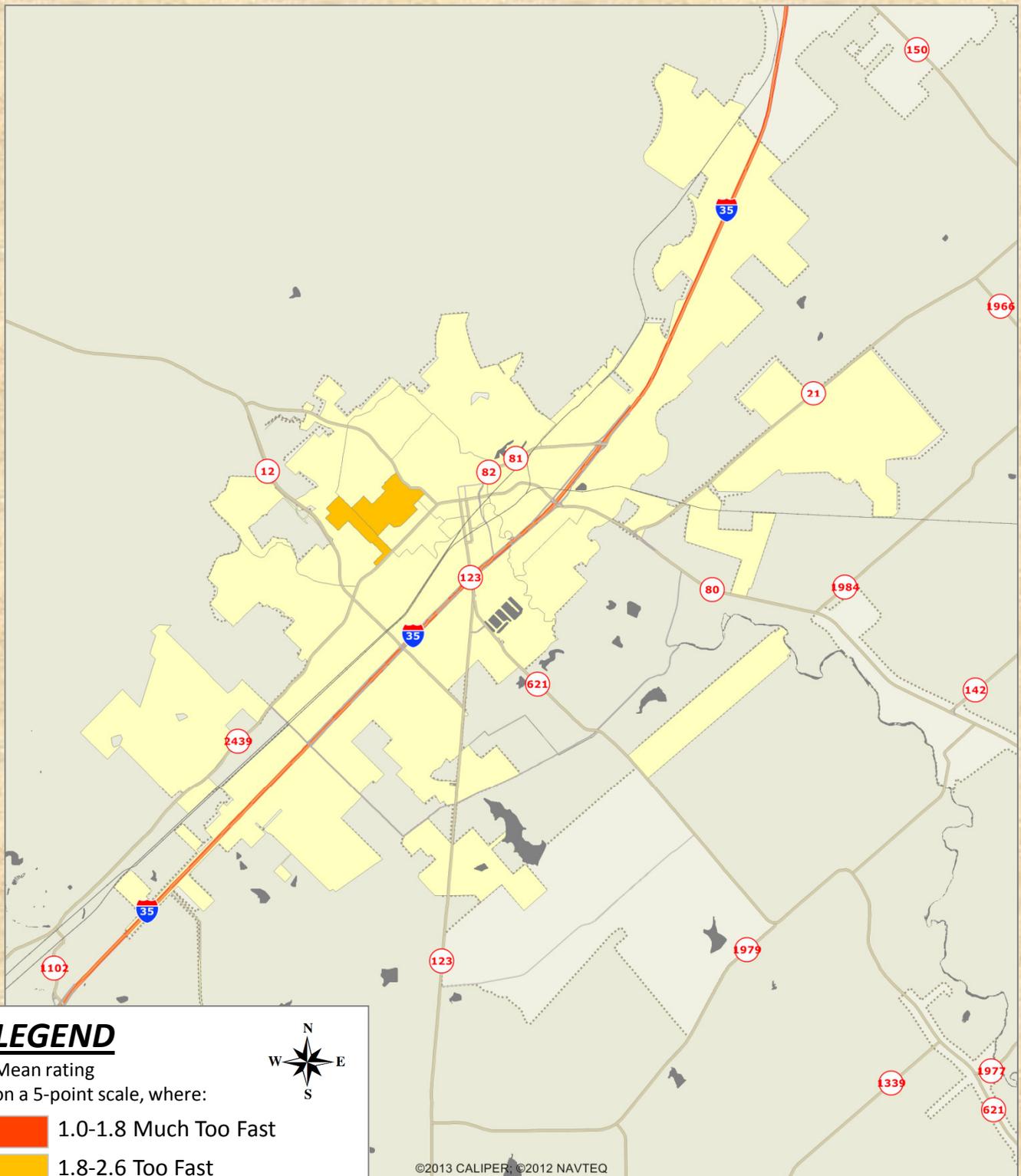
Mean rating on a 5-point scale, where:

- 1.0-1.8 Much Too Fast
- 1.8-2.6 Too Fast
- 2.6-3.4 Just Right
- 3.4-4.2 Too Slow
- 4.2-5.0 Much Too Slow
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q16e. Ratings of the pace of retail development



LEGEND

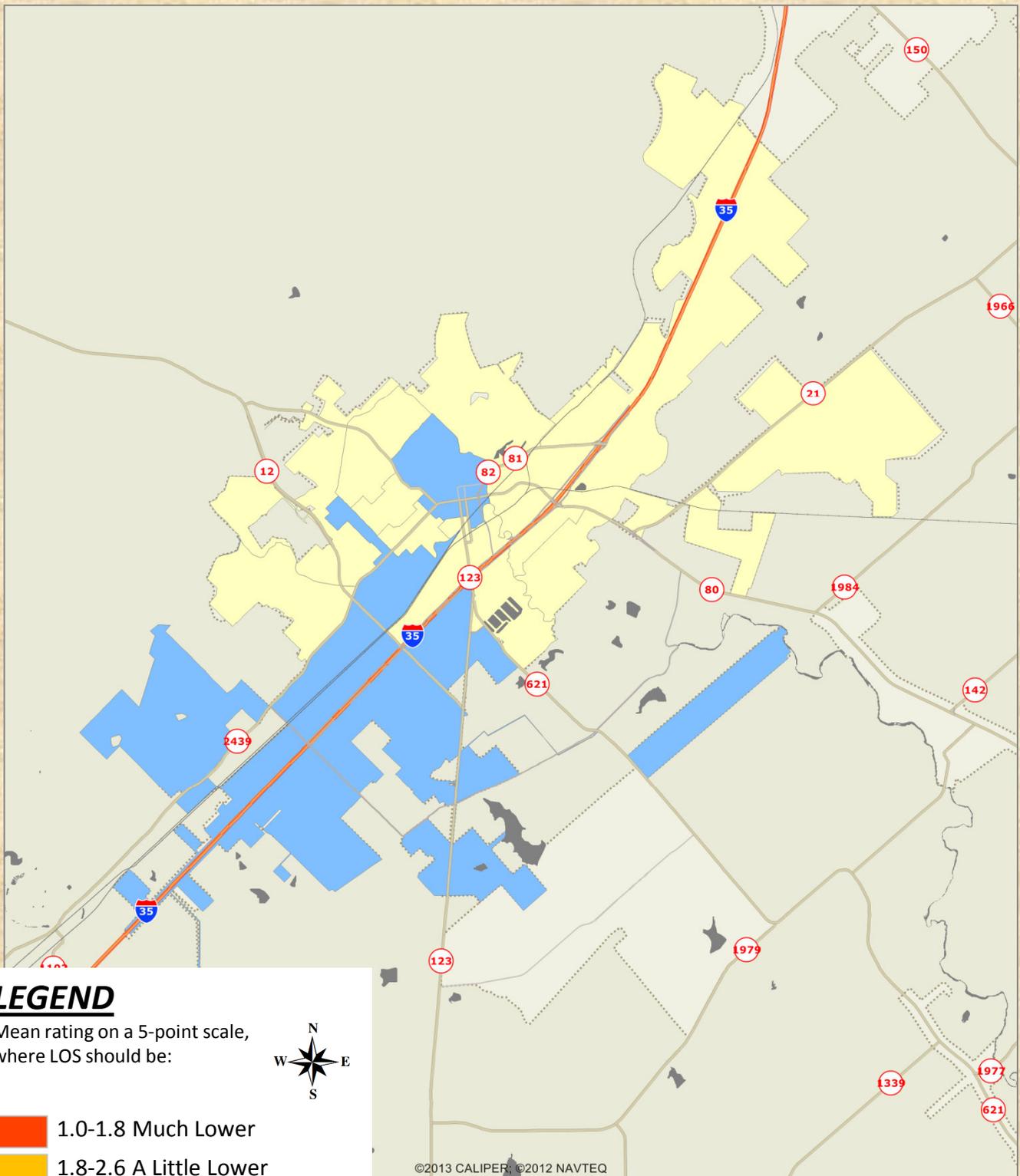
Mean rating on a 5-point scale, where:

- 1.0-1.8 Much Too Fast
- 1.8-2.6 Too Fast
- 2.6-3.4 Just Right
- 3.4-4.2 Too Slow
- 4.2-5.0 Much Too Slow
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q17a. Expectations of the level of library service



LEGEND

Mean rating on a 5-point scale, where LOS should be:



- 1.0-1.8 Much Lower
- 1.8-2.6 A Little Lower
- 2.6-3.4 Stay the Same
- 3.4-4.2 A Little Higher
- 4.2-5.0 Much Higher
- Other (no responses)

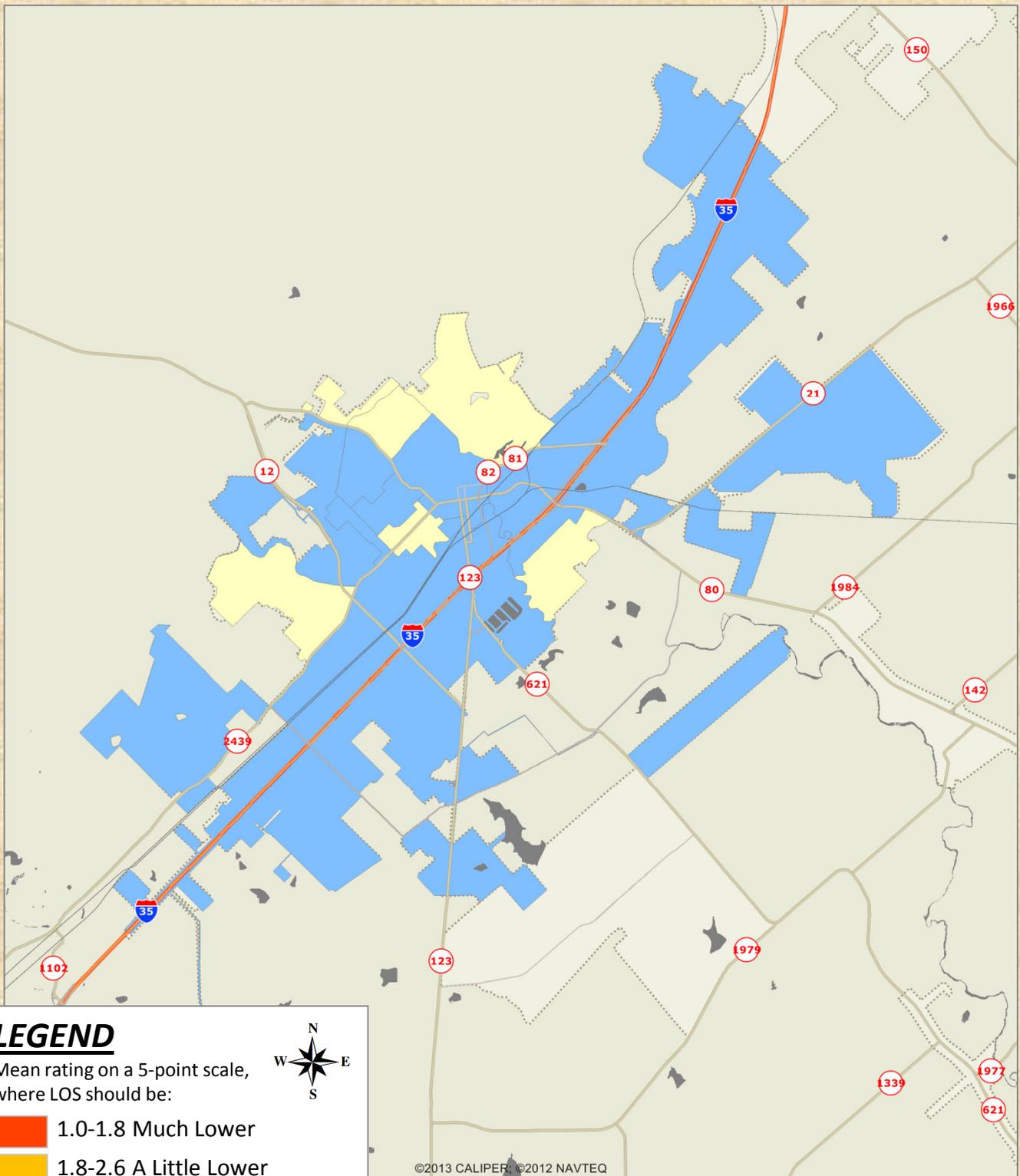
©2013 CALIPER, ©2012 NAVTEQ

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

LOS - Level of Service

Q17b. Expectations of the level of law enforcement



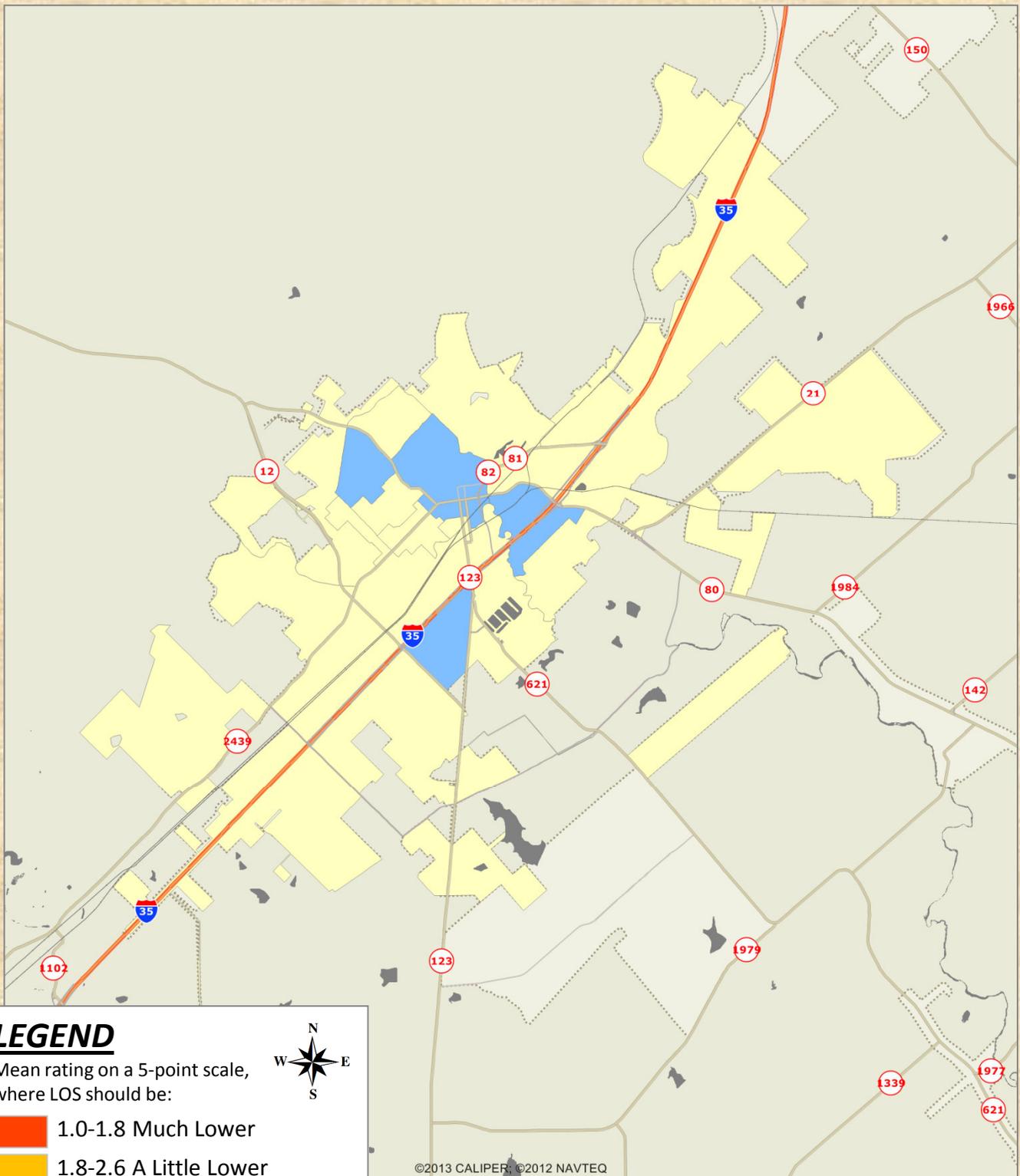
LEGEND

Mean rating on a 5-point scale, where LOS should be:

	1.0-1.8 Much Lower
	1.8-2.6 A Little Lower
	2.6-3.4 Stay the Same
	3.4-4.2 A Little Higher
	4.2-5.0 Much Higher
	Other (no responses)

2013 San Marcos Community Survey
 Shading reflects the mean rating for all respondents by CBG (merged as needed)
 LOS - Level of Service

Q17c. Expectations of the level of fire response



LEGEND

Mean rating on a 5-point scale, where LOS should be:

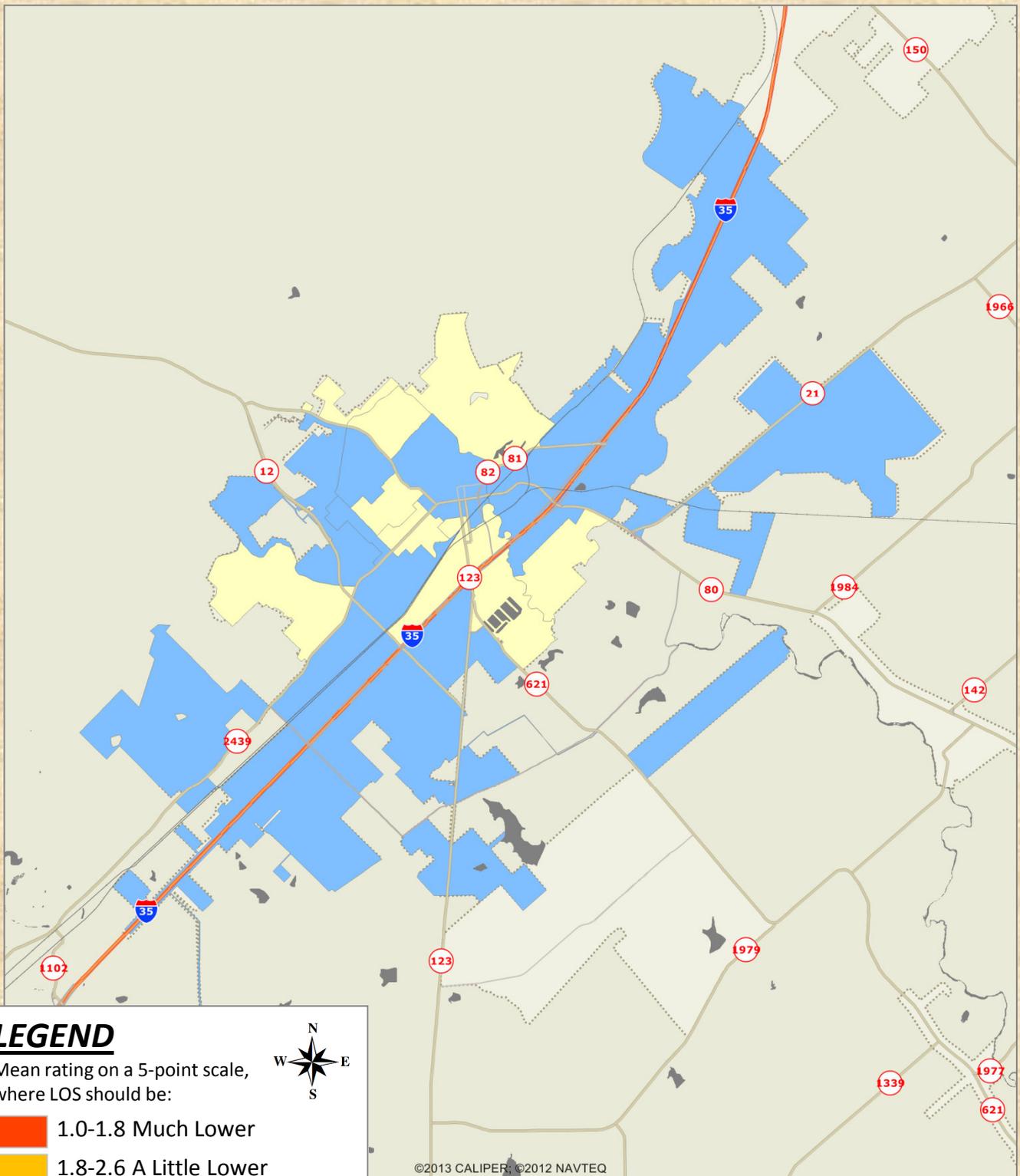
	1.0-1.8 Much Lower
	1.8-2.6 A Little Lower
	2.6-3.4 Stay the Same
	3.4-4.2 A Little Higher
	4.2-5.0 Much Higher
	Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

LOS - Level of Service

Q17d. Expectations of the level of emergency medical services



LEGEND

Mean rating on a 5-point scale, where LOS should be:

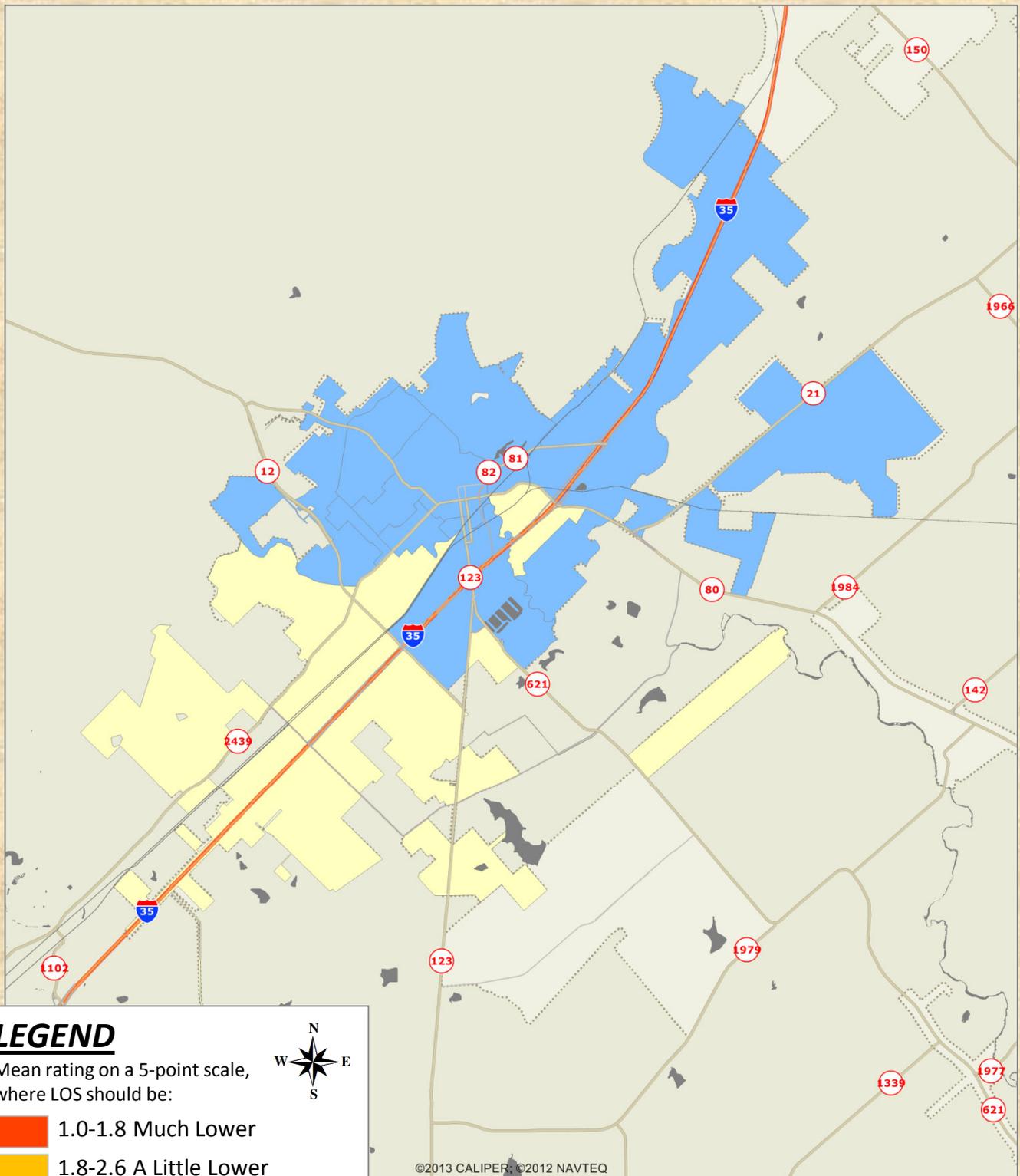
	1.0-1.8 Much Lower
	1.8-2.6 A Little Lower
	2.6-3.4 Stay the Same
	3.4-4.2 A Little Higher
	4.2-5.0 Much Higher
	Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

LOS - Level of Service

Q17e. Expectations of the level of parks and open space



LEGEND

Mean rating on a 5-point scale, where LOS should be:

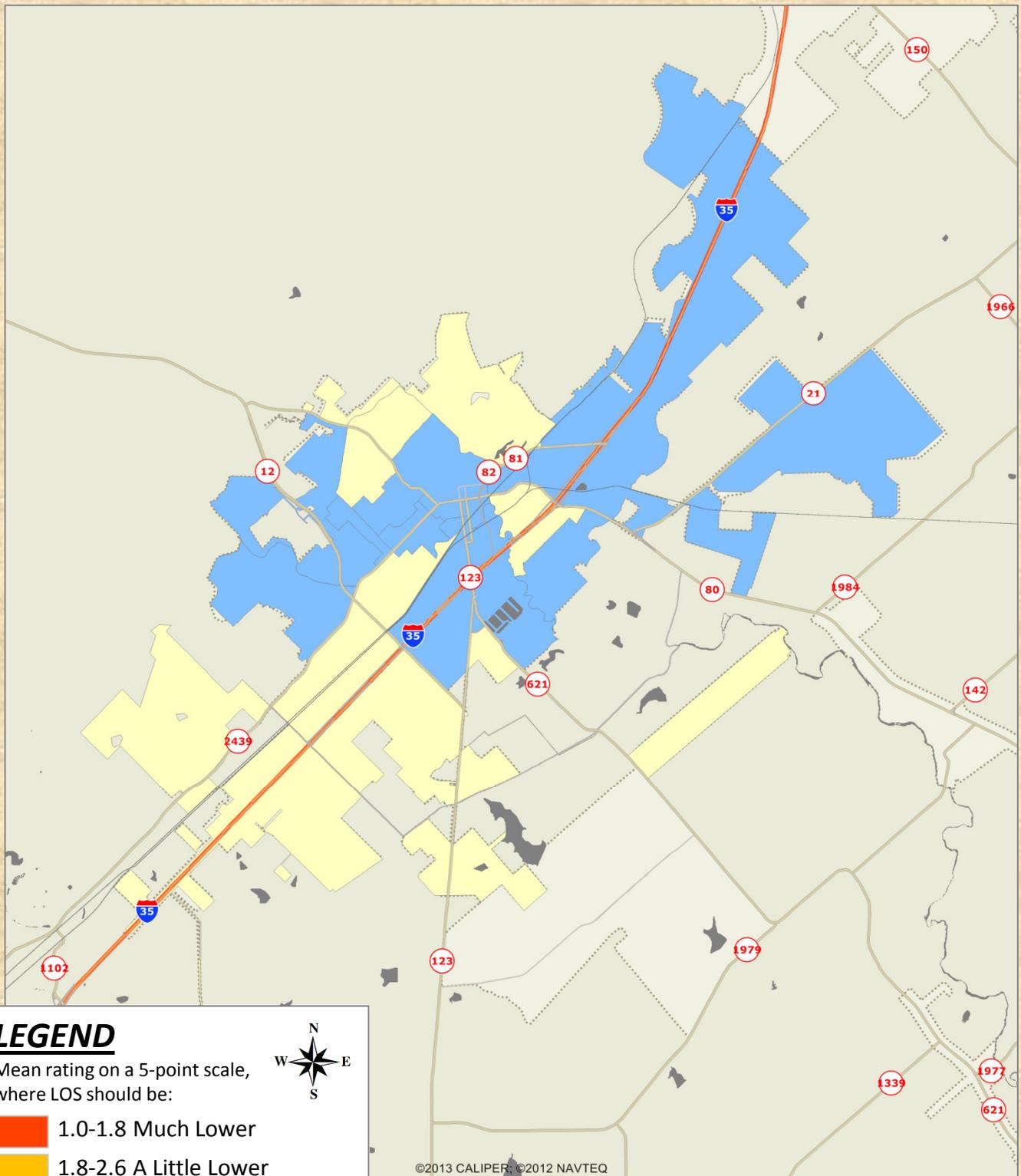
	1.0-1.8 Much Lower
	1.8-2.6 A Little Lower
	2.6-3.4 Stay the Same
	3.4-4.2 A Little Higher
	4.2-5.0 Much Higher
	Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

LOS - Level of Service

Q17f. Expectations of the level of recreation activities



LEGEND

Mean rating on a 5-point scale, where LOS should be:

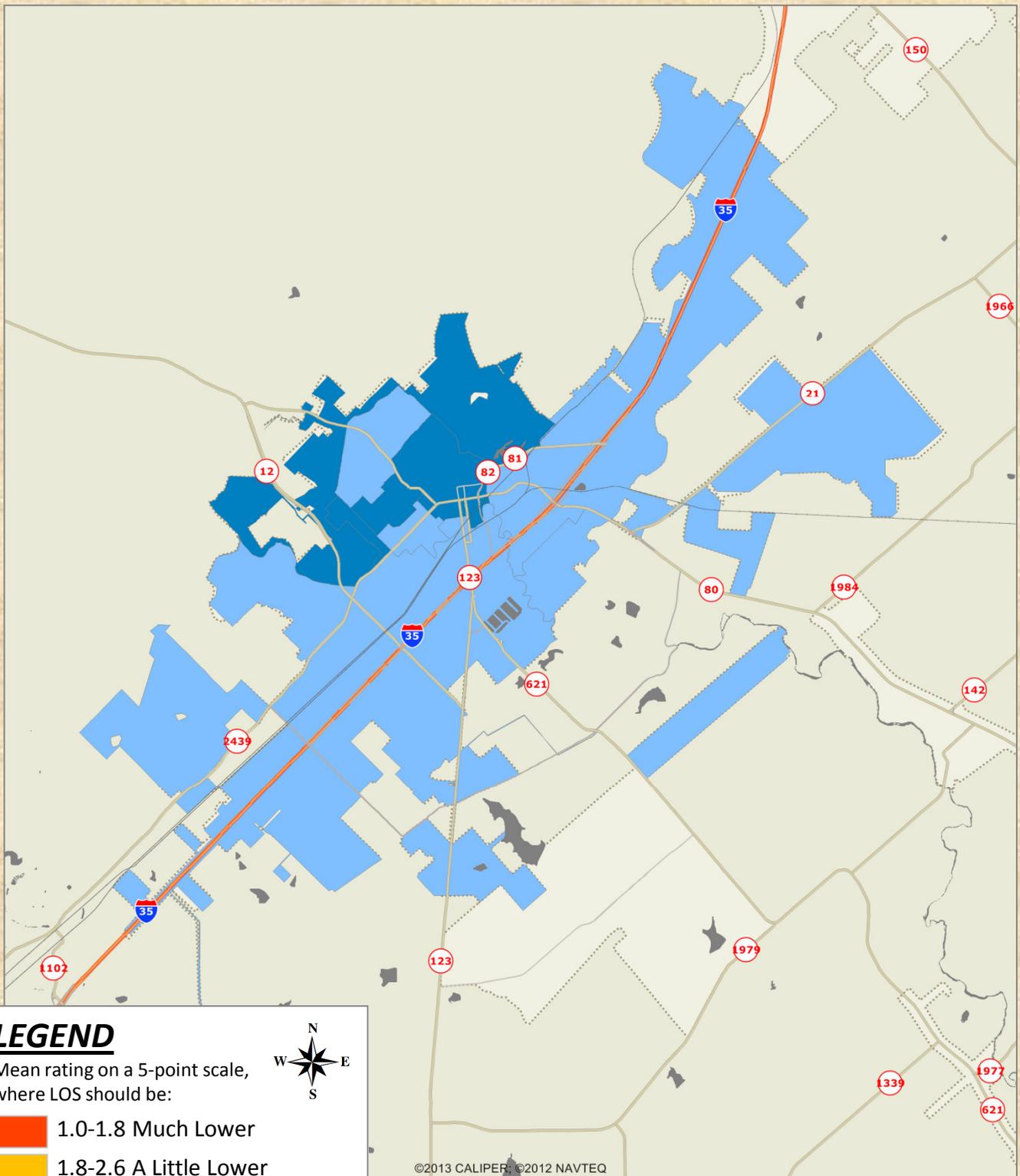
	1.0-1.8 Much Lower
	1.8-2.6 A Little Lower
	2.6-3.4 Stay the Same
	3.4-4.2 A Little Higher
	4.2-5.0 Much Higher
	Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

LOS - Level of Service

Q17g. Expectations of the level of the maintenance of infrastructure



LEGEND

Mean rating on a 5-point scale, where LOS should be:

- 1.0-1.8 Much Lower
- 1.8-2.6 A Little Lower
- 2.6-3.4 Stay the Same
- 3.4-4.2 A Little Higher
- 4.2-5.0 Much Higher
- Other (no responses)



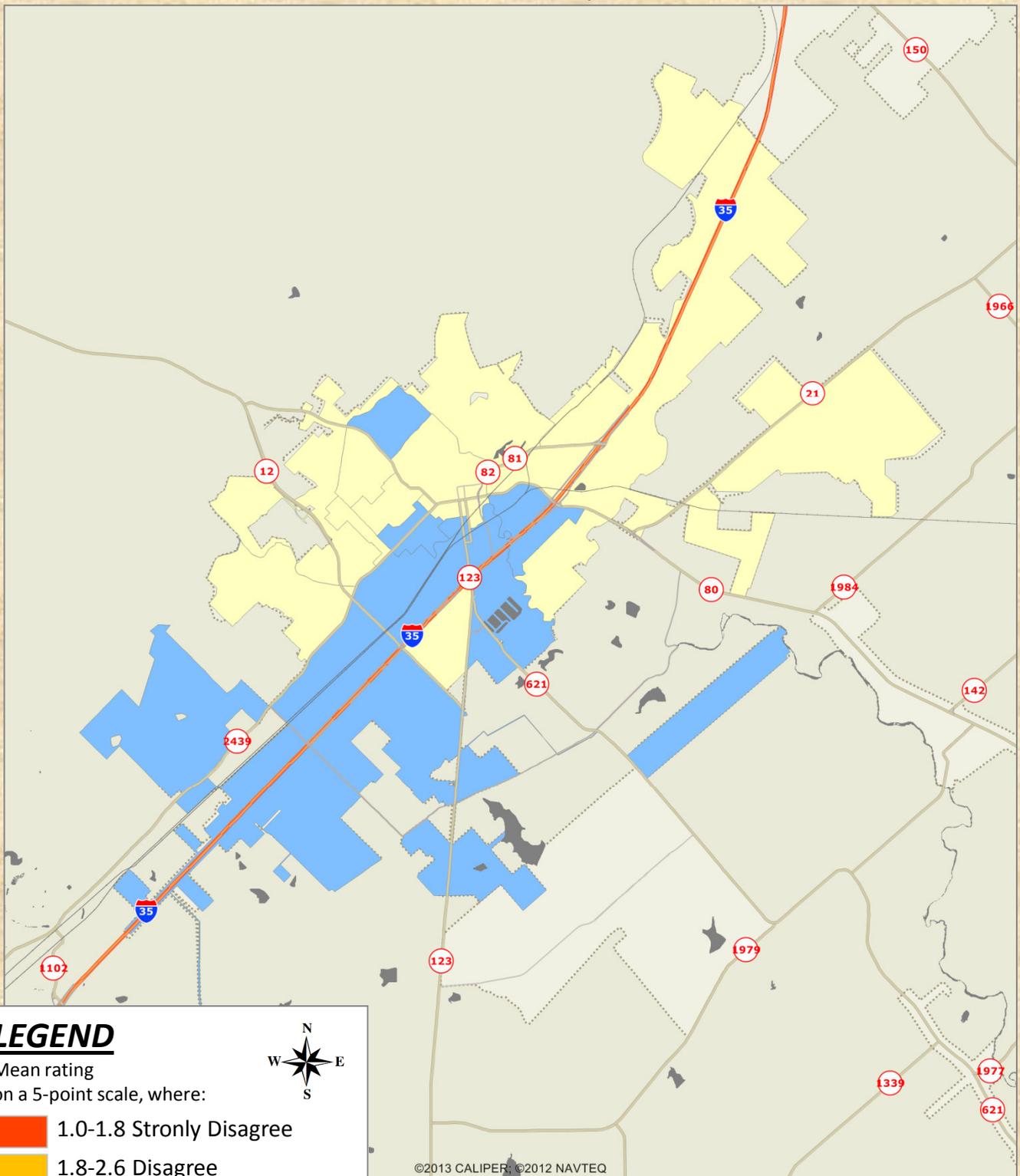
©2013 CALIPER, ©2012 NAVTEQ

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

LOS - Level of Service

Q19a. Agreement that residents have confidence in the City's finances



LEGEND

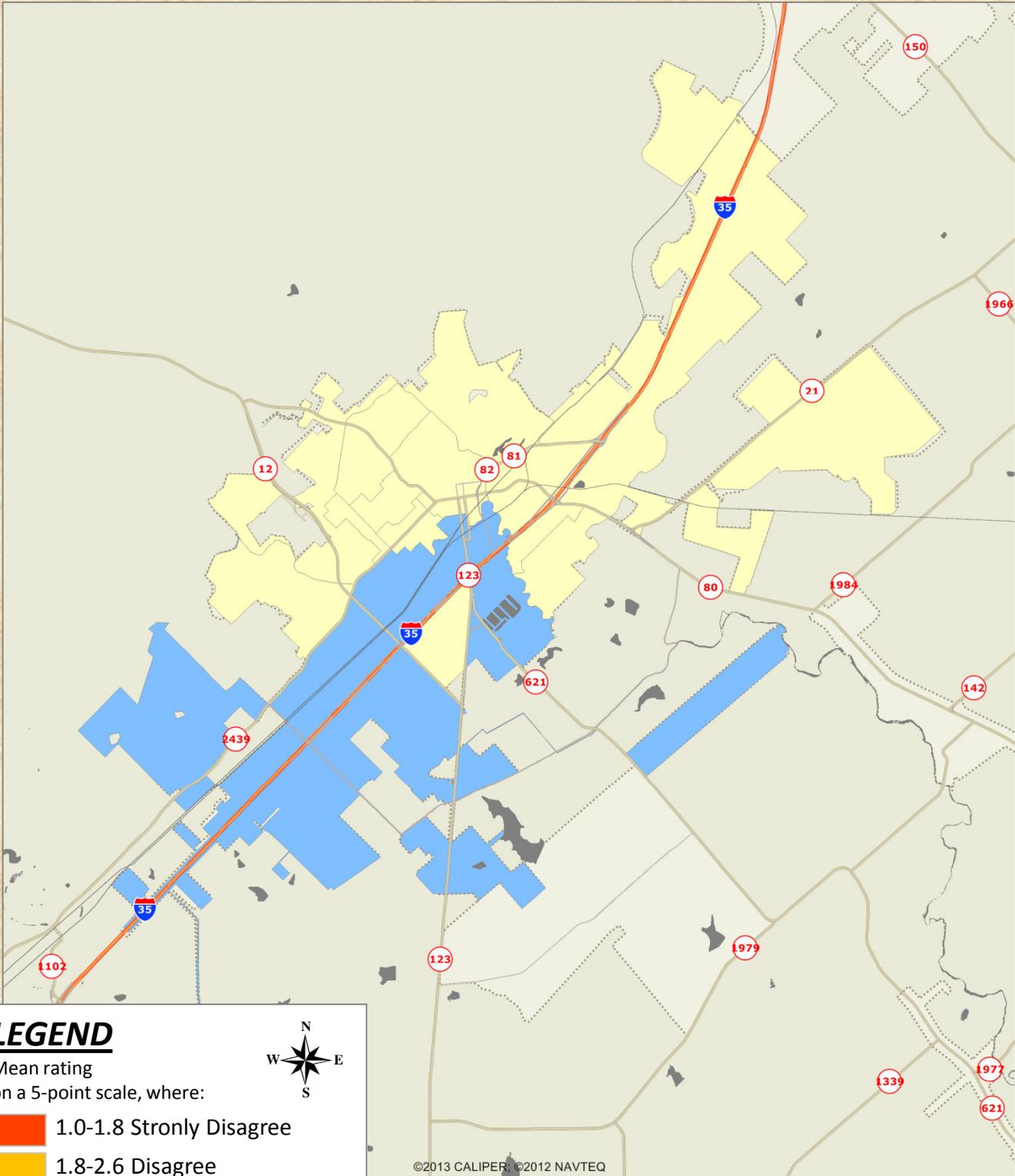
Mean rating on a 5-point scale, where:

- 1.0-1.8 Strongly Disagree
- 1.8-2.6 Disagree
- 2.6-3.4 Neutral
- 3.4-4.2 Agree
- 4.2-5.0 Strongly Agree
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

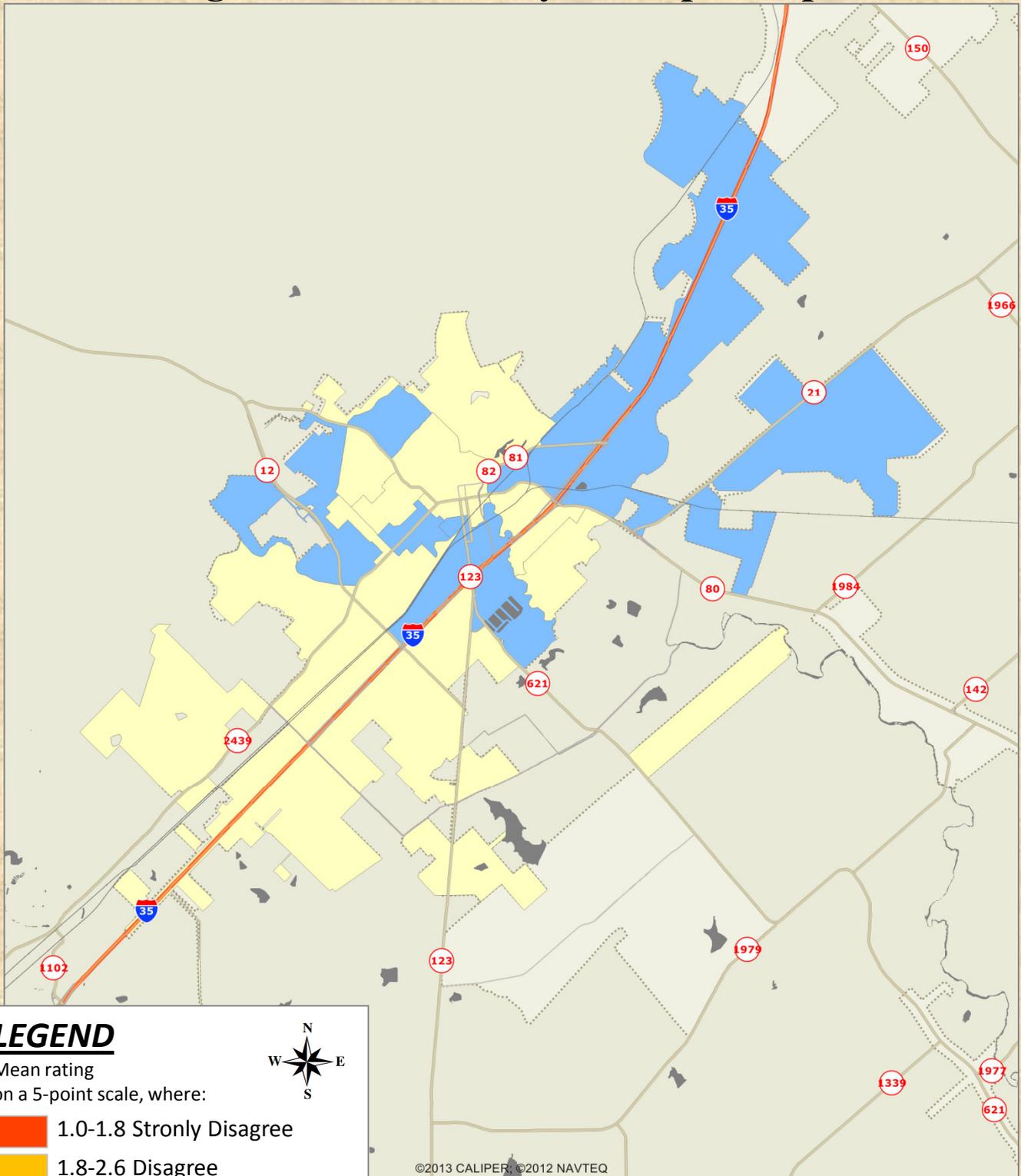
Q19b. Agreement that the City is ensuring there is adequate long-term affordable water



2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q19c. Agreement that the City is committed to creating a business friendly development process



LEGEND

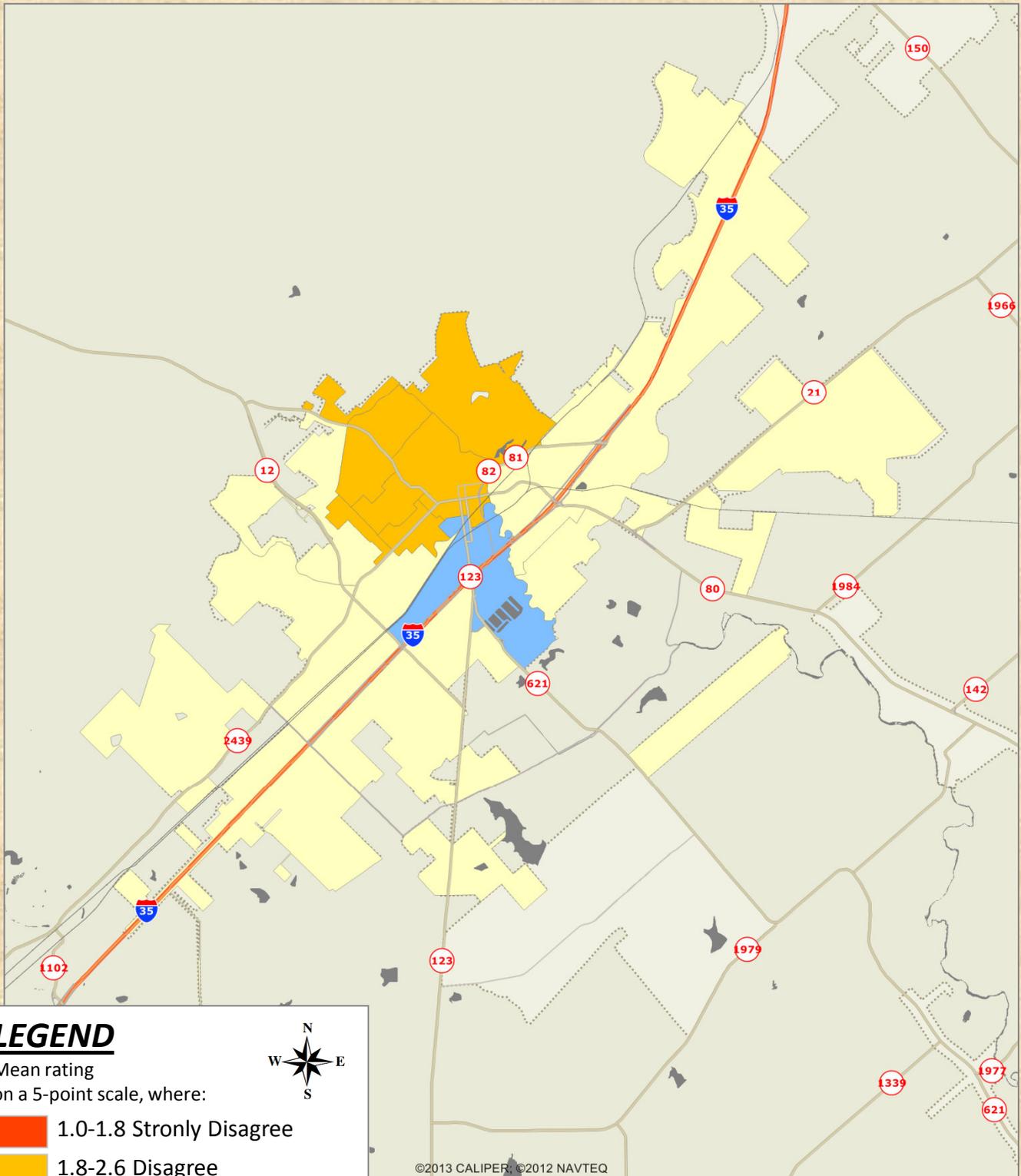
Mean rating on a 5-point scale, where:

- 1.0-1.8 Strongly Disagree
- 1.8-2.6 Disagree
- 2.6-3.4 Neutral
- 3.4-4.2 Agree
- 4.2-5.0 Strongly Agree
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q19d. Agreement that the City is doing a good job planning for current and future transportation and infrastructure needs



LEGEND

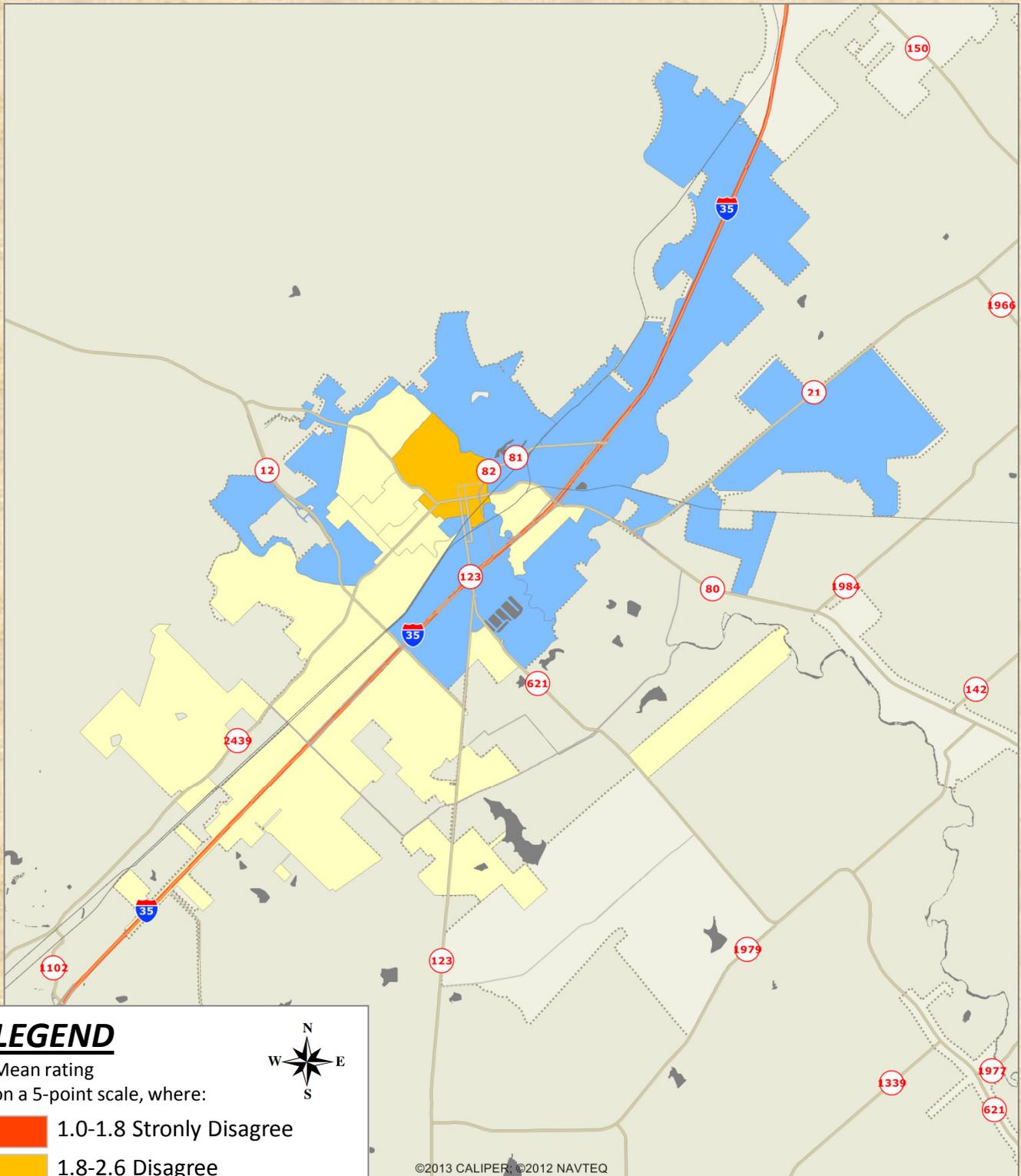
Mean rating on a 5-point scale, where:

- 1.0-1.8 Strongly Disagree
- 1.8-2.6 Disagree
- 2.6-3.4 Neutral
- 3.4-4.2 Agree
- 4.2-5.0 Strongly Agree
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q19e. Agreement that the City does a good job of protecting and maintaining the river, while providing for recreation on the river



LEGEND

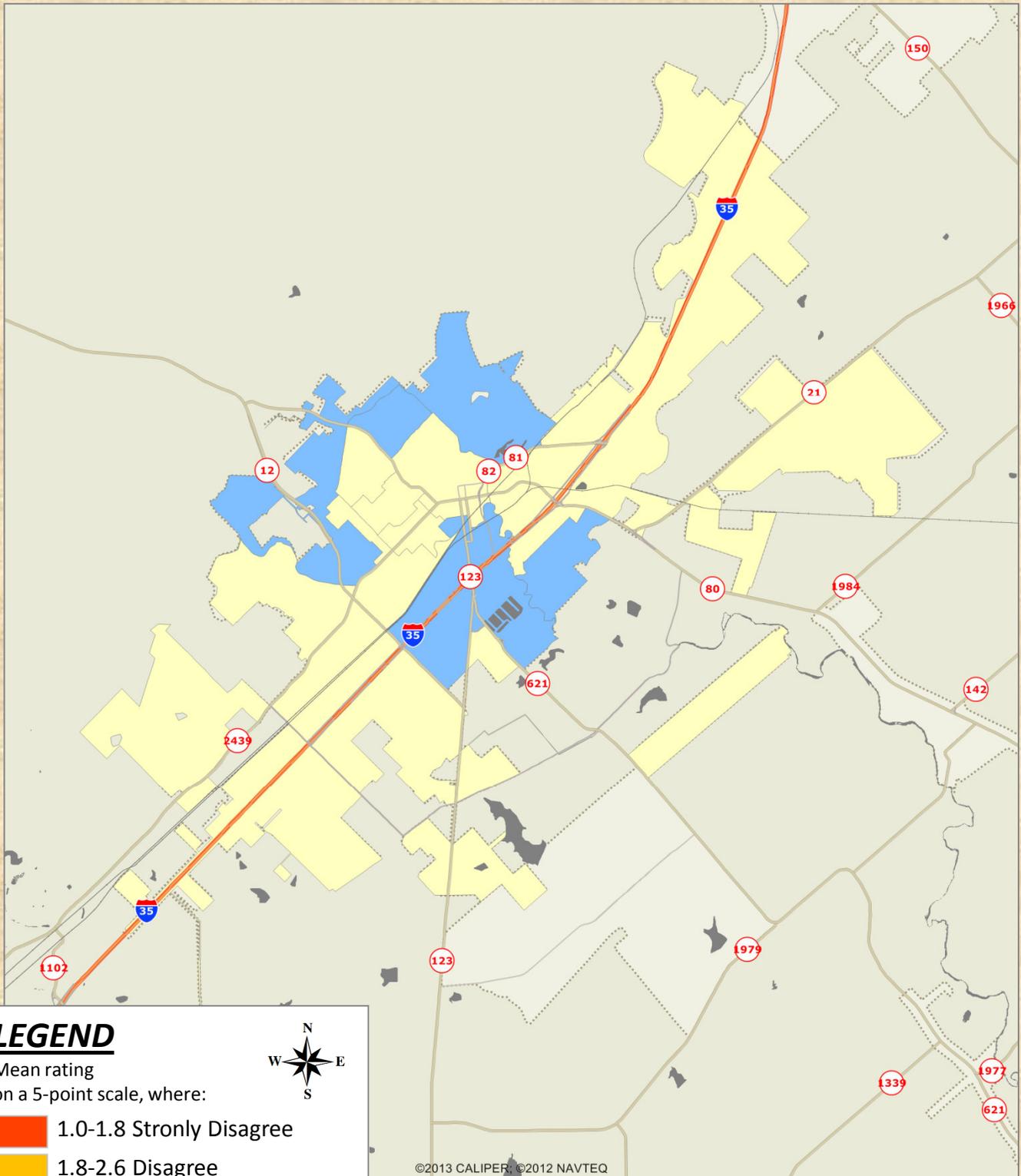
Mean rating on a 5-point scale, where:

- 1.0-1.8 Strongly Disagree
- 1.8-2.6 Disagree
- 2.6-3.4 Neutral
- 3.4-4.2 Agree
- 4.2-5.0 Strongly Agree
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q19f. Agreement that the City is committed to the health and wellness of its citizens



LEGEND

Mean rating on a 5-point scale, where:

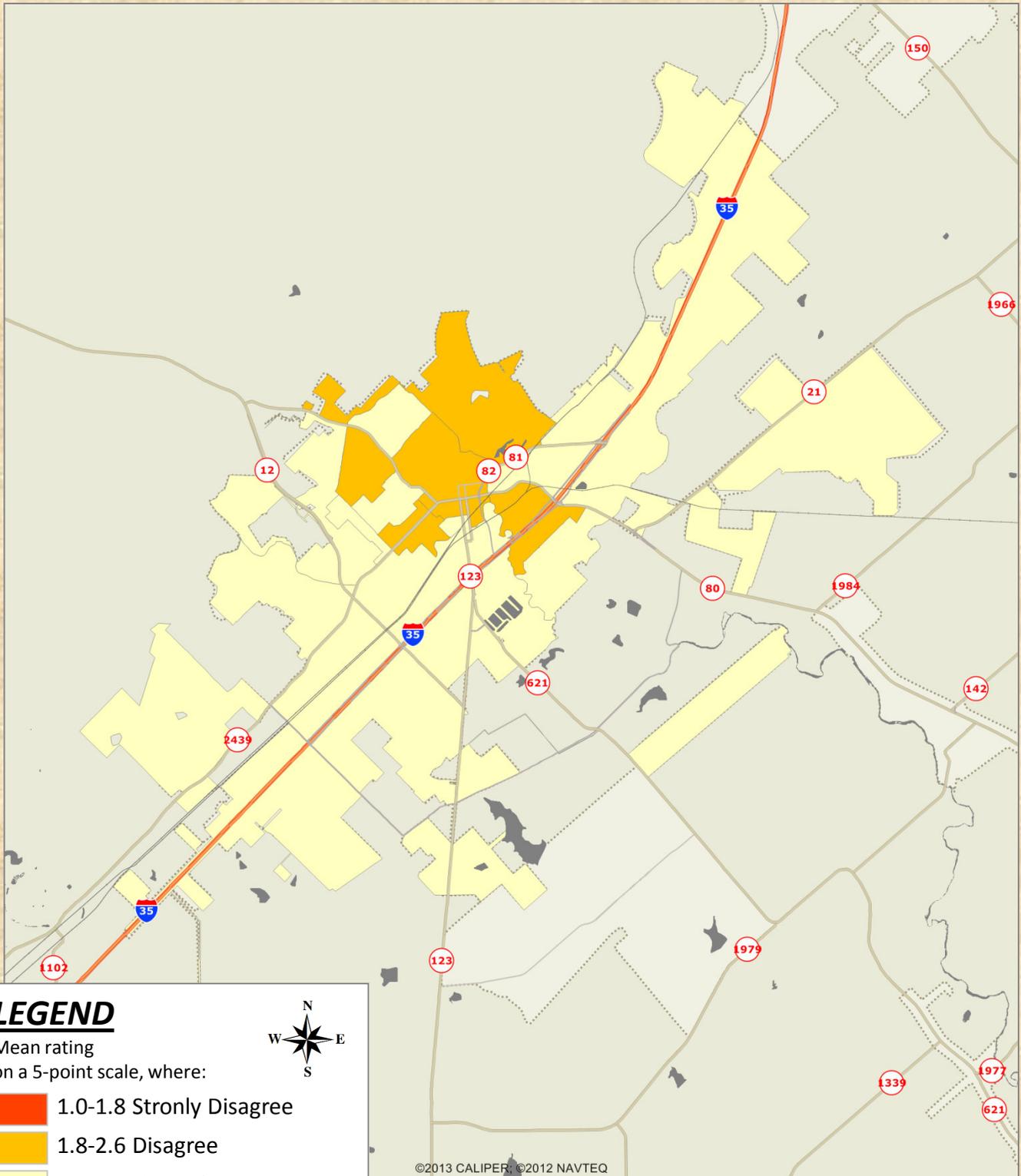
- 1.0-1.8 Strongly Disagree
- 1.8-2.6 Disagree
- 2.6-3.4 Neutral
- 3.4-4.2 Agree
- 4.2-5.0 Strongly Agree
- Other (no responses)



2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q19g. Agreement that the City is committed to providing economic development, a diversified job base, and more housing options to help grow the middle class



LEGEND

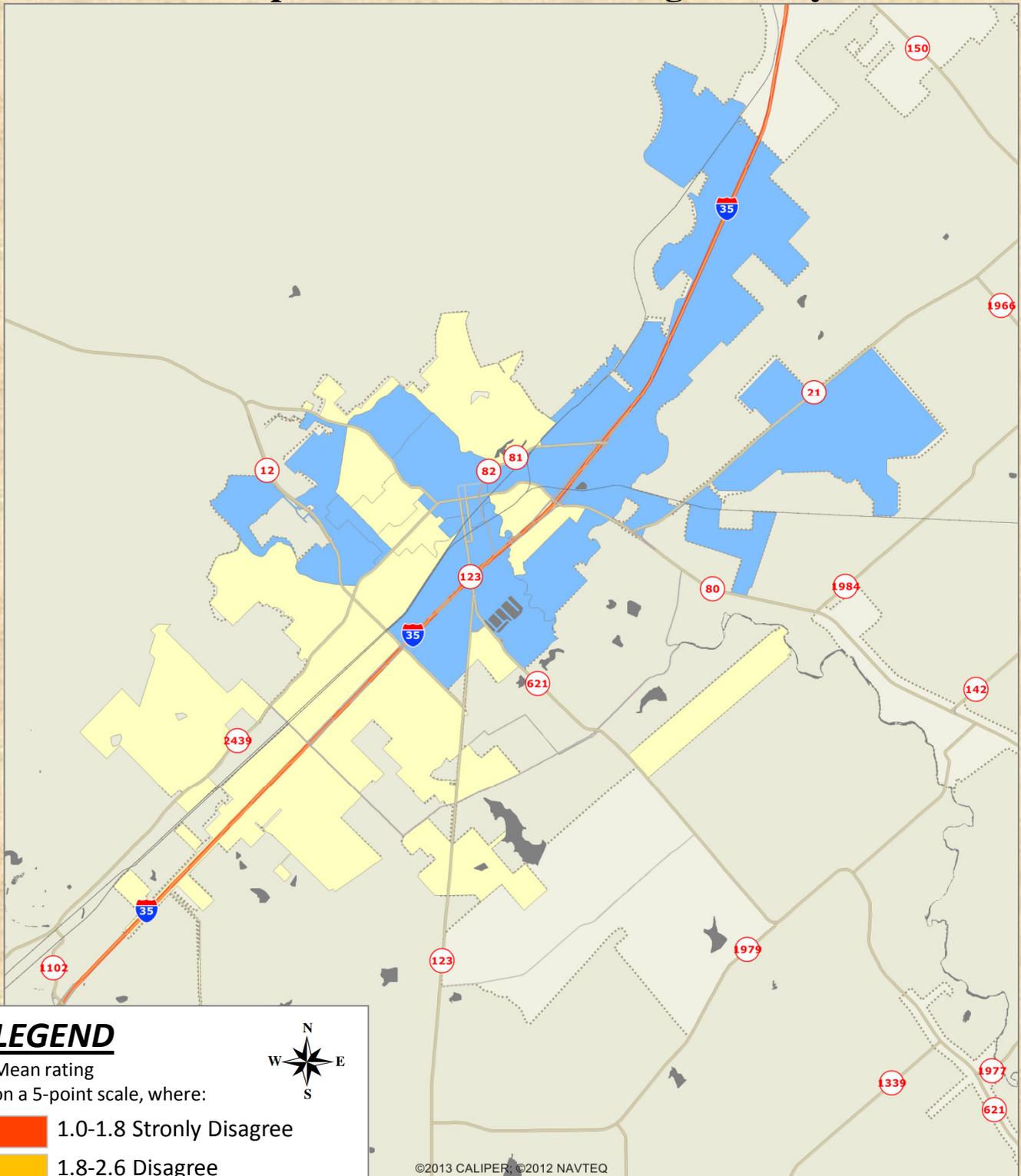
Mean rating on a 5-point scale, where:

- 1.0-1.8 Strongly Disagree
- 1.8-2.6 Disagree
- 2.6-3.4 Neutral
- 3.4-4.2 Agree
- 4.2-5.0 Strongly Agree
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q20a. Agreement that the City should invest tax dollars in economic development incentives for single-family residential



LEGEND

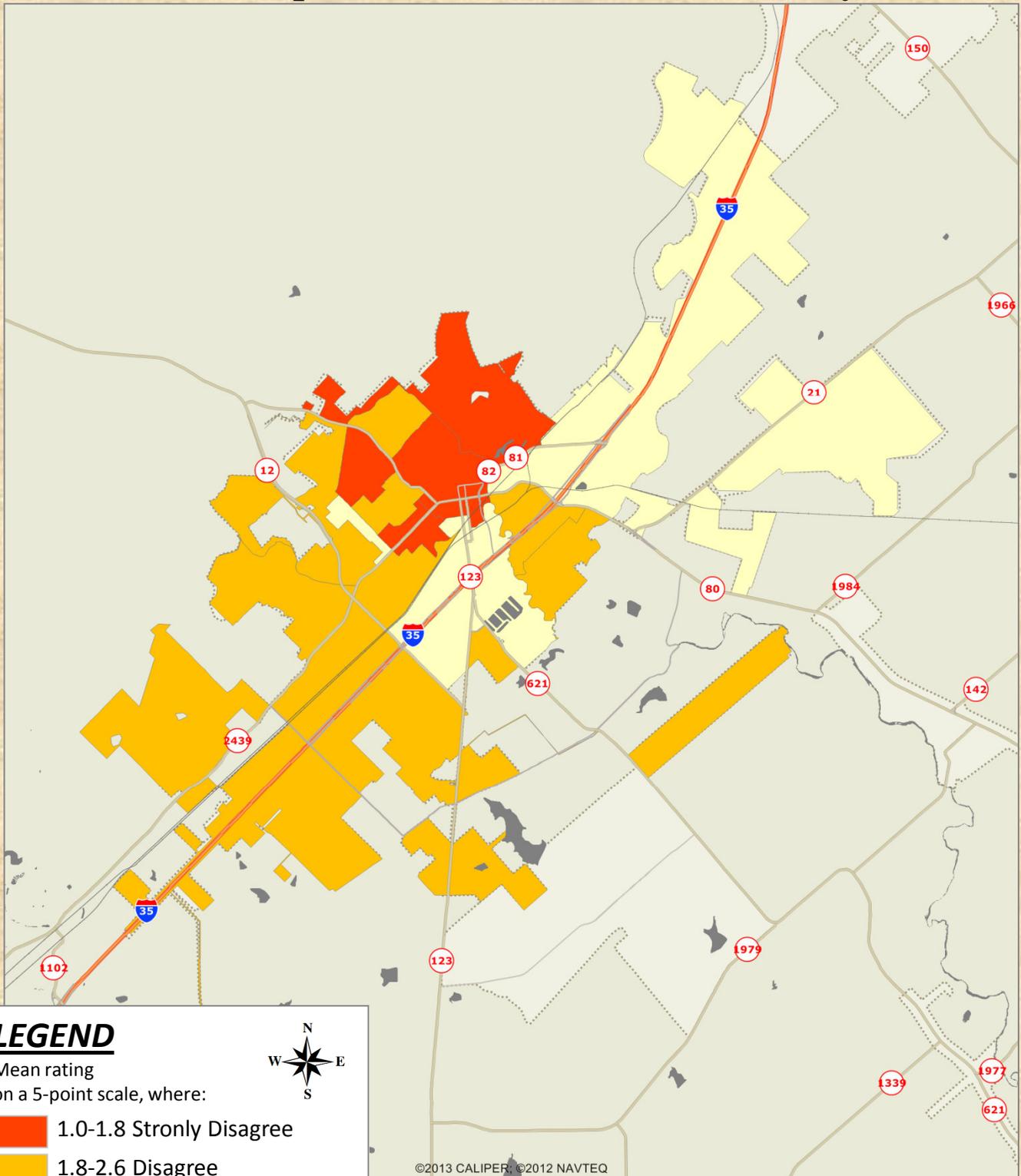
Mean rating on a 5-point scale, where:

- 1.0-1.8 Strongly Disagree
- 1.8-2.6 Disagree
- 2.6-3.4 Neutral
- 3.4-4.2 Agree
- 4.2-5.0 Strongly Agree
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q20b. Agreement that the City should invest tax dollars in economic development incentives for multi-family residential



LEGEND

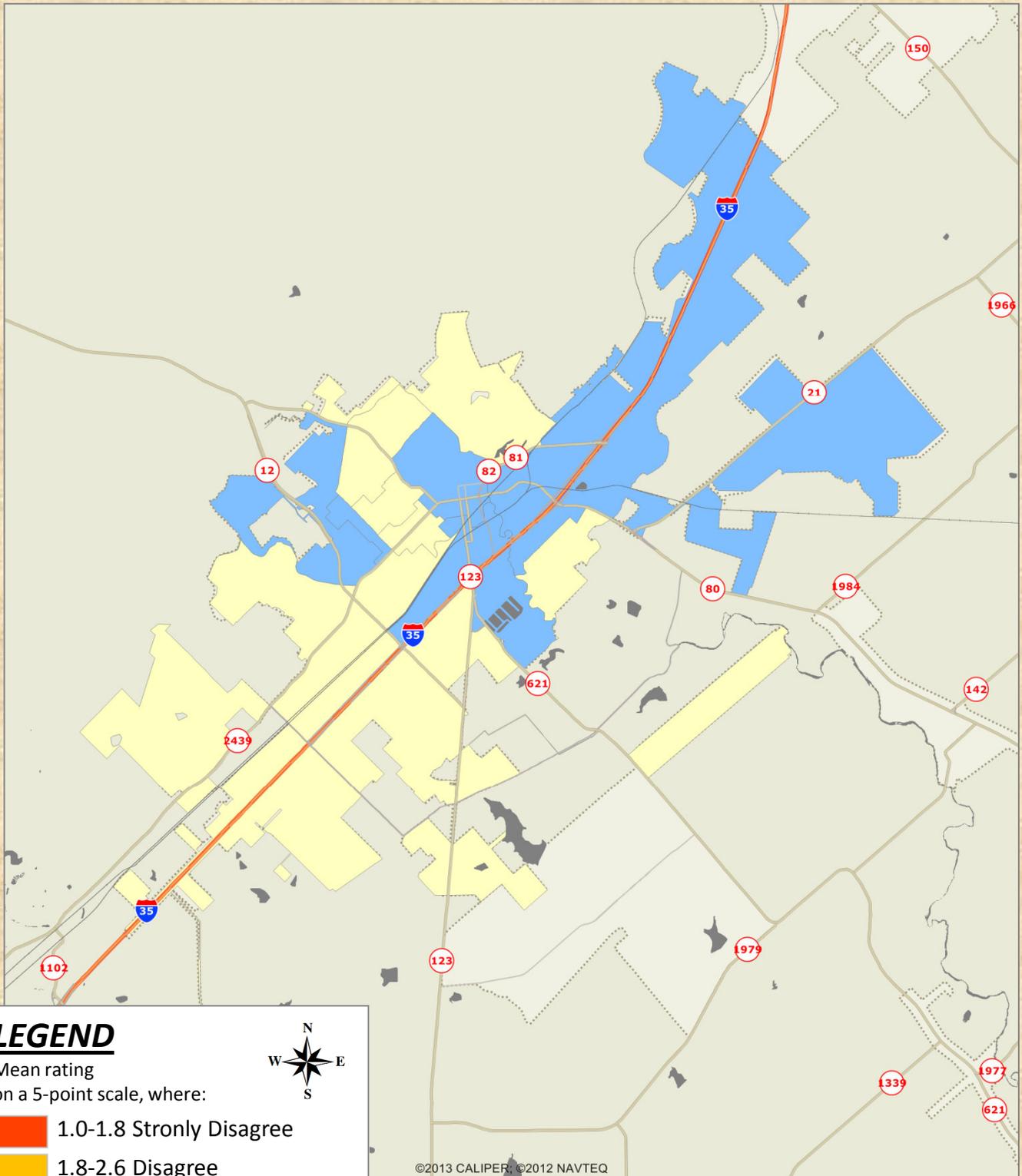
Mean rating on a 5-point scale, where:

- 1.0-1.8 Strongly Disagree
- 1.8-2.6 Disagree
- 2.6-3.4 Neutral
- 3.4-4.2 Agree
- 4.2-5.0 Strongly Agree
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q20c. Agreement that the City should invest tax dollars in social services funding



LEGEND

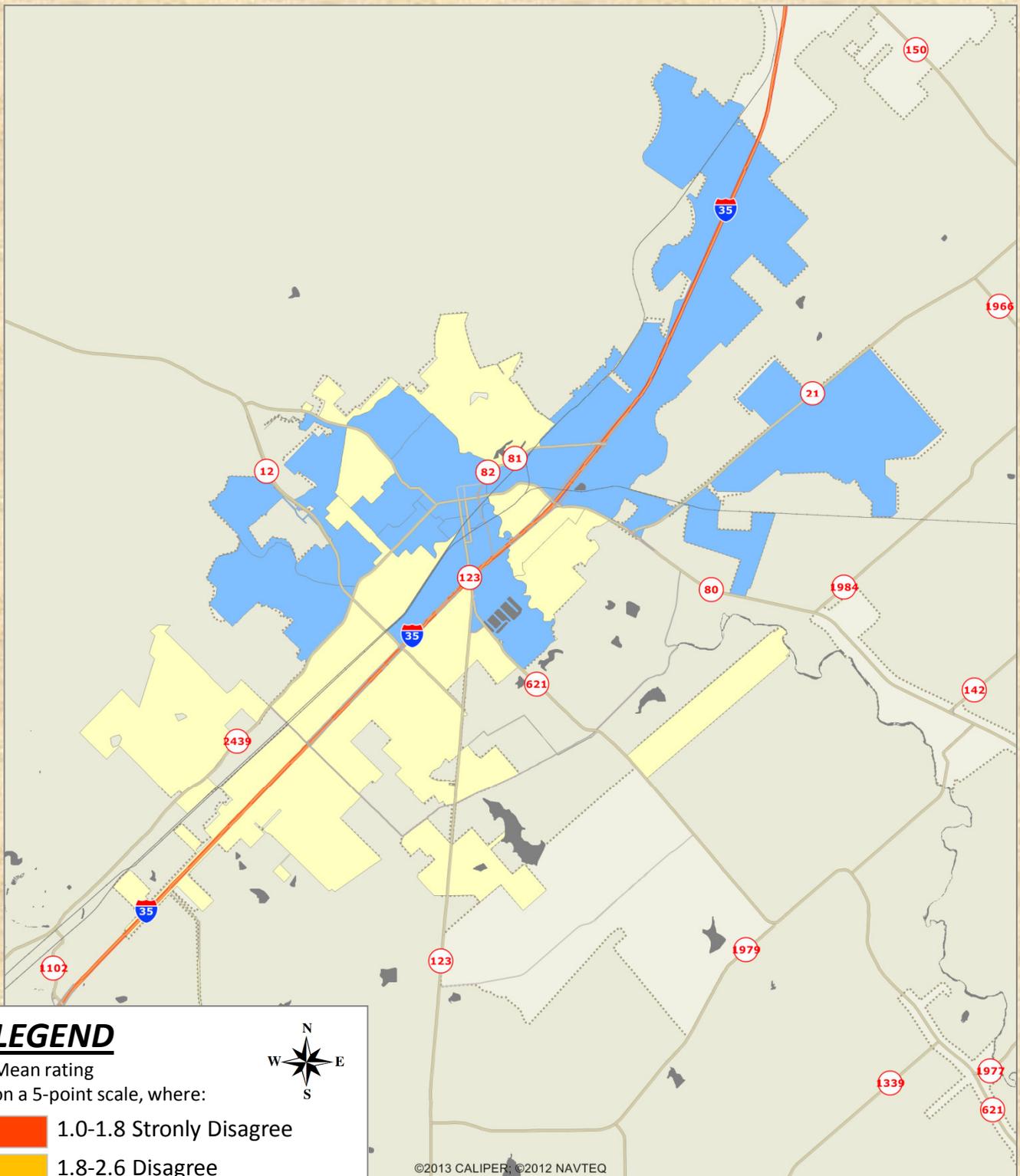
Mean rating on a 5-point scale, where:

- 1.0-1.8 Strongly Disagree
- 1.8-2.6 Disagree
- 2.6-3.4 Neutral
- 3.4-4.2 Agree
- 4.2-5.0 Strongly Agree
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q20d. Agreement that the City should invest tax dollars in Downtown revitalization



LEGEND

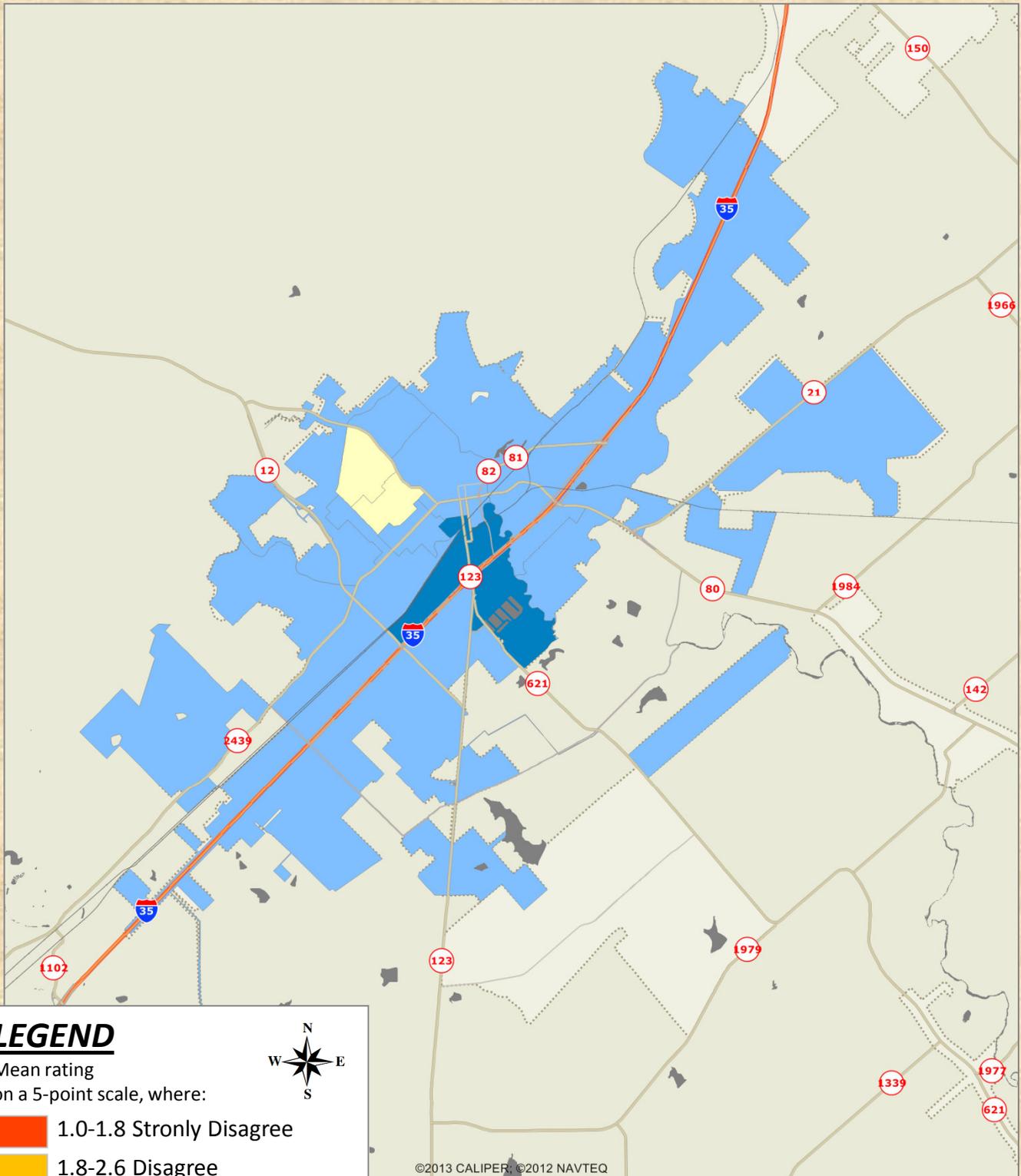
Mean rating on a 5-point scale, where:

- 1.0-1.8 Strongly Disagree
- 1.8-2.6 Disagree
- 2.6-3.4 Neutral
- 3.4-4.2 Agree
- 4.2-5.0 Strongly Agree
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q20e. Agreement that the City should invest tax dollars to help create jobs



LEGEND

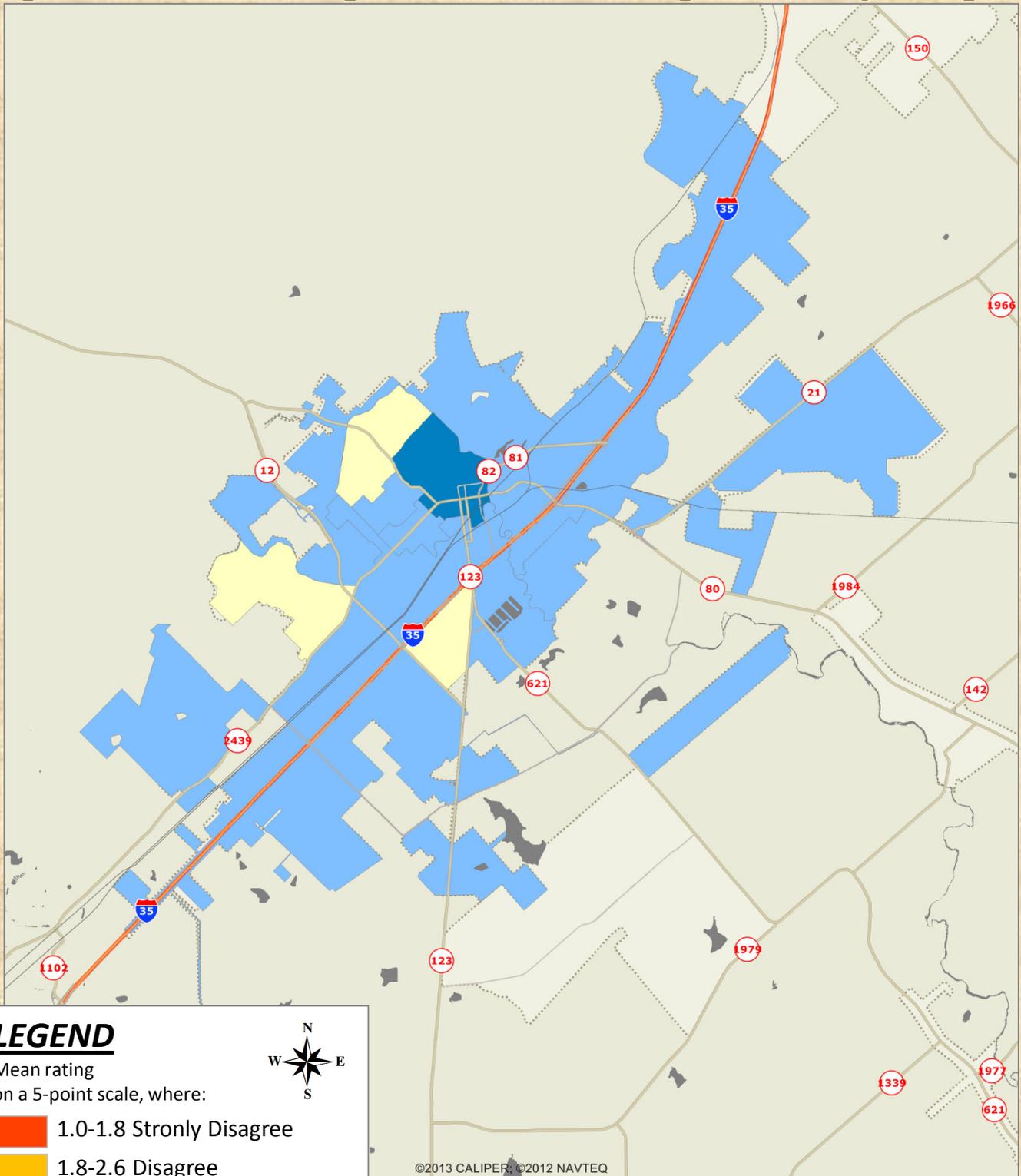
Mean rating on a 5-point scale, where:

- 1.0-1.8 Strongly Disagree
- 1.8-2.6 Disagree
- 2.6-3.4 Neutral
- 3.4-4.2 Agree
- 4.2-5.0 Strongly Agree
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q20f. Agreement that the City should invest tax dollars in acquisition and development of additional parks and greenspace



LEGEND

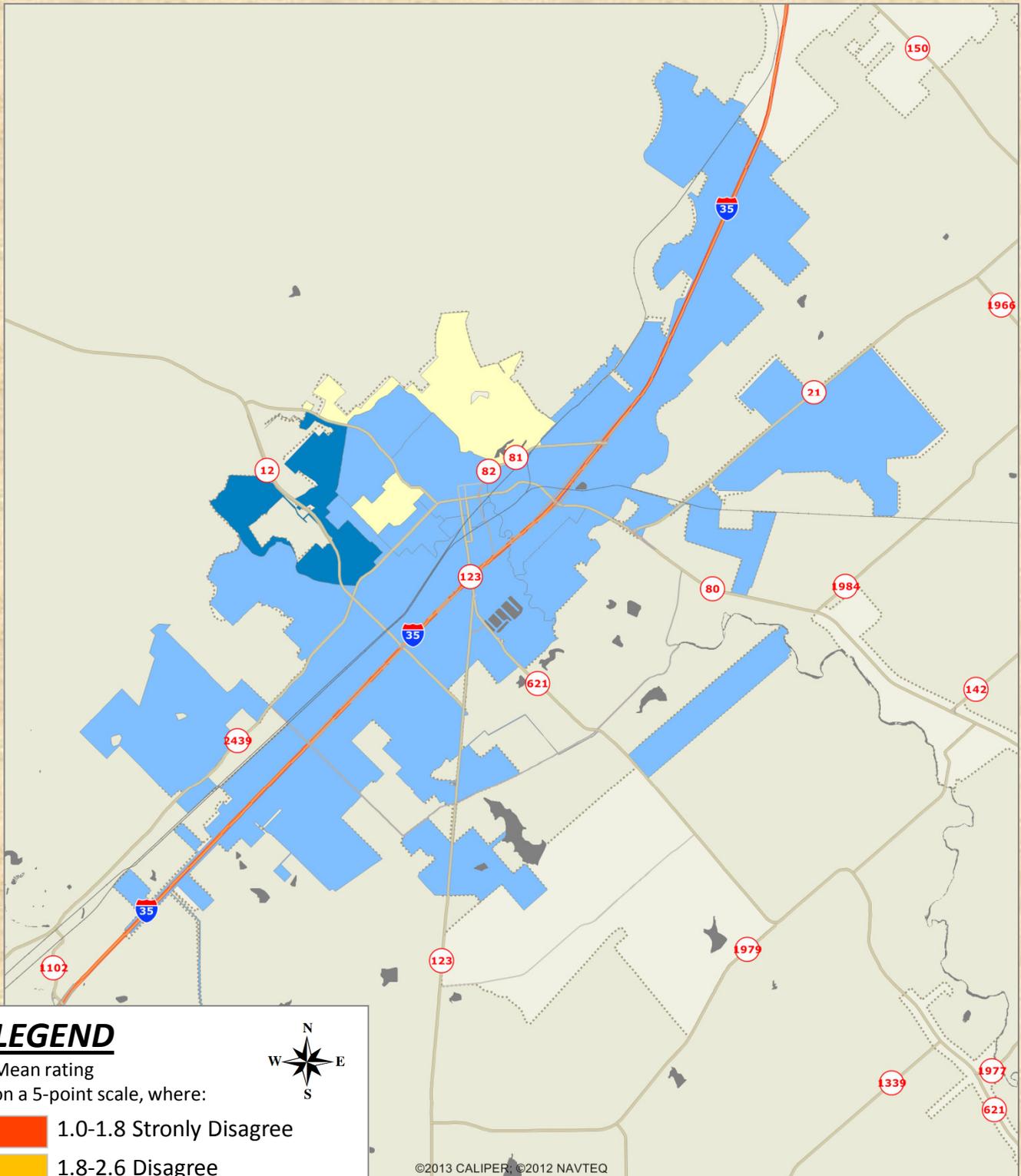
Mean rating on a 5-point scale, where:

- 1.0-1.8 Strongly Disagree
- 1.8-2.6 Disagree
- 2.6-3.4 Neutral
- 3.4-4.2 Agree
- 4.2-5.0 Strongly Agree
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q20g. Agreement that the City should invest in City tax dollars in the public school education system



LEGEND

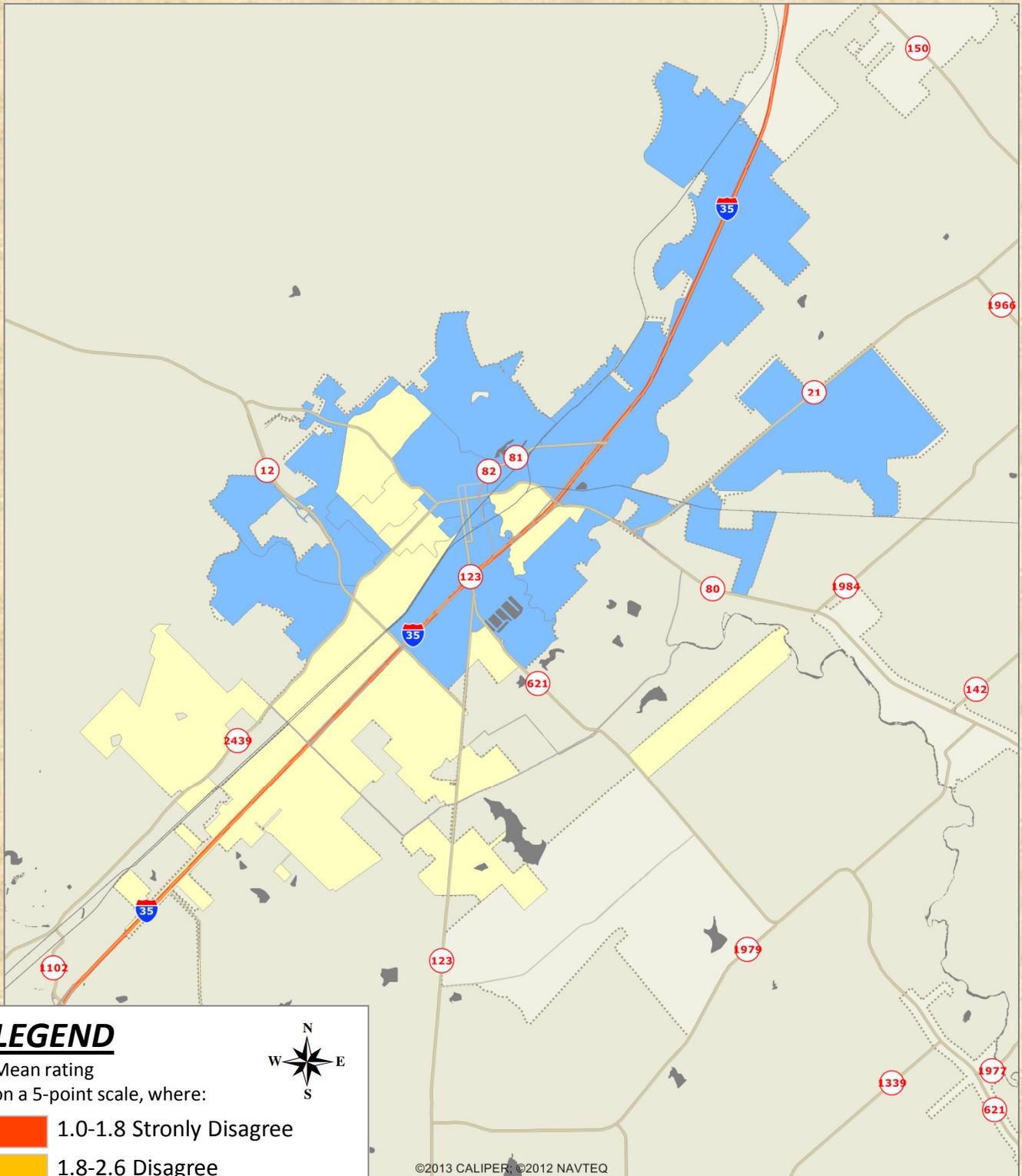
Mean rating on a 5-point scale, where:

- 1.0-1.8 Strongly Disagree
- 1.8-2.6 Disagree
- 2.6-3.4 Neutral
- 3.4-4.2 Agree
- 4.2-5.0 Strongly Agree
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)

Q20h. Agreement that the City should regulate stricter smoking standards in public spaces



LEGEND

Mean rating on a 5-point scale, where:

- 1.0-1.8 Strongly Disagree
- 1.8-2.6 Disagree
- 2.6-3.4 Neutral
- 3.4-4.2 Agree
- 4.2-5.0 Strongly Agree
- Other (no responses)

2013 San Marcos Community Survey

Shading reflects the mean rating for all respondents by CBGe (merged as needed)