630 E. Hopkins St. - Work Session
This will be an in-person and online meeting. To view the meeting please go to http://sanmarcostx.gov/421/City-Council-Videos-Archives or watch on Grande channel 16 or Spectrum channel 10.

I. Call To Order

II. Roll Call

III. Citizen Comment Period

NOTE: Citizen Comment sign up procedures have changed: Persons wishing to participate remotely (speak) during the Citizen Comment portion must sign up at www.sanmarcostx.gov/citizencommentssignup before 12:00PM the day of the meeting. A link will be provided for participation on a mobile device, laptop or desktop computer. Those wishing to speak in person may sign up in person in the City Clerk’s office before 12:00PM the day of the meeting.

PRESENTATIONS

1. Receive a Staff presentation and hold discussion regarding the City’s contract with Green Guy Recycling in preparation for an upcoming consideration of a contract extension; and provide direction to Staff.

2. Provide a Staff update and hold discussion related to the San Marcos Police Department’s efforts to work with the community to reduce violent crime and on the Department’s efforts to provide services to community members experiencing mental health issues.

EXECUTIVE SESSION

NOTE: The City Council may adjourn into Executive Session to consider any item listed on this agenda if a matter is raised that is appropriate for Executive Session discussion. An announcement will be made of the basis for the Executive Session discussion. The City Council may also publicly discuss any item listed on the agenda for Executive Session.

3. The City Council will convene in executive session pursuant to the following section of the Texas Government Code:
   A. Section 551.071: Consultation with Attorney: to receive legal advice regarding the process related to appeals of administrative determinations on the standards for installation of electric facilities.
   B. Section 551.071: Consultation with Attorney, and Section 551.072: Real Property: regarding the lease of real property near the intersection of South Edward Gary Street and
South LBJ Drive.

IV. Question and Answer Session with Press and Public.

NOTE: Question and Answer with Press and Public sign up procedures have changed:
This is an opportunity for the Press and Public to ask questions related to items on this agenda. Persons wishing to participate remotely (speak) during the Citizen Comment portion must sign up www.sanmarcostx.gov/citizencommentsignup before 12:00PM the day of the meeting. A call in number and link will be provided for participation on a mobile device, laptop or desktop computer. If attending in person, no sign up is required.

NOTICE: In accordance with Section 2.045 of the City Code, speakers must state their name, and must limit their remarks to three minutes. The allotted time will commence from the beginning of the speaker's remarks and will include any time spent in discussion between the speaker and council or board or commission members. Issues taking longer to communicate can be addressed outside the meeting to the city staff or to individual members of the council or board or commission, or submitted in writing.

V. Adjournment.

POSTED ON FRIDAY, MARCH 1, 2024 AT 9:30 A.M..

ELIZABETH TREVINO, CITY CLERK

Notice of Assistance at the Public Meetings

The City of San Marcos does not discriminate on the basis of disability in the admission or access to its services, programs, or activities. Individuals who require auxiliary aids and services for this meeting should contact the City of San Marcos ADA Coordinator at 512-393-8000 (voice) or call Texas Relay Service (TRS) by dialing 7-1-1. Requests can also be faxed to 855-461-6674 or sent by e-mail to ADArequest@sanmarcostx.gov
AGENDA CAPTION:
Receive a Staff presentation and hold discussion regarding the City’s contract with Green Guy Recycling in preparation for an upcoming consideration of a contract extension; and provide direction to Staff.
Meeting date: March 5, 2024

Department: Neighborhood Enhancement Department - Greg Carr, Director

Amount & Source of Funding
Funds Required: Click or tap here to enter text.
Account Number: Click or tap here to enter text.
Funds Available: Click or tap here to enter text.
Account Name: Click or tap here to enter text.

Fiscal Note:

City Council Strategic Initiative: [Please select from the dropdown menu below]
Environmental Protection
Quality of Life & Sense of Place
Choose an item.

Comprehensive Plan Element(s): [Please select the Plan element(s) and Goal # from dropdown menu below]
☐ Economic Development - Choose an item.
☒ Environment & Resource Protection - Pro-active policies that encourage recycling, resource, and energy efficiency
☐ Land Use - Choose an item.
☐ Neighborhoods & Housing - Choose an item.
☐ Parks, Public Spaces & Facilities - Choose an item.
☐ Transportation - Choose an item.
☒ Core Services
☐ Not Applicable
Master Plan: [Please select the corresponding Master Plan from the dropdown menu below (if applicable)]

Solid Waste Master Plan

Background Information:
In 2009, City Council approved the first contract with Green Guy Recycling to open a 24/7 recycle drop off facility, provide recycle services to City facilities and recycling at specific special events. There were four (4) one-year extensions and an annual CPI increase on the contract.

In 2014, City Council approved the second contract for a five (5) year period with Green Guy Recycling after going out to bid. This second contract allowed for two (2) additional 5-year extensions. Through the first five (5) years of the contract, additional materials such as tires, televisions, CRT screens, and Freon appliances were added to allow a safe disposal option for residents. Nuisance vehicles for Code Compliance to handle was added as a flat rate fee, as long as there is a title to the vehicle.

In 2019, the first of the 5-year extensions and a 2.5% flat rate increase was approved by Council. At this time, the City is requesting approval of the second 5-year extension, which includes the flat rate increase of the previously approved 2.5%. If approved, the contract will end on June 30, 2029.

Council Committee, Board/Commission Action:
Click or tap here to enter text.

Alternatives:
Click or tap here to enter text.

Recommendation:
Staff recommends approval of this contract renewal.
City of San Marcos

City Council Work Session

Green Guy Recycling Contract

March 5, 2024
Purpose

• Review: Green Guy Recycling Contract
• Receive: Council input for contract terms
Background

2009: Initial contract with Green Guy Recycling
  – Operation of a 24/7 Drop Off Center
  – City Facilities
  – Special events
  – 4 1-year extensions
  – CPI annual increase
  – 2010: Added Household Hazardous Waste employees
    (2 twice a week)
  – 2011: Added Multifamily
Background

2014: Second contract awarded to Green Guy Recycling
  – 2015: Added tires to the contract
  – 2016: Added free for San Marcos garbage/recycle customers per year: 1 TV; 2 CRT screens; 2 Freon appliances; 5 passenger tires
  – 2017: Added nuisance vehicles
  – 2019: First 5-year extension; Flat rate increase (2.5%)
Rate: $0.85

Includes:
- 24/7 Drop Off for common materials
- 5 passenger tires
- 1 TV
- 2 CRT screens
- 2 Freon appliances
- 2 40-yard roll offs for recyclable material at Community Clean Ups

Green Guy Recycling Center

The City of San Marcos has a contract with Green Guy Recycling to operate a public drop-off center for household recyclables. The drop-off center is well-lit and open 24/7.

Accepted and Not Accepted Materials

Certain fees do not apply to San Marcos Residential Garbage and Multifamily Recycling customers. Waived fees are limited to one TV, two computer monitors, two freon-bearing appliances, five passenger tires per year.
Staff Recommendation

- Second 5-year extension (July 1, 2024-Sept 30, 2029)
  - Staff recommends
- Align contract to fiscal year: easier to budget
  - Staff recommends
- Annual contract rate increase from 2.5% to 3%
  - Staff recommends
- Add mattresses and box springs to the contract: allow 2 items per year from San Marcos garbage/recycle customers ($1 month/unit to current contract)
  - Staff recommends
Council Direction Requested

- Second 5-year extension (July 1, 2024-Sept 30, 2029)
- Align contract to fiscal year: easier to budget
- Annual contract rate increase from 2.5% to 3%
- Add mattresses and box springs to the contract
Questions
AGENDA CAPTION:
Provide a Staff update and hold discussion related to the San Marcos Police Department’s efforts to work with
the community to reduce violent crime and on the Department’s efforts to provide services to community
members experiencing mental health issues.
Meeting date: March 5, 2024

Department: Police Department, Chief Stan Standridge

Amount & Source of Funding
Funds Required: N/A
Account Number: Click or tap here to enter text.
Funds Available: Click or tap here to enter text.
Account Name: Click or tap here to enter text.

Fiscal Note:

Prior Council Action: Click or tap here to enter text.

City Council Strategic Initiative: [Please select from the dropdown menu below]
Public Safety, Core Services & Fiscal Excellence
Choose an item.
Choose an item.

Comprehensive Plan Element(s): [Please select the Plan element(s) and Goal # from dropdown menu
below]
☐ Economic Development - Choose an item.
☐ Environment & Resource Protection - Choose an item.
☐ Land Use - Choose an item.
☐ Neighborhoods & Housing - Choose an item.
☐ Parks, Public Spaces & Facilities - Choose an item.
☐ Transportation - Choose an item.
☒ Core Services
☐ Not Applicable
Background Information:
Much of the information to be presented has been shared with the Council Committee on Criminal Justice Reform. The Committee has been supportive of sharing this information with the whole Council. There is no direction needed relative to this discussion item, but Council will have an opportunity to discuss the report with staff.

Council Committee, Board/Commission Action:
The Council Committee on Criminal Justice Reform asked that this information be shared with the whole Council.

Alternatives:
N/A

Recommendation:
No recommendation needed
City of San Marcos

Police Department
2023 Annual Review

March 5, 2024
PRESENTATION OVERVIEW

- Community
- Accountability
- Wellness and Resiliency
- Staffing
- Training
- Crime
- Investigations
- Special Topics: Mental Health and SMPD
COMMUNITY
Community Engagement

• In 2023, the San Marcos Police Department
  – Took part in or led 99 community events
  – Made approximately 25,508 community contacts

First Annual Public Safety Trunk or Treat
• Over 3,000 people attended
• Police, Fire, EMS

51st Annual Blue Santa
• Reached 436 families
• 1,079 children gifted Christmas magic
Community in Action

• In 2017, SMPD welcomed its first volunteer
• In 2023, SMPD has over 60 active volunteers!
  – These volunteers gave 4,316 hours
  – Activities included community outreach events, scanning old files, recycling lead from bullets at firing range, and so much more!
Community Safety

• In 2023, SMCISD approved school marshals for their elementary campuses
  – Peace officers are assigned to campuses to
    • Protect students, staff, and visitors to prevent death or serious bodily injury
  – Other duties include
    • Assisting in the planning, tracking, and execution of mandatory drills
    • Assisting school nurses with Stop the Bleed training
    • Conducting audits and reviews of facilities and security protocols
    • Checking locks and doors
    • Assisting during arrival and dismissal of students
    • Assisting with the development of Emergency Operation Plans
• In 2023, a qualified mental health professional (QMHP) was onboarded to assist the Mental Health Unit.

• In partnership with Scheib Mental Health Center, the QMHP is
  – A co-responder
  – A bridge to those in need
  – Assistance to identify least harm solutions for those experiencing crisis

• Citizens now have the benefit of quicker access to services, as well as increased case management.
In 2023, the SMPD welcomed a new Police Service Specialist (PSS) team

- The unit began with 3 members, but has grown to 5 members in early 2024
- A PSS is
  - A trained civilian who works in partnership with patrol, investigations, dispatch, and our citizens
  - Dispatched to non-emergency calls to
    - Take reports
    - Collect evidence
    - Respond to community contact calls
- The PSS team is ready to respond to the needs of our community
ACCOUNTABILITY
• In 2023, the SMPD Event Review Board reviewed
  – 81 incidents, including
    • Crashes
    • Uses of Force
    • Pursuits
    • Significant injuries

• Of these 81 incidents, the Office of Professional Conduct initiated
  – 5 investigations
Use of Force Analysis

- In 2023, over 50,000 citizen contacts were recorded in the form of calls for service
- From these, 60 Use of Force incidents were reported

<table>
<thead>
<tr>
<th>Type of Force Used</th>
<th>2022</th>
<th>2023</th>
<th>Difference from 2022 to 2023</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pepper Spray</td>
<td>8</td>
<td>7</td>
<td>-1</td>
</tr>
<tr>
<td>Deadly Force</td>
<td>2</td>
<td>0</td>
<td>-2</td>
</tr>
<tr>
<td>Impact Munition</td>
<td>5</td>
<td>0</td>
<td>-5</td>
</tr>
<tr>
<td>K-9 Bite</td>
<td>13</td>
<td>1</td>
<td>-2</td>
</tr>
<tr>
<td>Other (Injuries from non-reportable uses of Force)</td>
<td>20</td>
<td>18</td>
<td>-2</td>
</tr>
<tr>
<td>PIT Maneuver</td>
<td>1</td>
<td>4</td>
<td>+3</td>
</tr>
<tr>
<td>Strikes</td>
<td>16</td>
<td>20</td>
<td>+4</td>
</tr>
<tr>
<td>Taser</td>
<td>35</td>
<td>34</td>
<td>-1</td>
</tr>
</tbody>
</table>
In 2023, SMPD officers initiated 7 pursuits
- Two less pursuits than 2022
- 29% of pursuits were aborted
- 71% of pursuits were kept within 10 miles
- Two pursuits involved alcohol and/or drugs
- Zero pursuits caused injury
In 2023, there were 57 reported personal injuries
- The most common injuries included
  - Joint trauma and pain
  - Impact trauma and pain
  - Smoke/chemical inhalation
- Injuries were most likely caused by
  - Answering Calls for Service (33%)
  - Arresting a resisting Subject (33%)
- 39% of injuries were the direct result of contact with a resisting subject
• In 2023, 45 fleet accidents were reported
• In the same year, SMPD employees logged 2 million miles in drive time
  – This averages to approximately one accident every 42,000 miles
  – Each of these accidents were reviewed by the Event Review Board
    • 18 were deemed preventable crashes
    • 27 were deemed non-preventable crashes (4 were deer strikes!)
  – Since 2021, preventable crashes have remained steady in frequency
WELLNESS AND RESILIENCY
“Chaplaincy is a ministry of presence that requires availability, visibility, adaptability, and credibility on the part of the chaplain.”

21 Invocations

15 Hospital Visits

16 Community Events

3 Weddings/Funerals

9 Babies
“With crime trends and staffing levels, first responders primarily sought ongoing services for managing day-to-day events, while dealing with cumulative stress/burnout realities impacting their professional and personal lives” – Dr. Tania Glenn

20 Employees

87 Therapy Hours

8 Academy Training Hours
Awards and Recognitions

- 2 Police Commendation Medals
- 11 Life Saving Medals
- 70 Distinguished Service Awards
- 4 Community Partnership Awards
  - Judge John Burns
  - Judge Maggie Moreno
  - Kissing Tree Backs our Blue
  - San Marcos Toyota
• In 2023, SMPD onboarded 31 new employees
  – Professional Staff
    • 1 Crime Analyst
    • 4 Police Service Specialists
    • 2 Crime Scene Investigators
    • 1 Records Specialist
  – Sworn Staff
    • 5 Cadets
    • 9 Lateral Officers
    • 2 Police Assistants
  – Dispatch Staff
    • 7 Telecommunicators
We asked some of our new hires, why did you choose the San Marcos Police Department?

“Because the department welcomed me and my previous experience, emphasized the importance of teamwork and family, acknowledged my prior training without requiring me to repeat a full academy, and most importantly accommodated my family during our transition to Texas.”

—Transfer from Maryland

“The people at the police department are what really sold me on moving to Texas...From day one, everyone I have talked with has been so welcoming. It shows me that there is very strong leadership at every level of the department.”

—Cadet from Minnesota

“As we planned our move to Texas, I began searching for departments that were similar in size to my old agency, but more importantly shared the same or similar values. During my research I discovered San Marcos and learned they were a department full of hardworking men and women who truly work to make a difference in their community each and every day.”

—Transfer from California
TRAINING
In 2023, the San Marcos Police Academy delivered over 20,000 contact hours of training
- All full-time officers completed more than double the standard of the Texas Commission of Law Enforcement

### Training Stats

<table>
<thead>
<tr>
<th>Training Year</th>
<th>Classes</th>
<th>Students</th>
<th>Hours</th>
<th>% Change from Prior Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>2023</td>
<td>282</td>
<td>2,822</td>
<td>20,338</td>
<td>103.1%</td>
</tr>
<tr>
<td>2022</td>
<td>204</td>
<td>1,527</td>
<td>10,015</td>
<td>24.9%</td>
</tr>
<tr>
<td>2021</td>
<td>140</td>
<td>999</td>
<td>8,021</td>
<td>14.1%</td>
</tr>
</tbody>
</table>

Communicating with the Deaf
Collision Investigations
Youth Mental Health
K9 and Patrol
Juvenile Procedures
Team of Character
Civil Service and Discipline
Mastering De-Escalation
CRIME
In 2023, the SMPD call center reported that 133,751 calls came into the 9-1-1 dispatch center

- SMPD reported 51,147 incidents or calls for service
- 17% decrease from 2022
- 58% of incidents were community-initiated
- The top 5 reported incidents in 2023 were
  1. Traffic Stop (9,806 incidents)
  2. Citizen assist/Service call (4,690 incidents)
  3. Assault (3,468 incidents)
  4. Accident (2,988 incidents)
  5. Suspicious Activity (2,931 incidents)

In 2023, the 9-1-1 call center received an average of:
366 calls a day
97% of all calls were answered within ten seconds
Crime in San Marcos

• In 2023, 1 in 36 people were reportedly a victim of crime
  – In 2023, crime was down approximately 15% from 2022
  – Despite this reduction, crime trends overall, looked similar to previous years
    • The highest reported offense counts:
      – Simple assaults
      – Theft (excluding Motor Vehicle theft)
• In 2023, San Marcos saw its first major dip in violent crimes since 2014
  – Offense counts reduced by 30% from 2022-2023
  – This noteworthy decrease is the product of
    • SMPD officers and investigators
    • Purposeful staffing increases
    • Assistance from our community
    • Community education and greater awareness
• In 2023, property crime was down by 11% from 2022
  – The biggest reduction in offense counts was theft (excluding Motor Vehicle theft) and arson
  – Burglaries continued to rise
  – Auto thefts remained concerning
    • In 2023, an average of 4 cars were stolen per week
INVESTIGATIONS
Leveraging Technology

- **Flock**
  - Comprehensive public safety platform that provides access to actionable intelligence

- **Cloud Gavel**
  - An electronic warrant software

- **Cellebrite**
  - A robust digital forensic examination tool used to collect, review, analyze, and manage digital data

- **Fusus**
  - Intelligence software that extracts and unifies data feeds from many different sources

- **Cameras**
  - Video surveillance capabilities in key locations where crime patterns are identified

- **Leads Online**
  - An upgrade to current software for the ability to run case data against data from reporting businesses in all 50 states to advance cases faster
In August of 2023, three people reported they had been kidnapped and held for ransom for a short period of time. Patrol, CID, and Narcotics worked together for months to complete a very in-depth investigation that revealed three San Marcos residents had been involved in trafficking people into the United States from Mexico. At times, they would also kidnap the smuggled persons and hold them for ransom from their families. This culminated in CID, Narcotics, CSI, and both the Hays County SWAT and DPS SWAT teams serving three search warrants served simultaneously on residences in San Marcos and Hays County. CID detectives were able to make three arrests of the offenders who showed a strong propensity to violence and no regard for human life of their victims.
In November of 2023, a distressed caller reported “his throat was slit,” and that he needed assistance at a local motel. San Marcos Police Department patrol officers, detectives (CID), and crime scene investigators (CSI) responded and documented the gruesome crime scene. What followed was an intricate investigation that revealed the caller was complicit in online solicitation of a minor, in possession of child pornography, and had committed sexual assault of a child in other jurisdictions. The young man who slit the man’s throat contacted his parents just after committing this act and remained in contact with them while he returned home to the Dallas area. CID coordinated with the parents to safely take him into custody at his home. The caller whose throat was slit was arrested and formally charged for his offenses.
SPECIAL TOPICS: MENTAL HEALTH AND SMPD
Mental Health Initiatives

- Mental Health Coordinating Committee (MHCC)
  - Early discussions about creating a 15 person multidisciplinary leadership group with 4 on executive leadership counsel
  - 3 subcommittees, with each chair serving on the leadership council

Diagram:

- BAT - CJ
- Youth
- Adult
- MHCC
Mental Health Initiatives

- Behavioral Advisory Team – BAT update:
  - $185K given by County
  - Collaboration with EVOKE Wellness for drop-off center
  - Hill Country has hired a forensic director to monitor competency restoration waitlists
  - Did social autopsy of 16.22 mental health evaluations done during confinement
  - Plan to do social autopsy on emergency detention orders (EDOs)
  - Added Councilman Prather and Hays County Health Director Matthew Gonzales
  - County is hiring new Behavioral Health Coordinator
Mental Health Initiatives

• Stop sending POLICE - Hill Country, 911 and AVAIL collaboration
  – Avail Solutions offers a crisis line which is staffed with QMHP staff who are trained and experienced in providing mental health services to individuals in crisis. Many of their QMHPs are bilingual (Spanish/English) and able to triage calls, handle crisis situations, and contact on-call staff when necessary. Their highly capable personnel are trained and supervised by a licensed mental health professional, ensuring high-quality, reliable service.
Mental Health Initiatives

• AVAIL Solutions
  – POLICY: The 911 Call Center will have access to AVAIL Solutions as a resource on calls for service with a behavioral or mental health nexus. AVAIL is intended to be used as a supplement for telecommunicators when dealing with Callers who are in crisis and will provide licensed behavioral health clinicians via a hotline, which telecommunicators can use for consultation or to conference-call with the Caller.
• Definition from FBI-BAU:
  – “Threat assessment is a systematic, fact-based method of investigation and examination that blends the collection and analysis of multiple sources of information with published research and practitioner experience, focusing on an individual’s patterns of thinking and behavior to determine whether, and to what extent, a person of concern is moving toward an attack.”
Mental Health Initiatives

• Behavioral Threat Assessment Group (BTAG)
  – Purpose of the BTAG: Provide a proactive, evidence-based approach for identifying individuals who may pose a threat and for providing interventions before a violent incident occurs.
  – San Marcos, Kyle, Buda, University PD, Hays Co, DA’s Office, Judicial Services, Juvenile Probation, School Districts, Hill Country, DPS
QUESTIONS
AGENDA CAPTION:
The City Council will convene in executive session pursuant to the following section of the Texas Government Code:

A. Section 551.071: Consultation with Attorney: to receive legal advice regarding the process related to appeals of administrative determinations on the standards for installation of electric facilities.

B. Section 551.071: Consultation with Attorney, and Section 551.072: Real Property: regarding the lease of real property near the intersection of South Edward Gary Street and South LBJ Drive.

Meeting date: March 5, 2024

Department: City Manager’s Office

Amount & Source of Funding
Funds Required: Click or tap here to enter text.
Account Number: Click or tap here to enter text.
Funds Available: Click or tap here to enter text.
Account Name: Click or tap here to enter text.

Fiscal Note:
Prior Council Action: Click or tap here to enter text.

City Council Strategic Initiative: [Please select from the dropdown menu below]

Choose an item.
Economic Vitality
Choose an item.

Comprehensive Plan Element (s): [Please select the Plan element(s) and Goal # from dropdown menu below]

☒ Economic Development - Fiscally Responsible Incentives for Economic Development
☐ Environment & Resource Protection - Choose an item.
☐ Land Use - Choose an item.
☐ Neighborhoods & Housing - Choose an item.
☐ Parks, Public Spaces & Facilities - Choose an item.
☐ Transportation - Choose an item.
File #: ID#24-124, Version: 1

☐ Core Services
☐ Not Applicable

Master Plan: [Please select the corresponding Master Plan from the dropdown menu below (if applicable)]
Choose an item.

Background Information:
Click or tap here to enter text.

Council Committee, Board/Commission Action:
Click or tap here to enter text.

Alternatives:
Click or tap here to enter text.

Recommendation:
Click or tap here to enter text.